



Intelligent Collaboration Teams Phone

Atos – leaders in increasing productivity and employee satisfaction with seamless communication and collaboration



The necessity of having an Intelligent Digital Workplace goes far beyond a set of disjointed tools. To truly unlock intelligent performance, enhance team productivity and maximize employee and customer satisfaction - Intelligent Collaboration in the workplace is the key driving force.

With experience gained from multiple customers and a global presence, Intelligent Collaboration – Teams Phone provides unique expertise for inclusive and efficient enterprise collaboration services. From voice/video comms to advanced remote teamwork experiences, group-wide information discoverability and beyond.



Rolling out Intelligent Collaboration – Teams Phone will help:

- Avoid communication silos
- Boost internal collaboration
- Enhance employee and customer experience
- Automate existing business processes
- Reinforce the user/content security compliance
- Evergreen productivity suite
- Actionable business communication performance analytics at hand

Employee Time Savings

- Improved collaboration
- Group-wide information discoverability
- Co-authoring and reviewing

203 minutes per user weekly – time saved due to improved collaboration

Reduced Collaboration Costs

- Decision makers can improve their time-to-decision by 15.6%
- By year 3, online meetings replace 350 overnight trips

£50M reduction in costs associated with other collaboration software and hardware solutions

Reduced User Downtime

- Information accessible from any device, anywhere. Softening the impact of a crashed devices
- State of the art cyber security standards

15.75 hours per user yearly – time saved by reduced downtime

Atos created an effective collaboration solution for a large global enterprise with over 300,000 employees worldwide, seeking to improve team collaboration and create a more unified workplace. Multiple telephony technologies, combined with Microsoft Cloud Connector Edition allowed the connection of Skype/Teams to the company's existing PSTN core, enabling the delivery of traditional external phone calls to Skype/Teams. The rapid migration of 11,000 users enhanced collaboration while minimizing disruption and maximizing call savings. As a result of the success, the company plans to migrate a further 60,000 users. - Multinational conglomerate



Atos delivers Intelligent Collaboration – Teams Phone by using Microsoft tools, leveraging key global voice and video partners to integrate telephony environments with Teams.

Why Atos?

Atos have a **proven track-record of enabling workplaces** through organizational transformation and the integration and support of collaborative technologies. Atos have achieved **7800+ Microsoft competency certifications**, have a longstanding global strategic partnership with Microsoft and are winners of **multiple Partner of the Year Awards**. **With unique service capabilities for both legacy and new way of working, we are the safest partner to transform or integrate voice & video.**



Supporting millions of users

- Digital Workplace Help & Interaction Services enables global support capabilities
- Currently supporting 40M PBX users in traditional communications, 1.2M users on Skype and >600k users on Microsoft 365 Teams
- Minimizing disruptions and maximizing call savings



Established quality partnerships

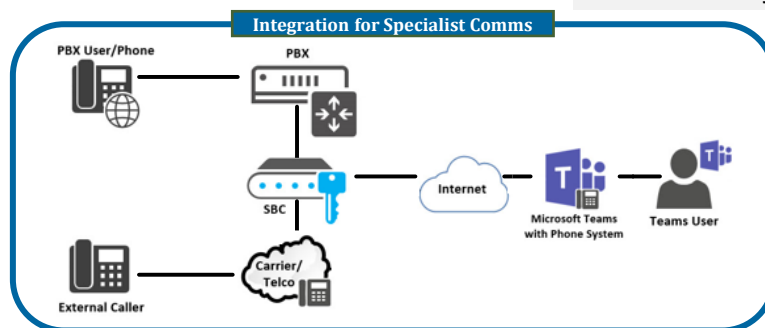
- Multiple established partnerships in the legacy and Intelligent Communications space including Nice (Microsoft certified cloud contact center partner) and multiple voice/media compliance recording partners
- Allows us to ensure compliance and provide expert inhouse support for both traditional and new ways of working
- Extensive experience and wide pool of expertise ensures flexible and high impact transformation

Intelligent Collaboration – Teams Phone Our promise to you

We will support you in transitioning to an Intelligent Collaboration environment.

We will do this by:

- Putting together a Transformation plan to accelerate the infrastructure migration
- Delivering Digital Workplace Intelligent Collaboration services to arrange migrations
- Supporting the ongoing evolution, management and development of tool ecosystems



Partnering with Atos and Microsoft for Teams Phone will ensure that

- Transition to Teams Phone is accelerated, supported and managed effectively
- Employees are supported throughout the process, minimizing disruptions and ensuring high adoption rates
- Organizations and employees realize the business benefits of Teams Phone