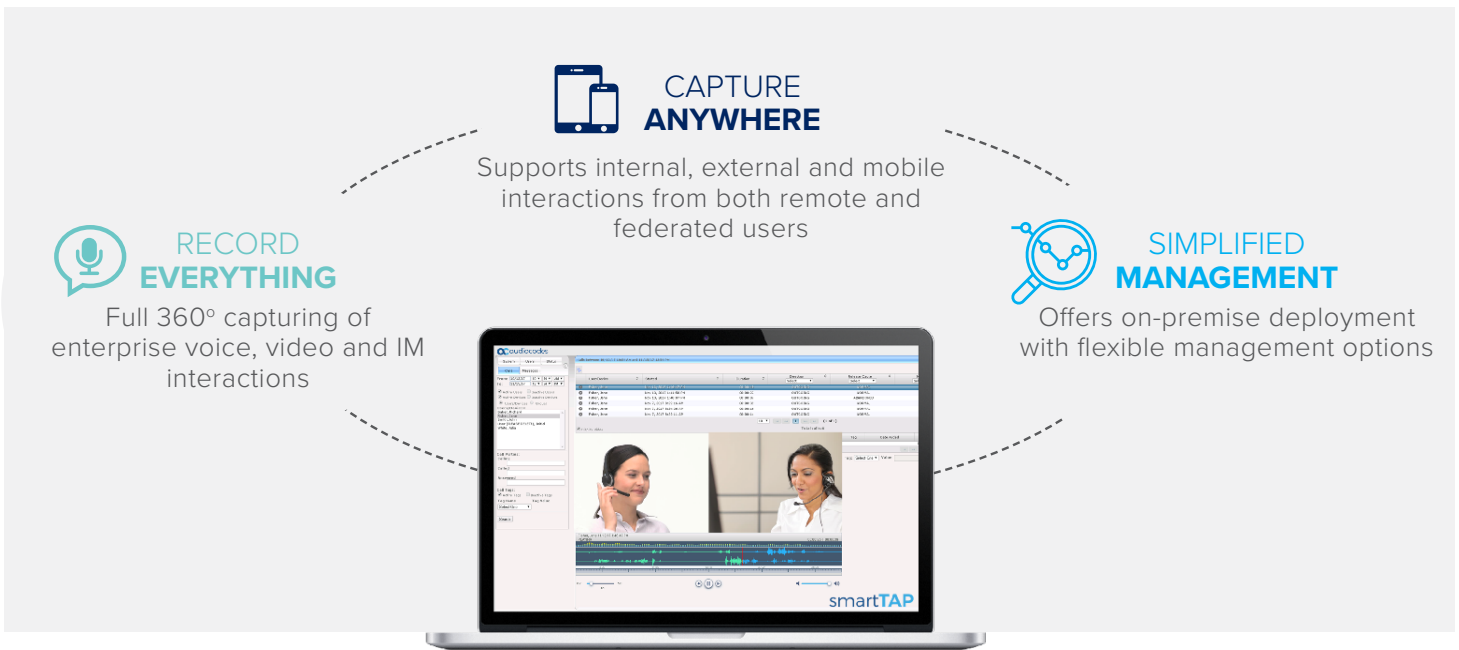




SmartTAP 360° Live - Enterprise Interactions Recording & Capturing Solution

Compliance, Quality Monitoring and Malicious Call Recording For Microsoft Teams

AudioCodes SmartTAP 360° Live is an intelligent and secure enterprise recording solution for all voice, video and IM interactions. SmartTAP 360° Live enables companies to capture and index all internal and customer organizational interactions.



"AudioCodes SmartTAP ticked all boxes for a Microsoft-compatible recording solution. Interaction recording is completely seamless with no need for user intervention. The success and ease of installation have given us the confidence to continue rolling out SmartTAP across all of our global offices."

Ian Burgess, Head of Global Infrastructure at Gazprom

Advanced Key Compliance Feature Highlights



Manual Pause/Resume
for real-time
PCI compliance recording



Automatic recording
notifications for compliance
with regulations



Dedicated deletion and retention policies with local (national) storage capabilities for GDPR Compliance



Audit trail of user activities,
digital signatures and
encrypted media

Compliance Recording vs. Native Collaboration Features

FEATURES	SMARTTAP 360° LIVE COMPLIANCE RECORDING	BUILT-IN COLLABORATION RECORDING FEATURES
Rule-based Centralized Access & Recording	✓	✗
Automatic System Recording Supports All Call Types	✓	✗
On-premise Local Storage	✓	✗
Pre-defined Retention/Editing/Deletion Policies	✓	✗
Quality Monitoring & Management With Silent Live Monitoring Support	✓	✗
Permission-based Stop Recording	✓	✗
REST API for Analytics Services	✓	✗

Compliance Regulations Supported by SmartTAP 360° Live



AudioCodes Voice.AI business unit focuses on voice, the most fundamental form of human communication, to help enterprises automate workspace collaboration and customer experience, by leveraging state-of-the-art Conversational Voice technologies.

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