AUTENTI PLATFORM ECOSYSTEM

I. Autenti E-signature & e-Seal Platform

Autenti is a web&mobile e-signature platform that transforms b2b and b2c transactions into e-commerce with convenient and secure way to digitally authorize and sign any kind of document and to collect signatures from others. By eliminating traditional ways of paper circulation and physical signing of documents (printing, scanning, mailing, courier), Autenti brings significant reduction of time to close any transaction from several days to just a few seconds, giving measurable benefits and savings. The platform becomes, independent of all signing parties, intermediary trusted service provider that secures document integrity and business certainty.

Target group for Autenti services are Internet enabled companies of all sizes in the European Union that want to improve efficiency of their business by replacing manual, paper-based methods to decrease document circulation time, reduce costs, improve visibility and control, and enhance customers' satisfaction by introducing digital signature and automated workflow solutions in business and back office processes. Autenti targets primarily EU countries with a solution compliant to EU regulations, as well as offers core functions globally.

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Sending documents

100% ONLINE, ALL IN ONE PLACE

Sign documents online. Benefit from the user-friendly platform, available wherever you are. At Autenti, you can sign documents and archive them only in electronic form.

SHIPPING TO MULTIPLE RECIPIENTS

Send the same document to one or more recipients at the same time, thanks to which it takes minutes instead of days to sign it.

ALL TYPES OF E-SIGNATURE SUPPORT

No need to worry about choosing the right electronic signature. The platform makes it possible to use both the Autenti e-signature and the qualified electronic signature.

TWO-FACTOR SIGNER VERIFICATION

Don't know your business partner or customer well? Use additional authorisation of the person whom you sign the documents with. Use codes sent via SMS or other additional methods available on the platform.

ADDRESS BOOK

Speed up the process of sending documents to recipients thanks to the contacts saved in your address book available on the platform.

SUPPORT FOR MULTIPLE FILE FORMATS WITH CONVERSION TO PDF

Send documents for signature in the most common and supported file formats, such as XLSX, DOCX or ODS. No need to use an additional content converter to PDF.

BINDING FILES INTO ONE DOCUMENT

Regardless of how many files you send for signature during one process, the platform combines them into one final PDF file with only one signature.

APPROVER, REVIEWER AND ONLY DOCUMENTS ACCESS

The recipients of the documents you send do not have to sign them. They can adopt other roles commonly used in business, i.e. people initialling or reviewing documents.

LANGUAGE VERSIONS

The application can be used in one of the 2 available languages. Send documents using features on the platform, as well as messages and a Signature Card generated in a different language.

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Signing the documents

ON ANY DEVICE WITH INTERNET ACCESS

Whether you are a smartphone, tablet or laptop user, choose any device with Internet access which you can use to successfully sign the document. You and each of its signatories.

SIGNATURES & SEALS

The Signatures & Seals is a chronological record of the activities performed by the recipients. It comes in an attractive, visual form as the last page, integrally connected to a set of signed files.

NO COST FOR THE SIGNER

Signing has never been easier. The recipients of your documents do not bear any costs of signing, and additionally save time and money spent on post office or courier services.

NO SOFTWARE INSTALLATION REQUIRED

Everyone, regardless of their level of knowledge of digital solutions, can sign a document thanks to Autenti – without the need to install any special application or create an account.

AUTHORISATION USING SMS CODE

Increase the security of the signed documents by additional verification of signers with a one–time authorisation code sent via a text message.

QUALIFIED ELECTRONIC SIGNATURES

Use qualified electronic signatures on the platform for documents that require it. Use the qualified signature you have, or order a new certificate at Autenti.

SHORT–TERM QUALIFIED ELECTRONIC SIGNATURE

If you intend to use a qualified signature only a few times, you can optimise the selection and choose a qualified electronic signature with a 30–day validity period from the Autenti offer.

SEQUENCE IN THE SIGNING PROCESS

You can streamline the signing process by deciding the order according to which your recipients submit signatures or initials. The document will be distributed in stages, according to the sequence you decide on.

SIGNING DOCUMENTS OUTSIDE THE PLATFORM

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Have you received a signed document outside of Autenti for signature? Nothing is lost, use the "Classic Sign" tool on the platform, thanks to which you place a qualified electronic signature under it.

DURABLE MEDIUM
Documents signed on the platform meet the requirements of a durable medium – we guarantee their integrity and full availability. The content of the document you distribute never changes.

SINGLE SIGN-ON (SSO)
You provide your employees with single sign-on to Autenti by authenticating to your company's system based on identity providers such as Active Directory Federation Services (AD FS) via SAML v2 or the OpenID Connect protocol.

Document management

DOCUMENT ARCHIVE
In the Autenti digital archive, you collect an unlimited number of contracts, orders as well as all other documents that you sign electronically. You can access them online 24/7.

KANBAN BOARD VIEW
You control the document flow and track the progress of signing them on an ongoing basis using the view board (the so-called "Kanban"). In one place, you can see the documents grouped according to their status.

DOCUMENT TEMPLATES
You can use ready templates of the most frequently used contracts or create your own to speed up the preparation of the documents and their delivery to a selected group of recipients.

SENDING DOCUMENTS VIA EMAIL
The final document is delivered immediately after the last signature required. Autenti sends it as an attachment to emails, to addresses of all people involved in the process.

INTEGRATED IDENTIFICATION SERVICES
Identify the signers using advanced identity verification methods. Confirm their details online, just before signing on the platform.

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ACCESS TO THE DOCUMENTS VIA API
Documents are sent and signed directly through your ERP system using the Autenti open API. You automate and adjust the processes to match the customer's requirements, completely eliminating document print out.

DOCUMENT AUTHENTICITY VERIFIER
Confirm the authenticity of the document and check that it is original and has not changed since it has been signed on the platform. If the authenticity of a file has been compromised, Autenti will notify you about this immediately.

VALIDATING SIGNATURES AND QUALIFIED SEALS
Using the Autenti validator, you can be sure that the signatures and seals placed under the document were qualified and thus meet the relevant legal and technical requirements.

Teamwork on e-documents

ROLES OF ACCOUNT USERS
Define the authorisations of your corporate account users. As a result, they receive selected roles in the account administration and document flow management processes.

VIEWING DOCUMENTS BY TEAMS
Share selected or all documents for viewing by the members of your team. You can create subgroups and assign them appropriate authorisations to increase the recipients' safety and convenience.

SHARED DOCUMENT LABELS
Categorise documents by assigning selected labels to them. Thanks to this, only selected people or departments in your company have access to them, even when they are not involved in the signing process.

TRANSMISSION OF DOCUMENTS
Hand over the document to another person to sign as part of your company account. After selecting a new addressee, the signing process continues and all recipients are informed about it.

DOCUMENT WITHDRAWAL

You can cancel the signing process and withdraw the document if its contents are not correct or if you send the documents to an undesirable recipient, so that no unauthorised person can see it.

REMINDERS

Benefit from reminders about the necessity to sign, initial, or provide an opinion on the content of the document, if the recipient is delaying their decision. Notifications and alerts accelerate the conclusion of a contract.

COMPANY ELECTRONIC SEAL

In some cases, you can use the company's electronic seal to speed up and automate the process of signing the documents on behalf of your company. This is as effective and reliable as an e-signature.

Personalisation

COMPANY ACCOUNT BRANDING

Add your company logo on the Autenti platform so that the recipients of the documents you and your colleagues sent can easily recognise them and sign them faster.

MAIL TEMPLATES

By sending documents for signature, you provide the recipients with additional, relevant information. Use the templates most common at your company, thanks to which you can personalise the messages and speed up the work.

DEDICATED BUSINESS PROCESSES

Do you represent a larger organisation? Do you need to run dedicated processes? The Autenti teams will design the right solutions for you, regardless of the industry and business area you operate in.

Security

EUROPEAN TRUST SERVICE

Autenti is entered in the register of trust service providers, thanks to which the services we offer guarantee security and legal recognition.

eIDAS COMPILIANCE

Documents and the contracts signed by Autenti are legally binding throughout the European Union, which is in line with the provisions of the eIDAS regulation. We also meet the requirements set out in the Polish Civil Code and UOKiK (Office of Competition and Consumer Protection).

GDPR CONFORMITY

Autenti operates in accordance with the GDPR policy and its supervision is performed by the Personal Data Protection Inspector appointed for this purpose. All documents are saved in an encrypted archive.

QUALIFIED TIME STAMP

By using Autenti, you are guaranteed that the signatures submitted by the recipients will remain irrefutable. A certified date will be guaranteed by marking them with a qualified time stamp visible on the Signature Card.

COMPLIANCE WITH THE PDF STANDARD

All final documents on the Autenti platform are in the international PDF format, so you have access to them on most devices and you can easily read the properties of e-signatures from them.

LONG-TERM VALIDATION (LTV)

Thanks to the archiving feature, you will gain additional protection. You will be able to confirm the correctness of the signatures under the documents on the platform in the future, even after many years.

DOCUMENT ENCRYPTION

All documents on the Autenti platform are encrypted using cryptographic algorithms, preventing data interception or access by unauthorised persons.

SAFE DATA TRANSMISSION

Benefit from secure data transfer using the Premium EV SSL certificate. Such data is thoroughly verified, guaranteeing you the highest level of trust and authentication.

EUROPEAN DATA CENTRES

We process data on the Autenti platform in the European Economic Area, using data centres that are subject to European law.

SSO (GOOGLE) LOGIN

You can log into the platform using your network resources, e.g. your Google account with one click and without the need to use additional passwords.

PLATFORM ECOSYSTEM

CORPORATE DOMAIN
With the corporate domain protection feature, you can control the possibility of setting up company accounts by your employees or other people on their own.

IP ADDRESS EXCLUSION
Restrict access to your corporate account to specific IP addresses from which users can log in, minimising the risk of unauthorised access to your company's confidential documents.

FILE ACCESS CONTROL
Share signed documents only with those recipients who have a special password sent from the platform.

UPLOADING PASSWORD – PROTECTED ZIP FILES
You can enable sending signed documents protected by a password. The recipient receives SMS message with a password and the signed document by an e-mail in ZIP format protected by the password required to open it.

DEDICATED SLA
You have the option of ordering a custom Autenti Service Availability Guarantee ("SLA") if you need it in the context of your business. You can order it under separate arrangements.

Feature	"Click to Sign" Providers	eIDAS Basic e-Signatures Providers	eIDAS Advanced eSignatures Providers	eIDAS Qualified eSignatures Provider	Autenti
Cloud Usability	✓	✓	some	some	✓
Document Integrity	-	some	✓	✓	✓
User Authentication (e-mail, sms)	some	some	some	✓	✓
Bind Signer's Identity to the Document	-	-	✓	✓	✓
Use of Qualified Certificates	-	-	some	✓	✓
Long Term Verifiability			✓	✓	✓
Evidence Report inside the Document	-	-	-	-	✓
Qualified e-Signatures from many QTSPs available within one platform	-	-	-	-	✓

II. Enterprise Business Process Automation
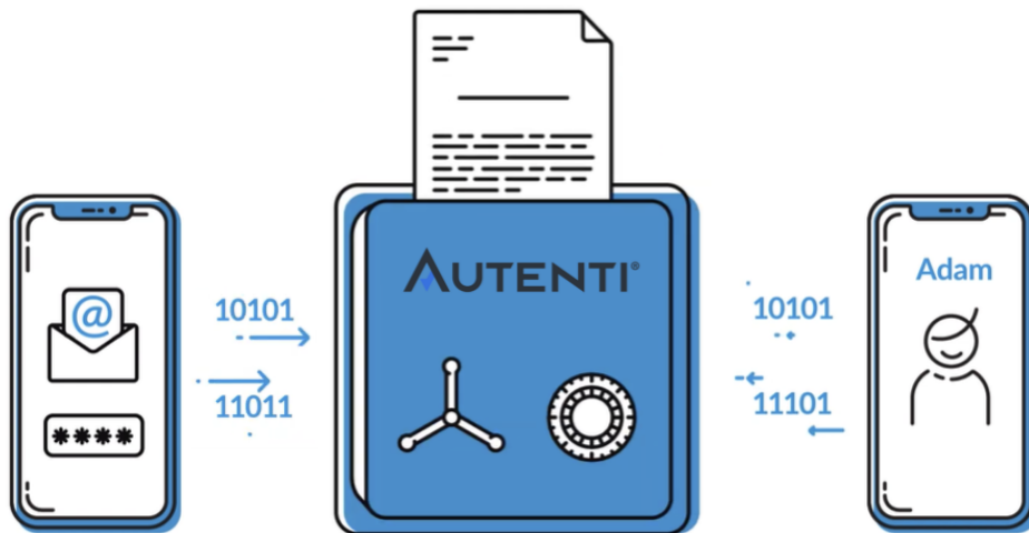
Autenti Enterprise BPA is a solution for the largest companies that expect an individual approach, greater personalization and adaptation of the platform to their own needs. In this model (as opposed to the Self-Service platform), it is possible to customize the forms (content, colors and logos), collect additional approvals, etc. In this model, apart from the standard functions of the Autenti platform, it is possible to expand with additional functions. The dispatch of documents is fully automated, based on the data available in the customer's systems. The documents signed by the parties may go to the customer's repository or to another system as defined by the customer. The signing process based on the Enterprise BPA solution may include integration with services for issuing a qualified certificate based on either VideoID or AML ID procedures.
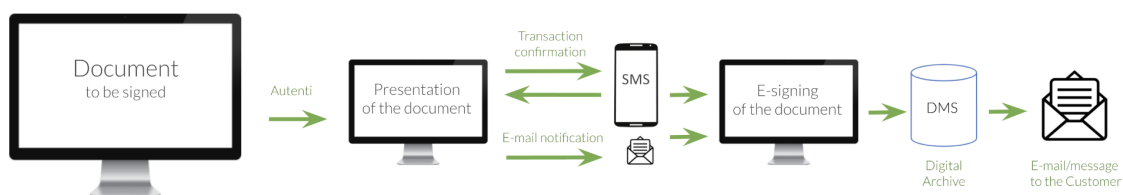
The implementation of the Autenti Enterprise BPA system requires an analysis that will determine the scope and cost of implementing the solution.

Functionalities / scope of BPA personalisation

- **convenient delivery of a document for signature** – various ways of delivering a document for signature (redirection from the client application, link provided in an email, link provided in SMS)

- customized email and SMS alerts

- **securing access to documents** – those not yet signed and after signing (access to the document is secured with a password sent via SMS)

- **customizing the appearance of the signing application** – client's logo, fonts, colors

- **adjusting the quantity and content of customer statements**

- **types of statements** – the ability to decide whether the statements are selected by default or whether their selection is forced on the client

- **documents for view only** – they can be sent by e-mail, available during signing (at SIGN), sent after signing – all combinations are possible

- **express consent in SMS** – sending an authorization code to the phone number to be entered or requiring a reply to an SMS when authorizing the signature

- **many types of signatures on one document** – application of different types of electronic signatures in one process

- **automatic sealing of documents** – putting an advanced electronic company seal on the document

- **groups of signers** – a sequence of signatures, the order of signatures by groups, a scenario where there are 5 signatories in a group, but 2 signatures from a group of indicated persons are enough to close the document

- **the ability to disable e-mail communication** for selected persons showing off (used in processes where the client and e.g. a bank employee sign – then the employee does not receive e-mail communication)

- **the ability to personalize the signature card**

- **qualified e-signatures**

  - **qualified signature AML ID** – possibility to issue a single qualified signature when signing the document (AML for banks and IF, short term video for everyone)

- - **qualified signature VIDEO ID** – the possibility of issuing a single qualified signature when signing the document (AML for banks and IF, short term video for everyone)

  - **proprietary certificates** of integrated partners

- **the ability to configure processes that require presentation of additional data** to be displayed on SIGN (e.g. BNP uses a payment and withdrawal order, where we also display specific transaction data)

- **sealing of documents** – for BNP there is a process whereby the bank sends a document to Autenti, Autenti applies a bank seal (a signature and Autenti seal card is added) and returns the document to the bank

- **extract from the evidence register** – dedicated evidence document

BPA examples & use-cases

Autenti Enterprise BPA delivers proven solutions for many industries. Example implementations include complete solutions for the following use-cases:

- **credits and loans**
  - declaration of data correctness
  - loan application
  - Credit Agreement
  - insurance declaration
  - table of fees and commissions
  - information form
  - the consent and declarations of the spouses
- **insurance**
  - policies and insurance documents
  - insurance declarations
  - application for the conclusion of an insurance contract
  - customer needs survey
- **opening bank accounts / implementation of KYC & onboarding procedures**
  - declaration of data correctness

- framework agreement
- consent to data processing
- marketing consents
- declarations of the spouses
- fee tables
- regulations
- **leasing services**
  - identification of the user by the provider
  - GDPR consent – confirmation of data compliance
  - purchase agreement
  - declaration of issuing VIN
  - leasing application
  - leasing contract
- **cash operations**
  - cash withdrawal instructions
  - cash payment instructions
- **HR operations**
  - first employment contract
  - another employment contract
  - termination of the contract at the initiative of the employer
  - agreement of the parties to terminate the employment contract
  - equipment handover protocols
  - civil law contracts

III. QES Marketplace

Qualified Certificates

**Select a qualified certificate from your preferred vendor
and use it remotely**
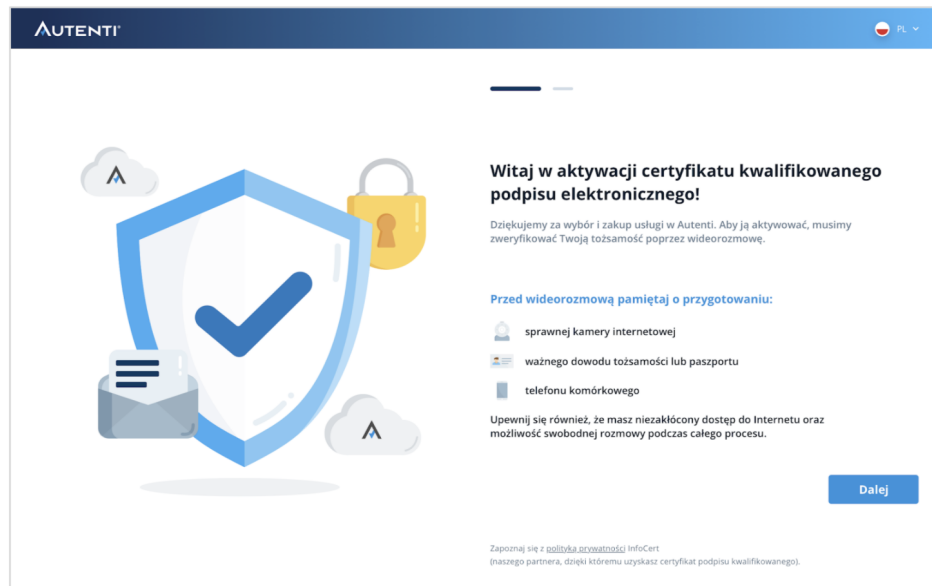
Autenti QES Marketplace offers the most convenient on the market qualified electronic signatures. All certificates for the qualified e-signatures are cloud based – work online on mobile devices or computers without a physical card or a reader.

Users are able to choose a preferred vendor – a qualified trust service provider – who will issue a qualified certificate after positive subscriber's verification.

Selection of a certificate by vendor
- InfoCert (IT – InfoCert S.p.A)
- Certum (PL – Asseco Data Systems S.A,)
- mSzafir (PL – KIR S.A)

Selection of a certificate by validity time
- long term certificates (1 year, 2 year, 3 years)
- short-term certificates (30 days)
- one-shot certificates (60 min / one transaction)

Selection of a certificate by identification method
- live – face 2 face

- video identification
- advanced remote identification (video + bank transfer)
- AML

Selection of a certificate by authorization method
- mobile app
- SMS

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Classic Sign

**Drop & Sign documents with qualified electronic signatures
in three simple steps.**

Autenti Classic allows you to create signatures on the most commonly used file formats. You will sign your signature in XAdES (any file) or PAdES format (only on PDF files).

Sign electronically, without printing documents
According to European Union law a qualified signature is equivalent to a handwritten signature. So you can use it whenever it is legally required.

Sign any document including those for public administration
By using Autenti Classic you can sign many documents – business, private, or those required by the public administration like financial statements.

Sign documents already signed by others
In Autenti Classic, the sequence doesn't matter – you can be the first or last signer. Upload an already signed document and then forward it to other signers (outside the platform).

Sign almost any type of files
The tool allows you to sign almost any type of file you want. Your signature will be placed in XAdES or PAdES format (only on PDF files).

Use multiple qualified signature providers
Currently you can use SimplySign or InfoCert certificates to sign your documents. Currently only InfoCert certificates support signing XML files in Autenti Classic.

Order certificates on the Autenti platform
You can buy qualified electronic signature certificate on our website here*. You can use them both on the Autenti Platform and in Autenti Classic.

Drop & sign functionalities:
- You can only upload a single file.
- Maximum file size is: 20MB.
- You can upload a file with the extension: .txt, .rtf, .pdf, .xps, .odt, .ods, .odp, .doc, .xls, .ppt,.docx, .xlsx, .pptx, .csv, .jpg, .jpeg, .tif, .tiff, .geotiff, .png, .svg, .wav, .mp3, .avi, .mpg, .mpeg, .mp4, .m4a, .mpeg4, .ogg, .ogv, .zip, .tar, .gz, .gzip, .7Z, .html, .xhtml, .css, .xml, .xsd, .gml, .rng, .xsl, .xslt, .TSL, .XMLsig, .XAdES, .PAdES, .CAdES, .ASIC, .XMLenc, .dwg, .dwf, .dxf, .dgn, .jp2.
- If you upload a PDF file, you can sign it:
- in PAdES format (then the result will be a PDF file with your electronic signature) or
- in XAdES format (then the result will be an XML file with your electronic signature).
- If you upload a file other than PDF, you can sign it in XAdES format.
- When you sign a file in XAdES format then the resulting XML can refer to the source file in two ways:
- signed XML file can have your source file nested in itself (enveloping or enveloped) or
- signed XML file can refer to your source file (detached).
- Sign any document private, business, and those for public administration such as financial statements.

Document Verification & QES Validator

**Verify authenticity of the signed document
and validity of qualified certificates**

Document Verification – a user can upload a document and verify if it has not been changed since signing it on the Autenti platform.

QES Validator – a user can upload a document and verify if the certificates used are valid. The functionality is currently offered only to the Enterprise customers under volume commitment. Subscription / pay as you go edition for SME customers is currently under development.

IV. Broker ID

Remote Identification Platform
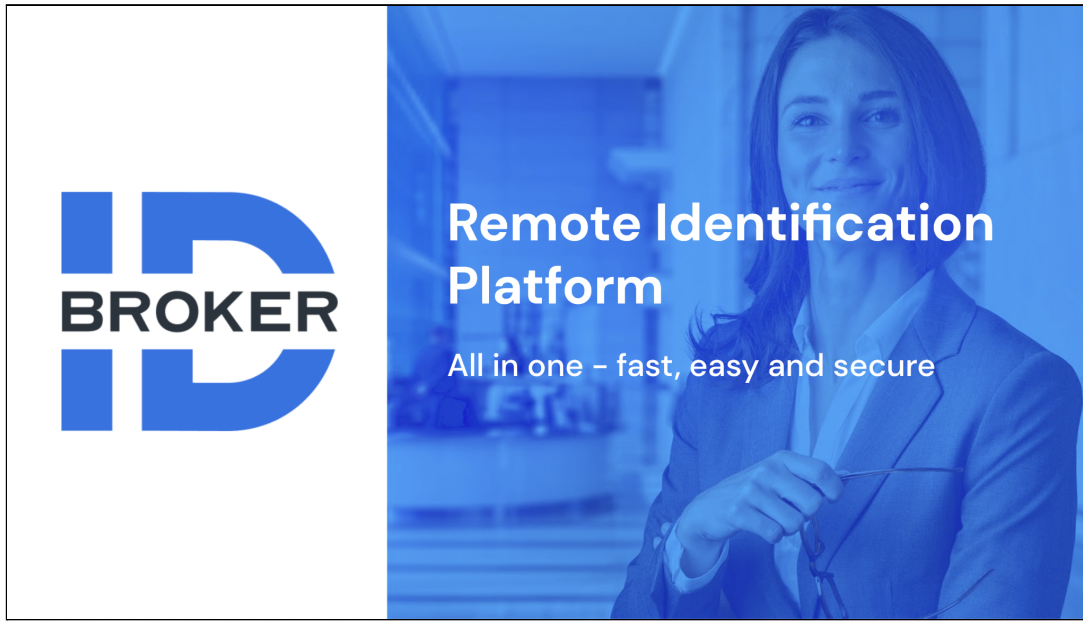
Broker ID is a secure online platform that enables collection of personal data of potential clients. It enables identification in less than 90 seconds in a fully remote and automated process, available all over the world at any time.

The Broker ID service is distinguished by:
- the ability to choose reliable and proven methods of identifying both Polish and international users in one place,
- configurable methods and data that are necessary for adequate customer identification in accordance with business and legal requirements,
- providing a full report / certificate of the identification process,
- compliance with GDPR standards, AML regulations, UKNF requirements,
- the identification process takes place only on the basis of the explicit consent of the identified person,
- personal data is processed using secure communication channels and is encrypted.

The glossary of terms used in the provision of the service will be used to unambiguously understand the processes and actors of the system:

- **User/Merchant** – an account in BrokerID with access to the Management Panel, which orders verification of the Identified person based on the selected Identification Channel
- **Identified** – a natural person indicated by the User, in relation to whom the data verification service under the Broker ID is performed
- **IDentification Method** – a method of verification of personal data that allows obtaining information about the Identified, incl. video verification, logging into the Bank, e-proof
- **IDentification channel** – defines the rules on which you will identify the user. It primarily determines which identification methods the user will be able to use, which country the identified person has an identity document from and what information will be collected from him. The channel may also contain the consents you need from the identified person and to which page the user will be redirected after the identification is completed.
- **Purpose of IDentification** – identification operation mode, available modes: data comparison or data acquisition

How does the data identification process work?

Broker ID is a configurable service that allows a Merchant to obtain customer data for the purposes of his own business processes. In order to obtain data from the client, the Merchant initiates a specific identification process. The customer is informed about this process in a communication convenient for him, such as: e-mail, text message, link. The identification process is activated by clicking on the link received by the person to be identified in one of the channels. The process is done remotely and digitally. As a result of the performed identification, the User receives the result available in the form of a report.

As part of the Broker ID, the User can choose the method of data identification adequate to the business process.

Platform Features

Feature Name	Feature Description
Identification modes	
Acquisition of data a person to be identified	Obtain personal data of the Identified Person remotely. You will receive a set of data and information obtained through the ID Method selected by the Identified from those specified in the invitation.
Comparison of data of a person to be Identified with the expected	Determine what data you expect and obtain the personal data of the identified person remotely. You will get a comparison of which ones are exactly as expected.
Managing the relationship with the Person to be identified	
Identified person statements and consent in accordance with the GDPR	Obtain the required statements and consents from the Identified Person before starting the identification process
Invitation to be identified via e-mail	Send an invitation for identification via email. The person to be identified will be able to carry out the identification process on any device on which the email will be opened.
Invitation to be identified via sms	Send an invitation for identification via SMS. The person to be identified will receive information that it is your company that made an invitation to the process. Identification methods are mostly adapted to smartphone screens, which enables identification at any place and time.
Invitation to be identified via custom link	Generate a link to start the identification process and pass it directly to the person to be identified in a convenient way. Copy the generated link and send it via any communication means.
Identification Management	
Identification List with progress status	Browse a list of all identifications. Stay up to date with the status of each outsourced process. Use the identification history that allows you to view completed processes. Control the costs of outsourced identifications.
Identification report – data in the web panel	View detailed data obtained from all identifications. Verify the scope of data by selecting the ID Method to suit the needs of the specific process. Check the results and reports of data correctness or discrepancy at any time.

Identification report – sealed PDF statement	Generate Identification Report with Broker ID Seal of Trustworthiness to PDF. Generate reports with photo materials without limiting the quantity and time availability of identification results.
Identification report – multimedia data (photos, video)	Access multimedia data with identification. View photos and videos of identification as part of the report module extension in the web panel.

Identification methods

- **Video ID (video identification)** – validation of identification data based on the identity document in the process equivalent to physical presence

- **Bank ID – AISP-TM-PL (digital banking) –** validation of identification data by electronic means using electronic identification means for authentication in the ICT system of a bank in Poland

- **Bank ID – AISP-PL (digital banking)** – validation of identification data based on information from a payment account after authentication in the electronic banking system in Poland

- **Bank ID – AISP-EU (digital banking)** – validation of identification data based on information from a payment account after authentication in the electronic banking system in the European Union

- **Bank ID – AISP-OPEN lub GLOBAL (digital banking)** – validation of identification data based on information from a payment account after authentication in the open banking system

- **Bank ID – Payment Card (digital banking with a payment card)** – validation of identification data with a process of electronic identification after authentication with a payment card

- **Bank ID – (bank transfer)** – validation of identification data based on proof of electronic payment

- **QES ID (qualified e-signature)** – validation of identification data based on a qualified electronic signature certificate compliant with eIDAS

- **AML ID (AML identification)** – validation of identification data based on verified customer identity with KYC procedure compliant with Anti-Money Laundering law transposing Directive 2005/60/EC of the European Parliament and of the Council

on the prevention of the use of the financial system for the purpose of money laundering and terrorist financing, and subsequent EU implementing legislation.
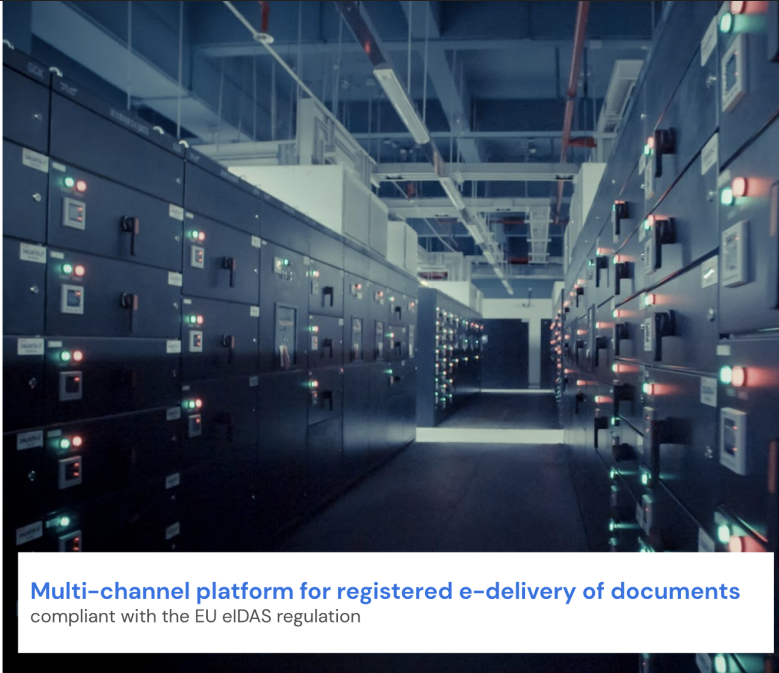
Partners for KYC solutions

- Video identification:
    - video verification of an identity document with a viability check provided by Identt – IDCheck & Liveness,
    - video verification of the identity document with checking its viability provided by ARIADNEXT – IDCheck & Liveness,
    - video verification of the identity document with a comparison of the image of the identified person to the photo on the ID card provided by ARIADNEXT – IDCheck & Selfie
    - ID card video verification provided by ARIADNEXT – IDCheck.
- Identification based on an identity document digital layer:
    - eDO App (a service that verifies an identity card with an electronic layer) provided by PWPW,
- Bank ID: collection of user's personal information from his/her bank account
    - Banq UP
    - Nordigen
- E-signature – Qualified Certificate or National Trusted Profile (PL)

The data identification process is possible through access to the Management Panel as a SaaS service or through API integration with external services.

V. Multichannel e-Delivery

Document E-delivery Management

Autenti e-Delivery is a multi-channel technology platform for registered electronic delivery which enables businesses and consumers to send and receive digital documents in compliance with the EU eIDAS regulation and legal certainty equivalent to traditional registered mail.

This product based on proprietary technology will be available as an electronic service (SaaS) and will provide the sender and the receiver with the evidence of the document delivery. The platform will provide interoperability with other qualified electronic delivery services in compliance with technical standards provided by solutions recommended by the European Commission.

Autenti e-delivery will be available for use in many communication channels including web self-service inbox, e-mail or instant messenger solutions like Facebook Messenger or Whatsapp.

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Project Objective:

Creation and commercialization of the platform technology enabling the delivery of registered correspondence (registered e-delivery) by development of an innovative technology for a multi-channel platform for registered electronic deliveries and its implementation into the Autenti ecosystem and commencement of the provision of a qualified trust service.
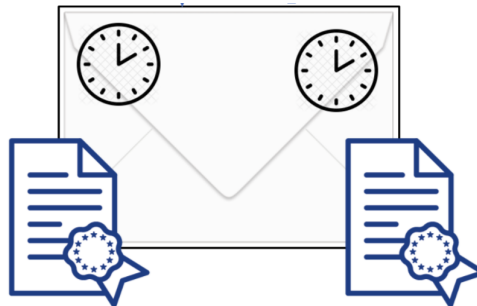
Benefits:

- the ability to send and receive documents via registered delivery of digital documents from any device in many communication channels, including: web, e-mail, instant messaging and CRM (API) services
- shortening the time of delivering correspondence
- reduction of operational costs of paper registered letters
- evidences registered by trust service provider for both the sender and receiver

Competitive Advantages

- **Multi-channel –** the possibility of using the qualified registered e-delivery service compliant with eIDAS in various means of communication (eg e-mail, instant messengers, applications) by the sender and the recipient;

- **Platform openness** - incorporation of qualified registered e-delivery into a business process carried out by means of another application or system (API integration);

- **Interoperability between operators –** using two different qualified electronic registered delivery services compliant with eIDAS in the process of sending-receiving registered correspondence. Possibility to support external service providers for the delivery of electronic registered correspondence.