Adoption and Change Management

Microsoft 365 improvement and success

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Microsoft 365 ACM Functions

Organizations need to know about their security and governance within Microsoft 365.

Microsoft uses a proven behavior change methodology, a wealth of information-based analytics and innovative tools.
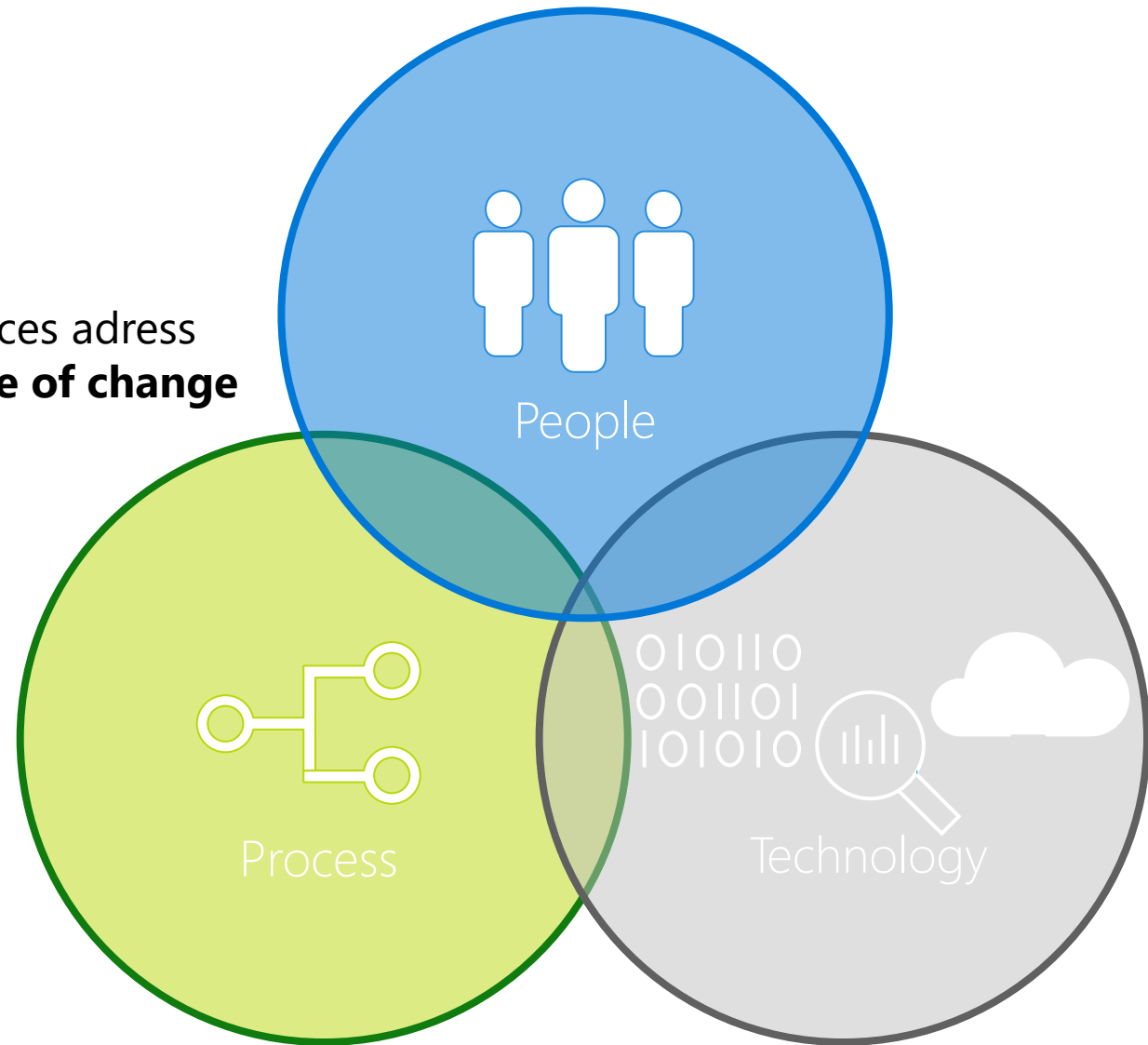
Microsoft Adoption Services aims to get you where you want to work faster and with minimal business disruption.

Adoption and Change Management approach: Increasing business results by promoting the human side of change.

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Successful Transformation

Adoption Services adress the **people side of change**

People

Process

Technology

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ADKAR

Change framework

Awareness of the need for change

Desire to participate and support the change

Knowledge on how to change

Ability to implement required skills

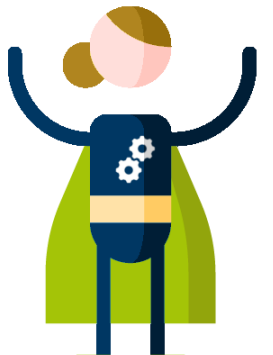**R**einforcement to sustain the change

The ADKAR model can be applied as a…

… learning tool for teaching change management.
… tool for the readiness of change management activities.
… coaching tool for managers and supervisors.
… assessment tool for diagnosing change.
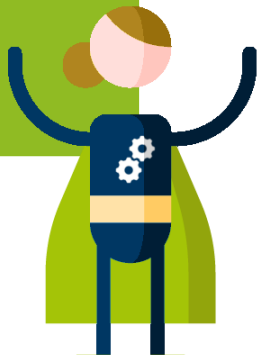… planning tool for change.

Organizational Change Management

An actionable process driven effort with work streams of activities and tasks

A systematic process that mitigates risks and leverages change as a resource for project success

Has templates, forms, checklists and quality measurements that drive the OCM process

The Organizational Change Management work streams are a combination of stakeholder engagament, role definition, communication and training

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Adoption and Change Management Services

First Steps

Adoption Scenario
Workshop 2-3 days

Results

- Develop an initial understanding of best practices for implementation
- Knowledge of key risk areas in your organization
- Tactical adoption guidance for specific issues

Exploration

Adoption assistance
4 weeks

Results

- Develop a straightforward strategic approach to drive change and address identified implementation challenges

Service

ACM Foundation
8 weeks

Results

- New technology solution in use
- Change management functions
- Business

Ongoing Support

Designated Adoption Specialist up to 10 weeks

Results

- Change impact
- Ongoing support for embedding the change program

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Connect with us!

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