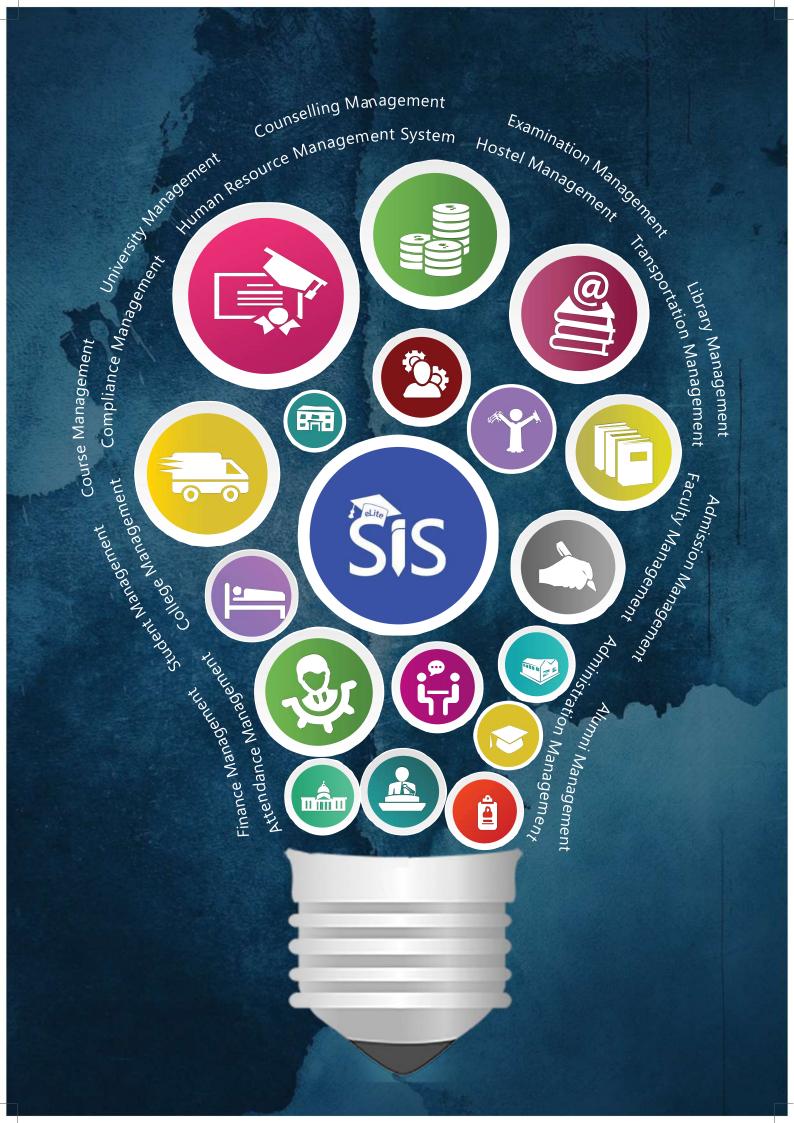






# **ELITE** STUDENT INFORMATION SYSTEM K-12





# eLite SIS-K12

# **Bringing Competitive Advantage to Education Sector**

Education ecosystem is experiencing a paradigm shift. Colleges and universities are increasingly becoming multi-campus. Collaboration amongst institutes across various geographies to leverage skill, scale and economy is taking off. The complexity of transformation has further compelled institutes to explore innovative methods and connected technologies while addressing the numerous challenges that they are grappling with.

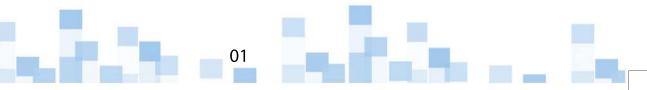
## eLite SIS-K12 enables you to •••

- Automate all processes in an educational setup and boost operational efficiency
- Collaborate amongst students, parents, faculty, staff, and management seamlessly
- Build and maintain lasting student relationship and parents confidence
- Deliver greater visibility to campus operations
- Strengthen partnership between parents and school management
- Address guardian's grievances faster by integrating social media platforms
- Integrate various support functions such as HR, Finance & Accounting, Marketing, and Inventory for improved transparency and better administration
- Gain efficiency by adopting best practices
- Comply with the stringent educational regulatory requirements and recognised state/ education boards
- Leverage analytics to take smart business decisions
- Enjoy the benefits of customized hosting

eLite SIS-K12, built on Microsoft Dynamics CRM framework, is a complete **Student Relationship Management** system that offers personalized experience for students/parents and provides a unified platform for education sector to achieve organizational objectives. Institutes can achieve exceptional relationship with the guardians and enhance their resource efficiency by integrating all functions in a digital ecosystem. Designed with an objective of ready-to-use solution, eLite SIS-K12 facilitates institutes to manage student information and administrative functions with optimum flexibility.

While parents today desire that their ward's learning experience should be personalized, rich, dynamic and collaborative, institutes require a comprehensive solution that not only manages the organizational business processes efficiently, but also facilitates exceptional Student Relationship Management thereby giving a new dimension to learning. From prospects through students to alumni, the lifecycle of students is poised to experience the marvels of innovation in education technologies.

Sensing the urgency of transformation in education ecosystem, Apar has developed a comprehensive solution **eLite SIS-K12 (Student Information System)** that addresses the diverse needs of students, faculty, staff, and management. Our solution integrates various organizational elements and business processes to drive efficiency, accountability, and transparency, while delivering superior student experience. With eLite SIS-K12, you not only interface with the most adaptable, flexible and scalable solution, but also ensure the robustness of managing educational institutes from a future technological onslaught.



## **Campus Information Management**

#### Transforming Information-a Driver of Competitive Advantage

eLite SIS-K12 addresses the growing challenges of information management in a modern educational campus ecosystem efficiently. You can automate various processes to capture infrastructure information and manage the data pools for current and future needs. Apar's out-of-the-box integration ability amongst disparate entities ensures faster access to information and drive transparency in campus operations. The service oriented architecture of eLite SIS-K12 allows you to configure frameworks and connect with different entities in a seamless fashion. Campus Information Management, module comprises features such as School Management, Library Management, Hostel Management, and Transportation Management.

# Sourion

#### School Management

With this module, you can manage school information including demography, address, location, contact, courses with languages and streams, and manage details of achievements and accolades. All schools/school groups have multiple information to accommodate, which is compiled in a single view to give better accessibility to administration and management. This information is reflected on the Web Portal as well, without duplicating data or affecting the Design.



#### Key Differentiators

View locations through integrated map for finding directions

#### **Board Management**

A school might have multiple streams and boards associated with it. eLite SIS-K12 can simulate exactly the same by defining information specific for each board and stream and apply the compliance rule for same as enforcemant on other. eLite SIS-K12 efficiently handles key information to setting up an individual board, for example, languages, subject list result prameters etc. It also keeps the information separate for all to treat each board, as different school under same campus while keeping relevent information same and avoiding duplicacy.



#### Classroom Management 😐

The basic entity of any school is a class-room, which are further divided into sections to manage the balance of number of student in one class-room at a time. There might be information which is same.

eg: Subjects being taught across same class but different sections. Also a little info which will always be different like time table, classroom allocation and all the related configurations.



#### Key Differentiators

- Selection of class-room
- Seting up time-table
- Aligned with infra-management

#### Library Management

Library is an important part of an educational institute. Students require prescribed or reference books and other resources to enhance their knowledge. A powerful library management system not only provides a vibrant campus, but also ensures transparency in managing library assets. **Library Management** module of eLite SIS helps you to manage and track library master, resource master, book bank master, library resources, languages, CDs, and digital assets effectively.

#### Key Differentiators

• Reservation of Library resources through Self Service Portal

- Requisition through Self-service Portal
- Auto alert on booking status
- Allocation management
- Fine Management linked with financials
- Collection of through portal

#### **Hostel Management**



Hostel data management is critical considering a slew of administration processes while getting admitted into hostels. **Hostel Management** module of eLite SIS-K12 enables you to seamlessly manage information and operations of hostels. With this module, you can configure hostels, locations, address, contact details, seats per hostel, and fee structure.

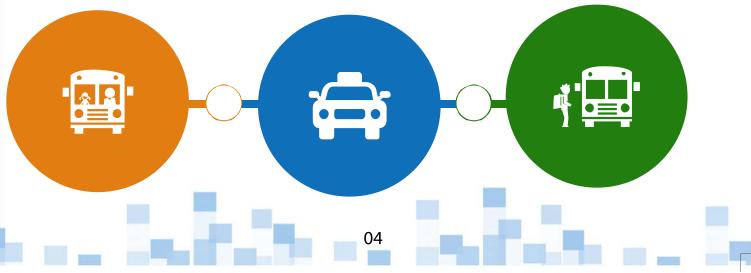
#### Key Differentiators

- Integrated grievance management system to address student issues
- Reservation of hostel rooms via Self-service Portal (Parent Portal)

#### Transportation Management

For every school a secure and well-managed bus/ transportation facility is a major factor for delivering better student/guardian experience. Though institutes provide multiple transportation facilities for students, staff and faculty yet the gap in information management creates huge dissatisfaction for commuters. With the **Transport Management** module of eLite SIS-K12, you can manage a host of information including vehicles, routes, stops and fee. This module provides a notification reporting and dashboard feature to monitor efficient operations of the transportation department.

- Key Differentiators
  - Booking transportation through Self-service Portal
  - Auto alerts on booking
  - Information on bus number and driver details provided at self service portal (Parent Portal)
  - All stops being pre- configured for parents to pick the stop for their wards.
  - Quick Notification for stack holders for activities.



# A complete Student Relationship Management solution

#### From Student Registration to Alumni

Student relationship plays a major role for institutes to become competitive in the education sector. Schools and groups today go the extra mile to deliver personalized education experience, better guardian involvement along the student life-cycle. Starting from the registration phase till alumni, institutes leverage innovative technologies to adapt new capabilities and ensure students' relationship with them become meaningful and lasting.

Analyzing the pressing needs of education sector, Apar has endeavored to deliver a comprehensive Student Relationship Management system. Our out-of-the-box education solution eLite SIS-K12 facilitates institutes to support the complete student lifecycle right from registration through enrollment and examination and finally to alumni.

**Student Relationship Management** module of eLite SIS-K12 offers advanced capabilities to manage student information thereby bridging the gap between students and administration. Institutes can configure various master items that aid in effective execution of tasks by students and other stakeholders. This module covers features such as Student Registration, Fee Payment, Admission Management, Self-service Portal, Grievance Management, Attendance Management, Examination, Results Administration, Certifications Management, Alumni Management, Scholarship Management, Grants and Schemes.

#### **Student Registration**

On the basis of information captured through **Student Registration** module, eLite SIS-K12 alleviates institutes to adeptly plan and manage enrollment process. Institutes can configure class, boards and other relevant information thereby allowing prospects to register effortlessly over a web form. Student information available via student registration process supports institutes to plan admission and academic process successfully. While Student Registration module bridges the gap between institute and prospective students/parents, it further builds a channel to achieve superior student relationship.

#### Key Differentiators

- Registration from both eLite SIS-K12 and Self Service Portal
- Rule setup for selection criteria



#### **Fee Payment**

eLite SIS-K12 offers the flexibility of setting up fees for different academic programs and other facilities such as hostel, library and transportation. You can configure fee structure for complete academic year, quarterly/ half-annually board, hostel accommodation, library, and transport facility. Students can pay the fees through various payment options available in the system. For efficient administration, the **Fee Payment** module is integrated with the Finance module of the system which empowers institutes to monitor the financial health of their organization.

- Key Differentiators
  - Notifications to stakeholders on fee payment via SMS and email
  - Online payment gateway integration capability
  - One place reports of all financial facility

#### Admissions Management

Admission Management module of eLite SIS offers the capability of managing admission process conveniently. Once applicants register and pay the fees for academic programs, college management can verify their information, including personal, academic, and financial transaction and approve enrollment. After confirmation of admission, a detailed communication is sent to the registered email address and the mobile number of applicants. This prompts applicants to take necessary steps and fulfill the mandatory requirements to get admitted into a class.

- Key Differentiators
  - Rule-driven approval process on eligibility criteria for admission
  - Side-by-side view of eligibility snapshot with options to approve or reject admission
  - Parents or applicant can track the status of application
  - Submit all required document through portal

#### Self-service Portal

**Self-service Portal** module provides an intuitive interface to parents students and other stakeholders to view information and perform their individual tasks adeptly. Parents can access critical information such as wards personal details, attendance, fees paid or pending, time table, academic calendar, books assigned by library, transport routes and vehicle numbers, course material, examination scheduling, admit cards, certificates, and mark sheets. In addition to bringing transparency in the system, it reduces manual efforts in addressing wards and their guardian individually. By automating information flow on the basis of roles , the portal empowers students to complete their tasks easily.

- Key Differentiators
  - 360° view for information, notifications and alerts
  - Complete student data on a single window
  - Mark sheet/ Certificate demand generation via CRM and Self-service portal
  - All major request can be made by parents through portal only.

#### Grievance Management

eLite SIS-K12 offers a holistic mechanism for managing student grievances. Parents can either submit their individual grievance for their wards through a web form or post it on institutes's official social media page. Once posted, the information is routed to the corresponding authority through an intelligent case routing process. The system also provides escalation mechanism through which the issue is escalated to the maximum defined level if it's not resolved within the set Service Level Agreement (SLA).

Key Differentiators

- Interaction Center
- SLA-driven grievance management process
- Grievance resolution through phone, mail, and face-to-face interactions
- Grievance management integrated with social media

#### Attendance Management

Attendance is necessary for the academic participation of students. eLite SIS-K12 provides the capability of attendance management and enables parents to check the attendance to see there punctuality. They can keep a track and thus avoid an unwanted situation of their ward not attending the school without their notice by real-time leave attendance notifications.

#### Scholarship Management

Scholarships play an important role in developing both competitiveness in learning and to alleviate financial burden of underprivileged students. Scholarships module allows you to manage various scholarship programs for various academic titles and classes. You can define the eligibility, amount, and frequency of payment. Integrated with Fees Management, this module helps you manage student finances and enables students to access information from Self-service Portal. When a student is awarded a scholarship, his or her fees for a program are automatically reduced by the amount allocated through scholarship(s).

#### **RTE- Right to Education Scholarship**

Government schemes, such as RTE need to be followed by every school as a part of compliance. Audit reports, fee components, selection criteria and other parameters are already being configured as a part of basic eLite SIS-K12. SIS-K12 gives you a capability of enabling it to automatic follow the rule and create the entities in the audit logs of affective parameters. It also creates one place information about the students, configured under categories for RTE. If any government rule changes it is a one-step configuration change to reflect as a policy on the whole working system.

#### **Gate Pass Management System**

Automate the entire process of Gate Pass Management and ensure you keep your premises safe and secure for everyone.

#### Key Differentiators

- Creates a database with all the important information about your visitors
- Print passes with the visitor's details and photograph for easy identification
- Auto approval process on SMS, the concerned person can approve or disapprove the meeting with visitor through SMS



#### Examination Management ••

**Examination Management** module allows institutes to administer pre, post and on examination day activities. Under pre-examination segment, administrator can schedule examination date, set up shift-wise seating arrangement, allocate classrooms, assign faculty for classroom, generate attendance sheet for examination hall and issue admit cards to students. Under post-examination segment, administrator can assign evaluation of papers to faculty and enable them to upload mark sheets for students' reference.

#### Key Differentiators

- Auto assignment of seats during pre-examination stage
- Compliance of student attendance, seats, and faculty during examination stage
- Evaluation, academic history, and grading during post-examination stage

#### **Results Administration**

**Results Administration** feature of eLite SIS-K12 enables faculty to assign grades to students and upload the mark sheet. Faculty can upload the mark sheets after approval from the respective Head of the Department. On the basis of grades/marks assigned to students, institute can publish results for a class/ whole school. Parents can easily check the results from Self-Service Portal. Automation in the results administration activities process minimizes the paperwork and streamlines administrative process.

#### Key Differentiators

- Examination schedule for a selected group of students (board on stream/ board)
- Admit card generation
- Uploading of marks by respective faculty
- Approval of marks by Head of the Department
- Publication of results and mark sheet generation
- Publication of results for different board on different dates.

#### **Notification Center**

Trigger instant or schedule SMS / Email notifications to a predefined/customizable group or to an individual. Alerts can be related to holidays, exams, results, event, fee date, etc. This feature of the eLite SIS provides a log to monitor the notification history and their individual status.

09

Key Differentiators

- Trigger notifications (SMS/ eMail)
- Tracking of their individual status

#### Certification Management

Certification Management helps institutes to create, publish and deliver certificates to students who wish to change the school and require a T.C. or other requirements. eLite SIS-K12 provisions high-end security features to protect certifications from misuse. Parents can view their ward's certificates on Self-service Portal and download it in any specified format or pdf format.

- Key Differentiators
  - Automated rule based promotion of students
  - Assignment of degree and certificates to students via rule engine approval
  - Downloading of Transfer Certificate and other related document online through portal



#### Alumni Management

Alumni relations is an essential part of any schools. When students pass from the institute, they become an alumni in the system by default. The Alumni Management module allows institutes to connect alumni to various programs like commemoration events, fund raising etc. eLite SIS-K12 helps institutes build and maintain a lasting relationship with students after they become an alumni. The parents login can be transferred as student-alumni login to maintain relationship longer.



- Auto conversion of students into alumni after course completion
- Integration with marketing campaigns, events, and fund raising activities



# **Operations Support Management**

#### Driving Transparency and Efficiency •

Educational institutes today face challenges of accountability, transparency, productivity and efficiency. Rising global competition, shrinking funds, and increasing cost of operation further compels institutes to leverage standard technologies and solutions to stay competitive.

Effectiveness of managing institutes precisely depends upon the agility and responsiveness of operations. A responsive operation becomes the stepping stone to institutional success. We at Apar understand the rationality of efficient operation of educational institutes, and offer you a holistic approach that addresses the demands of modern operations support.



Operations Support Management module of eLite SIS comprises Human Resource, Finance, Inventory & Procurement, and Marketing & Event Management.

#### Human Resource Management



Human Resource Management module addresses the challenges of employee lifecycle. Starting from recruitment to training & development through appraisal to payroll and reimbursement, the HR function interfaces with a host of complex work-flows and business processes. With this module, institutes can automate the business work-flows around employee lifecycle and bring in efficiency and transparency in operations.

#### •• Key Differentiators

- 360° performance appraisal
- Succession planning and well-defined career path planning
- Complete HR management including recruitment, payroll and leave management
- Rule-driven approval/rejection process for recruitment
- Student to faculty transition process during recruitment

#### Finance Management ••••

Finance Management module encompasses core functions of finance and accounting including general ledger, general account, reconciliation, TDS calculations, and activity management. You can access complete insights of transaction history, streamline your chart of account, generate journals and recurring journals, capture all types of commercial transactions, and generate various smart reports.

#### Budgeting eee -

Budgeting is an important exercise for planning and expenditure of funds allocated to various departments and their functions. Budgeting module allows you to plan your fiscal requirement for different activities and get it reviewed by the management in an automated way. Departments and functions can view post approval of budget on their dashboard. You can check the balance anytime when you allocate funds to a specific activity.

#### Key Differentiators

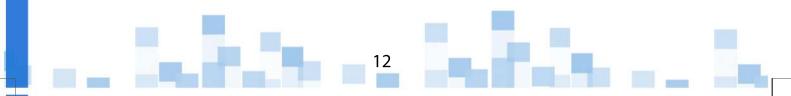
- Real-time allocation and planning
- Smart analytics ad reporting

#### **Inventory and Procurement Management**

Optimized inventory and procurement ensures stable financial health of an organization. Inventory and Procurement Management module helps you maintain improved inventory position and procurement requirement by accessing real time checks. Integrated with Finance Management, this module allows you to automate the inventory and procurement process and manage inventory for any location.

#### Key Differentiators

Complete inventory/procurement management for vendor review, order and bill management during pre-examination stage



#### Marketing and Event Management

Marketing and Event Management module automates campaign planning and execution and helps in measuring effectiveness of the campaign. You can design templates and schedule communication for event with extreme precision. While planning your marketing budget, you can also control funds distribution across marketing activities and measure Rol for each activity. Social media integration with this module helps you monitor, moderate, and respond to the audience in real-time to enhance the institute's online reputation.

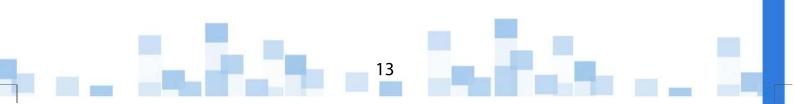
#### Key Differentiators

- Integrated alumni management for campaign and marketing
- Calendar-wise event management



#### Fundraising

To streamline the flow of funds and to increase alumni/donor relations, eLite SIS offers a unique module - Fundraising. Through this module you can manage donations, fundraising events and campaigns, and personalize communication with each donor. You can measure success in terms of money raised in a specific campaign or event. You can invite alumni to a program and associate them as patrons by enabling them to donate funds via an integrated payment management system available on eLite SIS.





#### Ensuring Automation Deliver

Managing multi-campus institute is not an easy task. It becomes even more complex when a standard solution keeps its users confused about jumbled up configuration and settings that doesn't allow them to achieve their full potential. What you need is a comprehensive solution that offers ease of customization through simplified and scalable configuration interface.

The efficacy of eLite SIS lies in its flexibility of managing configurations and settings. Through an intuitive solution, it offers an easy-to-use platform for all stakeholders to carry out tasks in an effortless manner. Configurations and Settings module provides you the capability to manage workflows, business rules, master item setup, document and template configuration, email configuration, language, user authentication and roles, rules, services and dashboard.

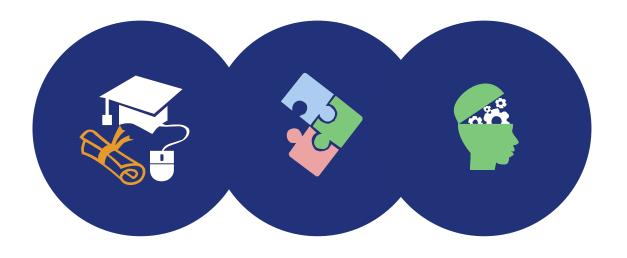
#### **Master Item Setup**

eLite SIS allows you to create hundreds of master items to support end-to-end operations of institutes. Master items for college, university, institute, hostel, library, fee, course, subject, and examination are integral to any educational establishment. By configuring these items you ensure that the system allows stakeholders to run the institute efficiently. A drill-down configuration can also be managed to optimize automation objectives.



#### Business Rules and Workflows ••••

Business rules and workflows are necessary to automate manual processes. Configurations and Settings module enables institutes to build their rules and workflows across various operations. For instance, HR can configure requisition rule and approval process and customize it with reference to campus so that the recruitment can be executed effectively. Similarly, Finance can set up fee structures and transactional alerts to ensure admission of students takes place in a flawless manner. Institutes can customize application registration process, modify review and approval process and ensure smooth operation of the organization.



#### User Roles •••

User roles are critical for security and optimum working of the system. A specific user has a set of tasks to perform. When a user logs on to the system with a particular role, he or she is allowed to view role-centric features and tasks. As educational institutes have different users such as students, staff, faculty, administration, and management, it's pertinent to define role-based access mechanism to ensure a secured and defined operation.

#### Documents and Templates •••

Any organization deals with multiple documents and templates which carry defined business objective. This objective is attained when the task associated with the document and template is accomplished with the desired outcome. For example, certifications are disbursed to students post completion of a course or program. eLite SIS allows colleges and universities to manage digital assets efficiently.



#### Email Configurations

Quick and responsive communications derive superior student experience. Email Configurations feature helps you to configure email addresses for various business objectives. This also builds up a process for various communication requirements.



Service Management



Every modern institute strives to provide a superior service experience to all its stakeholders. A well-defined service management feature helps institutes to define various services, service level agreements, turnaround time, and escalation process.

#### Audits 🔸

Audits are necessary from compliance perspectives. Audits ensure that the processes are followed as expected and deviations are flagged in time. eLite SIS offers a comprehensive audit Configuration of multiple audit reports based on institute's requirements.

Key Differentiators

 Multiple audit reports can be configured, with the data present in the system as per the requirement



# **Regulatory Compliance Management**

Regulatory compliances are mandatory for operations of educational institutes. While government bodies prescribe various rules and regulations, it's imperative for the institutes to comply with them. Regulatory Compliance Management module of eLite SIS helps you conform to these regulations with greater accountability and surety. If there is any discrepancy at compliance level, the system automatically generates alerts so that you take necessary steps to comply to the latest regulations.

#### • Key Differentiators

- Comply automatically to regulatory standards
- Monitor compliance standards on dashboard



# SMAC-ready at Core

Education landscape is fast changing. Colleges and universities have gone beyond the physical dimensions of teaching environment. Institutes are meticulously adapting to the convergence of disrupting technologies such as social media, mobility, analytics, and cloud (SMAC) to deliver an altogether different learning experience to students. Institutes can ensure the distance learners can also experience the same nuance of class-room teaching with real-time participation through SMAC.

Apar Technologies' eLite SIS brings you the power of SMAC technologies by blurring the line between physical and digital learning environments. Our solution supports complete digitalization of education ecosystem through the SMAC-ready architecture. Your institute can leverage the digital convergence and become more innovative, competitive, and future-ready.

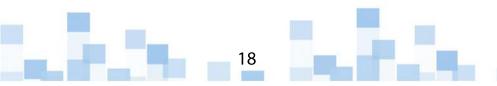


#### Social Media 🔸

The impact of social media in education sector is gaining ground as Real-time collaboration has become more meaningful. Today, where colleges and universities are highly decentralized, decision-making processes is driven by collaboration. The role of technology as an enabler of collaboration is paramount. Apar understands that social media can bring in massive changes in the education ecosystem. From delivery of courseware to student-faculty collaboration to grievance management, the speed of responsiveness brings unique experience to students.



Our eLite SIS integrates social media with various business functions, which can ensure improved collaboration amongst stakeholders. For instance, while addressing to student grievance, institutes can rely upon a case management system and also allow students to post their problems through official social media pages in order to resolve it promptly.



#### Mobility •••

Mobility has transformed the way we interact in digital world. Smartphones and tablets have empowered people to access information at their fingertips. In the education sector, the role of mobility is even more pre dominant. As students can develop alternative and customized learning mode to achieve better results in academics. Institutes can also emphatically improve the operations by introducing mobility into their ecosystem.

eLite SIS delivers the power of mobility to educational institutes by offering a complete mobile-ready Student Relationship Management solution. You can nurture collaboration, productivity, and efficiency with our mobile-ready application. Student/Faculty can download app for the Self Service Portal as and when made available by the University/College and access to their role-specific feature anytime, anywhere.

#### Analytics ••••

To stay competitive and reputed, colleges and universities need to understand the power of analytics in running a productive, efficient, and transparent operation. While the management can leverage analytics to take strategic decisions in time, other stakeholders, through access to select insights, can make their role more cohesive to the management objectives.



eLite SIS offers both predictive and programmatic analytics features thereby improving the decision-making process of institutes. Our in-place business intelligence can help institutes access to real-time graphs and charts by altering report parameters. Predictive analytics can help you estimate revenue and expenditure and take supportive actions to drive a faster decision-making process.

#### Key Differentiators

- In-place Business Intelligence and analytics for pervasive insights
- Configurable dashboard based on predictive and programmatic parameters

#### Cloud

Cloud based computing has changed the perception of how institutes can run their operation without intensive investment. While the on-premise solution costs high, a Software as a Service-based delivery promises same benefits at the fraction of cost compared to an on-premise alternative.



eLite SIS is available both on-premise and on-cloud implementation. With on-cloud implementation, you derive benefits of faster implementation, low TCO (total cost of ownership), and flexibility of usage with no efforts for infrastructure and software upgrade. As the solution is hosted on cloud, users can access the system anywhere seamlessly.



#### **Campus Information Management**

- Access information seamlessly reducing manual efforts
- Faster execution of business tasks providing productivity and efficiency
- Drive transparency in the operations by automating various constitutes

### Student Relationship Management

- Increase student-institute collaboration and deliver improved learning experience to students
- Leverage student relation as a method to sustained revenue generations
- Provide distinctive difference to student relationship in a competitive ecosystem



#### **Operations Support Management**

- Enhance the productivity of operations and bring in transparency
- Derive operational excellence by automating operations support business processes
- Reduce operational cost and boost profitability



- Customize your digital operations as per your requirement
- Leverage flexibility in operations by embedding various powerful workflows
- Ensure information security by offering role-centric tasks



#### Regulatory Compliance Management

- · Derisk operations from non-compliant fallouts
- Build trust amongst students and faculty by ensuring a compliance-ready institute
- Reduce manual efforts in compliance exercise



- Improve operational efficiencies and achieve competitive differentiation
- Enhance operational collaboration and bring in flexibility
- Enable seamless operations and become more innovative

#### APAR TECHNOLOGIES – EXECUTIVE SUMMARY

**Apar Technologies** (**"Apar"**) is a subsidiary of Apar Industries, a US\$ 900 million group and Basil Capital Partners. Apar is headquartered in Singapore with offices In Malaysia, Thailand, Indonesia, the US and offshore development facility in India.

#### Apar focusses on:

Working with leading enterprises to transform their existing business to a Digital business

 Helping emerging companies to convert their disruptive ideas into Digital business reality – rapidly using an agile approach.

Our key strength lies in the areas of Social Collaboration, Enterprise Mobility, Business Analytics & Enterprise Cloud – and its integration with existing Enterprise applications. Close alliances with Microsoft, IBM, Informatica, Terradata, Microstrategy, Oracle, K2, AWS, DarkTrace, etc. have been key to our success. Be it developing Value-added Solutions over partner platforms or delivering customized solutions to enterprises, we deliver business value in the most cost-effective manner, without compromising the big picture of the Digital Economy – secure, scalable solutions. Clients such as DBS, CIMB, Maybank, Bank of America, KBB, Siam Commercial Bank, GE Life, Humana, Teckwah, Sherwin Williams, Equinix, PUB, Changi Airport, Land Transport Authority, Casino Regulatory Authority of Singapore, Amdocs, Vodafone bear testimony to the value Apar has added to their business using technology as an enabler.

ERP for SMBs, Call Centre & Grievance Management Solutions, Student Relationship Management for Universities & colleges, Airport Analytics, Regulatory Reporting for Banks, Quick-start Share Point Portal, Apple Watch solutions for BFSI are a few of the out-of-the-box solutions from Apar that enable our Enterprise Clients realize their business objectives, rapidly. With over 800 employees, Apar recommends the best-shore (onsite / onshore / offshore), best-approach (custom built / package implementation / hybrid) and best-fit (augment / outsource / dedicated center) model for each client.

#### ••• Key benefits

- Mid-sized organization with global presence hence can work on flexible engagement models with our partners/clients
- Strong management team with deep understanding of the Asia-Pacific region
- Strong technology focus with domain expertise across industries



# Apar Technologies



# **P** India

 Noida Office CONNEXRM LLP A 13/2, 8th Floor, Highway Tower-1, Sector -62, Noida 201309, Uttar Pradesh

1800 212 1737

# Singapore

 CONNEXRM PTE #08-03 SGX Centre 2, 4 Shenton Way, Singapore 068807





www.connexrm.com www.elite-sis.com



sisinfo@apar.com

