

Make your field service
fit for the future!

ServiceFit Program: ServiceWorkshop

Customers expect first-class service. We help you deliver such service quickly and efficiently.

What it is:

The ServiceCheck from audius is a service, unique to the market, that optimizes your field service. We support you in shaping your service processes, so they are more effective and future proof. The areas we focus on include digitalization, customer loyalty, reducing costs, increasing customer satisfaction, improving efficiency, integration within the organization, and much more.

How the ServiceWorkshop works

Specialized audius professionals carry out an individual fit-gap-analysis concerning audius.CRM Mobile Service as part of a 2-day workshop together with your experts. In doing so, the standard process is aligned with your processes. In addition, we advise you on how the issues were solved by other companies. The analyzed gaps are documented on a high-level by us for you.

Result:

First requirement list for implementing audius.CRM Mobile Service, based on this, a target price offer.

Why audius:

audius is a leading medium-sized IT and software company that provides solutions for field service management, business process mobilization, and system integration in services, maintenance, and facility management.

- More than 25 years of experience in service management and sales management
- Use of proven cutting-edge technologies
- First black-belt partner for the field service solution from Microsoft
- An extraordinary drive to innovate
- Midsize, corporate, and public customers from a variety of industries

We are happy to advise you – audius, for 25 years, always one step ahead!

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