

Cisco Meraki is a complete cloud-managed networking solution. Wireless, switching, security, WAN optimization and mobile devices can be centrally managed over the web. It contains integrated hardware, software and cloud services.

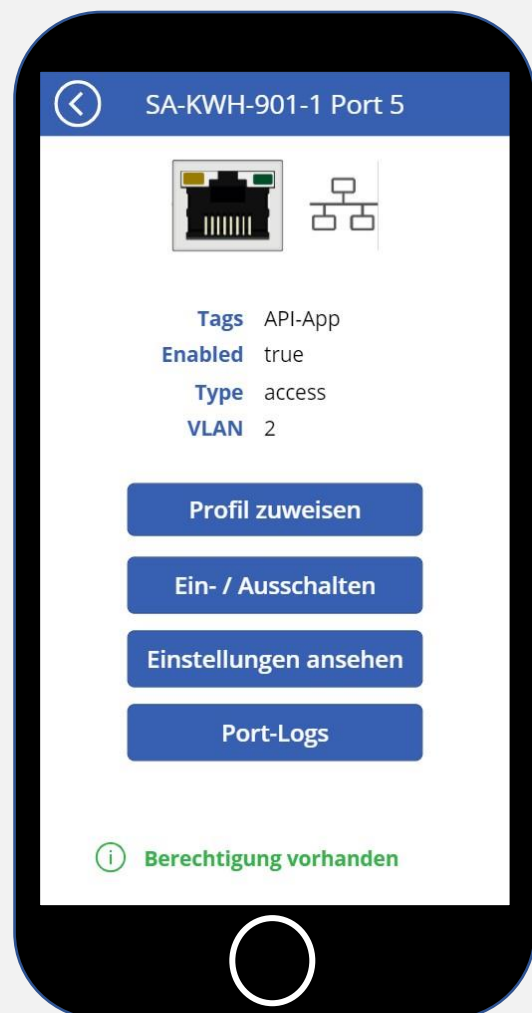
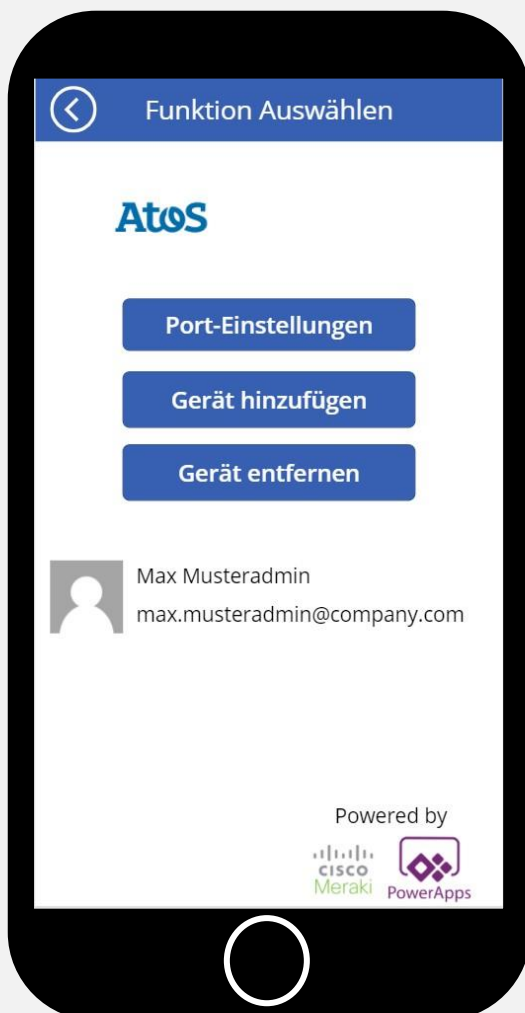
How to maintain a huge network environment with different support teams from different

locations in a standardized way in best quality?

The *Atos Cisco Meraki Manager* software solution is developed especially for this approach.

With customizable use cases and functionality for different operator roles the *Atos Cisco Meraki Manager* fits perfect to customer needs.

## Atos Cisco Meraki Manager application layout



## Customer Situation

The cloud based Cisco Meraki platform provides network management for certain operators from everywhere. Due to the complexity of the Cisco Meraki management dashboard different operating roles like service desk agents, onsite support and administrators may be overwhelmed with the setup of the possible parameters. Network instability, bad performance and in worst case location loss are the results. Troubleshooting with the Meraki Dashboard is quite complex for service desk agents and is often taking a lot of time to get the right information needed.

## Partner Solution

With the *Atos Cisco Meraki Manager* solution, based on Microsoft Power Apps and the Microsoft 365 platform, Atos provides a smart and flexible software solution for mobile devices. The app can be easily extended to the customer needs. Role based functionality profiles limit exactly the subset of possibilities the user need. Troubleshooting of network issues is simple and easy understandable. The mobile design allows quick access to the right information and functionality with only a few clicks.

## Customer Benefits



Easily network ports configuration with different, pre-defined parameters directly onsite.



Minimize network outages due to standardized, pre-defined port profiles.



Customized troubleshooting functionalities within the application



Designed for use on mobile devices for the best flexibility.



High quality network configuration due to standardized profiles and templates.



Cost and time reduction in onsite support and service desk due to easy check of the network status and settings.



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### Learn More

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