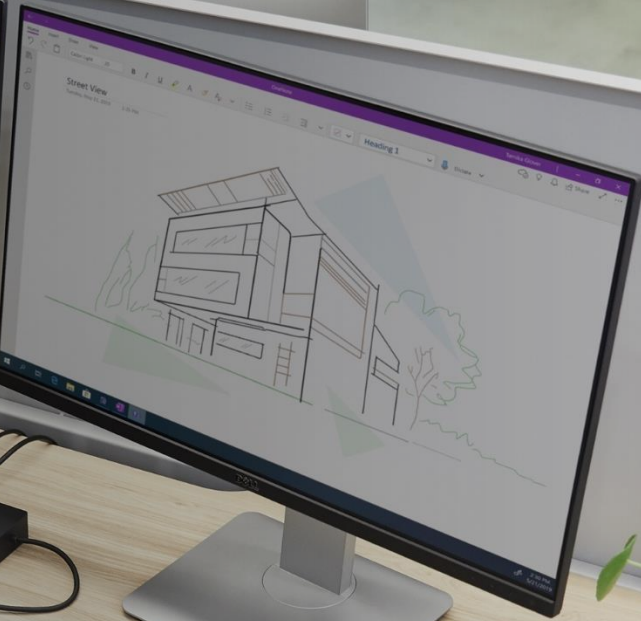
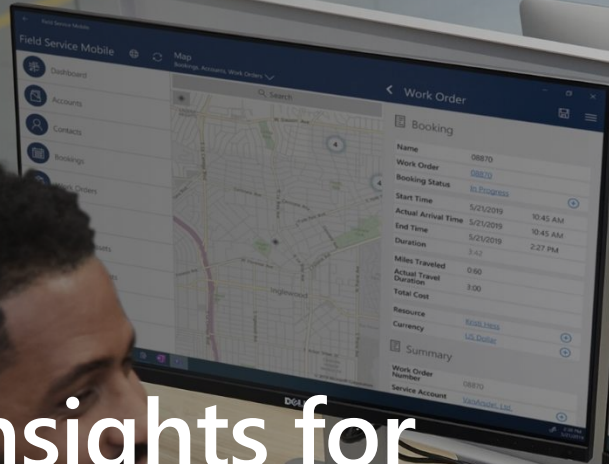


Recording Insights for Microsoft Teams

Protect your business and ensure you are meeting legal or compliance requirements



Agenda

-
- The appliance of compliance – it's everywhere
 - Recording Insights for Teams
 - See it in action: Recording Insights for Teams

Hybrid work is here to stay

80%

of leaders say they plan to make major changes to their flexible work policies¹

93%

93 of the Fortune 100 companies today rely on the Microsoft Teams collaboration platform for virtual collaboration

Designing hybrid workplaces to be compliant



Fulfilling MiFID II, PIC-DSS & HIPAA requirements when communicating via Teams



Use the data for powerful insights for easy search, reporting and categorization



Tenant-specific data encryption and full admin control

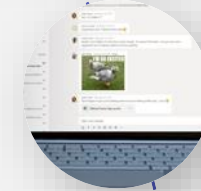
In some industries, organizations don't just record calls as a nice-to-have training tool: It's a must-have for them to remain compliant.

Create a collaborative compliance environment in Microsoft Teams

- Ensure compliance with legal regulations such as MiFID II, HIPAA, Dodd-Frank, FDCPA, etc.
- Omni-channel recording & archiving of all communications directly in Microsoft Teams
- Capture insights to improve business performance with Cognitive Services



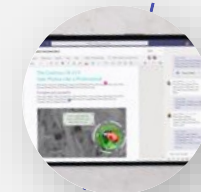
Meet



Chat



Call



Collaborate



Analyze

Compliance recording & archiving with Recording Insights in Microsoft Teams



Certified, native built cloud solution hosted in Azure



Capturing of all Teams communications



Cognitive Services for Analytics insights

Certified, native built cloud solution hosted in Azure



User Matching via Azure AD



Fast and easy to deploy (in less than 1 day)



Full administration control, incl. recording control and access and playback rights management

ASC Recording Insights

ASC Recording Insights Recording Dashboard Upload Settings About

Search

266 conversations

19.04.2021 ^ 15

+4915155292696 - test4.insights@asc.de - +491763... test4.insights@asc.de 13:04 00:00:34

+4917631003404 - test4.insights@asc.de test4.insights@asc.de 11:44 00:00:36

test5.insights@asc.de - test4.insights@asc.de test4.insights@asc.de 11:10 00:00:24

test4.insights@asc.de - Unknown test4.insights@asc.de 11:10

test5.insights@asc.de - test4.insights@asc.de test4.insights@asc.de 10:59

test4.insights@asc.de - test5.insights@asc.de test4.insights@asc.de 10:53

Capturing of all Teams communications



Secure recording & archiving of audio, video, screen sharing and chat



Seamless user experience, no need to switch between applications



Integration to Dynamics 365

The screenshot displays the ASC Recording Insights interface. At the top, the navigation bar includes 'ASC Recording Insights', 'Recording', 'Dashboard', 'Upload', 'Settings', and 'About'. The main header shows the recording title 'test5.insights@asc.de - test4.insights@asc.de'. Below this, there are two video thumbnails of participants, a metadata panel with details like 'Date: 19.04.2021', 'Start: 10:59', 'Duration: 00:01:08', 'Type: Internal', 'ID: ff8ca9e3-eb7f-4401-a0ac-e61410b703e4', and 'Language: de-DE'. A 'Transcript: Select' dropdown is also present. A timeline at the bottom shows the recording progress with a play button and a volume icon. The transcript section is active, showing a list of actions: 'Transcript', 'Label', 'Keywords', 'Notes', and 'TTL'. Below the transcript, there are options for 'Translate', 'Export', and a search bar. The transcript content includes a timestamp 'test4 insights 00:00:00 Call started' and several lines of German text with timestamps: '00:00:06 Guten Tag, Herr Glaser.', '00:00:09 Wie geht es Ihnen heute? Guten Tag, Herr Husse, mir geht es gut, danke der Nachfrage.', '00:00:17 Ja, sie hat nur einen Rückruf gebeten. Herr Glaser, zwecks Ihrer Rechnung genau, es gibt wohl Probleme mit den noch zu zahlenden Gebühren.', '00:00:25 Lassen Sie mich kurz einmal nachschauen.', and '00:00:27'. The interface also features participant avatars for 'test5 insights' and 'test4 insights'.

Cognitive Services for Analytics



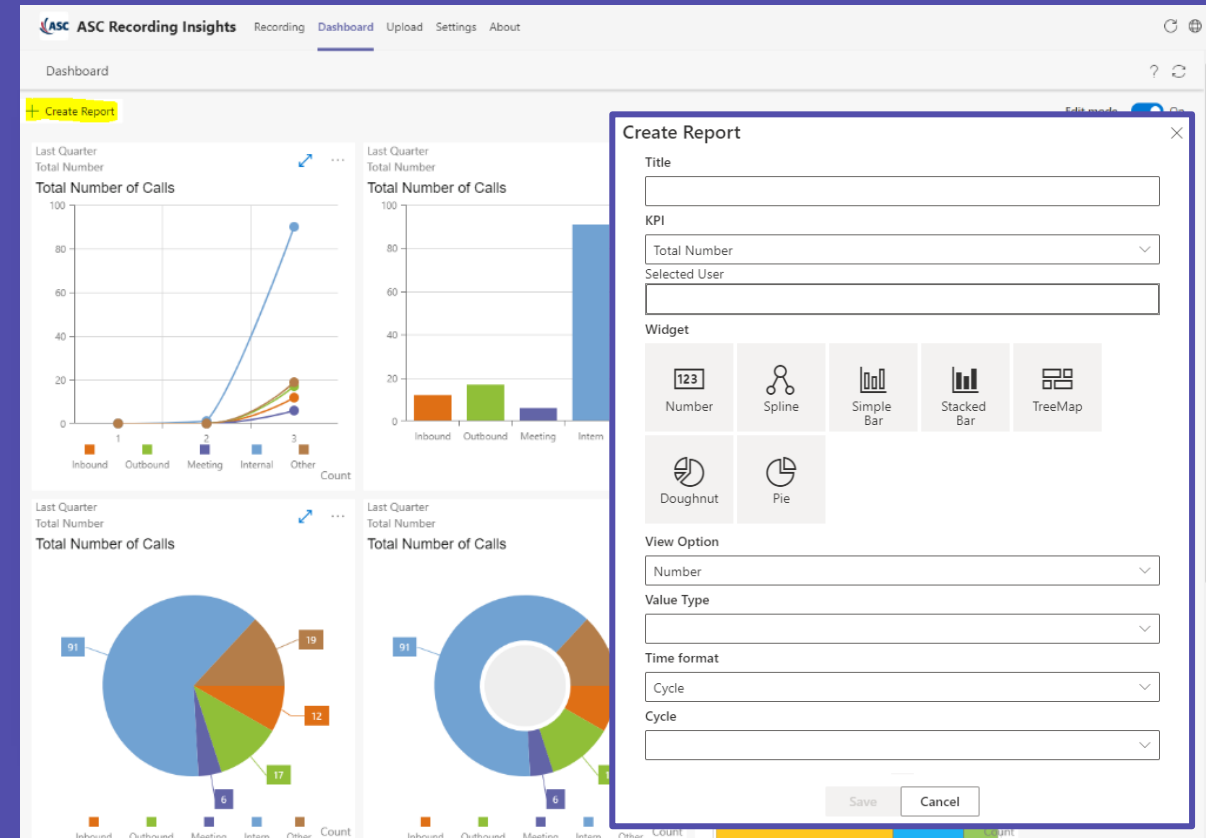
Insights via customizable reports and Analytics dashboards



Predefined keyword display, categorization and searching



Transcriptions in 80+ languages and translations in 70+ languages



See it in action: Recording Insights in Teams



How Recording Insights helps Impax Asset Management in USA to remain compliant

It's crucial to ensure compliance



- Challenge: Fulfilling regulatory requirements for capturing audio using Microsoft Teams
- Solution: ASC Recording Insights records calls, meetings and voice mails, transcribes and translates with Cognitive Services, stores natively and later exports to Bloomberg Vault
- Impact: Global companies that need to meet laws and compliance requirements worldwide can monitor their activities abroad and translate them with the transcription function

"In my view, the product and layer on which it is implemented demonstrate what is possible in the modern-day technical landscape. In many ways ASC's recording platform can rightly be described as a next generation solution."

Brian Fruh

Chief Information Officer at Impax Asset Management

IMPAX Asset Management

Short Video of Recording Insights

Compliance recording & archiving with Recording Insights in Microsoft Teams



Certified, native built cloud solution hosted in Azure



Capturing of all Teams communications



Cognitive Services for Analytics insights



Get the app now



Visit [AppSource](#) to get started with Recording Insights for Microsoft Teams

Request demo or contact ASC [here](#)