ttec DIGITAL   Microsoft

TTEC Digital TTEC Digital Reporting Platform Modernization Assessment Offer

Enhance business insight delivery with modern reporting tools and cloud-scale analytics.

TTEC Reporting Platform Modernization Assessment

TTEC Digital's Reporting Platform Modernization Assessment helps organizations modernize their legacy reporting tools such as SSRS, Excel, Qlik, and Tableau by providing a clear migration path to Power BI. During this engagement, our experts evaluate your existing reporting architecture, data sources, data models, governance practices, and user personas to understand your analytics maturity. We identify gaps, pain points, and opportunities for consolidation, automation, and self-service analytics enablement.

As part of the assessment, we provide best practices for integrating Power BI with your existing or modernized data platforms (including Azure Synapse, Fabric, and Databricks), ensuring that your organization can scale, secure, and govern its analytics strategy effectively.

This engagement concludes with a tailored modernization roadmap, outlining migration steps, architecture recommendations, licensing guidance, and a phased implementation plan. Whether you are looking to reduce licensing cost, improve data democratization, or centralize insights across business functions, this assessment will accelerate your transition to a future-ready BI platform.

- Current-state architecture and reporting tool inventory
- Gap analysis with modernization recommendations
- Target architecture aligned to Power BI and your analytics platform
- Migration roadmap and prioritization
- Estimated licensing and implementation cost
- Potential to be fully funded by Microsoft and TTEC

Accelerate Business Outcomes

- Clear understanding of Power BI modernization path
- Identified cost savings and operational efficiencies
- Readiness for self-service BI and governance

Pain Points

- ✓ High costs and inefficiencies in current BI tools
- ✓ Poor user adoption and siloed reporting
- ✓ Lack of real-time or interactive dashboards
- ✓ Inability to scale or secure existing reporting platform

Qualification

- ✓ Are you currently using SSRS, Qlik, Tableau, or Excel for reporting?
- ✓ Do you have plans to consolidate reporting tools in the next 12 months?
- ✓ Are you investing in Power BI, Azure Synapse, or Fabric?
- ✓ Are you experiencing reporting delays, governance gaps, or tool sprawl

Outcomes

- ✓ Gap analysis with modernization recommendations
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Project Cost:
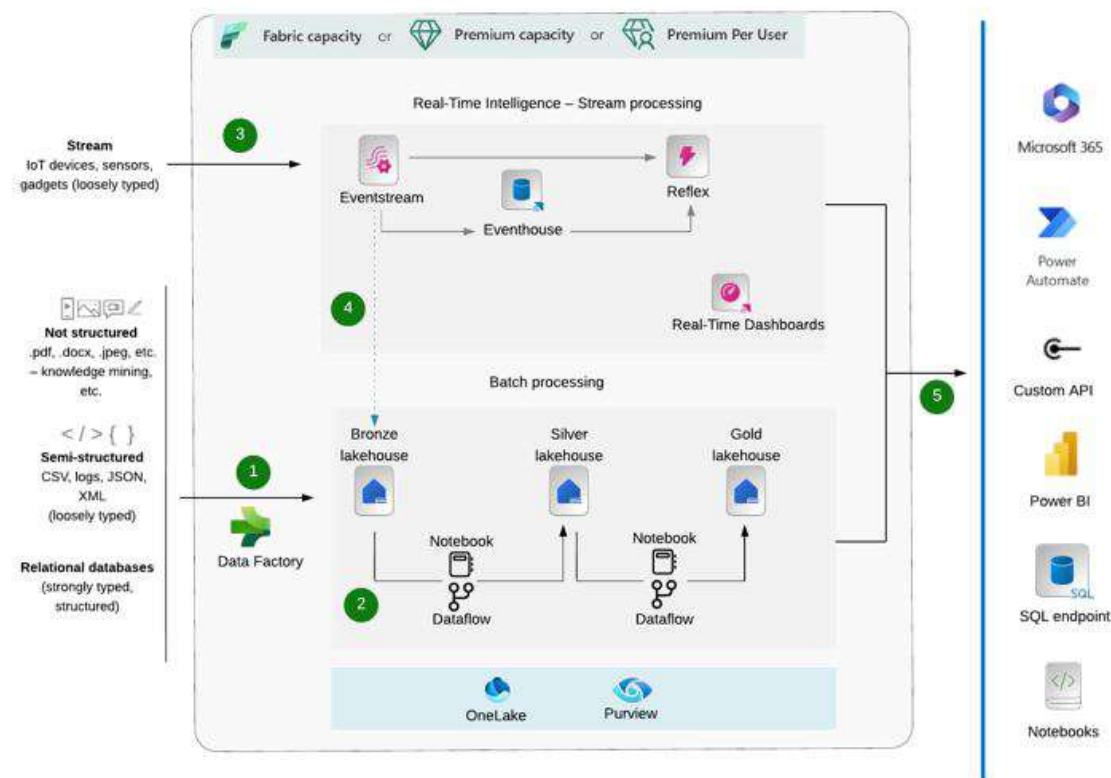$10K – Eligible for TTEC and Microsoft funding

Project Timeline:
2 Weeks

Reporting Platform Modernization Assessment

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Reporting Platform Modernization: Discovery to Findings

1. Discovery and Analysis

2. Technical Assessment

3. Recommendations and Roadmap

4. Review of Findings