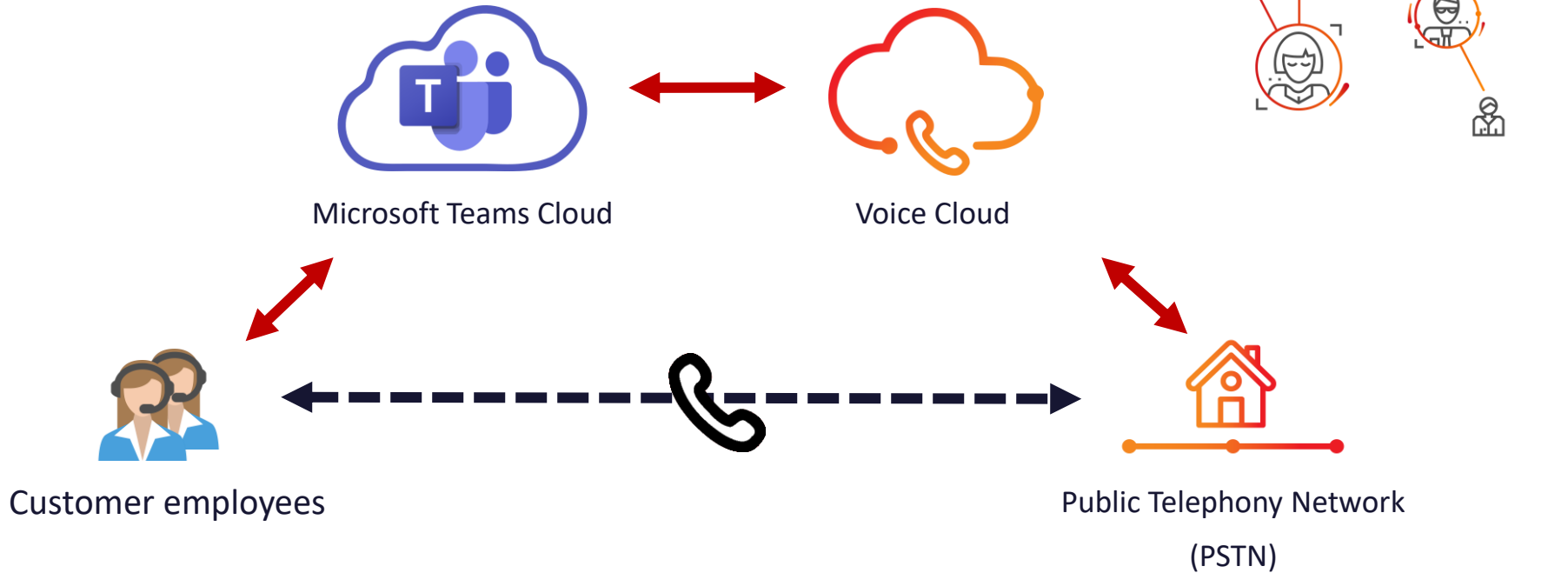


Arxus Cloud Voice Microsoft Teams Calling Solution

Teams calling

What is it?



Microsoft Teams Voice

Advantages



Enterprise grade phone system

Teams voice is a feature-rich replacement for your enterprise telephony system



From anywhere on any device

Use your office phone number on any teams client from the office, at home, or on the road, using a desk phone, laptop or mobile device.



Truly unified communications

By adding voice calling to Microsoft 365, all communications are now covered by one solution, with advanced integrations between all components

Arxus Cloud Voice

Teams Calling-as-a-Service



Predictable Cost

- No CAPEX investment
- Easily scale up and down as your workforce expands or shrinks
- No additional Maintenance cost



Fully Managed

- Always up-to-date
- Single point of contact for your Microsoft 365 and Telco questions
- End-to-end full service



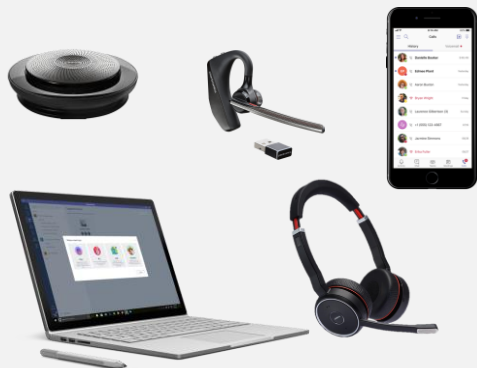
Simple, Flexible model

- Fixed price per user per month
- Scales with your Phone System or Business Voice licenses

Arxus Cloud Voice

Teams Calling-as-a-Service

Flex worker



Fixed desk



Meeting Room



Arxus Cloud Voice

Advanced Contact Center Extension



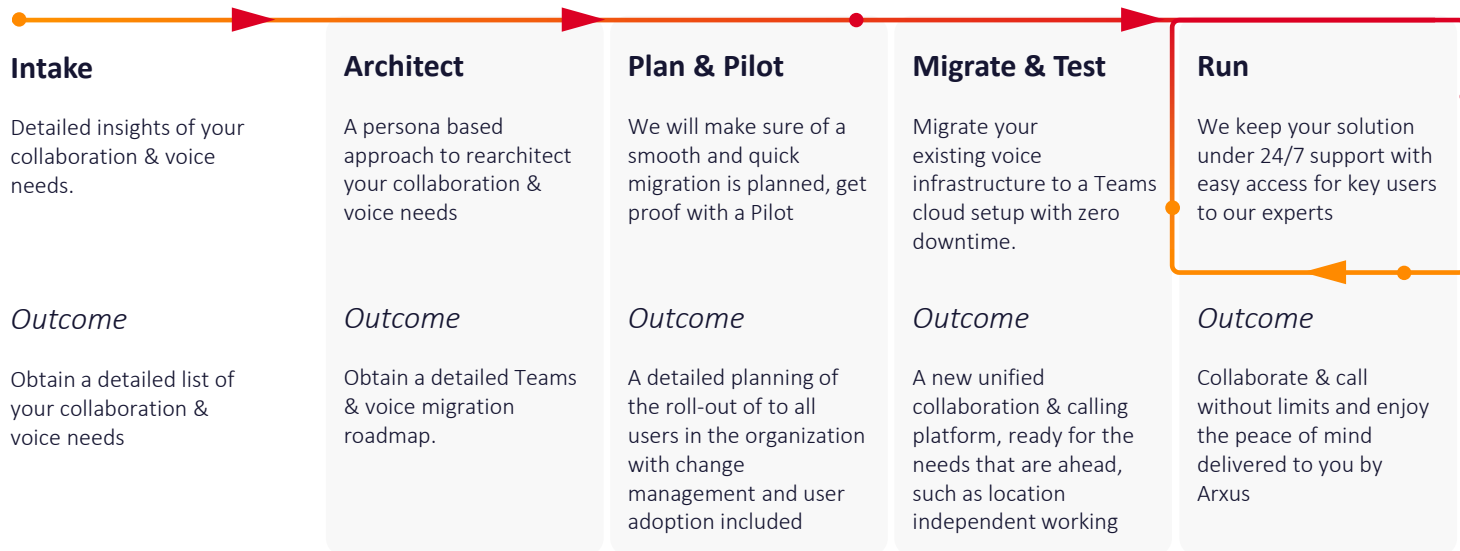
We optionally extend the native Teams calling solution to enable advanced contact center functionality including (but not limited to):

- Advanced graphical IVR and chat flow management
- Configurable queue phrases including queue position and queue wait time
- Agent wrap-up time and quarantine rules
- (Holiday) schedules
- Realtime wallboards
- Advanced reporting options
- CRM Integration
- Full Teams integration on any device
- Omnichannel communications



The business first **Teams** roadmap

We will take your collaboration needs on a step-by-step journey to rearchitect, transform them, before migrating them to a Microsoft Teams setup that support all your **voice needs**



Teams Support

Single point of contact 24/7



- Arxus Service Desk as single point of contact for Microsoft 365 & Voice
 - Based in Belgium
 - 24/7
 - Service request portal
- Second & Third Line Support



Arxus Cloud Voice

Per user model



Arxus CSP License Promo

1 year free audio conferencing with
Phonessystem license purchase

For activation before 31/03/2021

Or

First year 33% off on Business Voice license

For activation before 30/04/2021



Arxus Calling Plan

- ✓ 1 Phone number included
- ✓ 100min – Fixed or Mobile Belgian Lines
- ✓ Calling minutes shared across users

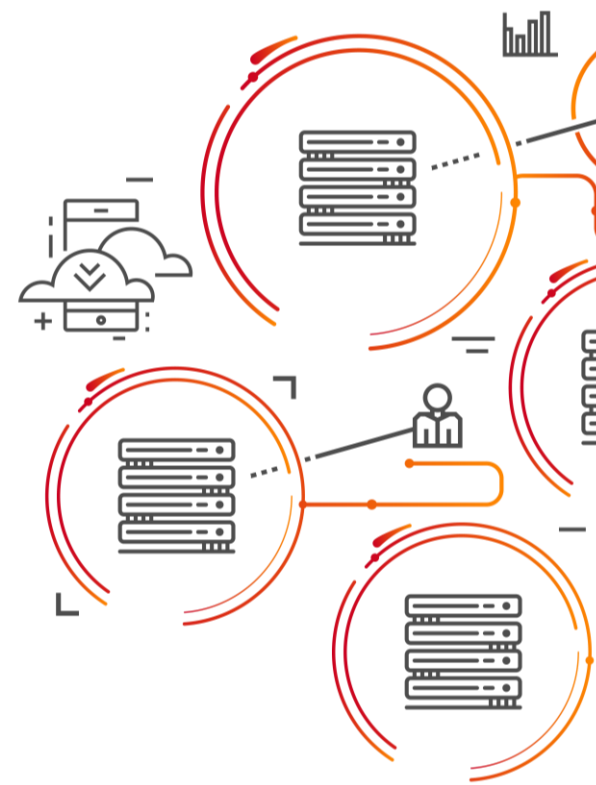
Optional Calling Bundle EU++

- ✓ 100min – Fixed or Mobile European Union + UK, US & Canada
- ✓ Calling minutes shared across users

Additional Voice Options

To make it a complete solution

- Audio Conferencing
- Advanced Contact Center functionality
- PSTN/ISDN Lines for legacy systems
- Internet connectivity with QOS for Teams



Ready to embrace business first cloud & voice solutions?

Get in contact and we'll have an Arxus expert reach out to answer any questions and get the ball rolling.

Message us at info@arxus.eu to find out more about how we can help your start-up on the path to success.

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