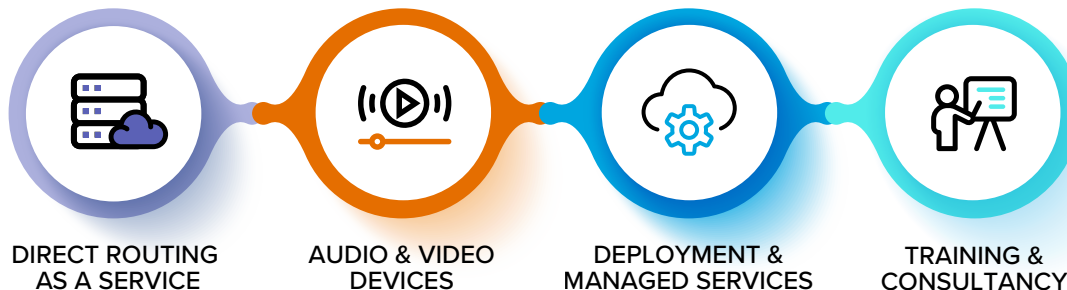




AudioCodes Live for Microsoft Teams

A Complete Voice as a Service Solution

AudioCodes Live for Microsoft Teams is a portfolio of managed services that removes complexity from the integration of Teams collaboration, unified communications (UC) and enterprise telephony. It provides a seamless, rapid and cost-effective migration to Microsoft Teams for high quality voice and video collaboration complemented by Devices-as-a-Service, monitoring management tools, and service-enhancing applications.



Many enterprises starting out on their UC journey do not have sufficient IT skills and manpower, or even a telephony specialist, to successfully implement a Microsoft Teams deployment. Adopting Microsoft Teams requires a considerable degree of knowledge and technical proficiency that is not immediately accessible to every organization.

A successful migration involves planning, building and managing the infrastructure, and integrating it with existing legacy PBXs, voice service providers, critical business elements and processes such as compliance call recording.

With AudioCodes Live, our experts help you develop your own personalized UC vision, based on your specific circumstances and future plans, and show you how to turn your vision into a reality that will more than exceed your expectations, all on a per-user per-month subscription plan. AudioCodes Live can be delivered in conjunction with your existing partner of choice.

Managed Services Plans

Live Essentials

Essentials is the easiest and quickest way to enable Direct Routing for business customers.

- Flexible deployment options for voice connectivity and calling
- Managed Microsoft Teams Direct Routing SBC
- Leverages existing PSTN contracts and calling plans using a Microsoft-certified SBC.

Live Pro

Integration with existing telephony solutions.

All the features of Live Essentials, with the addition of:

- Basic user-related voice provisioning
- Employee lifecycle management
- Moves, adds, changes and deletes (MACD)
- Tenant management and periodic reporting

Live Premium

Fully outsource your Microsoft Teams voice operations.

All the features of Live Pro, with the addition of:

- Fully managed service
- On-premises: integration and migration services
- Full integration of AudioCodes devices, SBCs and the Teams voice infrastructure, as well as troubleshooting support for voice issues within the local network and third-party systems.

Keeps OpEx down with a per-user-per-month subscription plan



DESIGN

With a consultative approach in a discovery workshop, our experts will work through your vision for collaboration and communications, and help you clearly identify the scope, concept, budget and required operational aspects of rolling out Microsoft Teams.



DEPLOY

We are ready to start the process of configuring your Teams service, deploying the necessary solutions and connecting your Teams tenant to your existing telephony environment. Our engineers will now carefully apply our automation scripts to make sure the process is quick and smooth.



PLAN

Now that we have clarified the vision and the parameters of success, we are ready to start detailing the roll out plan. We will coordinate installation, configuration, cut-over practices, training, and delivery procedures and schedule.



OPERATE

We now have your Microsoft Teams service up, configured and running. Your organization can start harvesting the benefits of collaboration, communication and remote work. We are now working behind the scenes to monitor the service, identify faults and apply corrective measures, and continuously manage the lifecycle of your project.

Completing the User Experience

To enhance your employees' Microsoft Teams experience further, we have a wide range of carefully selected subscription-based options that superbly complement the whole AudioCodes Live offering.

Desk Phones and Meeting Room Solutions

The AudioCodes [400HD series of IP phones](#) and the AudioCodes [Room Experience \(RX\) suite](#) are easy-to-use, feature-rich products and solutions for boosting your workplace productivity by ensuring a superior Microsoft Teams experience from any location.



C470HD IP Phone



RXV Cam10

Direct Routing SBAs

Certified by Microsoft, AudioCodes' [Direct Routing Survivable Branch Appliances \(SBAs\)](#) are a crucial ingredient in enterprise Microsoft Teams deployments, ensuring continuous access to voice services for Teams customers in the event of a WAN outage or loss of connectivity with Microsoft 365.



Compliance Recording, Meeting Insights , Voice AI Services

- [Compliance Recording – SmartTAP 360° Live](#) is an intelligent and secure enterprise recording solution that enables companies to automatically capture and index all types of voice, video and instant messaging interactions
- [Meeting Insights](#) – A complete meeting solution for making your meetings productive, based on AudioCodes' vast voice expertise and state-of-the-art Voice.AI technology.
- [Voice AI Services](#) – AudioCodes enables enterprises to implement their intelligent AI journey with virtual agents, virtual agent assist and conversational IVR while connecting the service to the organizations' business flows.



For more information about AudioCodes Live for Microsoft Teams, [click here](#).

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