Improve Security and Efficiency with Expert-managed Microsoft 365 support

Microsoft Solutions Partner

Timeline

Tailored to your specific needs and requirements. Get in touch for personalized timeline estimation.

Overview

Unlock the full capabilities of Microsoft 365 with our managed services support. From user management to security, governance, monitoring, incident management, and backup, we provide end-to-end support for your M365 environment.

Key Features

✦ **User Management**

Provisioning, de-provisioning, and license optimization for seamless user experiences.

✦ **Security & Compliance**

Multi-factor authentication, conditional access, data loss prevention, threat detection, and regulatory compliance support.

✦ **Governance Management**

Setup and configuration of governance policies for SharePoint, Teams, and OneDrive.

✦ **Service Monitoring & Health Checks**

Proactive monitoring, alerting, incident response, and performance reporting for M365 services.

✦ **Resolve Incidents Rapidly**

Provide round-the-clock support, swift issue resolution, and knowledge base development to minimize disruptions.

✦ **Backup & Disaster Recovery**

Regular backups, disaster recovery procedures, and swift service restoration.

Deliverables

Including provisioning, license optimization, and directory synchronization.

Implementation of multi-factor authentication, conditional access policies, and data loss prevention.

Configuration of SharePoint, Teams, and OneDrive governance policies.

For performance, availability, and incident response.

24/7 support, escalation, and documentation.

Regular backups and disaster recovery procedures.

Next Steps

✦ Contact us today to schedule a consultation and embark on your journey towards optimized efficiency and reliability.