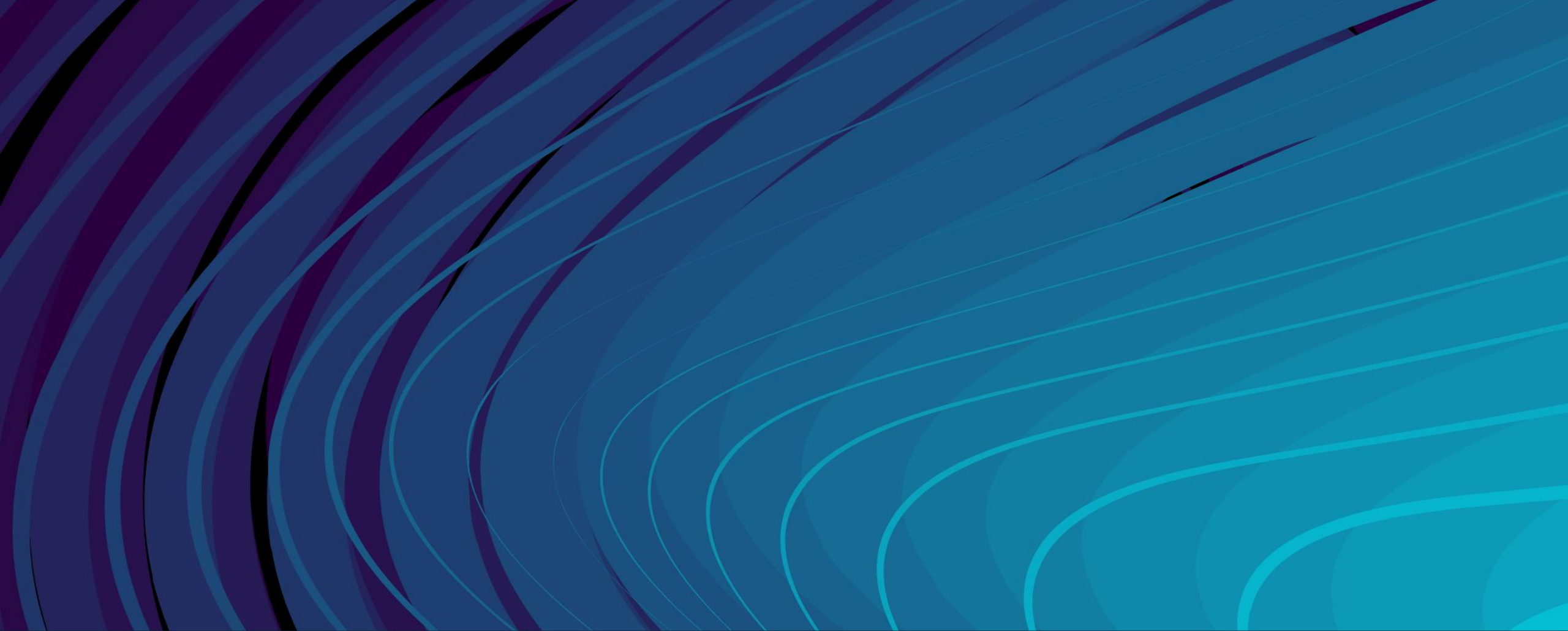




PSTN Integration with Microsoft Teams – 4 weeks Implementation



15-year proven track record of delivering end-to-end digital transformation, harnessing data insights, and enhancing ROI for global clients.

Who We Are

AVASOFT is a leading digital transformation strategy company that offers enterprises a holistic, product-centric approach to digital transformation by combining strategic planning with a proprietary AI-powered implementation methodology.

With over 15+ years of experience and a team of more than 1,000 technologists, we are committed to harnessing bleeding-edge technologies to provide all our clients with maximum ROI from their technology platforms.

1,500+

Team members
world-wide

Locations

Ireland | USA | Canada | India

What you get with this?

- Enhance communication capabilities with our **PSTN Integration with Microsoft Teams - 4-Week Implementation using Operator Connect.**
- This service integrates Public Switched Telephone Network (PSTN) into your Microsoft Teams environment, enabling seamless calling functionality through Operator Connect.
- We configure PSTN connectivity, allowing your organization to make and receive external calls directly within Teams, streamlining your communication infrastructure.
- Ensure efficient, cost-effective communication with a robust setup that simplifies telephony management and enhances team collaboration with direct PSTN calling in Microsoft Teams.



Seamless PSTN Connectivity

Integrate Public Switched Telephone Network (PSTN) services with Microsoft Teams through Operator Connect.



Carrier-Managed Services

Leverage direct connections from certified telecom operators for enhanced call quality and reliability.



Operator Connect Setup

Simplified and fast configuration of PSTN calling within Microsoft Teams using a pre-established connection with operators.

Our eccentric features of – PSTN – Operator Connect Integration with Microsoft Teams – 4 weeks Implementation

Find the most recent stats below:

- **Enhanced Security Features:** With Operator Connect, organizations can ensure that 100% of voice communications are encrypted, meeting stringent industry security standards and significantly minimizing the risk of data breaches.
- **Improved Call Management:** Integrating Operator Connect enhances call management capabilities, enabling organizations to streamline communication processes and reduce call setup times by up to 40%, leading to more efficient collaboration.
- **Cost Efficiency:** Leveraging Operator Connect with Microsoft Teams can lead to significant cost savings, potentially reducing telephony expenses by up to 25% through optimized call routing and bundled services.



Centralized Management

Manage all telephony features, DID numbers, and services directly from the Microsoft Teams Admin Center.



Call Queue and Auto-Attendant

Setup intelligent call routing, auto-attendants, and call queues to streamline internal and external communications.



Dial by name & Extension

Provide users with ability to connect with members in the organizations using voice inputs and extension inputs.

Implementation Scope



Initial Assessment and Planning

- Kickoff Meeting
- Assessment of Current Environment
- Operator Selection
- Number Porting & Planning



Configuration & Setup

- Provision of Users
- Provision of Numbers
- Assignment of Numbers in teams
- Dynamic & Static Emergency Address Setup



Feature Deployment

- Auto-Attendant
- Call Queues
- Dial by extension
- Voice Mailbox Setup



Review & Testing

- Testing and Validation
- Review call performance via user feedback
- Adjust settings for optimal call quality.

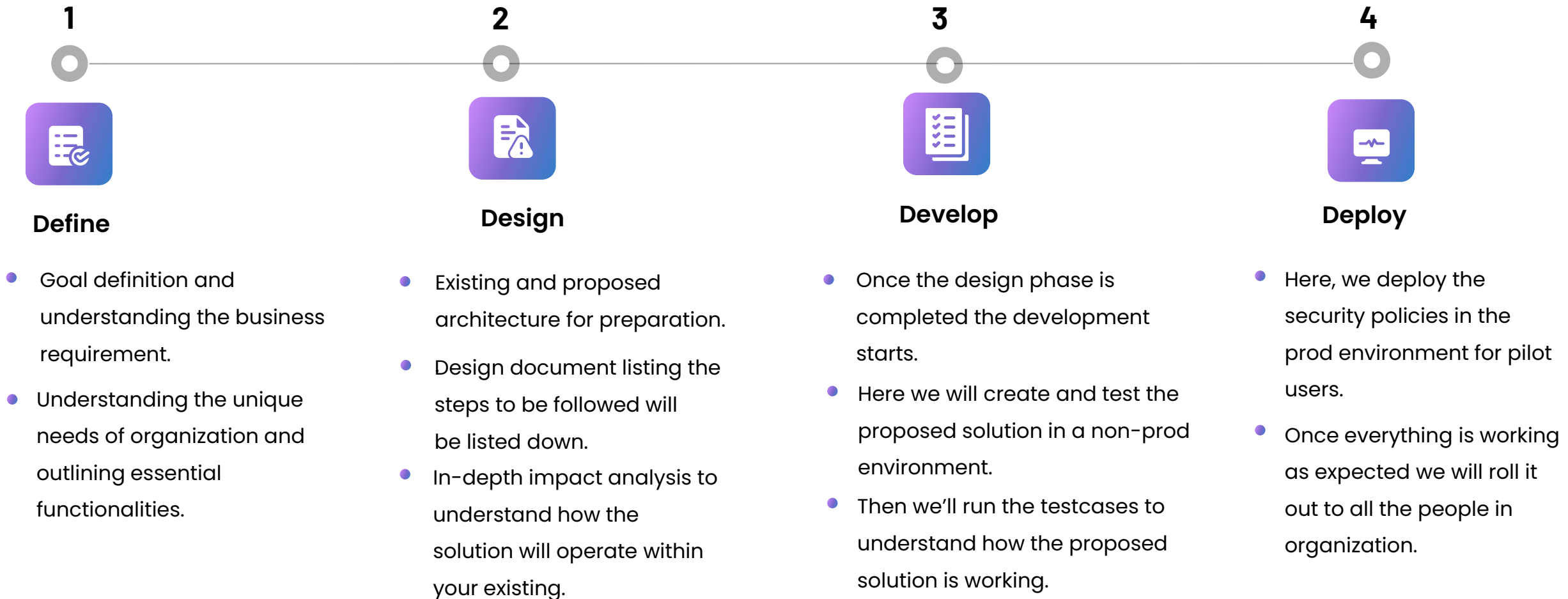


Optimization

- Advanced Feature Configuration such as call analytics and reporting dashboards.
- Provide final documentation, including number management, call routing setups, and user training guides.

How we do –PSTN – Operator Connect Integration with Microsoft Teams – 4 weeks Implementation

Phases - Implementation



Benefits

- **Carrier-Managed Reliability:** Operators manage the PSTN service, ensuring high-quality calls with minimal disruptions
- **Global Reach:** Expand your telephony network internationally with certified operators providing extensive global coverage and connectivity.
- **Simplified Administration:** Quickly configure Operator Connect, reducing setup time and complexity for a smooth implementation process.
- **Automatic Number Management:** Effortlessly manage phone numbers and dial plans through the user-friendly Microsoft Teams Admin Center.
- **Call Analytics:** Utilize built-in analytics to monitor call performance and optimize communication across your organization effectively.
- **Lower Infrastructure Costs:** Eliminate expensive on-premise PBX systems by transitioning to a cost-effective cloud-based telephony solution.
- **Pay-As-You-Go Model:** Benefit from flexible pricing, paying only for the services you use as needed.
- **Unified Interface:** Centralize all PSTN and Teams calling settings in one place for streamlined administration and efficiency.



Thank You