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REFERENCE

Dutch healthcare organisation always up and running with new backup and restore platform by Rubrik

THE BEST OF ICT WITH A HUMAN TOUCH

The largest healthcare organisation in North Brabant, the Netherlands, wants to contribute to the welfare and happiness of people with a (mental) disability, autism or brain injury. At over 500 locations in the province, 5,500 employees and 1,700 volunteers support about 6,000 clients. This organisation improves the independence and quality of life of clients within a safe and professional environment. To provide the best care, it's imperative that employees always have access to systems and data. Reliable backups and fast restores are essential. Axians therefore advised and implemented a backup and restore platform based on Rubrik technology. A healthcare organisation must always be up and running to be able to help clients. In the unlikely event of a calamity, the environment must be up and running again as soon as possible. The backup environment that supported this, however, no longer met the current requirements. The data could not be secured at a desired frequency. The backup process was not optimal and backups were not completed within the specified times. When extended, the restore process was complex and time consuming. Lastly, it required a lot of management.



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FAST, EFFICIENT AND RELIABLE BACKUP

To improve reliability and get a better grip on management, the organisation started a selection process to replace and modernise the backup and restore platform. A selection of potential solutions was made in consultation with strategic ICT partner Axians. The requirements were clear. The new environment had to have a faster, more efficient and more reliable backup process. In addition, the organisation wanted a future-proof solution that would also support a move to the Azure cloud. It would also have the benefit of reducing the management burden.

FEWER SINGLE POINTS OF FAILURE

After extensive market research, Rubrik proved to offer the performance and reliability the healthcare organisation was looking for. This modern backup and restore environment not only operate the backup process quickly and efficiently. The solution is also highly scalable and future-proof. Rubrik offers a simple, integrated and centrally manageable environment. This way, there are fewer single points of failure, making the impact of any calamities more manageable. Furthermore, the management is largely automated. This is important because the IT team manages the environment itself. Axians took care of the implementation and integration into the existing infrastructure. During the implementation Axians educated and trained the administrators. The learning curve of the Rubrik technology is very flat. The IT staff of the healthcare organisation then migrated the data themselves and set up the backups.

READY FOR THE AZURE CLOUD

Rubrik is also prepared for a future move to the Azure Cloud. Because the platform supports multi-cloud environments, it offers the freedom to utilize the benefits of the public cloud, without the backup risks. An additional benefit is that Rubrik also increases resilience to ransomware. Cybercriminals are increasingly targeting backups. With functionality for secure backups that is immutable, Rubrik provides optimal protection. Smart monitoring functions detect any changes in the data sets. In case of any changes, the appropriate action is immediately taken. Even if there are unexpected ransomware attacks, the impact will be limited because backups of critical systems can be restored on the fly. In this way, the care process can continue without interruption.

ALWAYS A COMPLETE PICTURE

In addition to easy management, the new environment offers functionality for analyses. This ensures that there is always a complete picture of the status of backups, available capacity and trends. This way, it is always clear how the data environment is functioning and the healthcare organisation can make the right choices, without compromising the reliability or availability of the backups. So everyone in the organisation can concentrate fully on supporting clients.

The name of the care organisation in question is known to us and is willing to provide additional information or answer questions about their experiences with Rubrik's backup and restore platform and/or the services provided by Axians. Please contact Axians via: salesdesk.beverwijk.nl@axians.com

