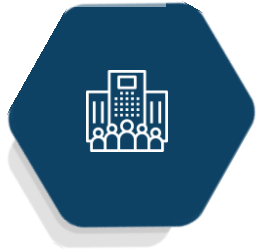




zopoxo

Zopoxo

Empowering E-Commerce Brands with Automated Solutions



Order Management from Multiple Source



Shipping Management



Automated Order Confirmation



Courier Recommendation Engine



Advertising and marketing outlays



Warehouse Management



Delight Customer Support



Reports Management

Order Management

Order management involves receiving and processing customer orders from various channels, such as online marketplaces, and managing them from one centralized platform.

Sync Your Sales Channels



Map your Orders with Inventory



Dispatch & Process Orders



Real-time Tracking and control



AI Enabled – Order Confirmation

Via – WhatsApp, email and bot calls



Approve, Reject, Split or Merge Orders



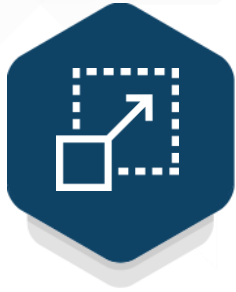
Take Bulk Actions Or Automate



Fulfil Marketplace Orders Conveniently

Shipping Management

Unlock Services from Different Service Providers at One Place



Unified Shipping Ecosystem

Offers a unified shipping ecosystem to gain control and remove inefficiencies with streamlined operations of delivery.



Shipping Order Allocation

Meet the growing demand by controlling fulfilment operations that maximize capacity, optimize the customer experience, and grow your business.



AI - Courier Recommendation Engine

AI-based courier selection to help you make the right decision on the basis of **Best Rated**
Cheapest
Fastest
Custom



Performance and TAT Visibility

Thoughtfully built to increase performance so that our customers achieve maximum logistics throughput with minimal manual involvement.

Advertising and marketing outlays

Unlock Services from Different Service Providers at One Place

Facebook/ Google Ads and Business Managers



Warehouse Management

Solution that enables brands to efficiently manage their inventory in dark stores or distributed warehouses, helping them optimize their supply chain

Omni-channel Inventory Sync

- Order Routing
- Pick & Pack Faster
- SKU/Item Level Bundling
- Multichannel Price Control
- Multi Location Sync
- Move Inventory based on Demand



Artificial Intelligence

- Set Inventory Alerts
- 360° Insights of each SKU
- Sale vs Stock overtime
- Inventory Forecasting

Supply Chain Management

- Purchase Order to the Multi Vendors
- Smooth Inbound Operations
- Effortless Outbound Operations
- FIFO/ FEFO Based Picking and Batching
- Vision (Retina Detection)
- Robust Returns Management
- Audit and Error-Free Cycle Count

Customer Support

Unlock Services from Different Service Providers at One Place



Multi-agent team inbox
Multiple agents can login to serve customers.



Customer Calling Governance
Multiple emails manager



Ticket Management
Multiple emails manager



Call recordings
Multiple emails manager



Automate notifications
Build & deploy custom personalized notifications to engage with users to build brand loyalty at scale.



Order Confirmation
Send order confirmation and billing updates directly to your customers on WhatsApp



COD to Prepaid Conversion
Multiple emails manager



Broadcast & Bulk Messages
WhatsApp Broadcast for up to 100k recipients in a single click



Let's Connect!

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