

Intelligent, governed automation for complex enterprise workflows

Organisations are under pressure to move faster, reduce cost and improve compliance, yet many core business processes remain manual, fragmented and heavily dependent on unstructured data such as documents, emails and transcripts. Traditional automation tools struggle to adapt beyond simple, rule-based tasks, while AI initiatives are often deployed in isolation without the governance, scalability or operational integration required for enterprise use.

Arinco's Automation with Agents solution helps organisations move beyond disconnected workflows by embedding intelligent AI agents that automate complex processes, surface real-time insights and support better decision-making. Built on Microsoft Azure, the solution combines multi-agent orchestration, reusable automation components and human-in-the-loop governance to deliver scalable, auditable and future-ready automation across the enterprise.

Why organisations use Arinco's Automation with Agents solution



Reduce manual effort at scale by automating complex, multi-step workflows with intelligent AI agents.



Unlock insights from unstructured data such as documents, emails and transcripts to support faster, better decisions.



Improve accuracy, compliance and auditability through governed, repeatable and traceable automation.



Scale automation efficiently using reusable agents and adaptable orchestration frameworks across processes.



Maintain control and quality with built-in human-in-the-loop oversight for critical decisions.

Our process

Design

Reduce manual effort at scale by automating complex, multi-step workflows with intelligent AI agents.

Build

Unlock insights from unstructured data such as documents, emails and transcripts to support faster, better decisions.

Evaluate and scale

Improve accuracy, compliance and auditability through governed, repeatable and traceable automation.

Customer success story

A leading Australian plaintiff law firm partnered with Arinco to design and pilot an agent-driven AI solution that analyses thousands of call-centre transcripts, surfacing compliance insights, sentiment trends and agent performance indicators that were previously inaccessible. Built with Azure AI Foundry and multi-agent orchestration, the solution enables automated call assessment, natural-language querying and faster, data-driven decision-making.

Deliverables

- Easy-to-use agentic process builder.
- Configured Azure environment and multi-agent orchestration framework.
- AI agents tailored to specific business processes.
- Secure integration with existing business systems and workflows.
- Human-in-the-loop approval and governance flows.
- Documentation, training and operational handover to support adoption.