atarix

Productivity & Collaboration. Security. Connectivity. Virtual Desktop.

Modern Workplace

Life lacks synergy, but work doesn't have to.

Now that working from home or flexible work is more accepted, we are forced to re-think how we operate where we believe that our best assets are our people. Our first and foremost priority is ensuring that how we operate and the tools that we provide will allow our employees to juggle their life commitments, whilst at the same time having the ability to kick goals collaboratively as a team.

Gone are the days of having to physically go into the office and log in to do what you need to – and now you don't have to. **Today business of all sizes can have the tools to be productive from anywhere, at anytime.**

Our fully managed Modern Workplace Solution will provide employees and businesses with integrated IT, tools and security measures to be able to seamlessly work with both their employees as well as their clients. It allow you to focus on the things that matter, scale with ease, whilst having a **productive and happy workforce.**

We're working towards a world where you can your valuable time back and have the choice to be productive from anywhere, anytime.

atarix

The Modern Workplace Suite

Creating productive & collaborative teams.

Got your hands full running your business? We'll take care of IT.

Using Microsoft 365, we'll create a digital workplace solution that **seamlessly integrates with your business**, helping to scale their business whilst supporting flexible working environments securely.

With our Modern Workplace suite, you're able to **pick and choose** what you need on top of our **Atarix baselines**, to create your own bundle of services.

Let's transform

the way you work.

Atarix End-User Computing Baseline

Your building blocks.

Our EUC baseline starts with Microsoft 365 and the tools included in this suite as a foundational building block.

We refer to Microsoft 365 because this is more than just your Office 365 apps. It's all that Microsoft 365 encompasses in this license, including the latest Windows OS plus all the security features that are included.

Because our offering is built off the security features of this license, it means that every user will have same license to start, allowing this capability. The level of support you choose with on this baseline, will determine how much support you need for your organization and teams to be smooth sailing.

Gold
Microsoft Partner

Microsoft

netskope

cisco
Partner

veeam | Cloud & Service Provider
Registered

Atarix Security Baseline

The devil is in the details.

With our industry expertise and experience, we've created our security baseline that builds upon industry best practices to give you the ultimate lock and key, powered by latest in cloud technology, like no other.

We pride ourselves that enterprise level security is inbuilt into everything we do. Setting up a Microsoft 365 tenancy sounds easy, but by default is pretty open.

All our products include Enterprise Grade Security for small medium businesses – built in across devices, apps, and cloud services, without sacrificing flexibility.

Let's transform

the way you work.

Pick your toppings? No worries.

This is the fun part where you can create your own Modern Workplace bundle with any of our addons.

You have the choice to add on anything your business or teams will need to have you running a smooth ship.

Gold
Microsoft Partner

Microsoft

cisco
Partner

veeAM | Cloud & Service Provider
Registered

Addons

Advanced Cyber Security

Our baseline provides comprehensive protection against anyone trying to access your company data, however what about what's happening on the inside?

With additional services **to protect, detect, and respond** to security threats, we can **uplift your level of security to ensure your data is iron clad.**

Using the latest in cloud technology, we leverage intelligence to create a baseline of activity of your business and flag anything that deviates from this.

Security & Phishing Awareness Training

We provide **training and testing** to **minimise the impact of employee security threats** within your organisation.

Security and phishing awareness training will level up your employee's abilities to identify and take the correct action against malicious emails. These types of attacks are always evolving, and so should your team.

Virtual Desktop

Our virtual desktop offering combines the **power and security of Microsoft 365** with the **versatility and simplicity of a PC** that is **accessible from anywhere**. From contractors and interns to software developers and consultants, our virtual desktop offering enables a variety of new scenarios for the hybrid work environment.

atarix

Addons

Managed Telephony

Simplify your business telephony with **Teams calling** by removing the need for complicated and expensive equipment. It'll allow you to assign a phone number to **place and receive calls on any device running Microsoft Teams, from anywhere in the world.**

Managed Meeting Rooms

Transform meeting spaces with **Teams Meeting Rooms**, ranging from small huddle areas to large conference rooms with a rich, **collaborative Teams experience that's simple to use** for anyone in the business.

Managed Networks

Speedy and secure connection?
No worries. Have your company's **network fully managed** for performance and security, looking after bandwidth consumption and application usage.

atarix

atarix

Monthly Support Plans

	Basic *Max Seat 10*	Essential *Max Seat 200* (Most Popular)	Complete *Unlimited Seats*
Security			

Atarix Security Baseline
Protection against spam, malware, impersonation & known threats:
   Anti-Virus
   Anti-Malware
   Anti-Phishing
   Email security
Protection of user accounts with Multi-Factor authentication and Conditional access
Secure your Windows 10 and 11 devices:
   Bitlocker Endpoint Encryption
   Defender Endpoint Encryption
   Exploit Protection
   Secure Edge Browser
	✓	✓	✓

Security Review (2 per year)	Addon Available	✓	✓
End- User Computing			
Atarix EUC Baseline Office Pro Plus Teams Acrobat Reader Managed Secure Browser (Chromium Edge) Visio (requires license) Project (requires license) Power BI Pro (requires license)	✓	✓	✓
Application Packaging of third-party Line Of Business apps	Addon Available	Up to 5	Up to 10
Organisational control of access to apps in Microsoft Store	✓	✓	✓
Windows 10 sign-on & desktop background	Addon Available	✓	✓
Enterprise state Roaming	✓	✓	✓
Backup of known folders to OneDrive	✓	✓	✓
Simplified deployment with Windows Autopilot	✓	✓	✓
Service delivery BitLocker recovery	✓	✓	✓
Service Delivery			
Atarix Support Portal access	✓	✓	✓
Standard Support SLA	✓	✓	✓
IT Disaster Recovery Plan		Addon Available	✓

atarix

Monthly Support Plans

	Basic Max Seat 10	Essential Max Seat 200 (Most Popular)	Complete Unlimited Seats
Lunch & Learns (Quarterly)		✓	✓
VIP Support		Addon Available	Up to 5 VIPs Included Anything above will be at an additional per VIP
Proactive Maintenance & Alerting			
Secure daily backup of data	Addon Available	Addon Available	✓
Ongoing compliance and monitoring to Atarix Secure Baseline	✓	✓	✓
Remediation of Monitoring Alerts	✓	✓	✓
Desktop security updates & patching	✓	✓	✓
M365 updates and changes	✓	✓	✓
Support			
Service Desk support hours	Limited hours	Unlimited hours	Unlimited hours
Microsoft Office support	✓	✓	✓
End User Support	✓	✓	✓
Line of Business App Support Basic triage of Line of Business apps Documented standard operation procedures for LOB Apps Manage escalations to vendor support		up to 5 included	up to 10 included
	$79/user	**$119/user**	**$159/user**

Basic Plan
Great for those who don't require a high level of IT support.

Essential Plan
Our most popular plan! Great for those who are looking to revamp their environment, operating with lean, inhouse IT.

Complete Plan
All the bells and whistles. Looking to outsource IT altogether and after a strategic partnership to modernise their workplace.

atarix

User Configurations

	No Device	Managed Device
Backup		✓
Email security		✓
Secure Identity		✓
Compliance		✓
Advance Threat Protection		✓
Emailing		✓
Office Applications – Word, Excel, Powerpoint		✓
File Sharing		✓
Business Communication Platform		✓
Device Management		✓
Mobile Application Management		✓

✓
Most suitable combination for
the type of user needed

No Device
Suitable for those who do not
have a device managed and do
not need native apps. Great for
those who are either frontline,
always on the road or for any
service accounts.

Managed Device
Our default configuration
for all office-based users
with full access on all
devices and native apps.

atarix

your solution.
your way.

1   Select your base support plan

☐ **Basic:** Great for those who don't require a high level of IT support.

☐ **Essential:** Our most popular plan! Great for those who are looking to revamp their environment, operating with lean, inhouse IT.

☐ **Complete:** All the bells and whistles. Looking to outsource IT altogether and after a strategic partnership to modernise their workplace.

2   Configure your users

▭ **# No Device:** Suitable for those who do not have a device managed and do not need native apps. Great for those who are either frontline, always on the road or for any service accounts.

▭ **# Managed Device:** Our default configuration for all office-based users with full access on all devices and native apps.

3   Choose your add-ons

☐ **Advance Cyber Security:** Uplift your level of security. Protect, detect and respond to threats.

☐ **Security and Phishing Awareness Training:** Safeguard your data by empowering your employees to take action.

☐ **Unified Communications & Telephony:** Assign phone numbers to place and receive calls, compatible with your organization, solution and devices.

☐ **Teams Meeting Rooms:** Transform meeting spaces and turn them into rich, collaborative Teams conference room experiences.

☐ **Network:** Have your network managed, secured, optimized for smooth running apps with the right internet connection and wireless access points.

☐ **Windows Virtual Desktop:** Versatility and secure access from any unmanaged BYOD to your organisation's environment.

☐ **Intranet:** Efficiently communicate and collaborate to enhance business workflows with engaged employees.

atarix
your solution.
your way.

4 **Book in meetings**

☐ **Overview:** First things first, let's get to know each other and see if we're the right fit for you!

☐ **Requirements:** We'll set up a second meeting to then deep dive into your requirements and get a better understanding of your environment.

5 **Get a quote**

Once we've gotten everything we need, its on us to get back to you with:

☐ **Recommendations:** We'll present back some recommendations for what might suit your organization alongside our strategic approach.

☐ **Ball Park:** Everybody likes a ball-park figure. We'll be transparent with your level of investment in order to get the ball rolling for support, implementation, licensing and hardware required.