

Challenges and the value of low-code



Digital Transformation Challenges



Business climate is putting pressure on budgets and capital spend



Customers and users expect more at an **accelerating pace**



Incremental, agile initiatives are favored over large-scale implementations



Increased collaboration and productivity is required



Untapped value locked within **SAP investments**



Data security requirements drive the need for **comprehensive governance**





Embracing low-code transformation



Low-code platforms enable a **visual approach** to building apps and workflows.



Reduce the time and effort spent wrangling your data and gather Al-driven insights to make confident decisions.



Lower the technical barrier to solving business challenges with technology.



Bridge the gap between IT, pro dev, and the business, driving a collaborative approach to problem solving.

Microsoft is best positioned for low-code transformation



Enterprise reliability via 100+ data centers and Microsoft's global network edge



Most complete and integrated solutions and experiences powered by persistent, Al-fueled insights



Compliance leadership with standards and commitments including ISO 27001, FedRamp, and EU model clauses



Industry leader in low-code development platforms according to leading analyst reports from Forrester and Gartner



Hyper-scale infrastructure to enable innovations at scale while maintaining governance, security, and quality standards



One single enterprise-level customer support network for all your workloads for optimized operations and cross-functional teams



Low-code for SAP



Get more from SAP investments

Unlock the full value of SAP with Microsoft's low-code tools and Avanade's industry expertise, bringing the best of SAP and Power Platform together





Do more with less

- Faster time to value with low-code
- Increase collaboration around SAP's data with native M365 integrations (Office, Teams)
- Clear backlogs and better serve the business by offloading collaborative apps to low-code



SAP Compliant by Design

- Avanade's SAP integration approach is designed to align with SAP's licensing rules
- Our pre-built integration patterns make leveraging the full capabilities of Power Platform seamless



Reduce Costs

- Lower complexity in primary business processes with always-on, end-to-end automations
- Leverage lower cost, more abundant resources to scale beyond SAP

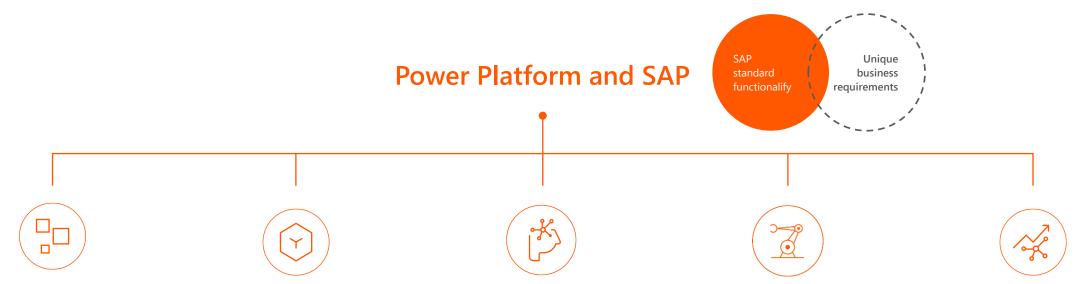


Safe Citizen Development

- Comprehensive platform governance reduces risk when enabling business users to build apps & automations
- Unlock organizational capabilities



Unlock new business value through seamless and secure collaboration in the flow of work



Versatile UI apps

- UI focused on ease of use and productivity
- Multidevice oriented: mobile, web , teams, portals.
- Governance, Security and Monitoring .

M365/Teams/X integration

- Full Integration with M365 and Teams
- Connecting with other 3rd parties and different data sources via Power Platform connectors (800+)

AI, IOT, Mixed Reality

 Unrivalled low-code Al capabilities including Cognitive Services, Azure ML and IoT, Bot Framework and Al Builder

End to End Automation

- Always on, end-to-end automation with RPA, DPA, Al and Process Mining in Power Automate
- Centralized management of workloads across systems

Analytics @ scale

- Powerful business intelligence with Power BI
- Enterprise analytics, insights, and reporting using across SAP and non-SAP workloads



Introducing Power Platform

Everyone's platform for transformation



No Code

Drag and drop experiences that are like PowerPoint



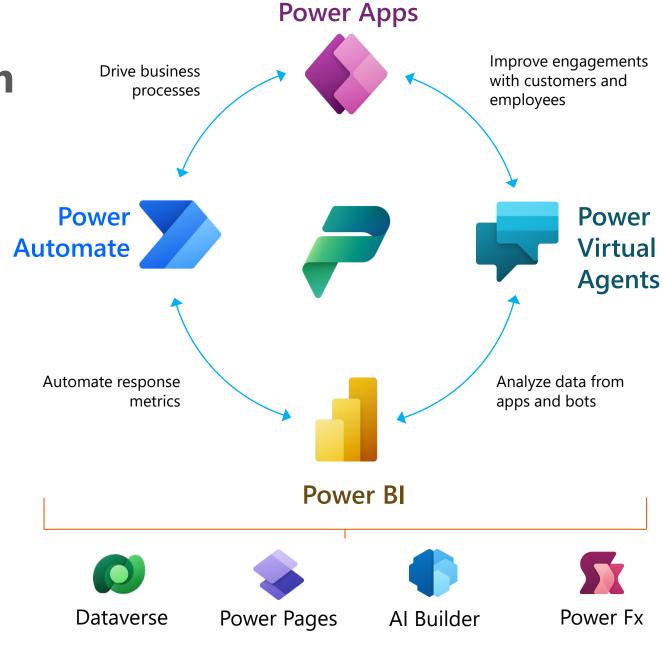
Low Code

Drag and drop plus Excel-like formulas for functionality



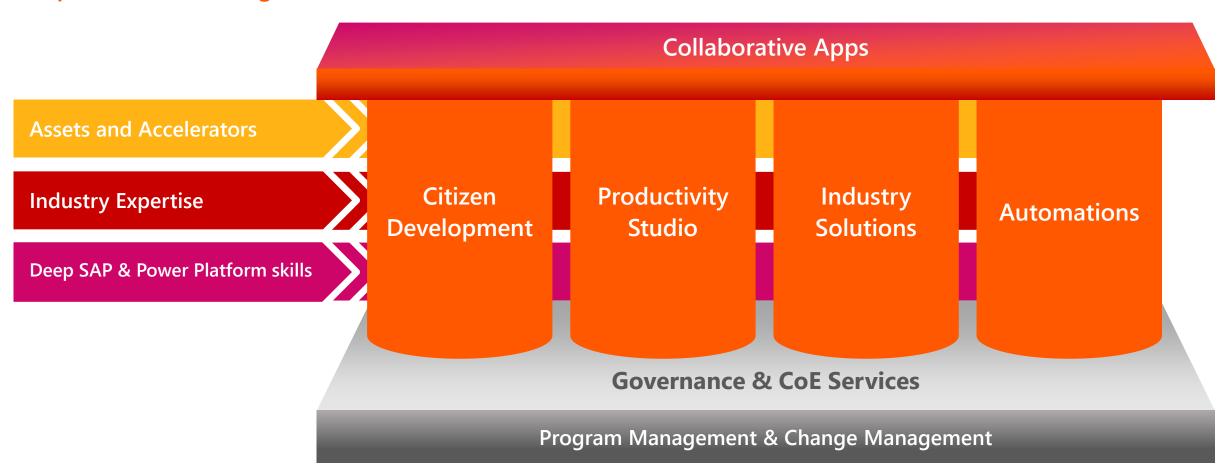
Code First

Professional development and extensibility across Microsoft



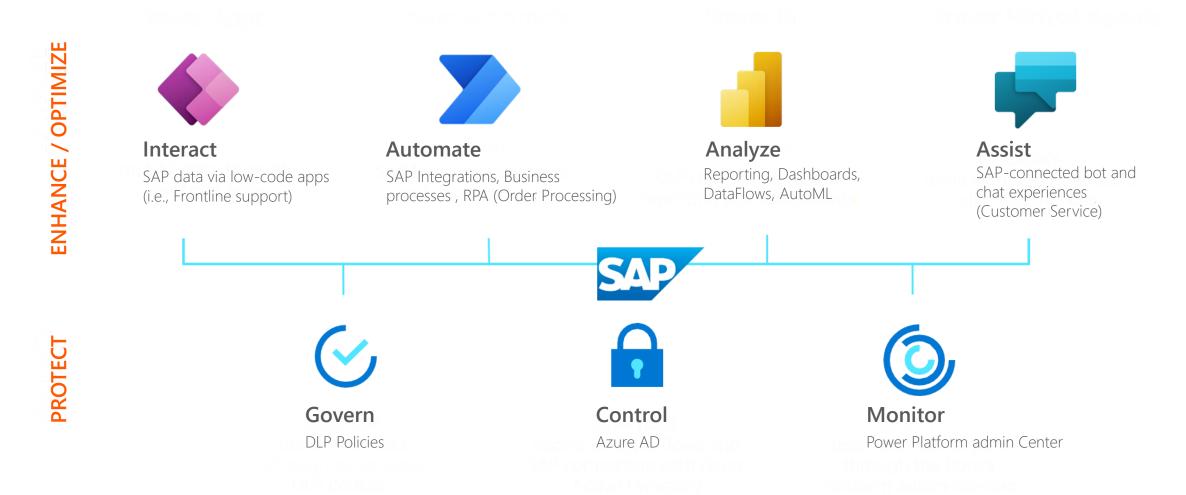
Avanade's Comprehensive Power Platform Offerings

4 pillars to unlocking full value





Enhance and protect SAP Data





Sample Use Cases



SAP and Power Platform Use Cases (Industries samples)

Energy Service Desk Approval Scheduling Scenario Field Network Al-document Services Processing Performance 3D / Mixed **Facility** Hiring & Management Onboarding Reality **ESG** Client Control

Reporting

Tower







Relations

Automate Email to Purchase Order

Order processing from Email

Scenario

- Purchase Order is managed with emails and telephone calls
- Involves receiving incoming orders via email in various formats
- Relies on human action to read data and type into SAP which introduces potential inefficiency and errors



Al-document Processing



Approval Scenario



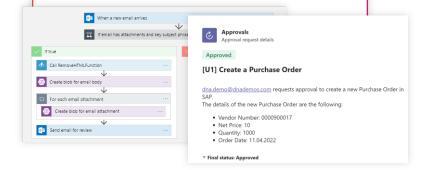
Reporting Automation



Chatbots

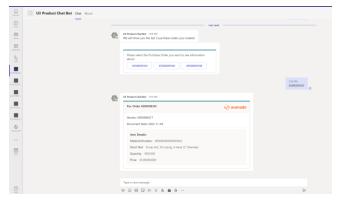
Solution

- Automate the process capturing data automatically from documents attached and using automated workflows and approvals
- Faster end to end order processing with fewer errors improved customer experience
- Process Automation with AI (Power Automate, AI Builder)
- Vendors can access their POs via Power Pages
- Procurement Agents can query and supervise POs using Power Apps, BOT, and Teams

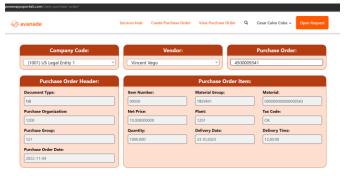




Tablet / Mobile / Teams



ChatBot



Portal





Complex Purchase Orders or Claims with Collaborative Apps

Complex Purchase Orders or Claims

Scenario

- Dealing with Complex Purchase Orders or Claims (Amounts over limits, vendors not approved, articles not in catalogue...)
- Tasks, meetings, files related to purchase orders issues are managed separately and with no link or traceability to the record
- Introduces siloes and untraceable communications (emails , calls, approvals)



Client Relations



Compliance Management



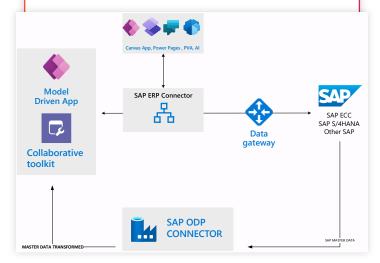
Processing Claims

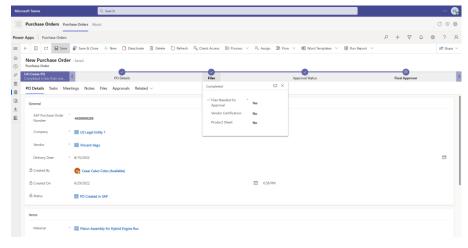


Reporting Quality
Automation Control

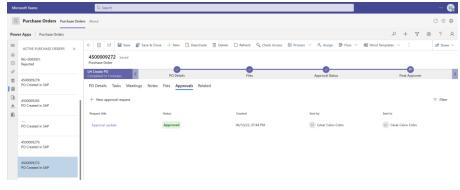
Solution

- Business Process Flow guiding employees through complete process and requirements
- All related actions and approvals in a single view
- Removing Siloes and improving efficiency using collaborative controls and model driven app





Teams App with Business Process Flow



Files, Approvals, Meetings, Tasks in a single pane of glass







New Products creation in catalogue

Product catalogue

Scenario

- New products from suppliers are sent via email or updated in supplier's catalogue
- Involves receiving new products via email in various formats, and calls to clarify and approval processes
- Relies on human action to read data and type into SAP which introduces potential inefficiency and errors







Approval Scenario



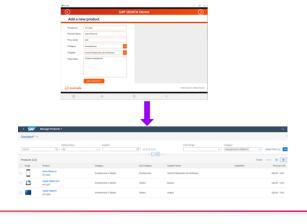
Compliance Management

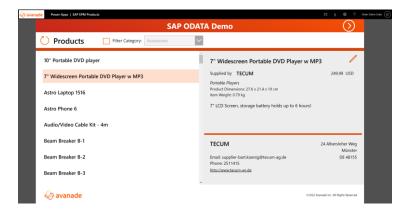


Intelligent Chatbots

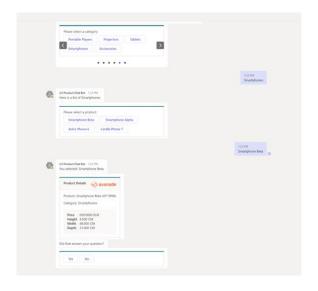
Solution

- Create products automatically from documents received, from application in Teams or bot
- New products have better tracking throughout the process
- Suppliers can access their catalogue via Power Pages
- Procurement Agents can query and supervise products using Power Apps, BOT, and Teams





Mobile/Teams application to query and create new products



Al/ Chatbot to query or create new products







Business Partners creation and validation processes

Creation of new business partner

Scenario

- New Business Partners need to send data and SAP user fulfils transaction in SAP
- Involves receiving data via email in various formats, approval processes and usage of different systems to validate
- Relies on human action to read data and type into SAP which introduces potential inefficiency and errors





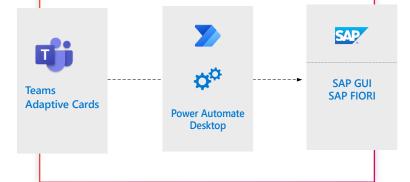


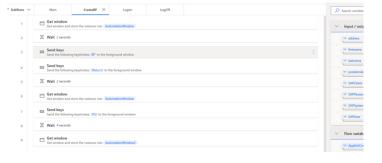
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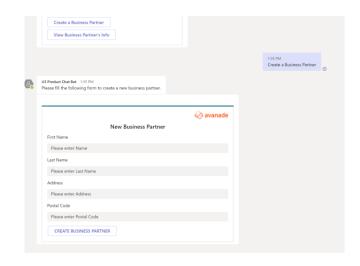
Solution

- Automate creation through Bots and adaptive cards, Teams app, Al
- Process improves tracking and efficiency all actions related can be audited and involve external validations systems
- Complex processes can leverage collaborative tools and orchestration of validation processes
- Business partners can access and modify their data through Power Pages or different systems





Automate actions through RPA and flows



Interface via Teams and chatbot (adaptive cards)







External CRM data update (Salesforce, Dynamics) from SAP

External system update

Scenario

- Creation of new records in SAP creates the need. to update external systems (CRM, Marketing Tools, Databases)
- Involves copying data in external system or send an email with data to the person in charge
- Relies on human action to read data and type into the external system which introduces potential inefficiency and errors



Client Relations

Reporting

Automation









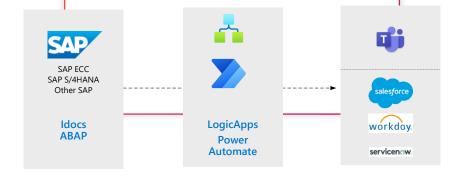


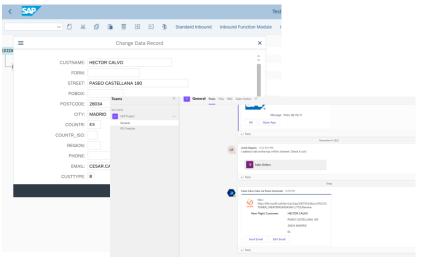
Tower



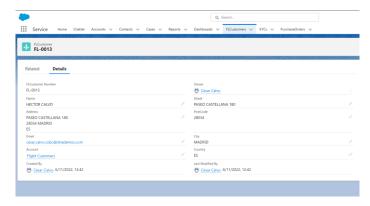
Solution

- Capture SAP events in Power Platform, and orchestrate updates in different systems
- Can add external validations and aggregation from different systems
- SAP is sending information from internal components (idocs, abap program)
- Information processing is orchestrated and automate via flows to update different external systems (e.g. Salesforce)





Information is sent from SAP Idocs or ABAP program and captured and presented in Teams



Curated and enriched data is sent to external systems like Salesforce, Dynamics, etc.







Purchase Orders Filter and batch update with Power BI

Batch update of PO

Scenario

- New business rules allow to apply price changes to groups of Purchase Orders that follow certain criteria (supplier, units amount, warehouse...)
- Involves updating information of a group of purchase orders based on certain criteria
- Relies on human action to search the specified purchase orders one by one



Forecasting Supplies



Control Tower

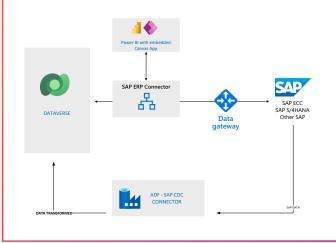


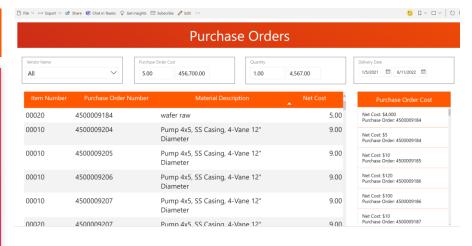
Automation

Quality Control

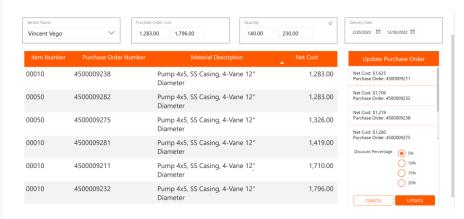
Solution

- Use Power BI to get insights and filter information, in combination with Power Apps, and aggregating information from different datasources
- Batch operations can be automatically performed with versatile interface
- Power BI can be integrated in Teams and portals





Power BI presents data from SAP and filter criteria can be applied



Embedded Application can interact with selected data – e.g. applying batch discounts-







With Avanade



A Unique Partnership

As the #1 Microsoft strategic partner

we unlock the value of cloud and drive transformative business outcomes at speed and scale for our clients



20+

Years Accenture, Avanade & Microsoft Have teamed together



35K

Projects delivered

10 Industries

Retail, CPG, Health, Banking, Public, Automotive, CMT, Energy, Utilities and CMT



5K+

Power Platform Specialists



100K

Microsoft-skilled resources

300+

Platforms, Assets and Accelerators



20+

In this many Industries



16x

Microsoft Alliance SI Partner of the Year

4 Functions

Customer Sales & Services, Finance, Supply Chain & Operations and CHRO

A 360° relationship developed over decades to help clients achieve more with innovation



Unrivaled business and industry insights



Deepest Microsoft skills and innovation



Trusted and complete enterprise platform

