# Arxus Endpoint Management

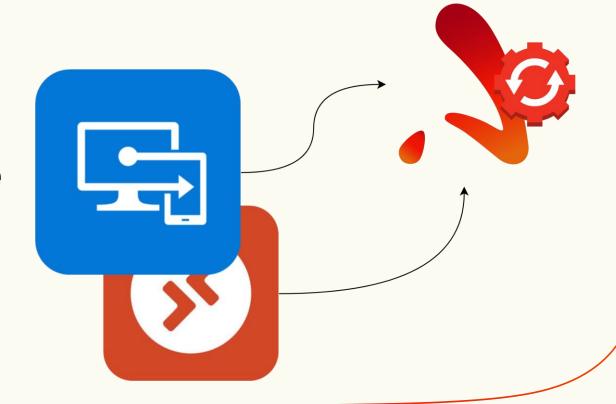
Device + Application management





# We can setup and manage your: - Endpoints

- AVD
- Cloud PC's





# **Arxus Endpoint Management**

- Arxus Device Management
  - Manage Laptops/Cloud Endpoints
  - Focus on Windows
- Arxus Application Management
  - Application updates for Windows devices
- Can be consumed separately





## **Arxus Device Management**

	Included
Tenant Patching*	•
Configuration Policies	
Compliance policies	
OS Patch management**	
Device and user experience Reporting***	•
Life Cycle Management	
Out of the box company onboarding****	

<sup>\*</sup> Tenant patching ensures that all settings are up to date and makes sure that if new policies are released by Microsoft we automatically make sure that these settings are pushed back to your live tenant.

<sup>\*\*\*\*</sup> We enable the customer to directly ship device to the users working from home without IT having to touch the device. Even if the IT department choses to onboard devices themself this will reduce the time spent on deploying and registering a new device.





<sup>\*\*</sup> Make sure that your devices are up to date without risking impact of a faulty update on all devices at the same time.

<sup>\*\*\*</sup> Dashboards and bi-monthly status call to give you insights in this data.

### **Arxus Application Management**

	Included
Application Update Management	
Custom Apps*	•
Expose shadow apps**	
Health monitoring - Install base monitoring***	
Central application install logging****	•



<sup>\*</sup> Custom apps can be managed by Arxus but they are not included by default in our offering. A custom price can be requested per App.

<sup>\*\*</sup> Apps installed by users but not managed by IT will be brought forward, a report is made each month, enabling the customer to decide if the app should be onboarded to the company portal or not. Visibility for unmanaged applications greatly increases the companies security posture.

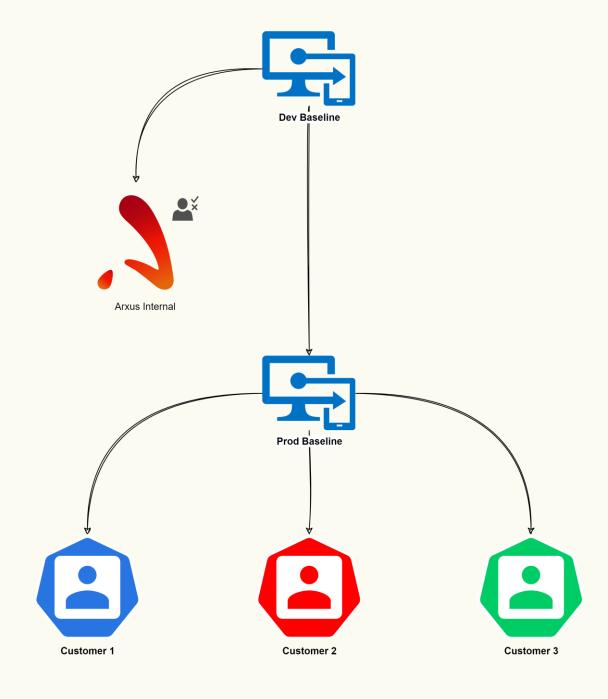
<sup>\*\*\*</sup> Dashboards and bi-monthly status call to give you insights in this data.

<sup>\*\*\*\*</sup> Logs of application installs are consolidated to a storage account, providing insights in application installation status.

# **Tenant Patching**

#### Prevent stale tenant

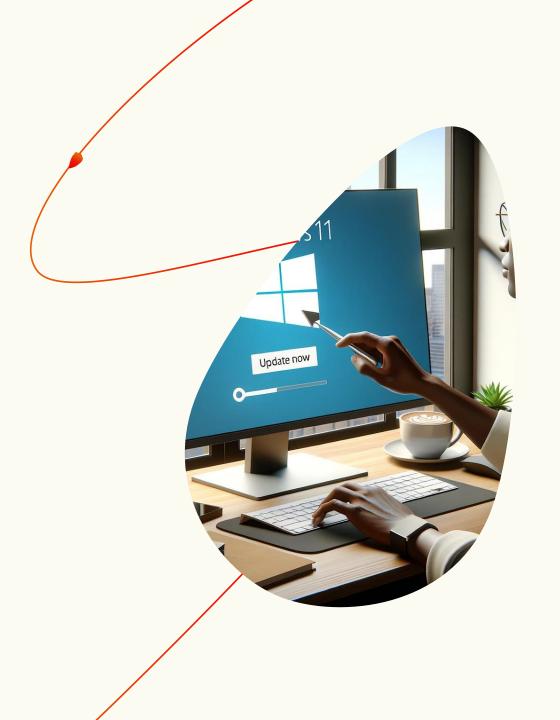
- Your setup is out of date one day after it's setup
  - Prevent deprecated settings
- We monitor new settings
- We'll make sure that devices are always secure
- Easy to keep ...
  - Configuration profiles
  - Compliance policies
  - Other tenant settings
    - ... up to date
- Everything is validated before we push to customers



#### **Application management**

We will push all applications to your Endpoints, Cloud PC or AVD by using Intune packages.

- We can help you keeping applications up to date
- For public applications
  - Applications that are freely to download
- Private Applications
  - behind a paywall
- Custom business applications.
  - If you provide the binairies
- Push using update waves
  - **•** 10% 25% 65%
  - Automatically assign users to these waves



# Reporting & Dashboard

Next to standard reporting in Intune, Arxus offers an overall report and dashboard for Intune as well as AVD

- Full transparency for our customers
- One page overview
- Clear insights on
  - Health
  - Compliance
  - Performance
  - and other indicators

Detect shadow applications and have the option to manage them





# **Monitoring and Alerting**

**Pro-Actively monitor your environment.** 

We'll let you know when something's up.

- We monitor your Intune, Cloud PC and AVD environment
  - Automatic ticket creation
- We'll inform you in case of issue
- We can start troubleshooting before you even contacted us.

Automatic log collection of all endpoints to ease troubleshooting





