





Overview

About Appfie

Governance



HOW DO WE ELIMINATE FRICTION? LYBRID DIGITALISATION

TRANSFORM YOUR ORGANISATION INTO A DIGITAL VALUE CREATION FACTORY

Level of "easiness" moves year after year

Citizen Development "Close the last mile"

Rapid Application Development "Build robust digital solutions"

"SOLUTION" SOPHISTICATION

NO CODE

LOW CODE

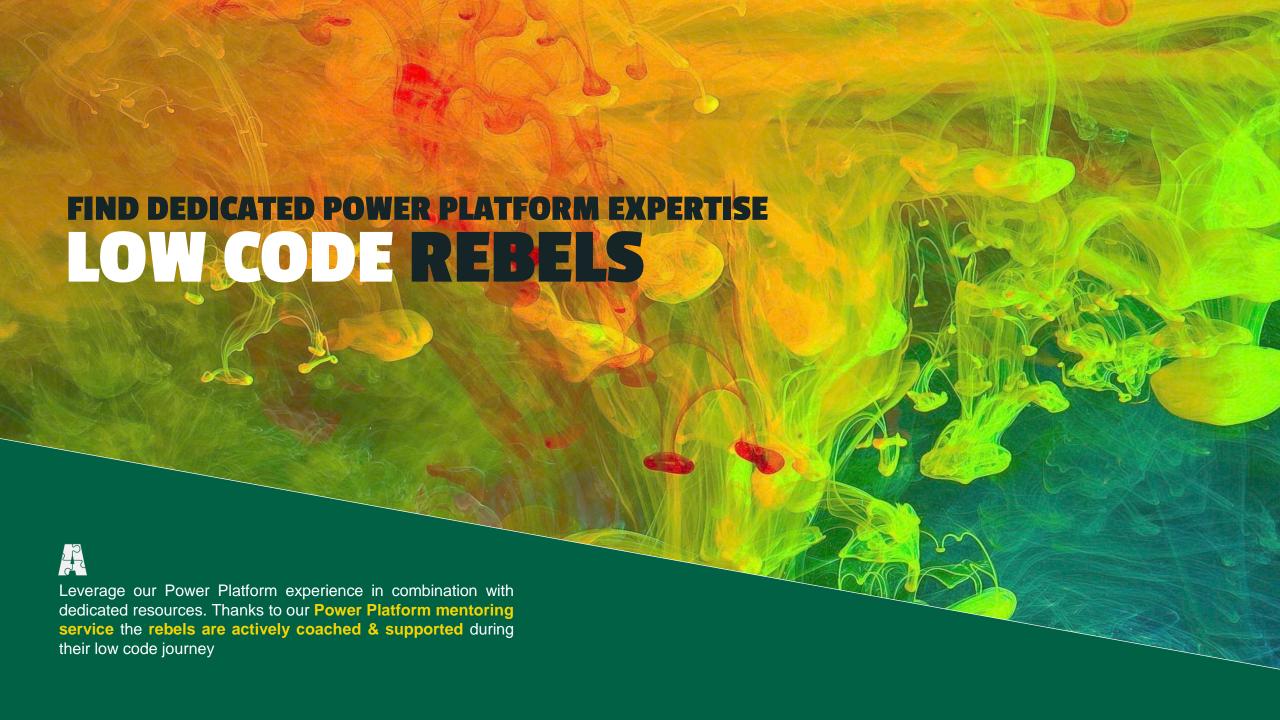
PRO CODE

Convergence of both worlds













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Power Platform Governance

Accelerate my digital transformation journey



Successfully embed low coding as an additional pillar within your digital transformation strategy through our low code accelerator program. Get the most out of the Power Platform and eliminate any governance concerns in no time.

Organisational governance

Focus on the organisational aspect of Low Coding:

- People & competences
- Roles & responsibilities
- Processes & procedures
- Business value & Community building

Platform Governance

Focus on the technological aspect of Low Coding:

- Enterprise architecture & Data governance
- Application Lifecycle Management
- Security
- Monitoring



Power Platform Governance

Maturity framework



Initial (L100)

- Strategy Innovation bottom up driven, low complexity scenarios, limited adoption and undefined strategy
- Business Value No formal business value and undefined targets
- Governance No environment & security strategy
- Support Makers support their own apps, no clear R&R between IT & Business
- Nurture Some people followed App In a Day, limited team-based initiatives for nurturing makers
- Automation Processes are largely manual and one-off
- Fusion Teams Teams work independently, no pro dev use of Power Platform



Repeatable (L200)

- Strategy Common vision between IT & Business, demand management takes form
- Business Value No formal business value, business cases understood but lacking review
- Governance Service admin role assigned, default environment covered by security, CoE toolkit installed and initial use started
- Support Some degree of commitment and governance measure to manage solution lifecycle
- Nurture Onboarding strategy for new makers, makers become ambassadors across their departments
- Automation Processes are standardised, but implemented manually
- Fusion Teams Teams review each other's work, pro devs pilot highvalue use cases



Defined (L300)

- Strategy Dedicated Power Platform Product Owner, bottom up and top down innovation, defined understanding of the required roles in your organisation
- Business Value KPIs understood and reviewed against goals, delivery based on use cases with the highest business value
- Governance Environment & security strategy in place, monitoring of app usage and adoption
- Support Helpdesk involvement, support levels based on solution criticality
- Nurture Makers provide insights into business pain points, creation of an internal champions community
- Automation Environment & DLP requests are automated
- Fusion Teams Teams plan work as a team, but operate independently, teams manage source control and app lifecycles, consumption by makers of libraries/custom components, ...



Capable (L400)

- **Strategy** Established CoE, cross-divisional activities start to take place
- Business Value Quantitative & qualitative measures used to understand and improve business efficiency
- Governance Overshared, unused & orphaned resources are taken care of, operations team look after tenant hygiene, maker responsibilities clearly defined and automatically communicated
- Support Dedicated support team, clearly understood R&R
- Nurture Active participation in champions community, sharing and celebration of success stories, show & tell sessions, adoption campaign
- Automation ALM processes are defined and implemented centrally, automation of admin/compliance/support information tasks
- Fusion Teams Cross-functional teams plan and execute work jointly, collaborative planning for infra & change enablement, use of common data models to aid data reuse



Efficient (L500)

- Strategy Successful hybrid digitalisation at scale and the Power Platform as a core architecture component of your IT landscape
- Business Value Executive level acknowledgment of business value of Power Platform solutions
- Governance Self-service governance & administration capabilities
- **Support** Self-service support capabilities
- **Nurture** Large community, established career paths
- Automation Environment lifecycle management is automated
- Fusion Teams Teams form seamlessly to accommodate cross functional skills, common development strategy and goals for citizen and pro-developers needed for new projects



L100



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How to get there?

- STRATEGY Follow one of our "hybrid digitalisation" webinars
- STRATEGY Visualise the current "state of use" of the Power Platform
- BUSINESS VALUE Let us organise an "Inspire & Capabilities" workshop within your organisation
- GOVERNANCE Let us organise a "Hybrid Digitalisation Governance" workshop within your organisation
- SUPPORT Allow the first citizen developers to get help when implementing their first use cases
- NURTURE Follow one of our xIADs
- NURTURE Organise a Power Platform hackathon
- NURTURE Define onboarding process for citizen development



L200



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How to get there?

- STRATEGY Define strategic objectives of the Power Platform
- STRATEGY Simplified R&R matrix for demand management
- BUSINESS VALUE Use our mentoring framework to visualise the potential value of the use cases
- GOVERNANCE Setup of the CoE toolkit & rollout of the first module(s)
- GOVERNANCE Minimal implementation of governance requirements
- SUPPORT Continued mentoring framework
- SUPPORT Simplified R&R matrix for application lifecycle management
- NURTURE Setup first set of community activities & required platforms (eg. Sharepoint)
- AUTOMATION Define & describe governance processes (eg work instructions for DLPs, environments, ...)
- FUSION TEAMS Advise the company on how fusion teams should be established

