

# AI Data Analytics with **Recording Insights AI**

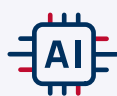
## The AI Expansion for your Neo Suite

Extend your Neo Suite with Recording Insights AI for in-depth AI-based analytics. Optimize your processes, improve customer satisfaction with comprehensive quality management, and gain critical information for your business.



### Neo Suite

Smooth data transfer to use the AI functions in Recording Insights AI.



### AI Data Analytics

Use the full potential of your customer communication through targeted analysis with the help of AI.



### Monitoring and Reporting

Visualize customer insights in meaningful dashboards and reports to make the right decisions for more business value.








Get a **DEMO** for  
**Recording Insights AI**

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Learn more about [Recording Insights](#)

## AI Data Analytics powered by Azure

### Enabling Compliance and Turning Data Into Business Value With Azure AI Services and Azure OpenAI

-  **Compliance Monitoring**  
Monitoring compliance with internal and external requirements.
-  **Keyword Spotting**  
Automatic search and display of keywords and adherence phrases.
-  **AI Policy Templates**  
Ready-to-use policies to implement compliance regulations such as MiFID II, FCA, and Dodd-Frank.
-  **Automatic Categorization**  
Automatically categorize all communications according to their compliance relevance.
-  **Transcription and Translation**  
Document conversations with automatic transcription and translation into 100+ languages.
-  **Fraud Detection and Risk Alerting**  
AI-powered detection of potential fraudulent behavior or threats, even in real-time.
-  **Dashboards and Reporting**  
Dashboards with customized reporting and analysis.

#### ASC Technologies

ASC is a global leader in compliance recording, quality management and AI-based analytics. Our solutions help organizations evaluate their communications-based data, securely meet regulatory requirements, and optimize customer service. Using AI, conversations are analyzed in real-time to detect compliance violations and assess the quality of customer interactions. Financial services, contact center, and public safety organizations rely on ASC to ensure their communication is legally compliant and customer-centric. Our solutions are scalable and flexible - available as cloud services, on-premise, or in hybrid environments. Headquartered in Germany, with subsidiaries in 15 locations and a global partner network in over 60 countries, ASC is the #1 in Europe and sets standards for AI-based communication technology worldwide.

