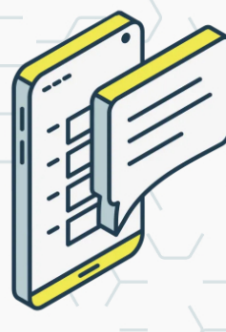


Conversational AI

Omni-channel virtual assistants across voice and text channels

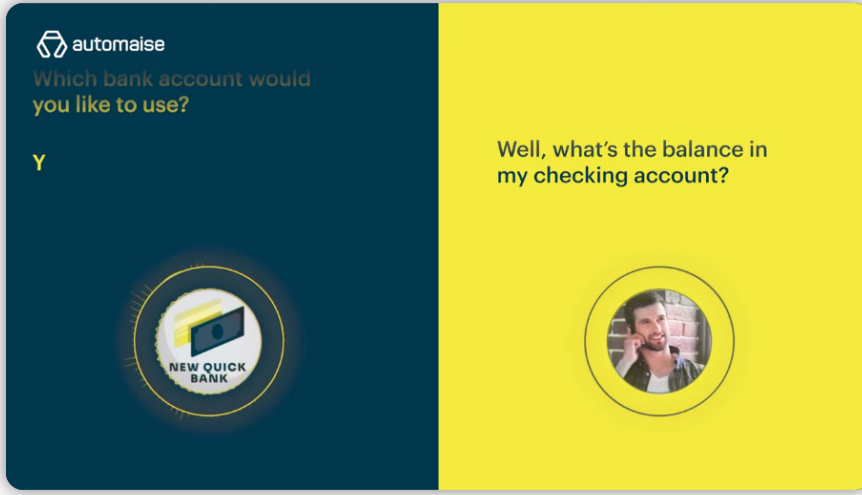
Automaise's AI Virtual Assistants are capable of autonomously handling support interactions, automating communications, executing transactions, providing answers based on knowledge bases and, much more.



Brands that already took their Customer Service Operation to the next level with Automaise



novobanco



AI Voice Assistant

Introducing our Voice Assistant solution, powered by cutting-edge Generative AI for dynamic responses and seamless transactional capabilities. Experience human-like interactions and smooth handover to human support for comprehensive customer assistance.

- Transactional capabilities
- KB Answering
- Human-like interactions
- Generative AI
- Handover to Agent
- Multi-language Support

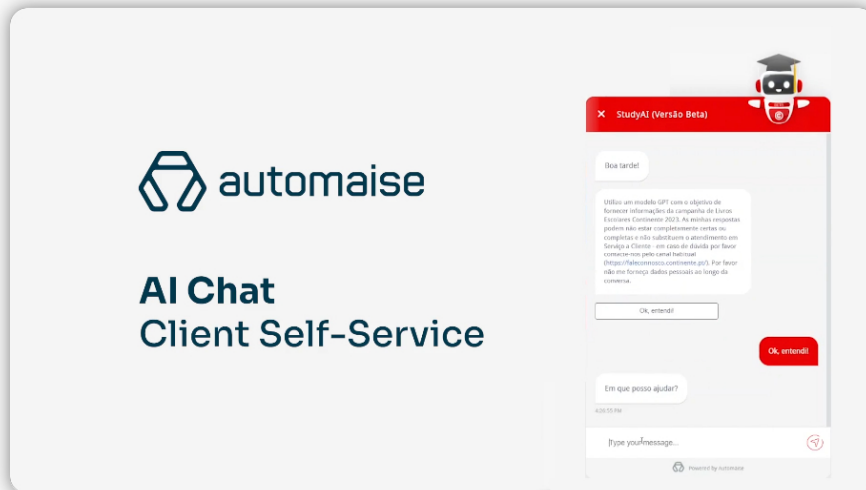
AI Voice Assistant for inbound

- Deflecting Interactions
- Account Management
- Information Retrieval
- Order Management
- Customer Support
- Availability 24/7
- Appointment Scheduling
- 100% Tailorable

AI Voice Assistant for outbound

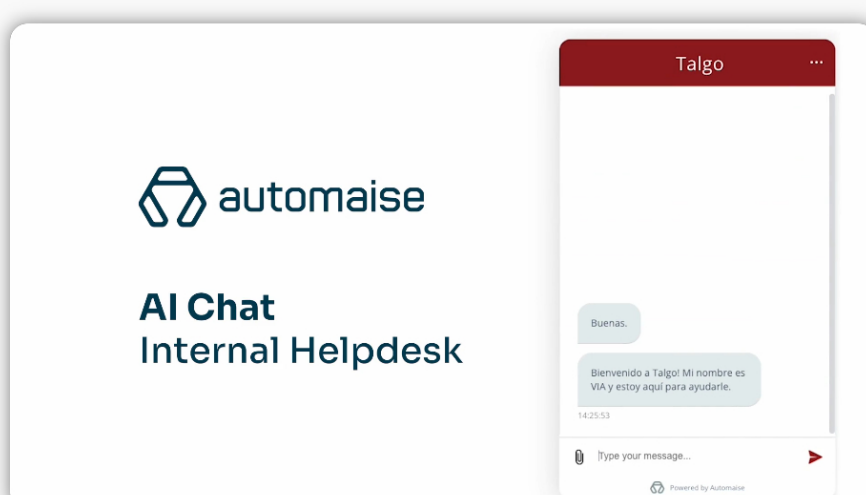
- Troubleshooting tool
- Sales Automation
- Lead nurturing
- Data updating
- Up-selling/Cross-selling
- Lead qualification

AI Chat Client Self-Service



- Natural Language Understanding
- KB Integration
- Transactional Capabilities
- Multi-channel Support
- Personalization For Each Client
- Availability 24/7
- Real-time Translation
- Escalation to Human Agents

AI Chat Internal Helpdesk



- Natural Language Understanding
- KB Integration
- KB Navigation
- Multi-department Support
- Integration with Business Systems
- Security and Compliance