

Embedding AI into everyday work

Investing in Copilot, AI agents or intelligent automation does not guarantee impact. Without structured enablement, adoption remains superficial and productivity gains are limited.

Arinco's AI Change & Adoption approach equips leaders and teams to confidently integrate AI into real workflows. We identify key workforce cohorts, understand day-to-day tasks and assess where AI can augment or automate activities. From there, we deliver tailored, role-based training, workflow redesign and champion enablement programs to embed AI into how work actually gets done, driving measurable, sustained impact.

Why organisations use Arinco's AI Change & Adoption solution



Build workforce confidence and practical AI capability across roles.



Accelerate adoption of tools such as Copilot and AI agents.



Embed AI into real workflows, not isolated experiments.



Measure utilisation, behaviour change and business impact.

Our process

Segment cohorts

We segment the workforce into priority cohorts and conduct structured interviews to understand day-to-day activities, pain points and decision flows.

Identify opportunities

We evaluate where Copilot, AI agents or automation can meaningfully augment or replace manual tasks, focusing on measurable productivity uplift.

Enable roles

We develop role-based training, practical use scenarios and workflow redesign guidance aligned to each cohort's responsibilities.

Measure adoption

We support rollout through champion networks, leadership alignment and adoption metrics, tracking utilisation, behavioural change and business impact.

Customer success story

Arinco partnered with a leading retail bank to drive enterprise adoption of Microsoft Copilot across its corporate functions. Through targeted workshops with department heads, Arinco identified role-specific opportunities to embed Copilot into day-to-day workflows and designed tailored training pathways for each business unit. The program is building workforce confidence, accelerating practical AI adoption and enabling measurable productivity gains across the organisation.

Deliverables

- Workforce cohort analysis.
- Tailored training and enablement materials.
- AI workflow redesign recommendations.
- Adoption and utilisation reporting framework.