

## From AI ideas to intuitive, user-centred experiences - fast

Many organisations have strong AI ideas but struggle to turn them into tangible, user-facing experiences that demonstrate real value. Traditional development cycles are too slow for experimentation, while generic chatbot or low-code tools fail to deliver rich, intuitive interactions that fit real workflows. As a result, promising AI initiatives stall before they can build confidence, adoption or return on investment.

Arinco's AI Powered Experiences solution helps organisations rapidly transform AI concepts into engaging, human-centred applications that users can interact with early. Using tools such as GitHub Spark, GitHub Copilot and Azure AI services, we help teams prototype in hours, build pilots in days and validate real user interactions before scaling. The result is production-ready AI experiences that close the gap between innovation concepts and business impact.

## Why organisations use Arinco's AI-Powered Experiences solution



Accelerate innovation by validating AI use cases up to 5x faster than traditional development cycles.



Reduce delivery risk by testing real user interactions before committing to full-scale investment.



Improve adoption and engagement through intuitive, human-centred AI experiences designed around real workflows.



Move from idea to experience fast, prototyping in hours and building functional pilots in days.



Build securely on Azure, ensuring scalable, compliant environments for AI-powered applications.

## Our process

### Prototype

Rapidly design and build an interactive AI experience concept, focused on key user journeys and outcomes.

### Build

Develop a functional pilot with integrated AI models, data sources and secure Azure infrastructure.

### Evaluate and refine

Test with real users, validate outcomes, refine the experience and prepare for scale or production.

## Customer success story

Southern Cross Health Society engaged Arinco to transform call-centre operations with AI-powered Azure applications that automated transcription, summarisation and knowledge retrieval. The solution reduced post-call processing times, improved agent onboarding and enabled faster, more accurate responses, while also establishing responsible AI practices and lifting internal AI capability across the organisation.

## Deliverables



AI prototypes for priority use cases.



Functional pilot experience connected to AI models and data.



Workshops to define goals, user journeys and experience design.



Azure environment for development, testing and pilot deployment.



Documentation, deployment handover and enablement support.