

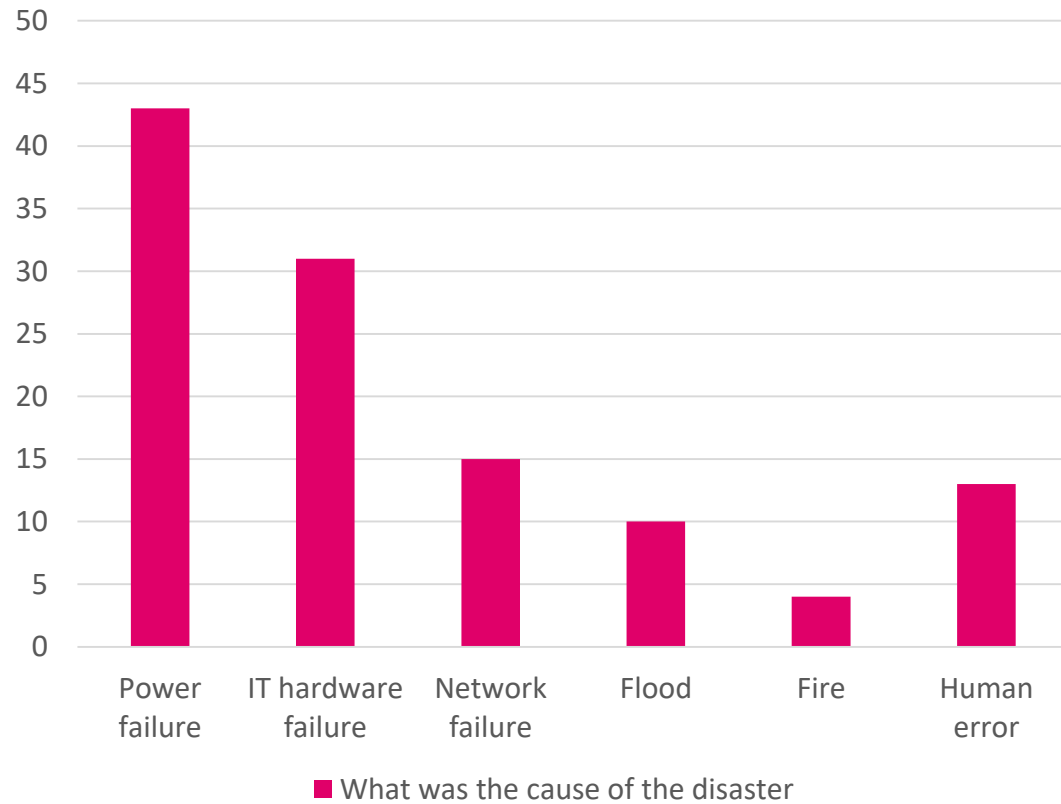
# Cloud Disaster Recovery

**ATENDE**

 Microsoft  
Azure

# Top causes of downtime

Source: Forrester Research



## 01. Operational failures

Power, hardware, network, software failures

## 03. Human-caused

Human errors, security malicious insiders and outsiders

## 02. Natural disasters

Hurricane, flood, fire, earthquake

## 04. Other

5%

# Disaster Recovery – Business Continuity

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## Disaster Recovery

Disaster Recovery or DR is the ability of an organization to provide critical Information Technology (IT) and telecommunications capabilities and services, after it is disrupted by an incident, emergency or disaster (BCM Institute).

## Business Continuity

Business Continuity or BC aims to safeguard the interests of an organization and its key stakeholders by protecting its critical business functions (CBFs) against predetermined disruptions (BCM Institute).

# Cloud DR benefits

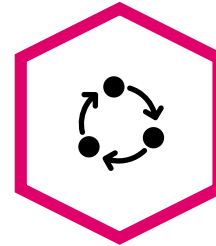
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Cloud Disaster Recovery Service provides critical IT resources in case of an incident, emergency or disaster. The goal is to maintain business and operations as usual despite the failures. Cloud Disaster Recovery is a cloud-based service using Microsoft Azure and Azure Site Recovery capabilities. It is fully managed by Atende experts and delivered in pay-as-you-use model, so it is affordable for every company that needs it.



## Reduced costs

Pay-as-you-use model  
No need for additional hardware  
Service management included



## Business Continuity

Improved business operations  
Run applications in Azure in case of failure



## Easy of use

Full Atende experts support:  
daily management, periodical tests and failover support

# Microsoft Azure – the foundation of Cloud Disaster Recovery

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Microsoft Azure is the foundation of Cloud Disaster Recovery service. Microsoft builds services that meet the highest standards of security, privacy, compliance and transparency. Atende is responsible to configure and manage these services properly.



## Compliance and data protection

GDPR, ISO 27001, ISO 27018, HIPAA, PCI/DSS



## Full transparency

Clear view into where the data is stored and secured, including who can access it and under what circumstances.



## Atende managed services

Atende provides services that can help customers meet security and compliance requirements



## Top Azure expertise

The combination of both Azure and Atende services delivers a complete solution.

# Managed Service Provider

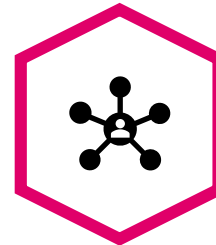
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Atende has been providing IT managed services for over a dozen years. Our focus is customer close cooperation and service excellence.



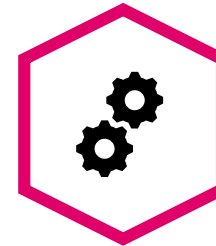
## Customer close cooperation

Periodical service review  
Dedicated Service Level Manager  
Lead engineer



## 24x7x365

IT experts with deep cross-technology expertise  
I and II lines of support available 24x7x365  
Reliable service and excellent skills



## Smart Monitoring

Proactive problem resolution  
Complete service health visibility  
SLA metering



# Atende: ICT integration leader

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Atende is one of the leading capital groups in the IT sector in Poland.

25 years ago we connected the first Polish companies to the Internet. Since then, every day we build the success of our customers with the latest and most advanced solutions in the field of IT infrastructure and innovative software. We specialize in the integration of ICT, combining the offer of world-class suppliers, building new generation computer networks and data centers. We offer leading solutions in the area of cybersecurity. An increasingly important part of our business is cloud computing and managed services.

As a group consolidating eight companies, we provide comprehensive IT systems for the most important market segments: telecommunications, energy, public administration, media, finance and healthcare.

# Vision, mission and values

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## VISION

To be the partner of first choice for companies and organisations requiring the highest standards of IT support.



## Mission

To build the success of our clients through innovative IT solutions.



## Values

- top quality
- ethics and responsibility
- passion



ATENDE

# Cloud Disaster Recovery

Gold  
Microsoft Partner



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