Training and Adoption Services

Engage your workforce to leverage the full benefits of the digital workplace.

It's important to maximize the value of your technology investments. Once a new technology is deployed, it is equally as important to ensure that these systems are utilized to enhance efficiency, collaboration and ROI.
AVI-SPL Training and Adoption Services provide the detailed understanding and knowledge your workforce needs to become empowered with technology for improved teamwork and productivity. With these elements in place, your collaboration environment can maximize ROI and deliver the competitive advantage needed in today's environment.

We don't just tell you how to push the buttons. Our programs focus on the full spectrum of adult learning principals, ensuring that each user is able to gain knowledge, ability, and confidence with digital workplace solutions.

Our training solutions cater to the full spectrum of learning modalities:

Visual

Aural

Kinesthetic

More effective employees unlock business value

User adoption of your collaboration environment is crucial to maximizing value from your collaboration investment. With AVI-SPL Training and Adoption Services, you can unlock benefits such as:

- Increased productivity & efficiency

- Increase collaboration for on-site and remote teams

- Improve morale and the employee experience

- Reduced travel & expenses

- Improve recruiting with an innovative work environment & positive interview experience

- Improved ROI on technology solutions

- Gain a competitive advantage when your team works smarter

Solutions Tailored To Your Needs

Our full product suite enables you to pick the items that are most effective for your workforce:

Adoption Consultation and Assessment Services

- Assess meeting room spaces/audio visual collaborative technology

- Identify user groups/departments and primary use case meeting scenarios

- Discuss training offerings and client-specific adoption plan creation

On Site In-Person Training

- In room, hands on learning with our Certified Trainers

- Use-case scenarios/meeting simulation

- "Non technical" instruction catering to all learning styles

Remote Online Training

- Remote instruction from our Certified Trainers

- Facilitated over Microsoft Teams

- Tailored for hybrid workplace employee's schedules and locations

Train the Trainer/Technical Training

- Training geared for those technically supporting the rooms
- Equipment location, servicing and troubleshooting overview
- Meeting best practices and common user error troubleshooting

Quick Reference Guides/End User Manuals

- Reinforcement to the in-person/remote training
- Simple step by step instruction/troubleshooting with screen shots and diagrams
- Digital guides that can be printed and left in the meeting spaces

Video Tutorials

- Animated video tutorials on the operation of "Your" audio visual technology
- 2-3 minute chapters for easy consumption
- Emulated screen shots, button presses with use case scenarios

Refresher Training

- In person or remote training delivery
- Typically delivered 6-12 months after initial trainings
- Knowledge reinforcement for new and/or relocated employees

Not sure where to start? Our Training and Adoption consultants can design a plan to provide initial training, reinforcement, track and improve adoption throughout your workforce.

About AVI-SPL

AVI-SPL is a digital enablement solutions provider that works with organizations globally to improve team collaboration and unlock new business value. We are the largest provider of collaboration technology solutions, which includes our award-winning managed services. AVI-SPL's highly-trained team works hand-in-hand with organizations worldwide – including over 80% of Fortune 100 companies – to strategize, design, deploy, manage, and support AV and UC solutions that are simple to use, scalable, serviceable, and measurable to ensure business objectives are achieved.