

Showcase modern calling capabilities and  
build a plan to deploy and adopt Microsoft Teams Phone



# Modernize Communications Workshop

## Calling with Microsoft Teams Phone

Now more than ever, businesses need a modern voice solution and phone system capabilities that combines unified communication and teamwork.

Microsoft Teams Phone provides the features organizations need to deliver seamless, collaborative experiences for employees, business partners, and customers.

## Modernize Communications Workshop

Introducing the Modernize Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Art of the Possible' demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.



### Assess

Gather information on  
current environment and  
practices for calling



### Art of the Possible

Showcase modern calling  
capabilities powered by  
Microsoft Teams Phone



### Build the Plan

Build the plan for how to  
deploy and adopt Microsoft  
Teams Phone

## Workshop deliverables

- An evaluation of your current telephony and voice communication needs
- Environmental and workload analysis, including existing infrastructure and telephony state
- Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
- Direction on how to transition various user profiles into a modern collaboration and communication environment
- Showcase the rich portfolio of third-party applications and devices that can complement the Microsoft Teams Phone experience
- Customized, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone