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INTELLIGENT AUTOMATION PROCESS HEATMAPS

Learn about specific processes across industries and business units with the highest potential for Intelligent Automation.

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Automated business processes offer a wide range of advantages, including better time and resource management, enhanced team communication, and lower operating costs.

Teams can adapt and respond more quickly to difficulties thanks to a digital workforce that is constantly on call and can expand to suit changing demands.

Using Intelligent Automation (IA) in business operations, such as moving data from one business area to another or presenting it to a consumer, may benefit organizations. These tasks would take much longer and be more error-prone if they weren't automated.

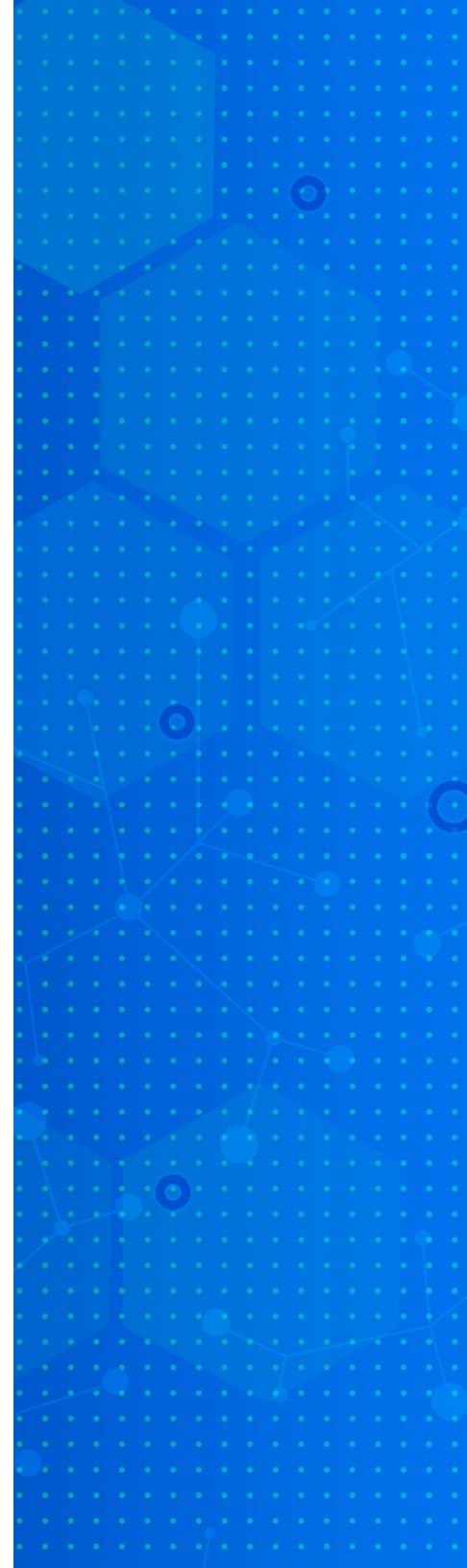
End-to-end process design and creation are supported by IA, allowing for a wide range of adaptable, robust, and contemporary business models. A new wave of creativity may be unleashed when IA is used to augment the human experience, liberating employees from tasks that software robots can perform.

INTELLIGENT AUTOMATION POTENTIAL ACROSS INDUSTRIES

Intelligent Automation offers benefits to a wide range of industries by reducing human intervention, freeing up resources, and increasing operational efficiency. For example, pharmaceutical and life sciences firms can utilize it to cut costs and increase resource efficiencies in manufacturing, while insurance companies can use it to compute payments, forecast rates, and meet regulatory requirements. Highly regulated industries, such as banking, insurance, and healthcare, can expect a 30% to 200% return on investment in the first year of implementing Intelligent Automation.

Software robots are a game-changer across various industries, including government, manufacturing, retail, legal, logistics, and utilities. In today's digital age, automated activities are becoming increasingly common. Although some companies may view Intelligent Automation as expensive, early adopters of process automation have gained a competitive edge, achieving a higher return on investment/enabling 24-hour operation at lower costs.

Intelligent Automation can boost productivity and profitability on all fronts. Software robots are equipped to handle large amounts of complex data from multiple sources. They can gather data from applications, files, and photos, compare them for maximum accuracy, keep track of occurrences, and provide customized reports.



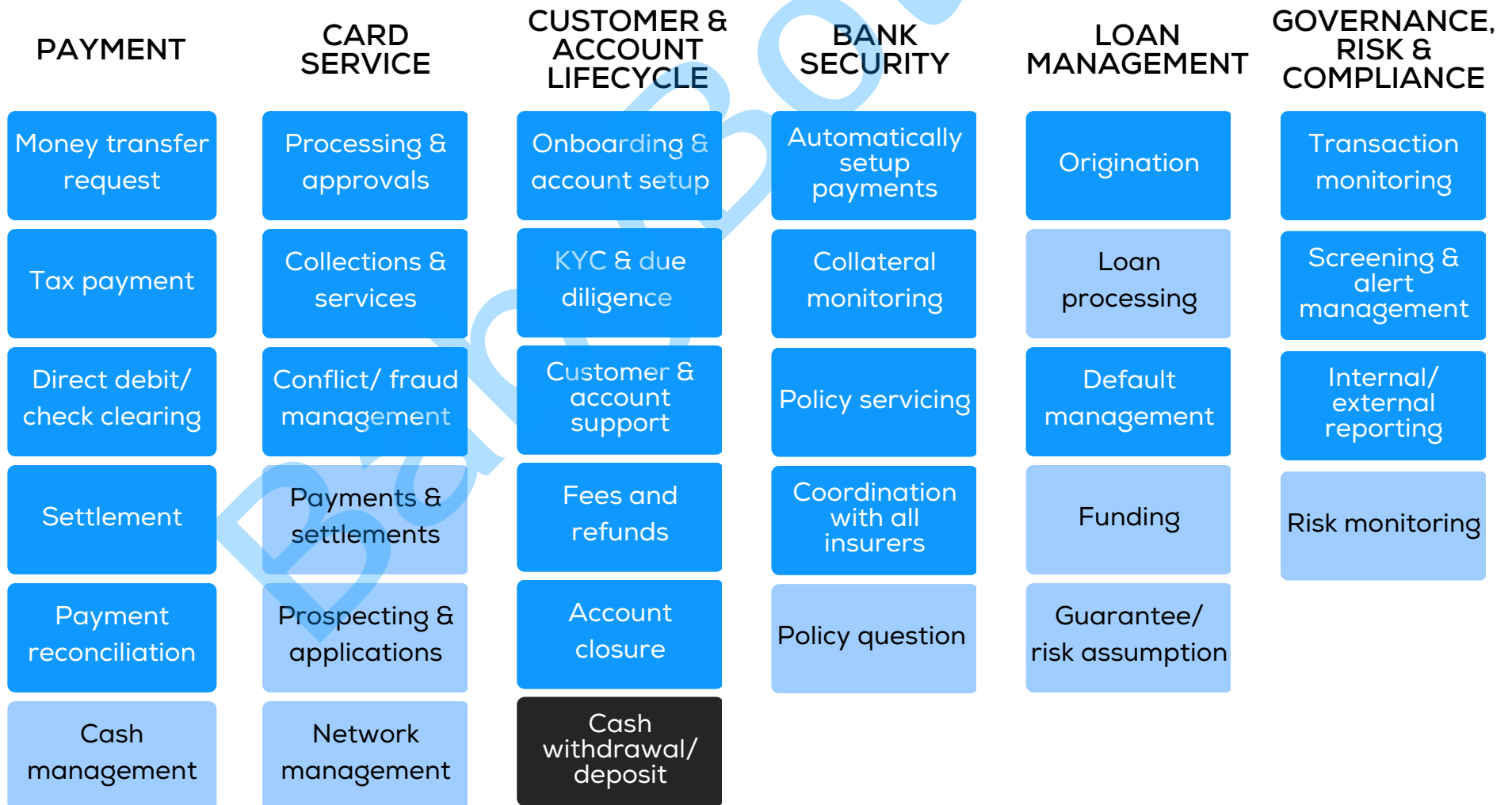
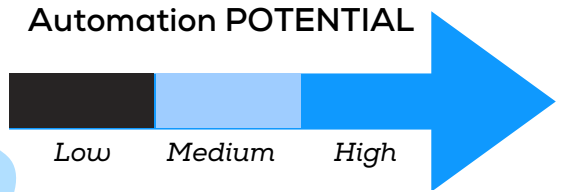
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PROCESS HEATMAPS BY INDUSTRY

SOFTWARE ROBOTS ARE
RESHAPING BUSINESSES
WORLDWIDE AND BECOMING
THE STANDARD IN MANY
SECTORS.

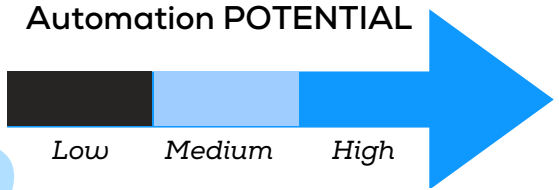
BANKING | CONSUMER BANKING

The impact of automation on the banking industry is significant, as it drives transformational change and can serve as a crucial enabler of organizational priorities. Automation has the potential to revolutionize key areas such as payments, card services, and customer and account lifecycle, where it can streamline processes and boost efficiency.



BANKING | CAPITAL MARKETS

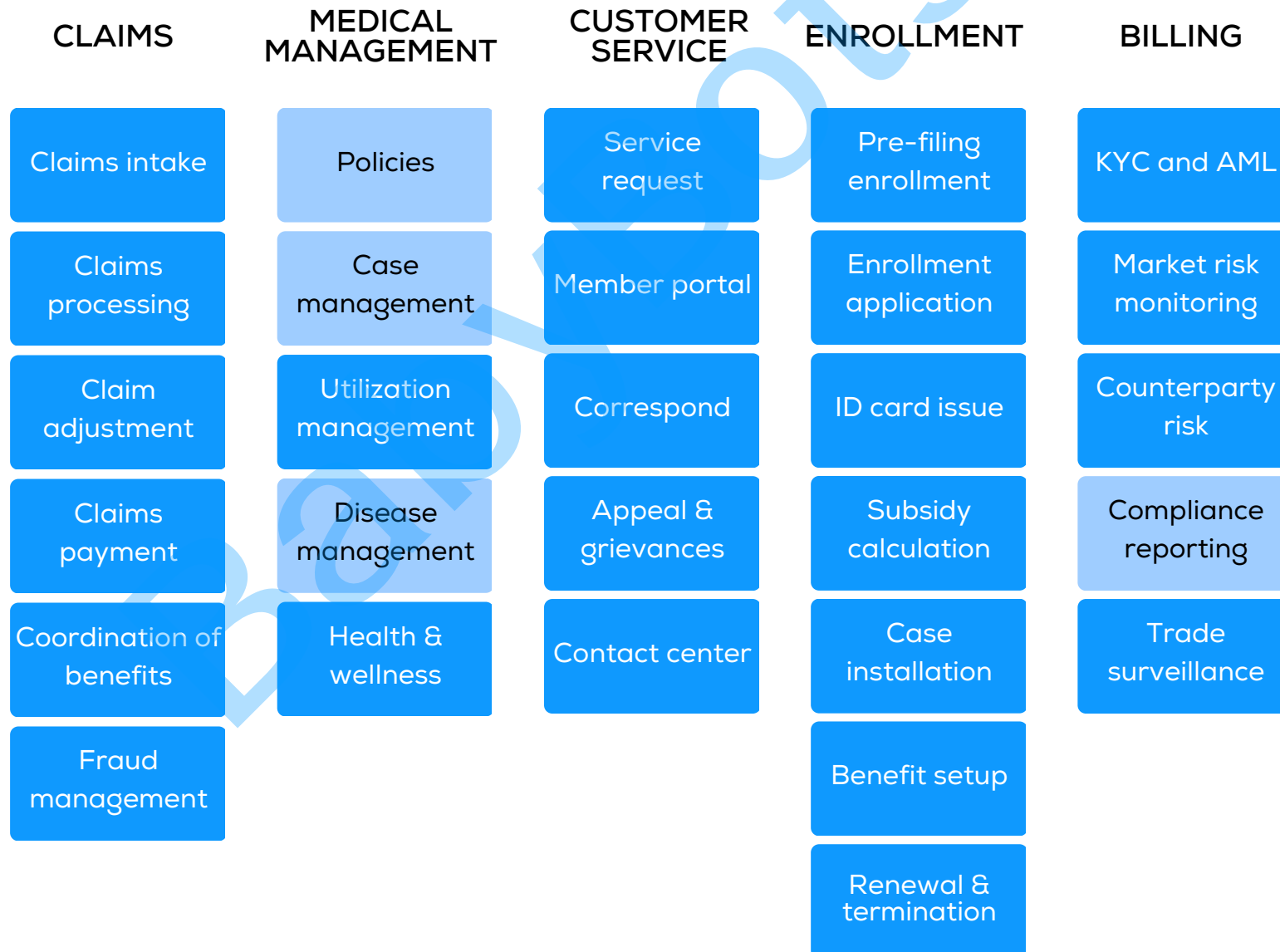
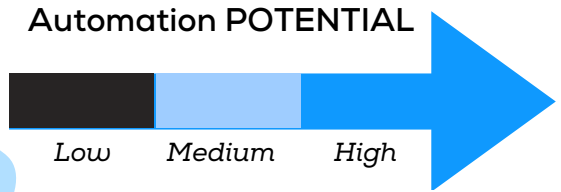
There is high Robotic Process Automation (RPA) potential in Capital Markets institutions, particularly in Contact Center and Operations.



CONTACT CENTER	CLIENT SERVICE	PORTFOLIO & RESEARCH	TRADING	RISK & COMPLIANCE	OPERATIONS
Account transfers	New accounts	Portfolio & modeling	Order management	KYC and AML	Clearing
Tax forms & statements	Client onboarding	Fundamental analysis	Trade execution	Market risk monitoring	Trade settlement
Legal changes	TCA Reporting	Quantitative analysis	Model maintenance	Counterparty risk	Collateral management
Login issues	Fee management	Investment research	Portfolio rebalancing	Compliance reporting	Corporate actions
Contributions & redemptions	Connectivity	Portfolio/ account monitoring	Security lending	Trade surveillance	Reconciliation
Wire payments	Trade allocations	Investment forecasting	Counterparty relationship management		Reference data management

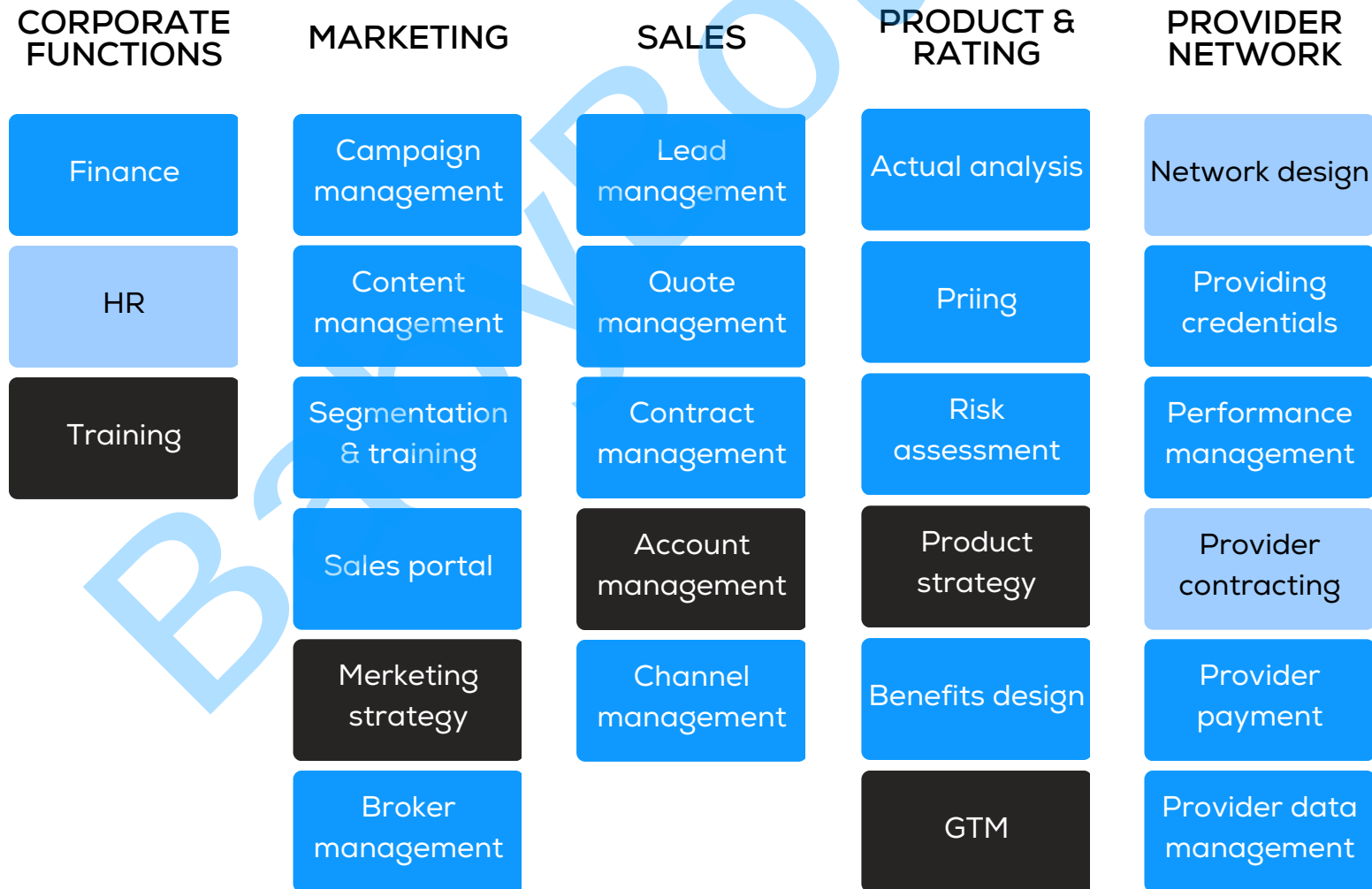
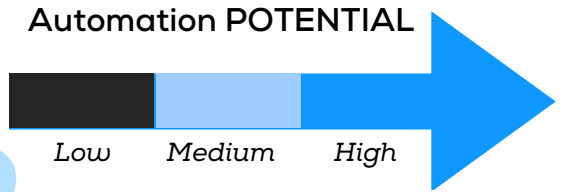
HEALTHCARE | PAYER SERVICE

Automation can benefit the healthcare industry by improving patient outcomes, reducing costs, and increasing operational efficiency through streamlined workflows and data-driven decision making.



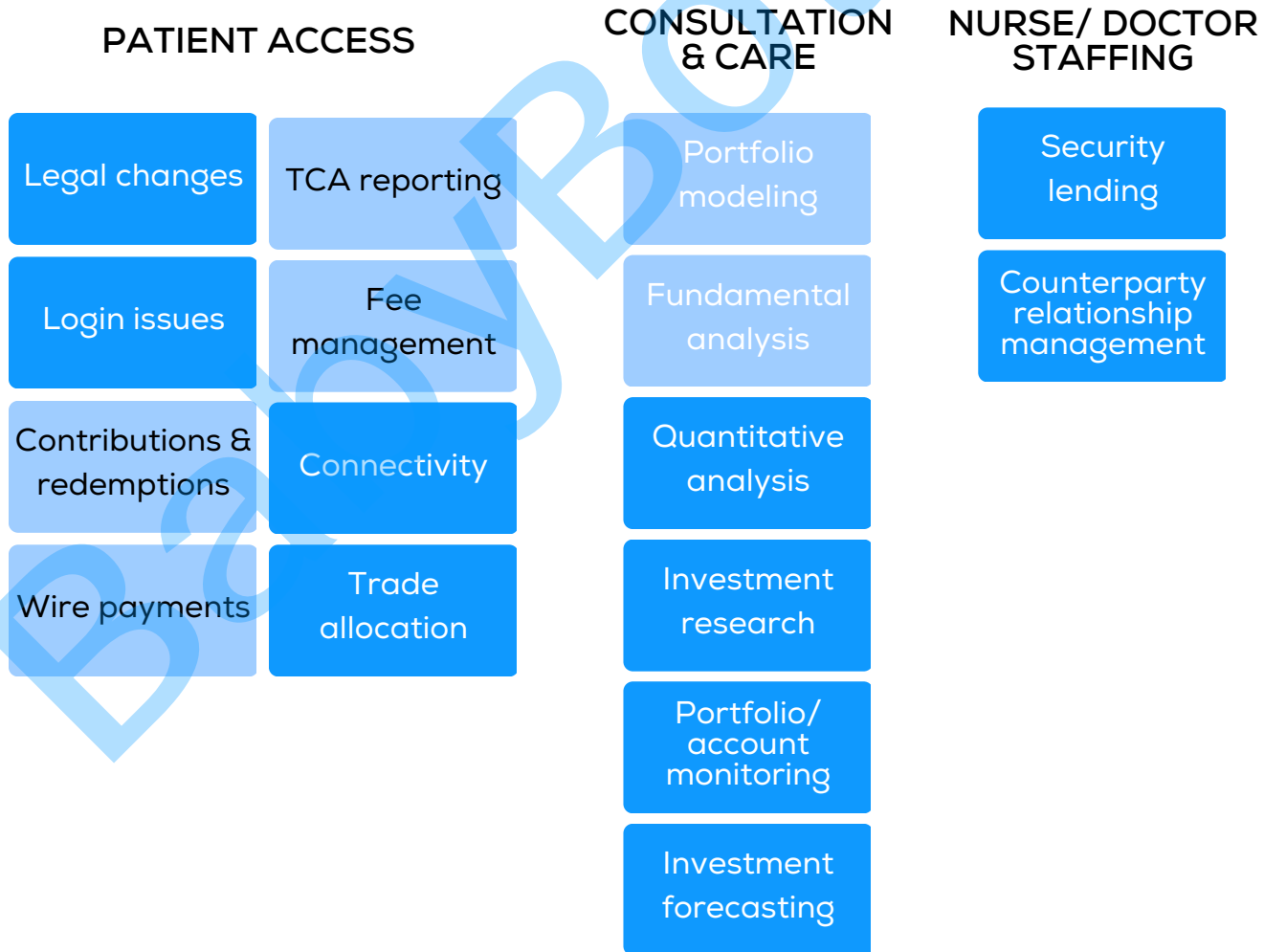
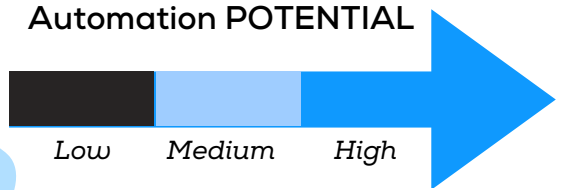
HEALTHCARE | PAYER SUPPORT

Healthcare payers show a huge amount. of back-office processes with a high automation potential, it is estimated that an overall 60% of all tasks can be automated.



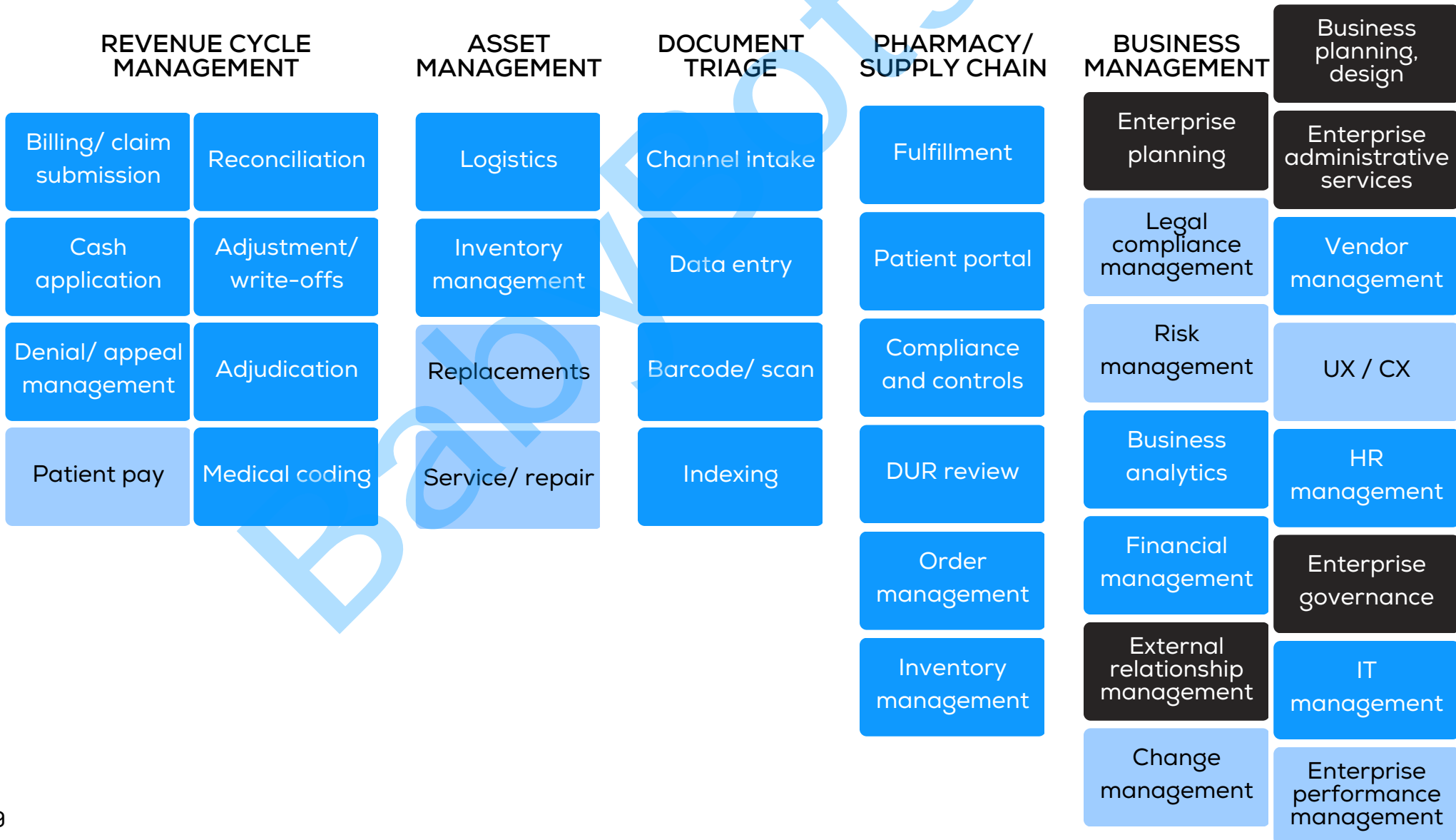
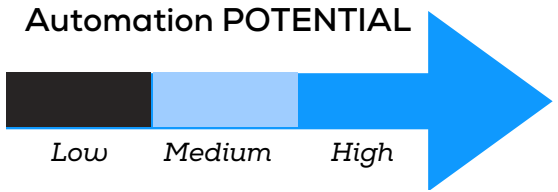
HEALTHCARE | PROVIDER

Robotic Process Automation (RPA) allows healthcare providers to keep a detailed log of each process step, ensuring compliance with external audits.



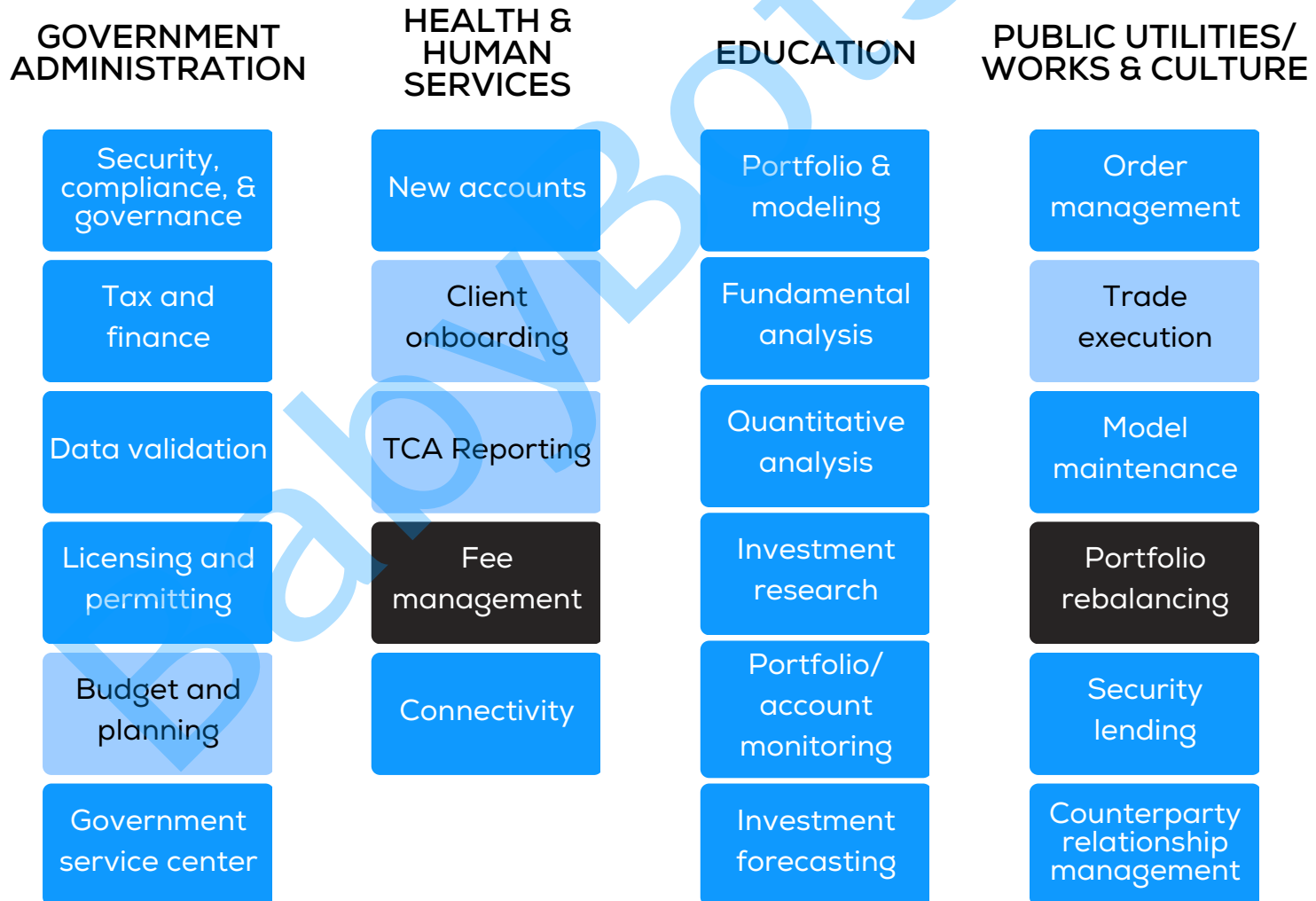
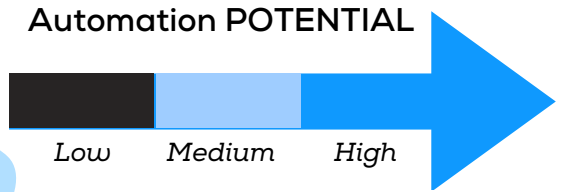
HEALTHCARE | PROVIDER SUPPORT

Digitization and new technologies such as Robotic Process Automation (RPA) can reinforce patient care, increase a provider's revenue, speed up cash flow, and increase patient and employee satisfaction.



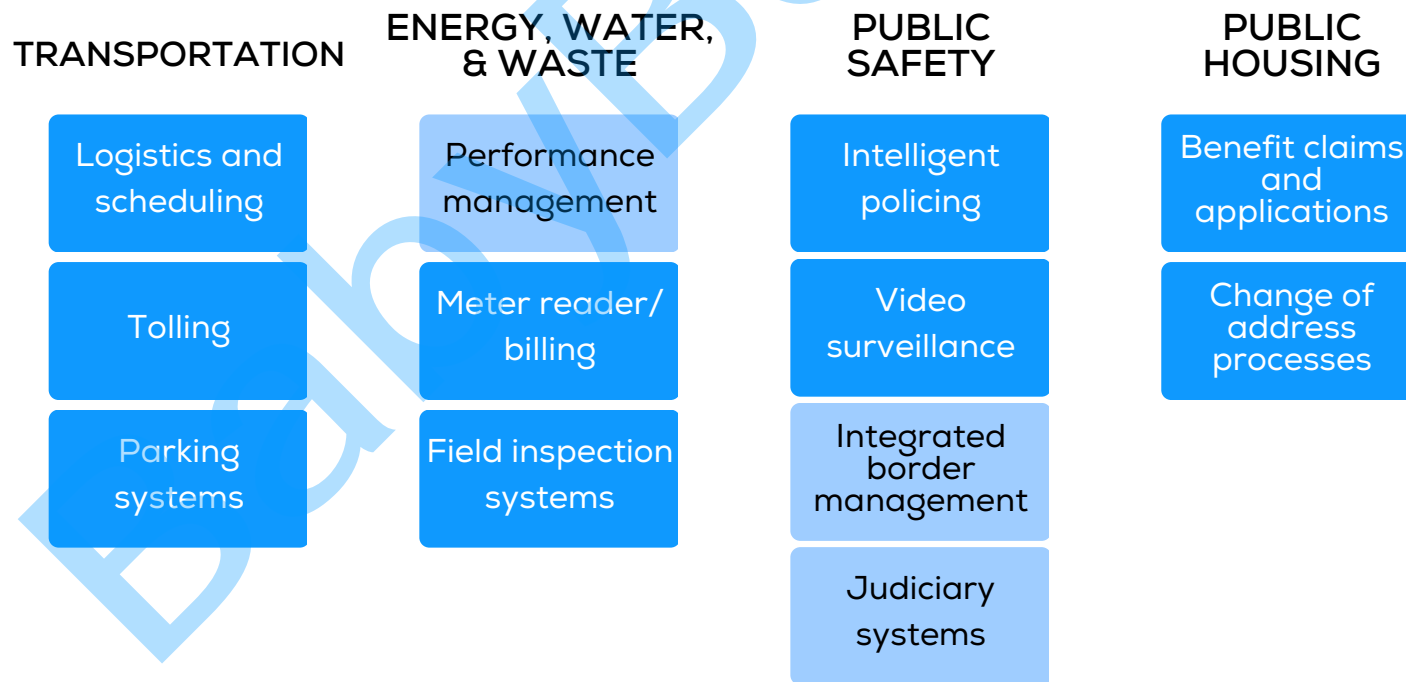
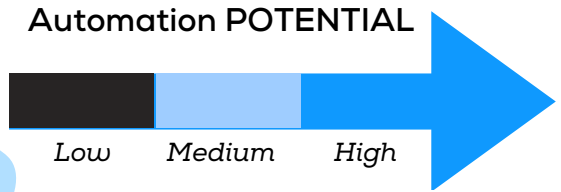
PUBLIC SECTOR

Until now, mainly administrative and managerial processes are automated in government bodies, and it is predicted that it could free up nearly 97 million federal government working hours every year.



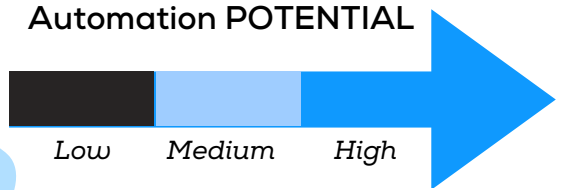
PUBLIC SECTOR (continued)

Until now, mainly administrative and managerial processes are automated in government bodies, and it is predicted that it could free up nearly 97 million federal government working hours every year.



INSURANCE

70% of all tasks within an insurance company can be automated due to a high automation potential across all functions.



SALES & DISTRIBUTION

- Lead generation
- Requirement management
- Apt. management (sales calls/ referrals)
- State filings
- Expense submission
- Dashboards reporting

QUOTE & NEW BUSINESSES

- Know Your Customer (KYC)
- Coverage & eligibility check
- Personalized recommendation
- Quote comparison
- New business submission

RENEWAL & BILLING

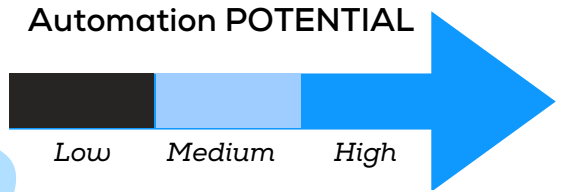
- Invoice management
- Commission management
- Renewal notices
- Reconciliation
- Recovery management
- Produce bill/ statement
- Collection management
- Process receipts

SERVICING

- Claim intimation
- Policy changes/ endorsements
- Claim/ policy inquiry
- Document handling
- Claim settlement
- Evaluate application
- Renewal processing
- Manage renewals

INSURANCE (continued)

70% of all tasks within an insurance company can be automated due to a high automation potential across all functions.



RISK ADVISORY

- Actuarial assessment
- Risk assessment
- Risk modeling
- Treaty placement
- Investment consulting
- Market analysis

OPERATIONS

- Account onboarding
- Activation/termination
- License management
- Recruitment
- Training
- Data aggregation

CUSTOMER SERVICE

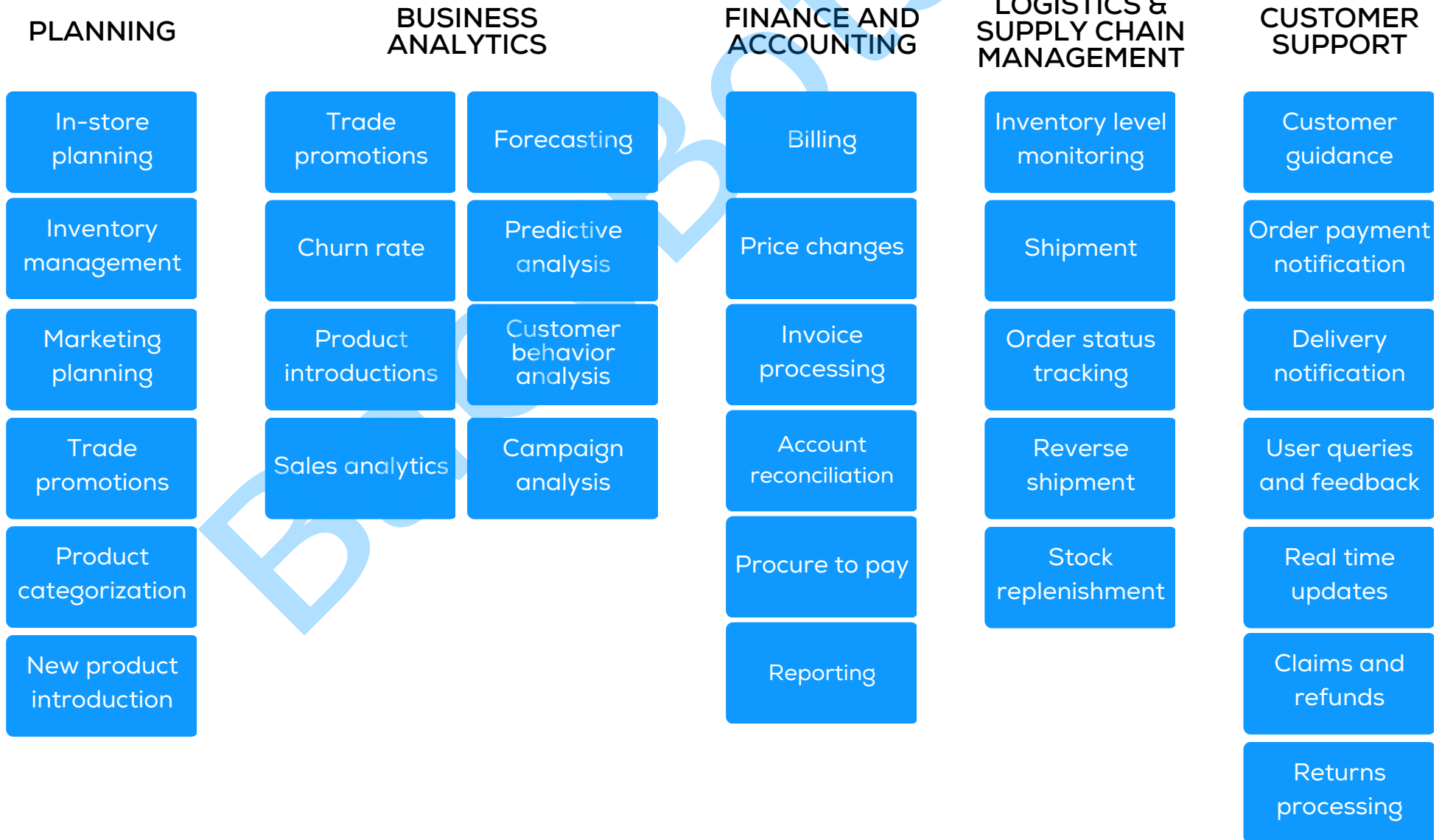
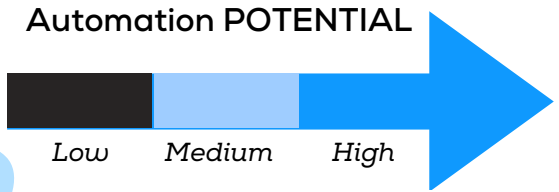
- Service request
- Member portal
- Correspond
- Appeal & grievances
- Create case or complaint
- Change of plan/ service/ order
- Change of account details
- Manage commission types and plans

CLAIMS

- Claims intake
- Claims processing
- Claims adjustment
- Claims payments
- Coordination of benefits
- Fraud detection and management

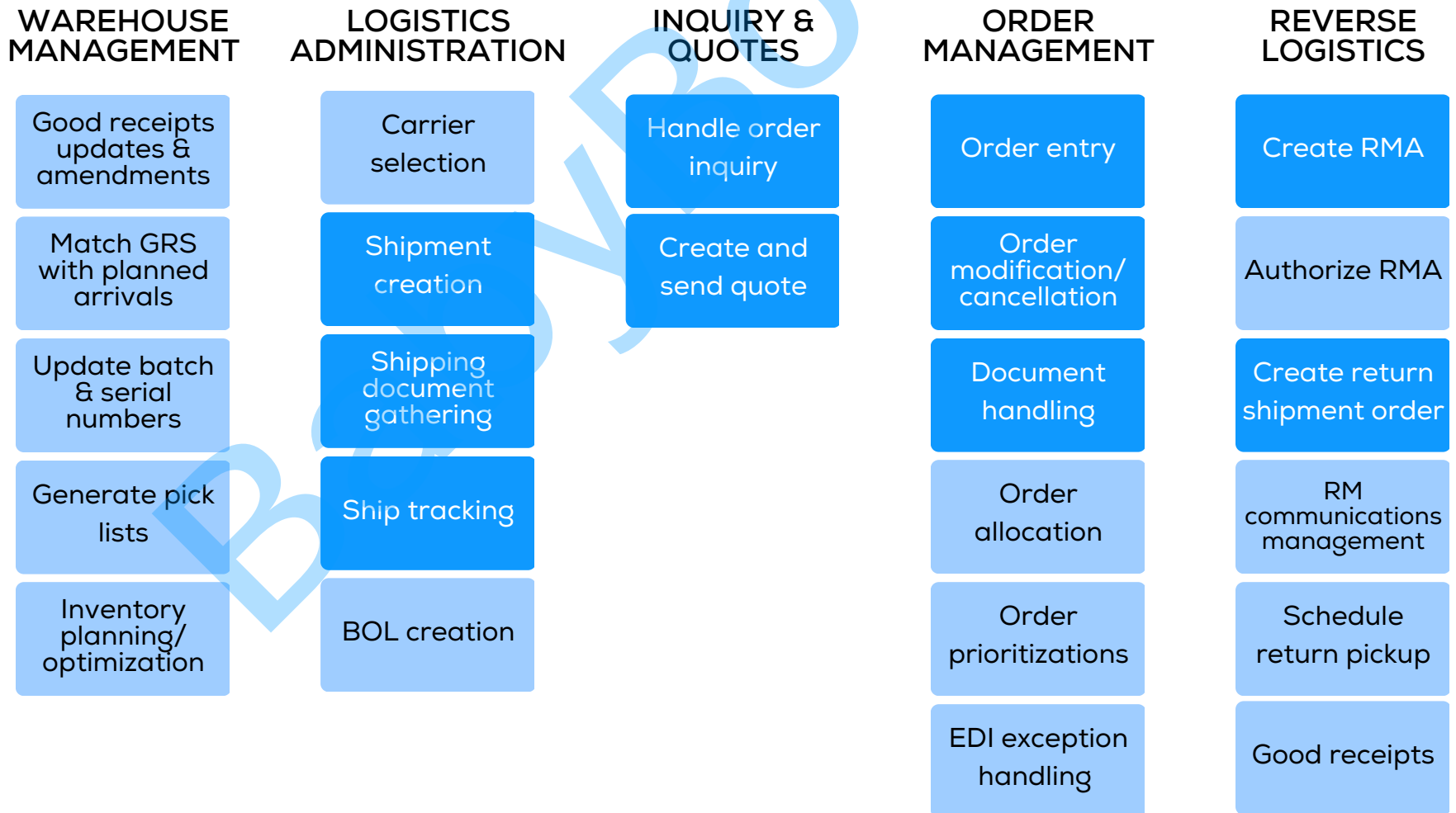
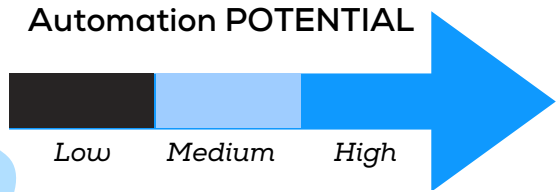
RETAIL

Online sales are expected to double in the next few years and the retail industry is one of the most prominent and growth oriented sectors where Robotic Process Automation (RPA) can boost productivity and efficiency.



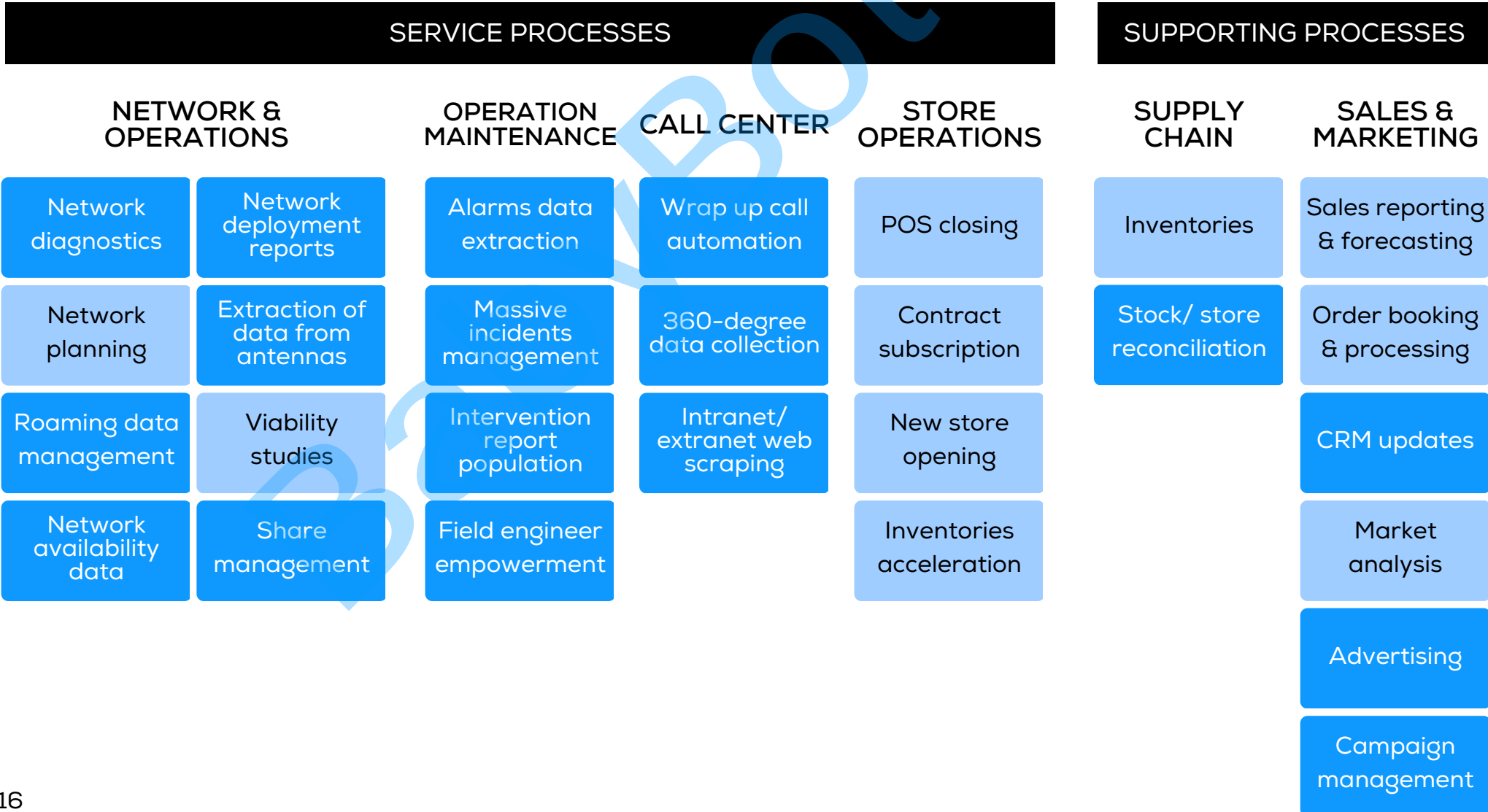
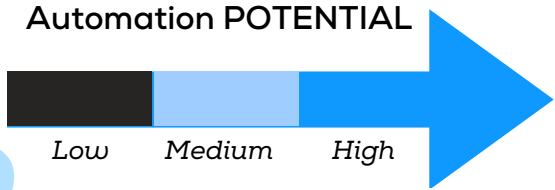
LOGISTICS & TRANSPORTATION

The digital transformation in the field of logistics is expected to result in \$1.5 trillion value at stake by 2025 and by using Robotic Process Automation (RPA) the overall operational efficiency will be increased.



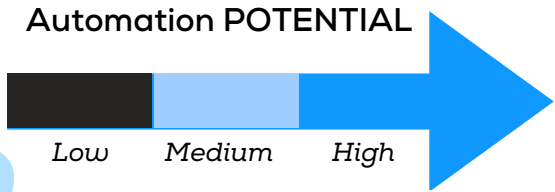
TELECOMMUNICATIONS

Over 80% of the time in call centers can be reduced by Robotic Process Automation (RPA) and there exists a high automation potential due to the high volume of transactions in back-office tasks.



MANUFACTURING

Although the production is already largely optimized by software robots, back-office activities have weaknesses that can be eliminated with the help of Robotic Process Automation (RPA).



SERVICE PROCESSES

SUPPORTING PROCESSES

SUPPLIER MANAGEMENT

RFP / RFO generation & data aggregation

Vendor mapping (Metadata search)

Contracts management

Vendor selection

Supplier risk management

Update scorecards & dashboards

PROCUREMENT

Purchase order creation & matching

Matching & reconciliation of invoice and receipt

Vendor performance reports

Freight tendering

Material requirement & shortage reports

VMI reports & replenishment

LOGISTICS

Logistic service provider contract management

Performance based delivery time updates

Delivery management and tracking, proof of delivery

Customs clearance doc. handling

EDI data handling

Shipping info generation & extraction

INVENTORY & PLANNING

Demand and supply daily reports

Material transaction updates

Material master data maintenance

Demand forecasting

Available to order (dynamic delivery time)

Inventory level optimization

CUSTOMER DELIVERY

Order status updates

Return processing, automated order info. collection

Customer complaint handling & order information

FINANCE & ACCOUNTING

Monthly closing

Invoice processing

Billing

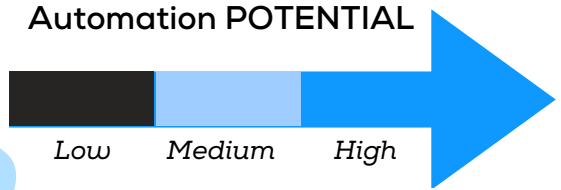
Purchase to pay

Accounting

Controlling

HIGHER EDUCATION | SUPPORTING

In higher education, there are many back-office processes with great automation potential; almost all of the supporting processes are candidates for automation



FINANCE AND HR

Vendor management	Financial reporting (EOY)
Payroll	Invoicing
Staff expense management	Reconciliation
PO cycle management	Leave/ travel approvals
Onboarding/ offboarding	Expense reporting

PROCUREMENT

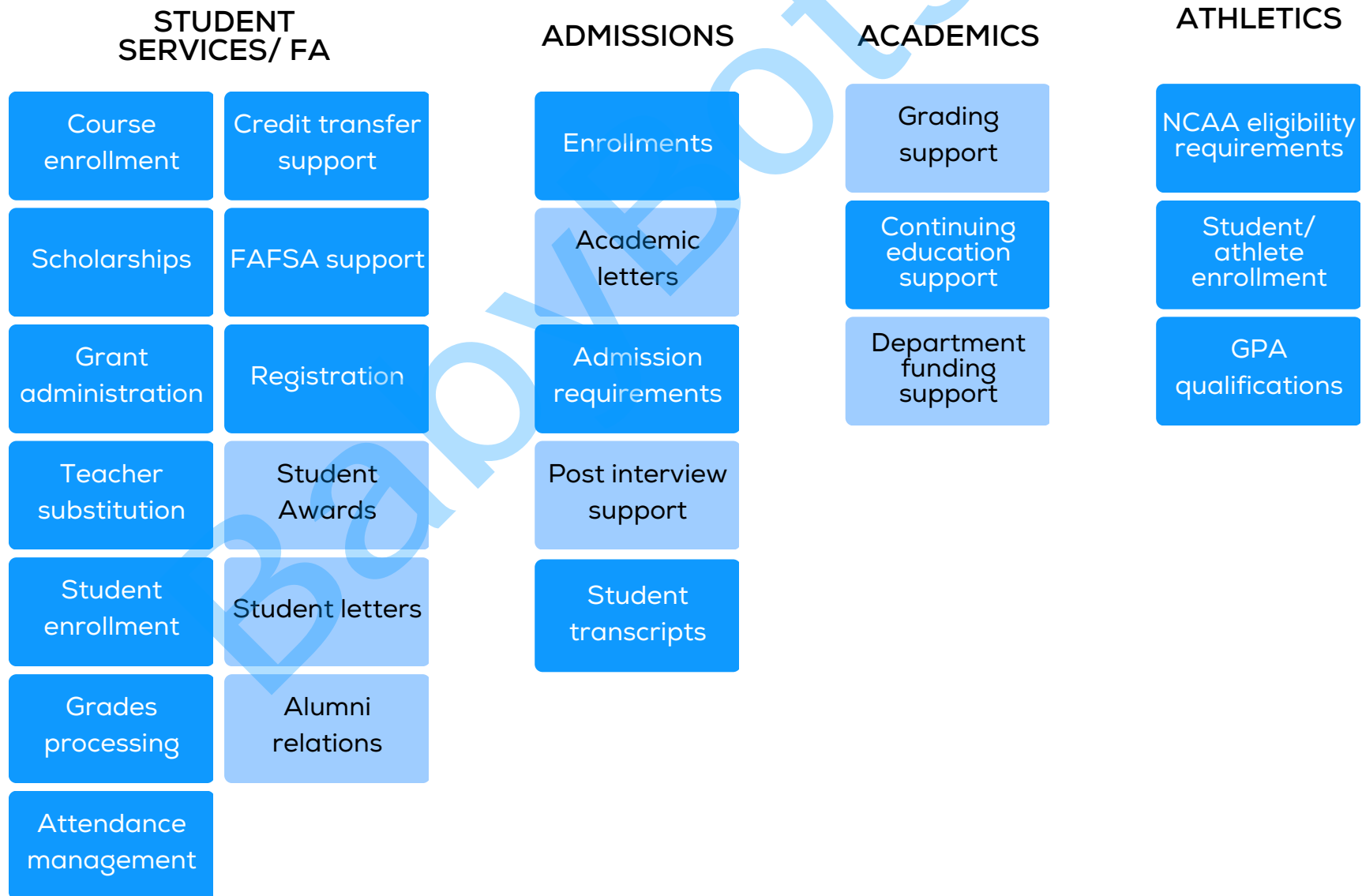
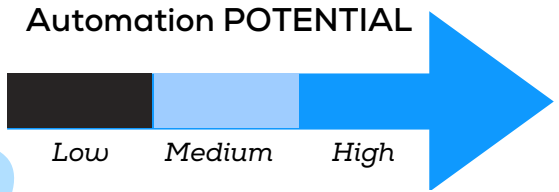
Vendor management	Invoicing
Reconciliations	Supplier enrollment
PO prep/ fulfillment	Perform user administration
Payment management	Administer global ticketing process

IT OR SHARED SERVICES

System access	Automated testing
Help desk	Technology life cycle management
System data migration	Password reset
Call center support	

HIGHER EDUCATION | SERVICE

Universities may reap significant benefits from Robotic Process Automation (RPA) in student-facing services, resulting in improved service quality and higher student satisfaction.



INTELLIGENT AUTOMATION

POTENTIAL ACROSS BUSINESS UNITS

Regardless of the industry, Intelligent Automation can be implemented by various departments within a company. This can lead to faster and better delivery of products and services, as well as prompt responses to customer inquiries, resulting in an enhanced customer experience and a competitive edge for the company.

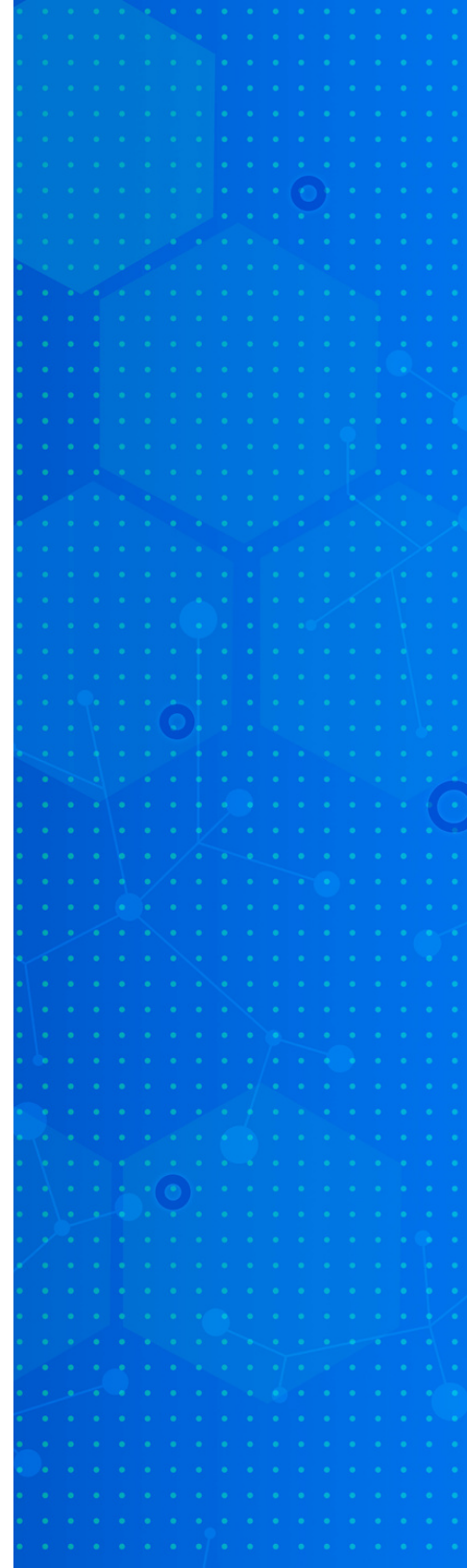
The front office of a company is mainly responsible for generating sales and profits and handling client-facing duties. On the other hand, back-office operations, such as data collection, operational decisions, and strategy discussions, determine what clients see. The primary objective of the back-office functions is to plan, monitor, and improve the current business operations.

For a company to succeed, both the front and back-office operations must be efficient enough to enable employees to focus on high-value and innovative tasks while automating the low-value and time-consuming ones that drain their time.

To transform a workplace, it takes more than just new technology. A technologically advanced system enables an efficient and flexible front and back office, resulting in continuous innovation and resilience. Automation provides immediate access to business insights and information, benefiting both employers and workers.

Intelligent Automation helps enhance production and quality by allowing software robots to manage obstacles quickly, leading to long-term outcomes. Automation can address operational challenges in the front and back offices, and artificial intelligence is utilized to drive decision-making and offer a uniform approach to repeated operations.

Automating systems and processes can boost production speed, ensure accuracy through data analysis, and decrease risk without sacrificing quality or burdening existing staff. In summary, Intelligent Automation is a valuable tool for businesses to increase productivity while maintaining quality and improving the workplace.



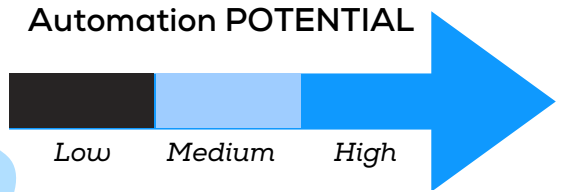
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PROCESS HEATMAPS BY BUSINESS UNIT

Robotic Process Automation (RPA) increases the business unit's efficiency by inspiring people to learn and engage in more important tasks.

FINANCE & ACCOUNTING

Sub-processes such as accounts receivable and payable, payroll and travel expense accounting, and general ledger accounting are well suited for robotization.



ACCOUNTS RECEIVABLE

- Customer master data maintenance
- Record performance & evaluation
- Create invoice and send
- Management of incoming payments
- Reminder open items
- Make value adjustment, correction, or closing entries

ACCOUNTS PAYABLE

- Vendor master data maintenance
- Invoice processing & archive
- Auditing and account adjustment
- Manage open items & initiate payment
- Make adjustment & closing entries

FIXED ASSET & TREASURY

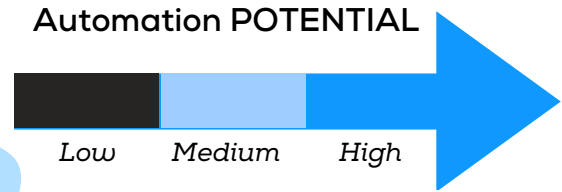
- Fixed asset master data maintenance
- Post new asset
- Post retirement of asset
- Evaluate plant
- Support inventory
- Definition of treasury structures & principles
- Management of financial risk
- Management & planning of liquidity

GENERAL LEDGER

- Master data maintenance
- Make postings in the general ledger
- Balancing accounts
- Analyze accounts
- Process closing activities
- Process closing

FINANCE & ACCOUNTING (continued)

Sub-processes such as accounts receivable and payable, payroll and travel expense accounting, and general ledger accounting are well suited for robotization.



CONSOLIDATED FINANCIAL STATEMENTS

Master data maintenance

Make postings in the general ledger

Balancing accounts

Process consolidation

Validation of closing

Process closing

TAX

Master data maintenance & creation

Valuation differences between different codes of law

Calculation & posting of tax

Preparation required attachments

Preparation and execution of tax declaration

Determination value-added-tax

Determination and track tax risk

Considering special circumstances

REMUNERATION & TRAVEL EXPENSE

Employee data maintenance

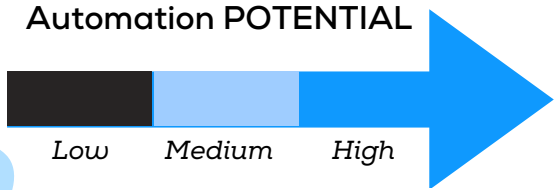
Process travel expense report, check & post

Posting remuneration statement

Trigger and archive payment run and account reconciliation

F&A | GENERAL ACCOUNTING

Intelligent Automation has driven significant value in the finance function, both in terms of hours created, raising compliance / quality and providing enhanced financial insights.



MANAGE POLICIES & PROCEDURES

- Negotiate service-level agreements
- Establish accounting policies
- Publish accounting policies
- Establish common financial systems

PERFORM GENERAL ACCOUNTING

- Maintain chart of accounts
- Reconcile general ledger accounts
- Process journal entries
- Perform consolidation & process eliminations
- Process allocations
- Prepare trial balance
- Process period end adjustments
- Prepare & post management adjustments
- Post & reconcile inter-company transactions

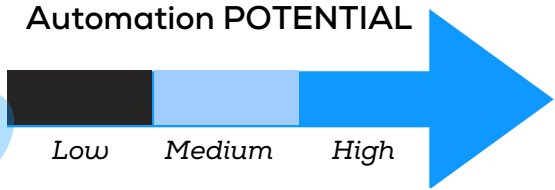
PERFORM FIXED ASSET ACCOUNTING

- Establish fixed-asset policies & procedures
- Calculate & record depreciation expense
- Maintain fixed-asset master data files
- Reconcile fixed-asset ledger
- Process & record fixed-asset additions and retires
- Track fixed-assets including physical inventory
- Process & record fixed-asset adjusts, revalues and transfers
- Provide data to support tax, statutory & regulatory report
- Process & record fixed-asset maint and repair expenses

F&A | GENERAL ACCOUNTING

(continued)

Intelligent Automation has driven significant value in the finance function, both in terms of hours created, raising compliance / quality and providing enhanced financial insights.



PERFORM FINANCE REPORTING

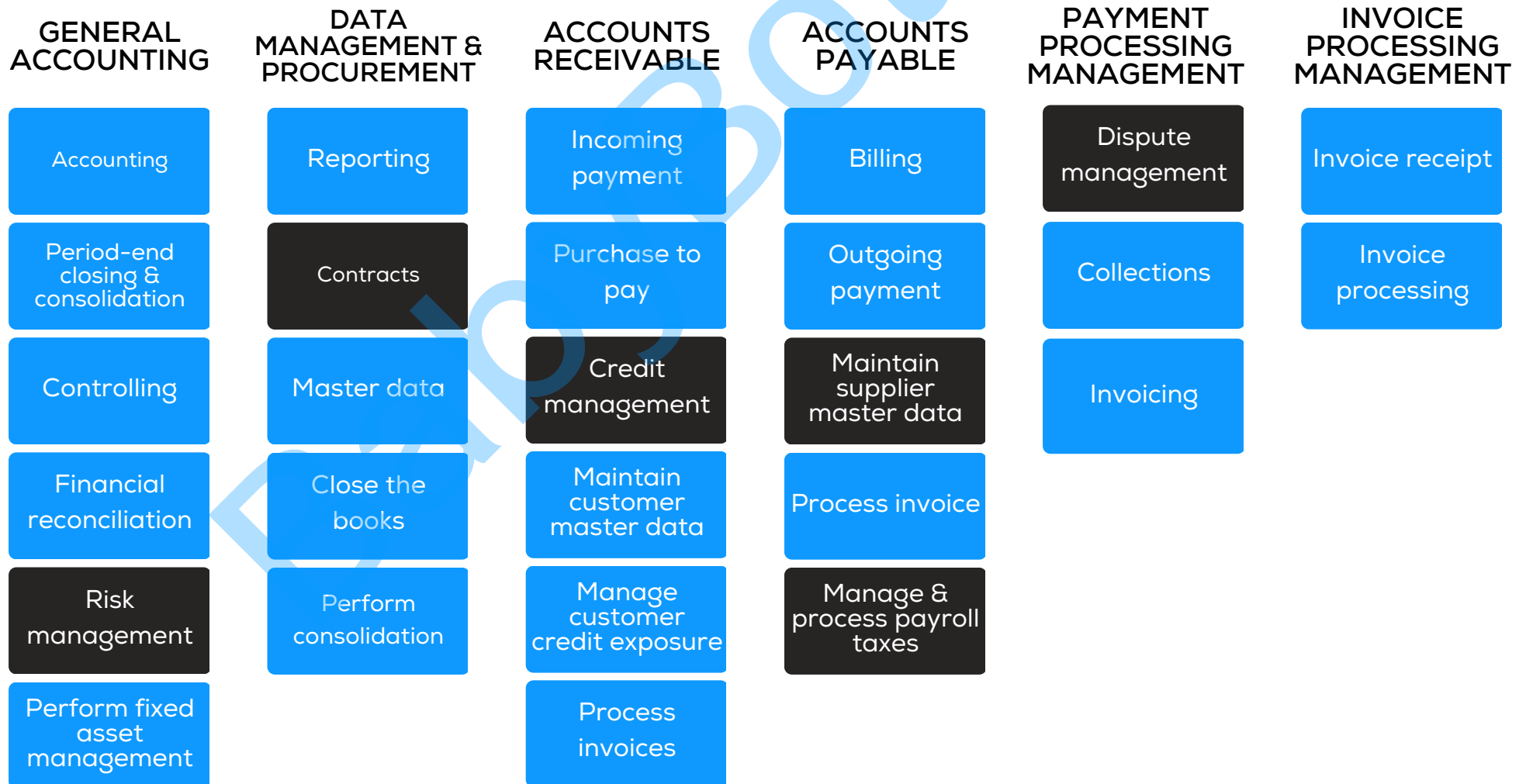
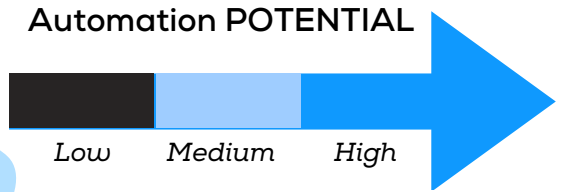
- Prepare business unit financials
- Prepare statements for board review
- Prepare consolidated financials
- Produce annual filings & shareholder reports
- Perform BU reporting / review management reports
- Product regulatory reports
- Perform consolidated reporting of cost management reports
- Perform legal & management consolidation

CAPITAL PROJECT ACCOUNTING

- Create project account codes
- Measure financial returns on completed capital projects
- Record project-related transactions
- Monitor and track capital projects and budget spend
- Close / capitalize projects

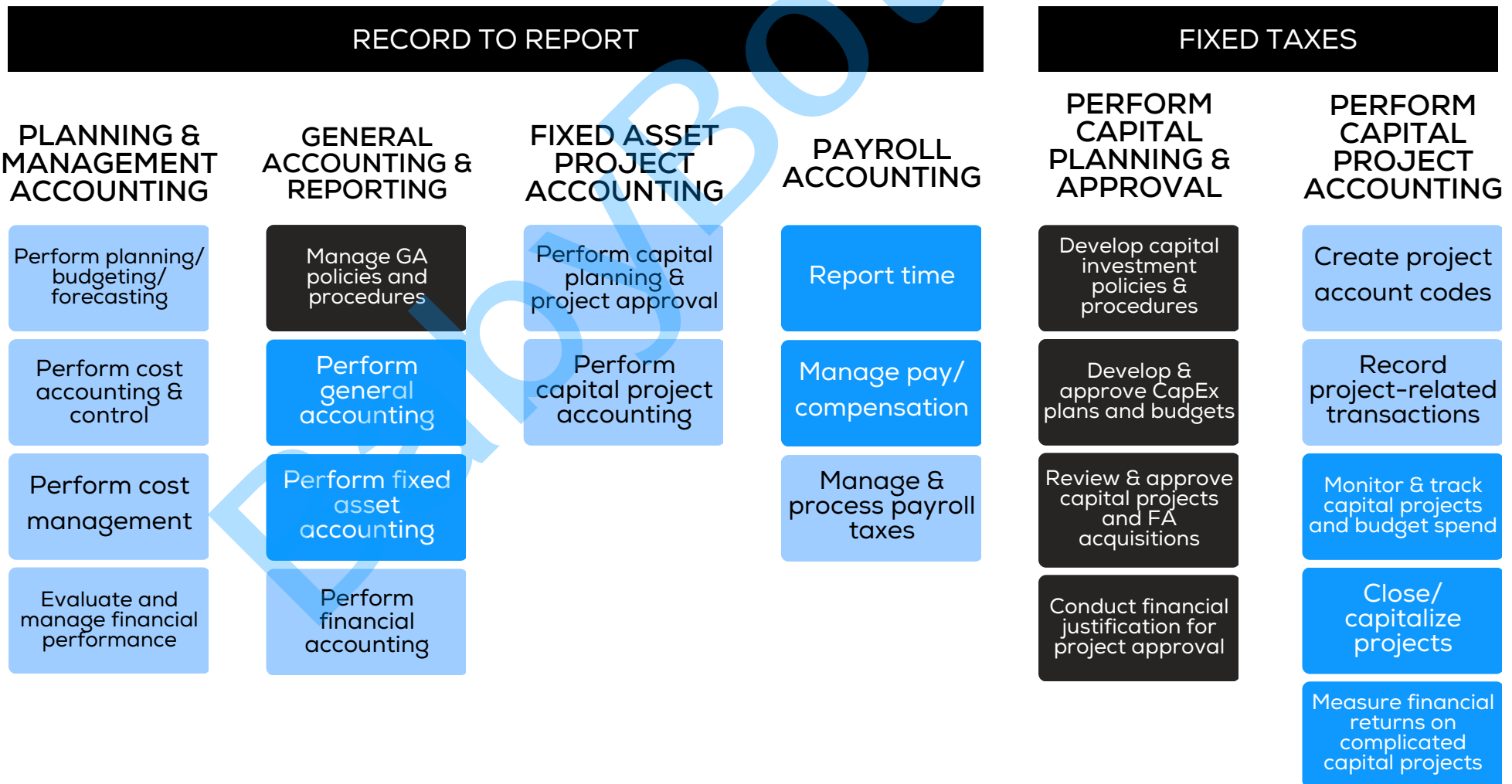
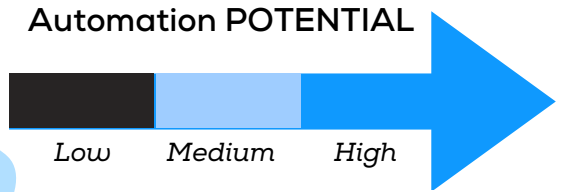
F&A | AR & AP

Accounts receivable and accounts payable are typically processes for Robotic Process Automation (RPA) implementation and it is expected that finance and accounting processes will be automated by around 96% in five to 10 years.



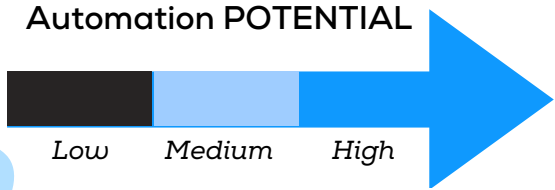
F&A | RECORD TO REPORT AND FIXED TAXES

Processes in the field of general accounting and reporting are ideal for automation since they tend to be repeatable and rules-based.



F&A | TREASURY & TAXES

Intelligent Automation can apply in every area of the tax function where manual, repeatable, and time-consuming processes are predominated as well in areas for direct and indirect tax compliance and reporting.



MANAGE CASH

Manage and reconcile cash positions	Manage cash flows
Manage cash positions	Produce cash man. acct. transactions and reports
Process and oversee electronic fund transfers	Manage and oversee banking relationships
Develop cash flow forecasts	Analyze, negotiate, resolve and confirm bank fees

MANAGE IN-HOUSE BANK ACCOUNTS

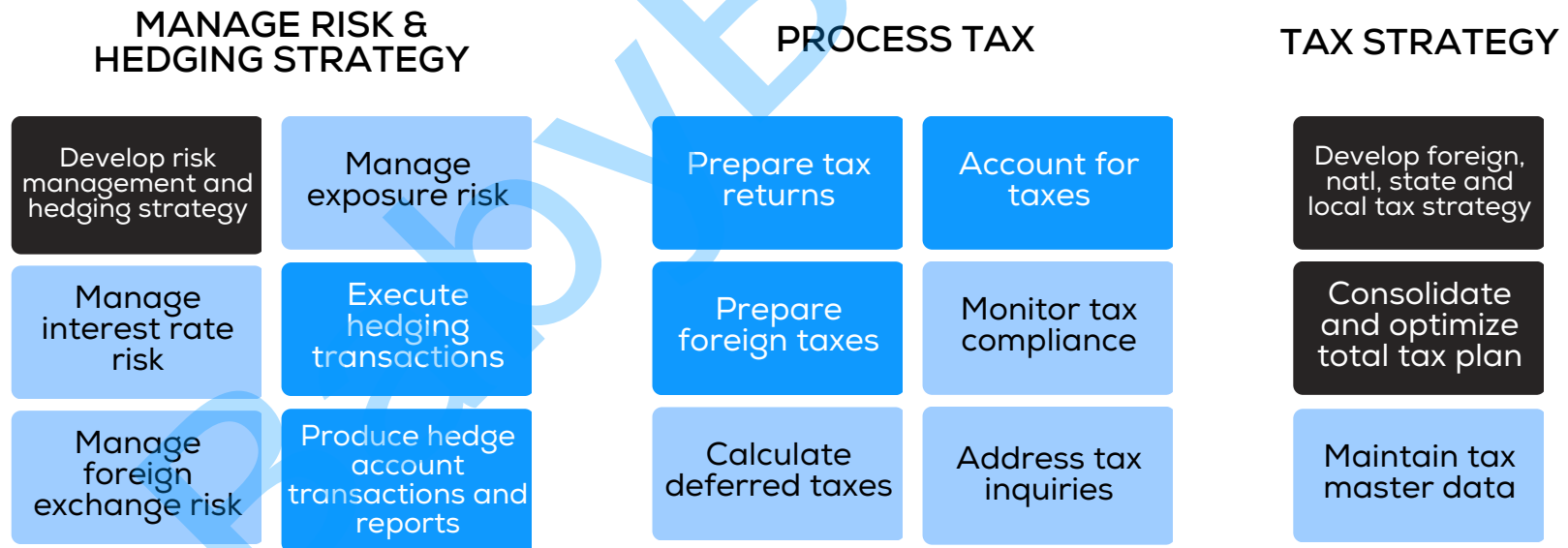
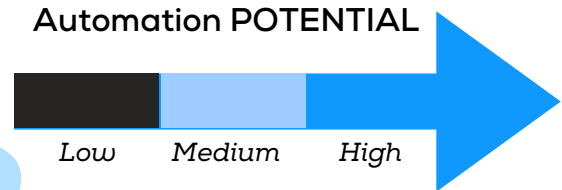
Manage in-house bank accounts for subsidiaries	Manage internal pmts and netting transactions
Manage and facilitate inter-company loan transactions	Calculate interest fees for in-house bank accounts
Manage central outgoing pmts. on behalf of subsidiaries	Provide account statements for in-house bank accounts
Manage central incoming pmts. on behalf of subsidiaries	

MANAGE DEBT & INVESTMENTS

Establish investment policy	Process and oversee debt and investment transactions
Manage financial intermediary relationships	Process and oversee foreign currency transactions
Manage liquidity	Produce debt and investment account transaction reports
Manage issuer exposure	Process and oversee interest rate transactions

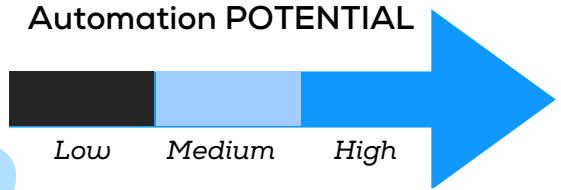
F&A | TREASURY & TAXES (continued)

Intelligent Automation can apply in every area of the tax function where manual, repeatable, and time-consuming processes are predominated as well in areas for direct and indirect tax compliance and reporting.



F&A | PROCURE TO PAY

By automating manual procure to pay processes, such as process invoices, 20% - 30% of labor cost can be saved.



MANAGE PROCUREMENT ACTIVITIES

- Develop procurement strategy and process
- Manage supplier and vendor relationships
- Manage vendor master
- Measure performance

PURCHASE GOODS & SERVICES

- Create and submit requisitions
- Manage requisition approvals
- Create purchase orders
- Manage purchase order approvals
- Submit purchase orders to vendors

RECEIVE GOODS & SERVICES

- Receive goods and services
- Process receipts
- Manage discrepancies and returns
- Manage inventory

PROCESS INVOICES

- Manage invoice collection and entry
- Manage electronic invoicing
- Validate and handle invoice data
- Manage matching discrepancies
- Submit transactions for processing

PROCESS PAYMENT

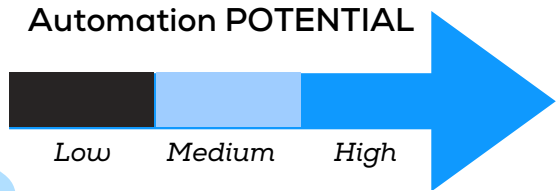
- Complete initial payment review
- Manage payment exceptions
- Run payment process
- Handle payment reconciliations

GENERATE REPORTS

- Develop reporting process and policies
- Generate standard reports
- Generate ad-hoc reports
- Distribute and manage reports

CONTROLLING

Processes in the area of reporting show high automation potential with Robotic Process Automation (RPA) because they exist in nearly every organization and are mostly standardized.



MANAGING PROCESSES

SERVICE PROCESSES

STRATEGIC PLANNING

- Strategic analysis
- Review / adaptation vision, values
- Review / adjustment of business model
- Definition objectives and measures
- Evaluation of the strategy
- Coordination of the strategy
- Communication of the strategy
- Monitoring the strategy implementation

OPERATIONAL, PLANNING, BUDGET

- Setting of premises and top-down goals
- Preparation of individual plans and budgets
- Summary and consolidation of individual plans
- Review / adjustment of the planning results
- Presentation and passing of the planning

ACCOUNTING & INCOME STATEMENT

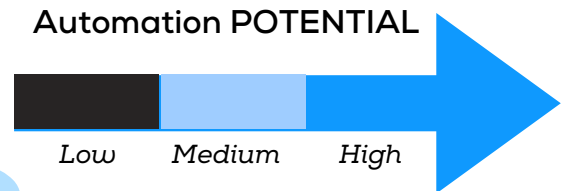
- Definition and maintenance of master data
- Accounting and cost-center accounting
- Quotation / order plan calculation
- Income statement for the period
- Period-end closing
- Variance analysis

REPORTING & FORECAST

- Management of the reporting system and data process
- Reporting (numerical part)
- Reporting (variance analysis and commentary)
- Assessment by man. and initiation of measures
- Determination of data basis for the forecast
- Comparison of the database with previous forecasts
- Development of countermeasures
- Passing of the forecast

CONTROLLING (continued)

Processes in the area of reporting show high automation potential with Robotic Process Automation (RPA) because they exist in nearly every organization and are mostly standardized.



SERVICE PROCESSES

PROJECT & INVESTMENT

- Planning of the project/ investments
- Support for approval procedures
- Preparation of investment reports
- Preparation of decision documents
- Post calculation and final report

RISK MANAGEMENT

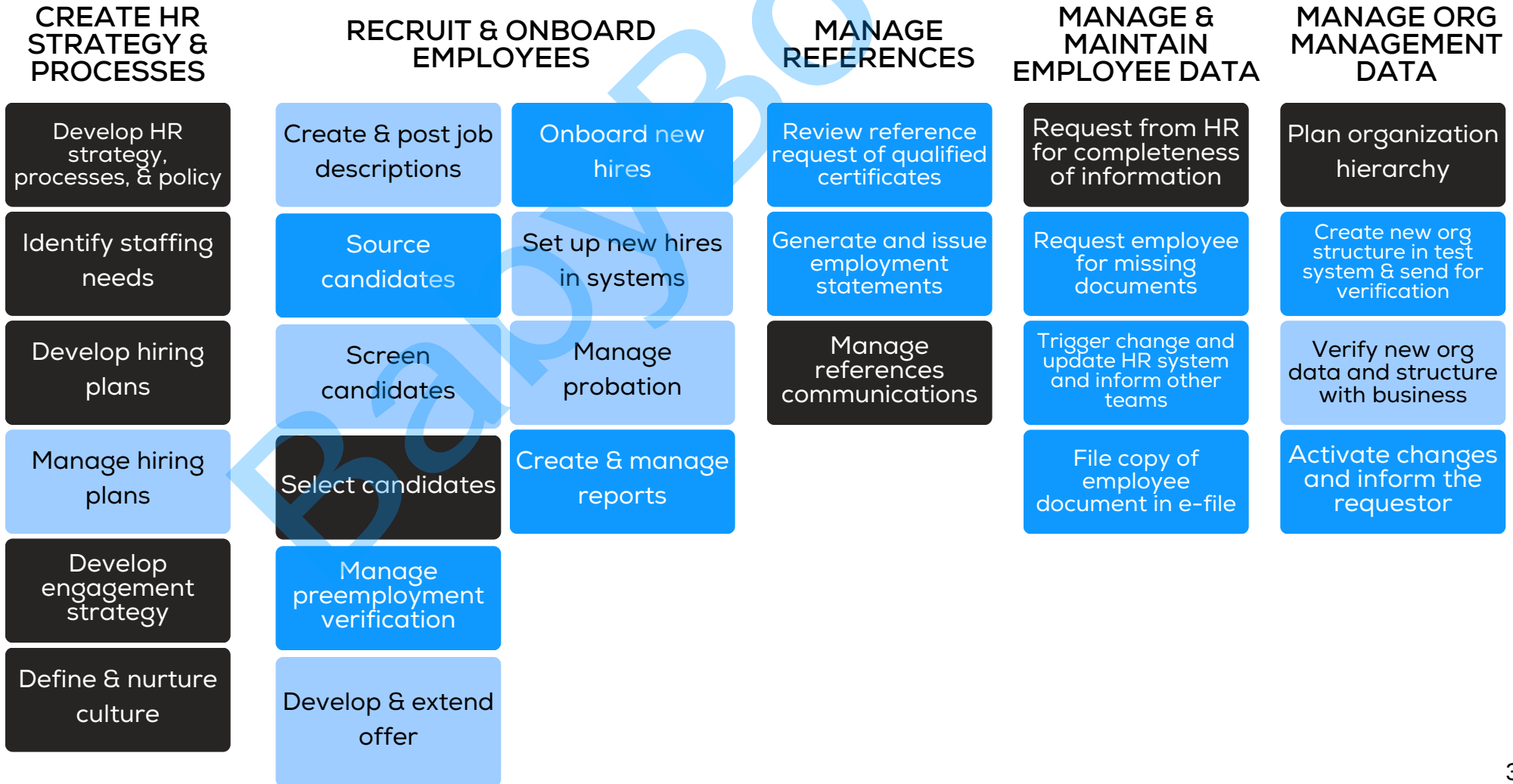
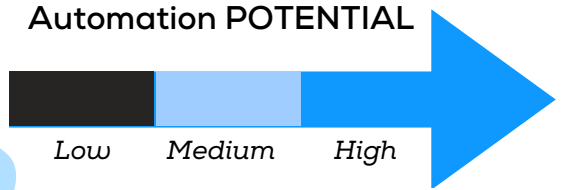
- Identification & classification of risks
- Analysis and evaluation of risks
- Individual risk/ total risk options
- Derive and track risk measures
- Preparation of a risk report

FUNCTIONAL CONTROLLING

- Strategic planning
- Operational planning
- Accounting
- Project evaluation
- Coordination & communication
- Reporting

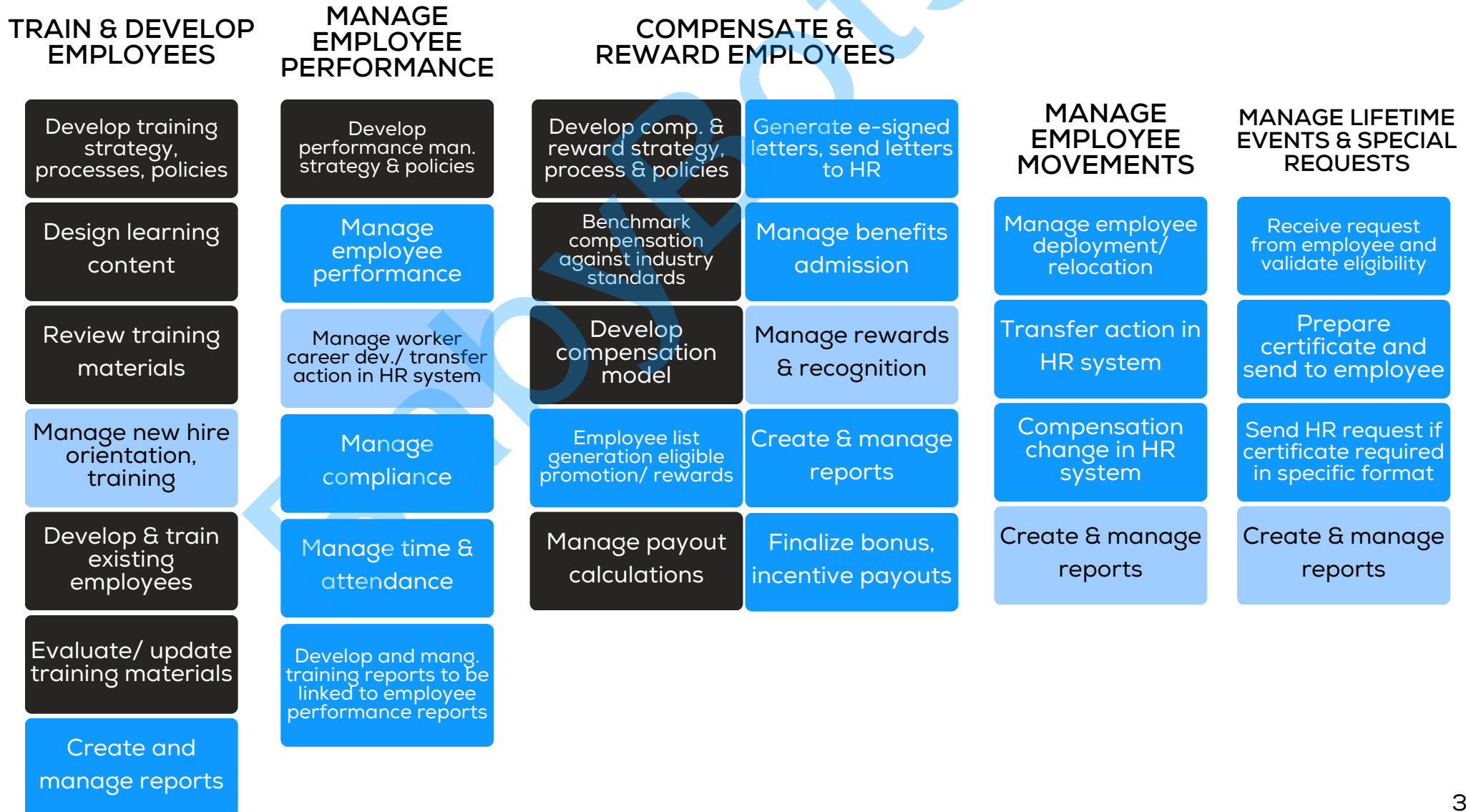
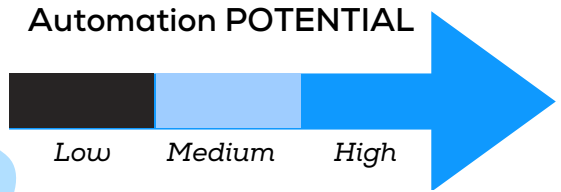
HUMAN RESOURCES | HIRE TO MANAGE

Because of its improved efficiency and faster return on investment, Robotic Process Automation (RPA) has the potential to transform the HR sector as a whole.



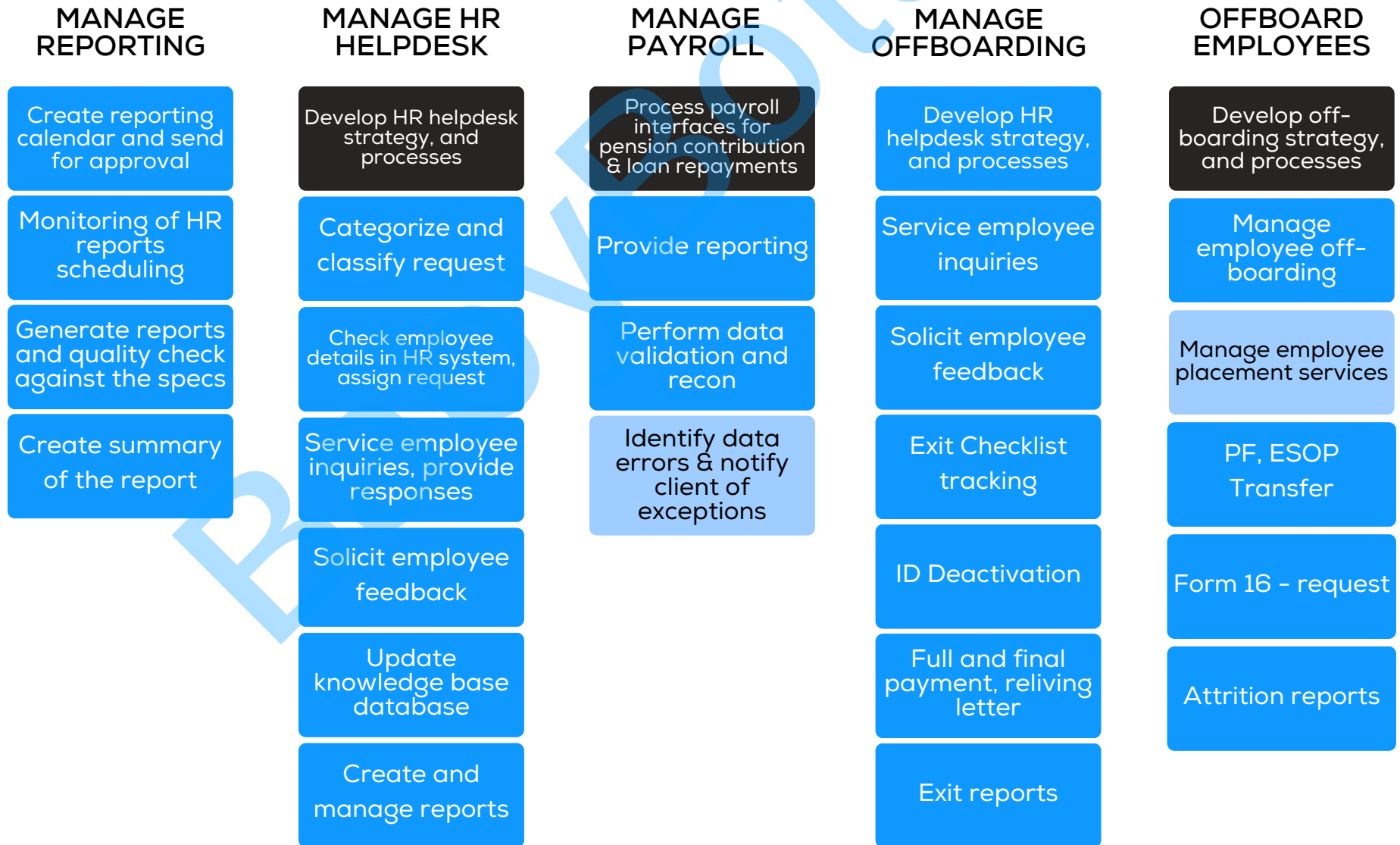
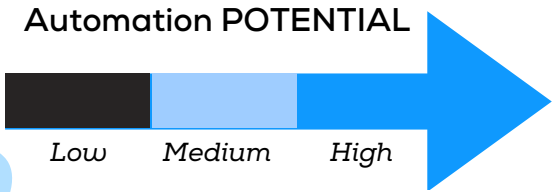
HUMAN RESOURCES | MANAGE TO ENGAGE

HR departments can be certain that their activities will be performed on time and accurately thanks to having software robots running in the background.



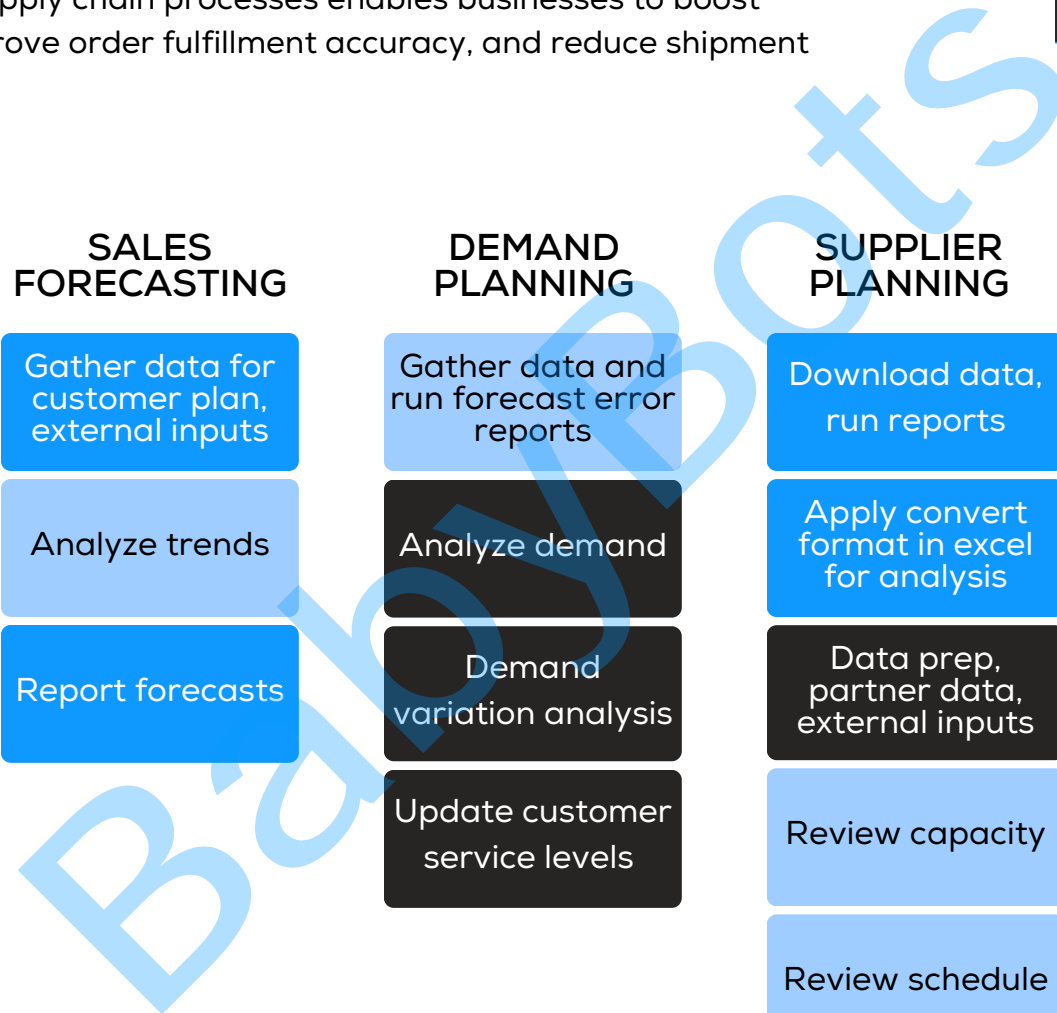
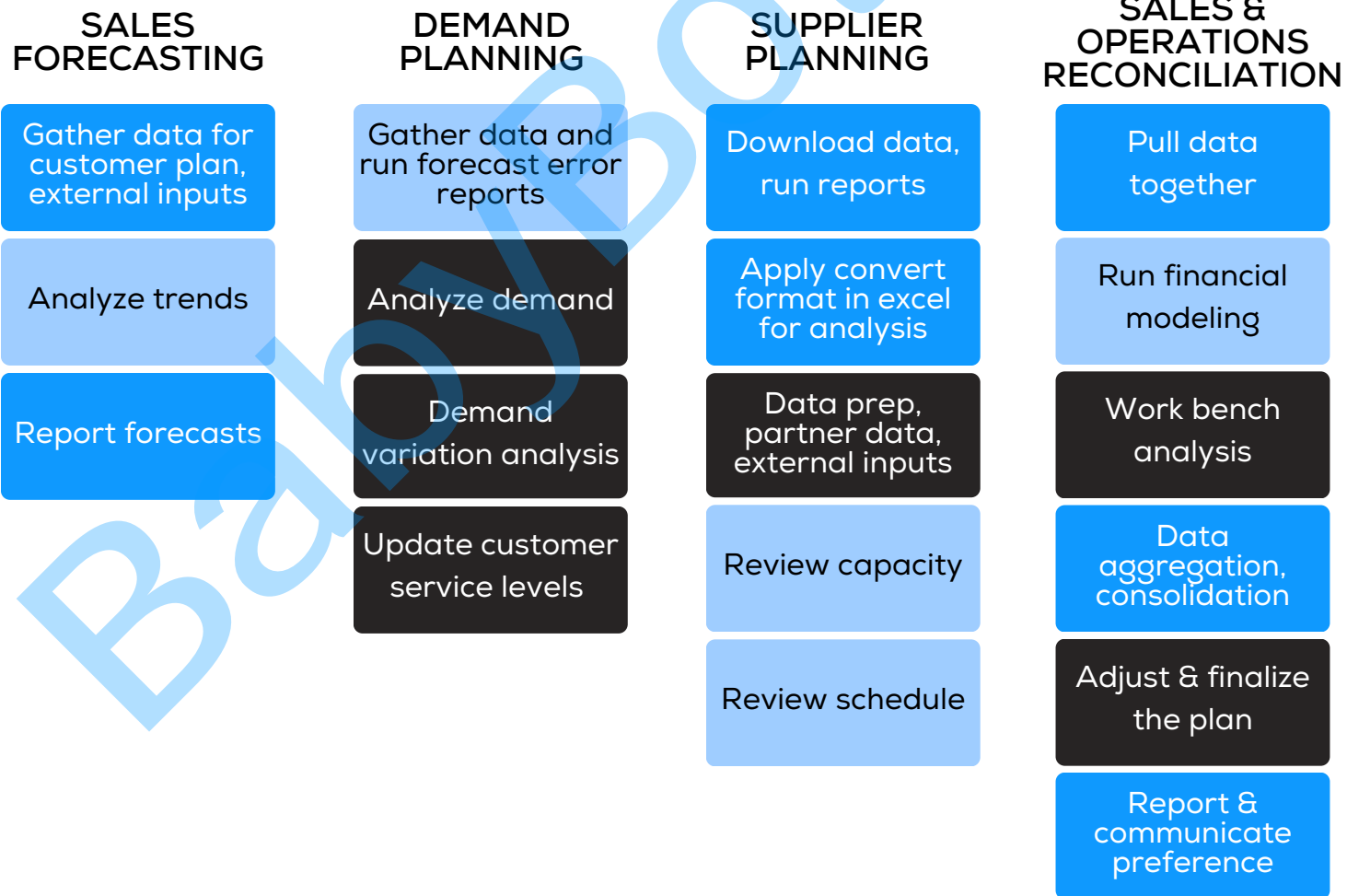
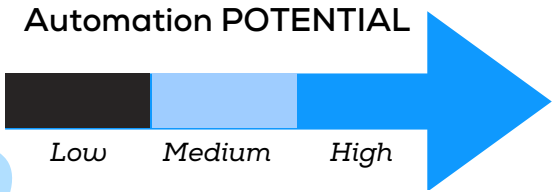
HUMAN RESOURCES | ENGAGE TO RETIRE

As a result of automation, a significant amount of HR time and resources may be redirected toward more productive and strategic activities.



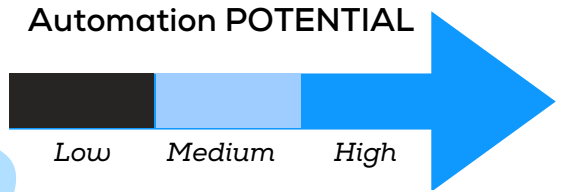
SUPPLY CHAIN MANAGEMENT | PLAN

Automating the supply chain processes enables businesses to boost order volume, improve order fulfillment accuracy, and reduce shipment delays.



SUPPLY CHAIN MANAGEMENT | SOURCE

When software robots are used in supply chain management to forecast outcomes and support complicated decision-making, it helps employees with more than simply robotic work.



BUYING CHANNEL ENABLEMENT

Vendor activation

Contract maintenance

Catalog management

Blanket order management

Framework order management

P-Card user management

REQUISITIONS MANAGEMENT

Create catalog purchase requisition

Create non-catalog purchase requisition

P-Card purchase

Replenishment order generation

Process emergency purchase requisition

Purchase requisition validation

Change/ cancel PR

Approve purchase requisition

PURCHASE ORDER MANAGEMENT

Create PO

Change/ cancel PO

Transmit PO

GOODS RECEIPT MANAGEMENT

Process advance shipment notification

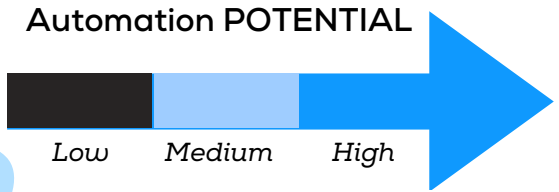
Monitor delivery & expedite

GRN creation and update

Manage purchase returns

SUPPLY CHAIN MANAGEMENT | MAKE

While automation can greatly improve many supply chain management processes, software robots can never replace a human mind when it comes to the creative side of making a product.



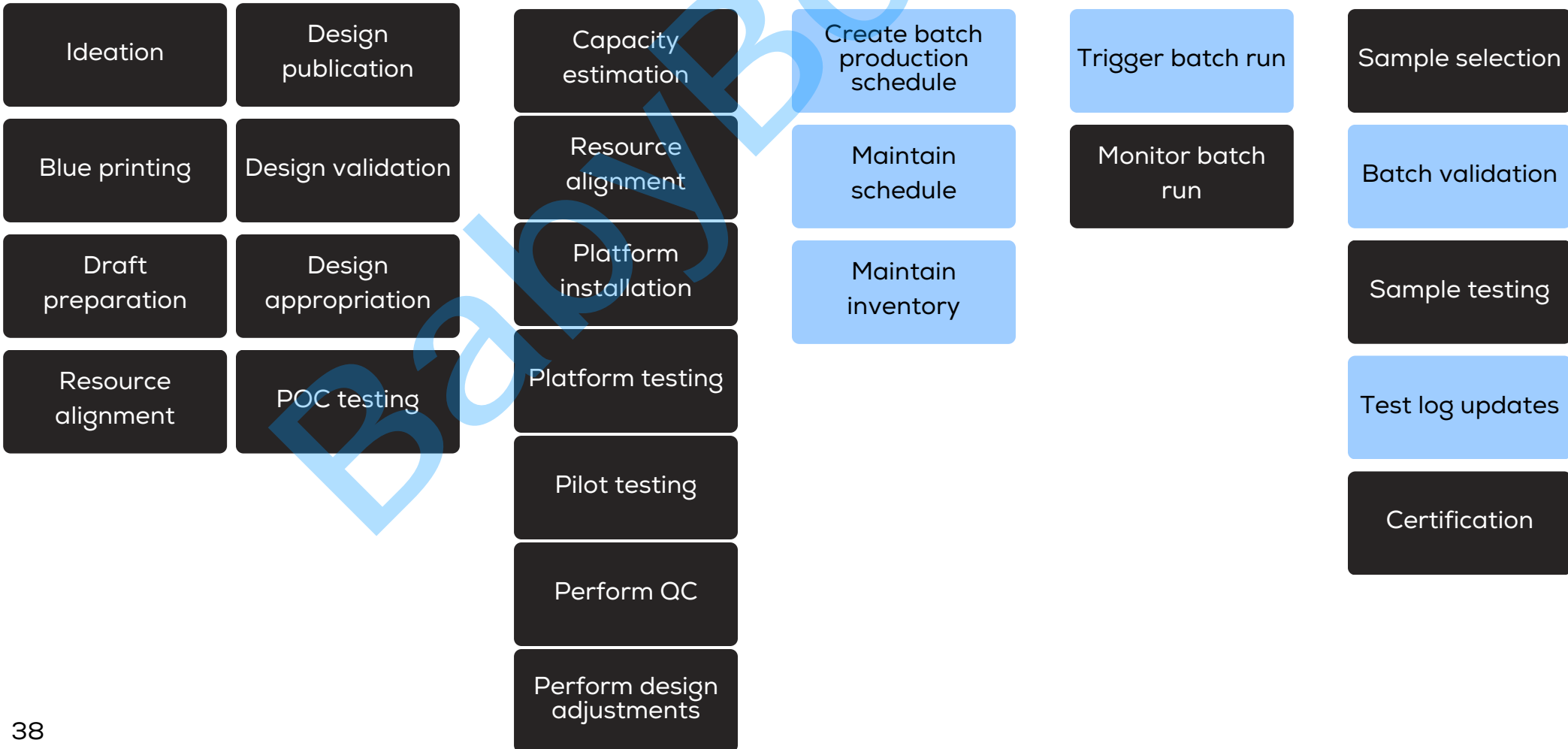
FINALIZE DESIGN

CREATE CAPACITY

PILOT TESTING

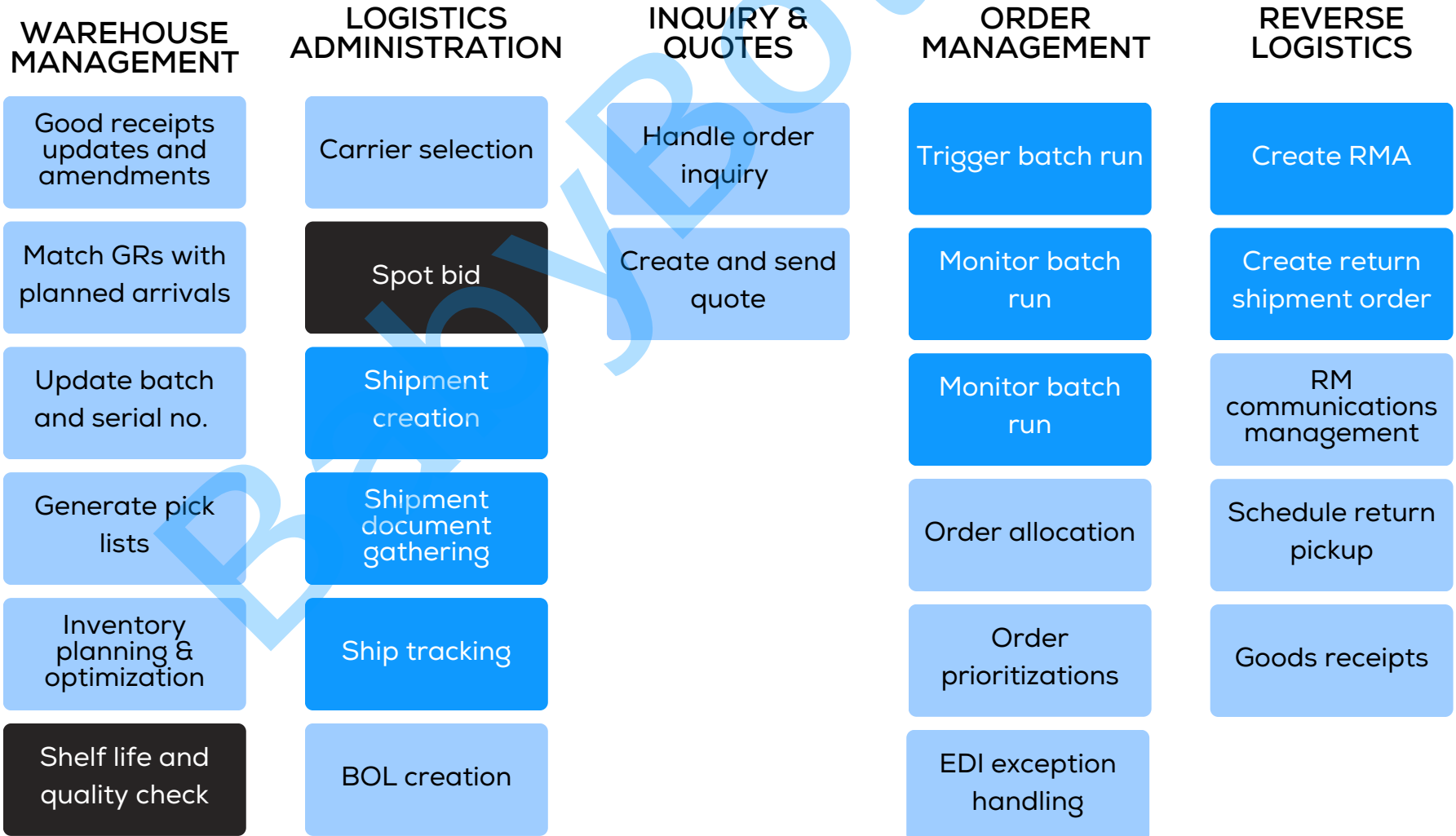
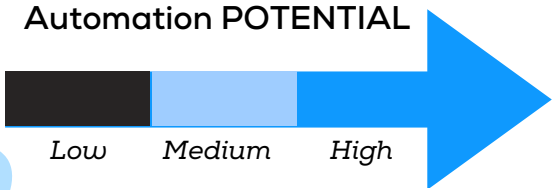
PERFORM MASS PRODUCTION

QUALITY CHECK



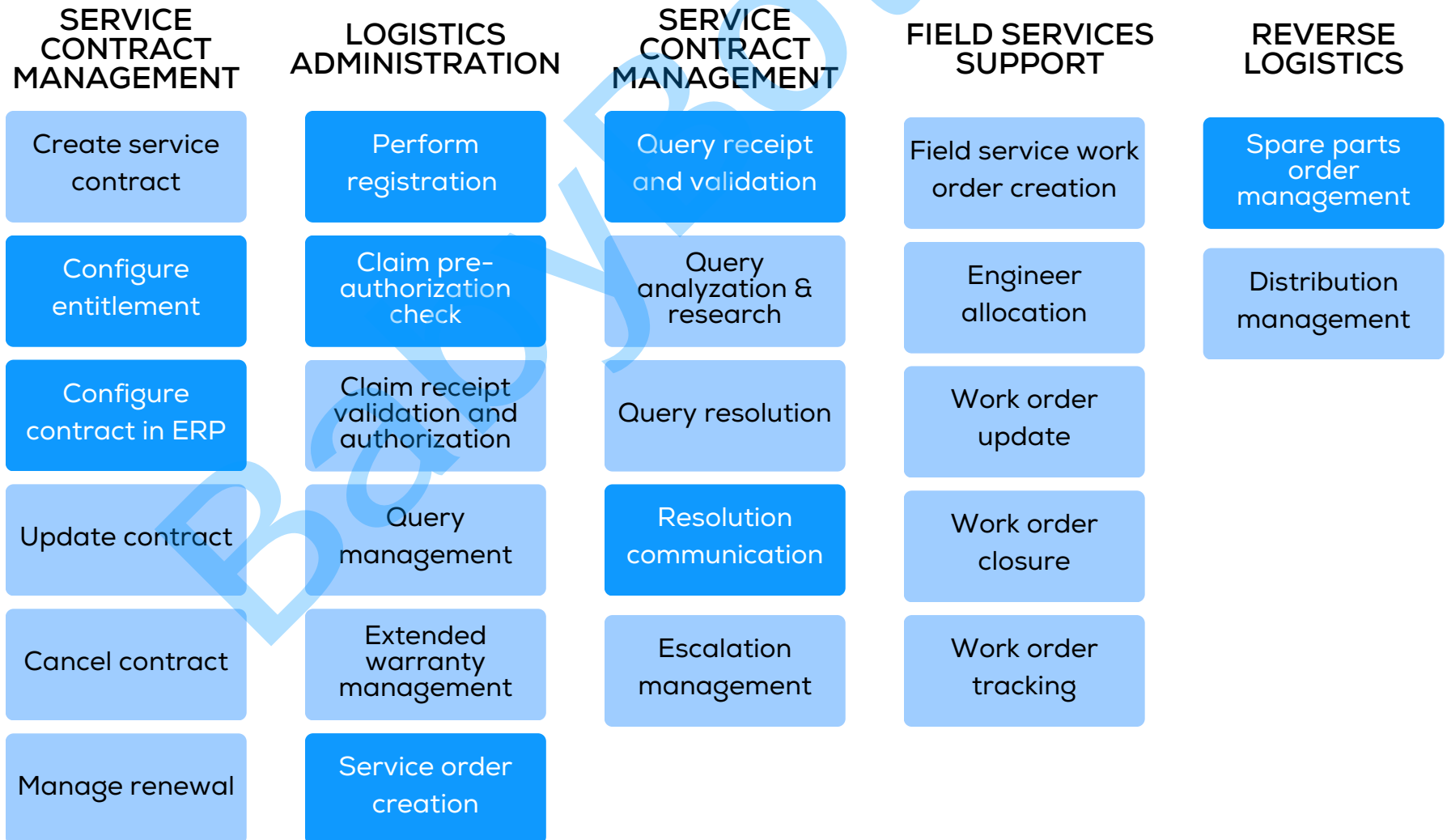
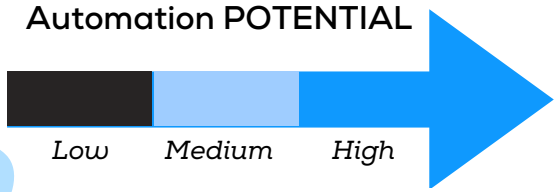
SUPPLY CHAIN MANAGEMENT | DELIVER

Software robots can extract shipment information from incoming emails, enter tasks in your scheduling systems, and offer pick-up timings in customer/ carrier interfaces.



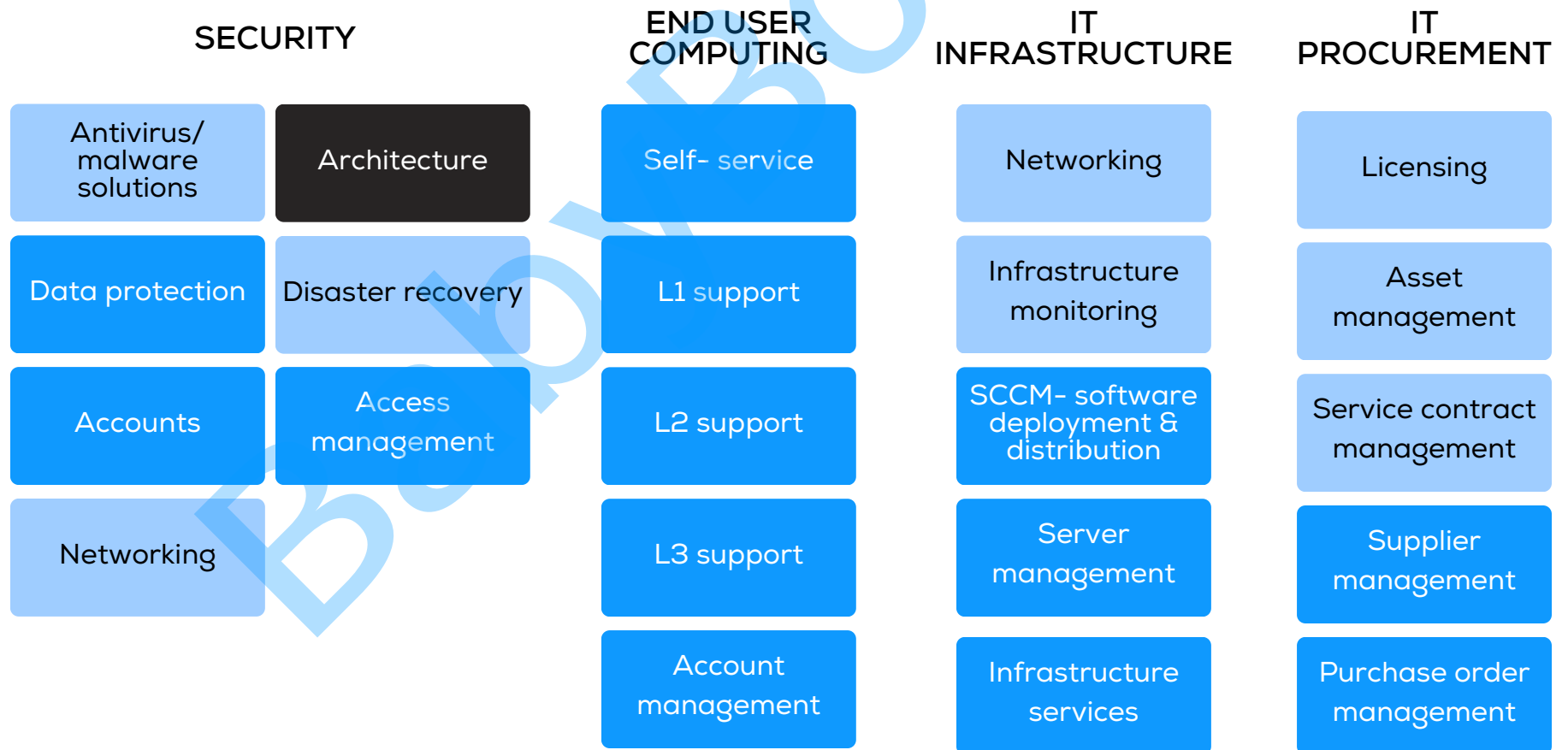
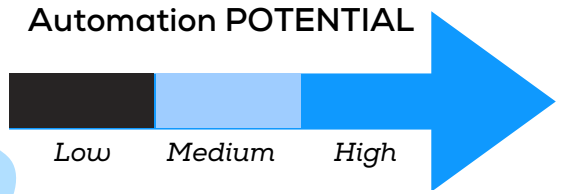
SUPPLY CHAIN MANAGEMENT | AFTER MARKET

The digital capabilities of Robotic Process Automation (RPA) are significant in the performance of strong and successful supply chains, and it is a key contributor to their digitalization.



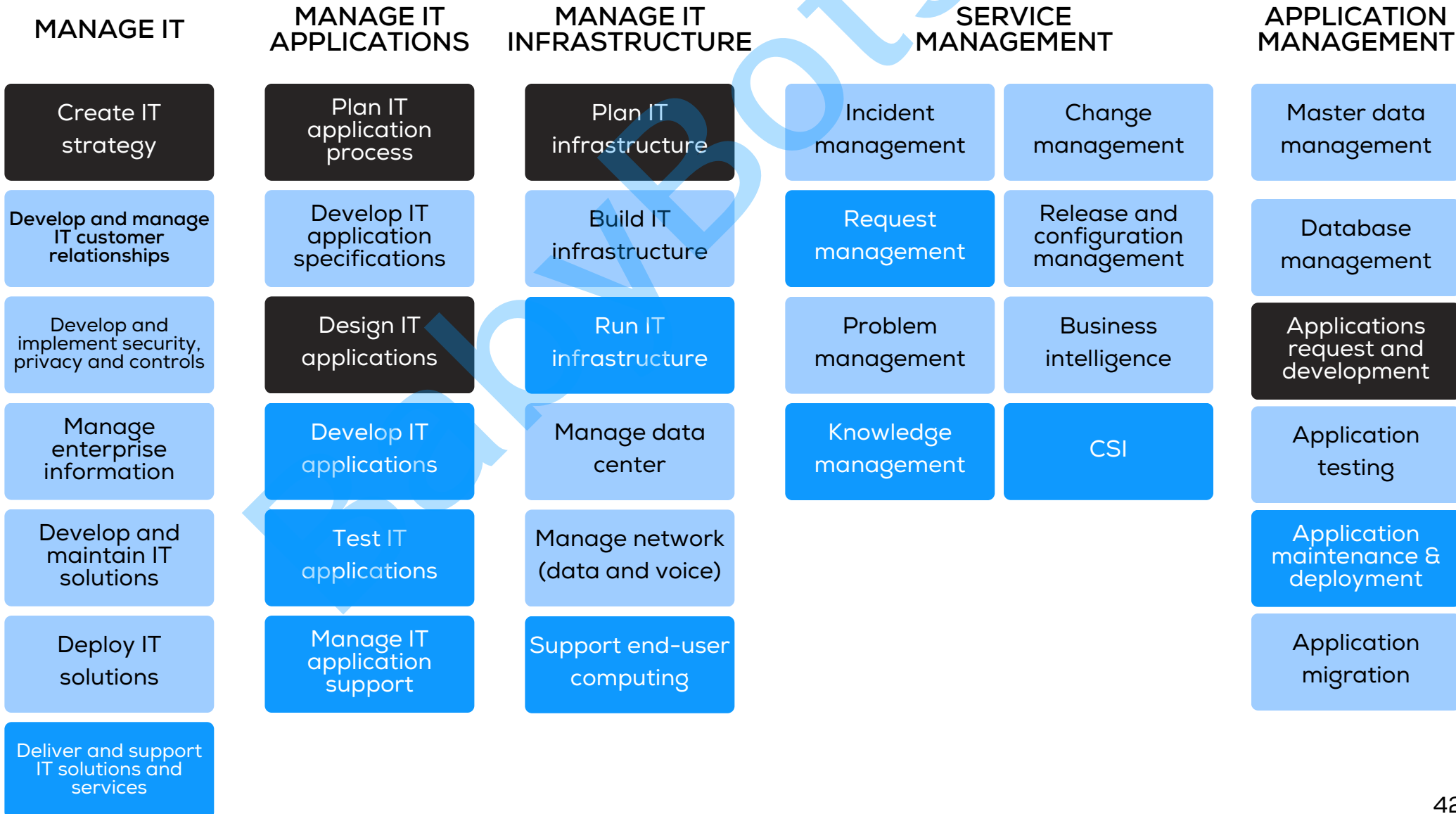
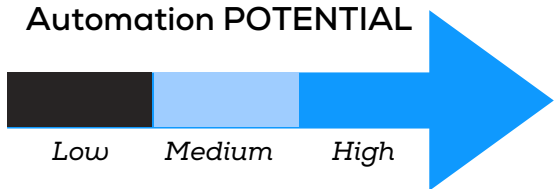
IT OPERATIONS

One of the business units where more processes can be automated is IT operations, particularly processes within end user computing.



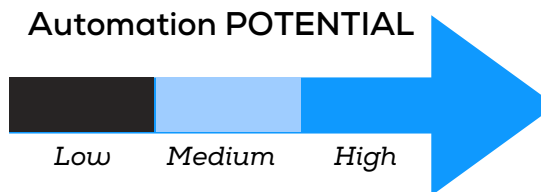
IT OPERATIONS | MANAGEMENT

The management of different functions within IT can be streamlined with software robots, helping the whole IT business unit work seamlessly.



CUSTOMER SERVICE

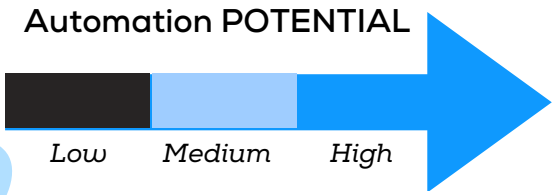
Robotic Process Automaton (RPA) can help to address customers, automate processes and increase efficiency in customer service to reach and engage their target group.



SERVICE CONTRACT MANAGEMENT	WARRANTY MANAGEMENT	CUSTOMER SERVICE	FIELD SERVICES REPORT	SPARE PARTS
Create service contract	Perform registration	Query receipt & validation	Field service work order creation	Spare parts order management
Configure entitlement	Claim pre-auth check	Query analyzation & research	Engineer allocation	Distribution management
Configure contract in ERP	Claim receipt validation & authorization	Query resolution	Work order update	
Update contract	Query management	Resolution communication	Work order closure	
Cancel contract	Extended warranty management	Escalation management	Work order tracking	
Manage renewal	Service order creation			

CUSTOMER SERVICE | CONTACT CENTER

With Intelligent Automation, contact center service, support and management processes can be streamlined to provide a better service for customers



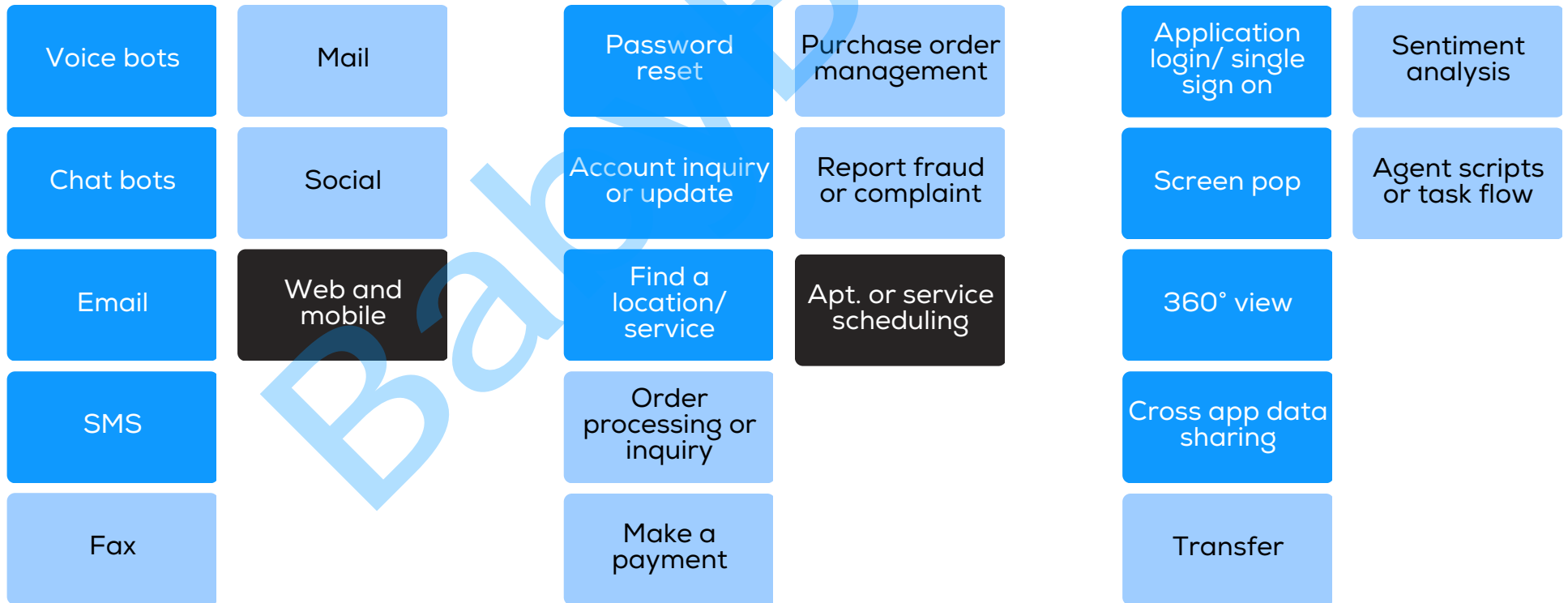
SERVICE PROCESSES

SUPPORTING PROCESSES

CHANNELS

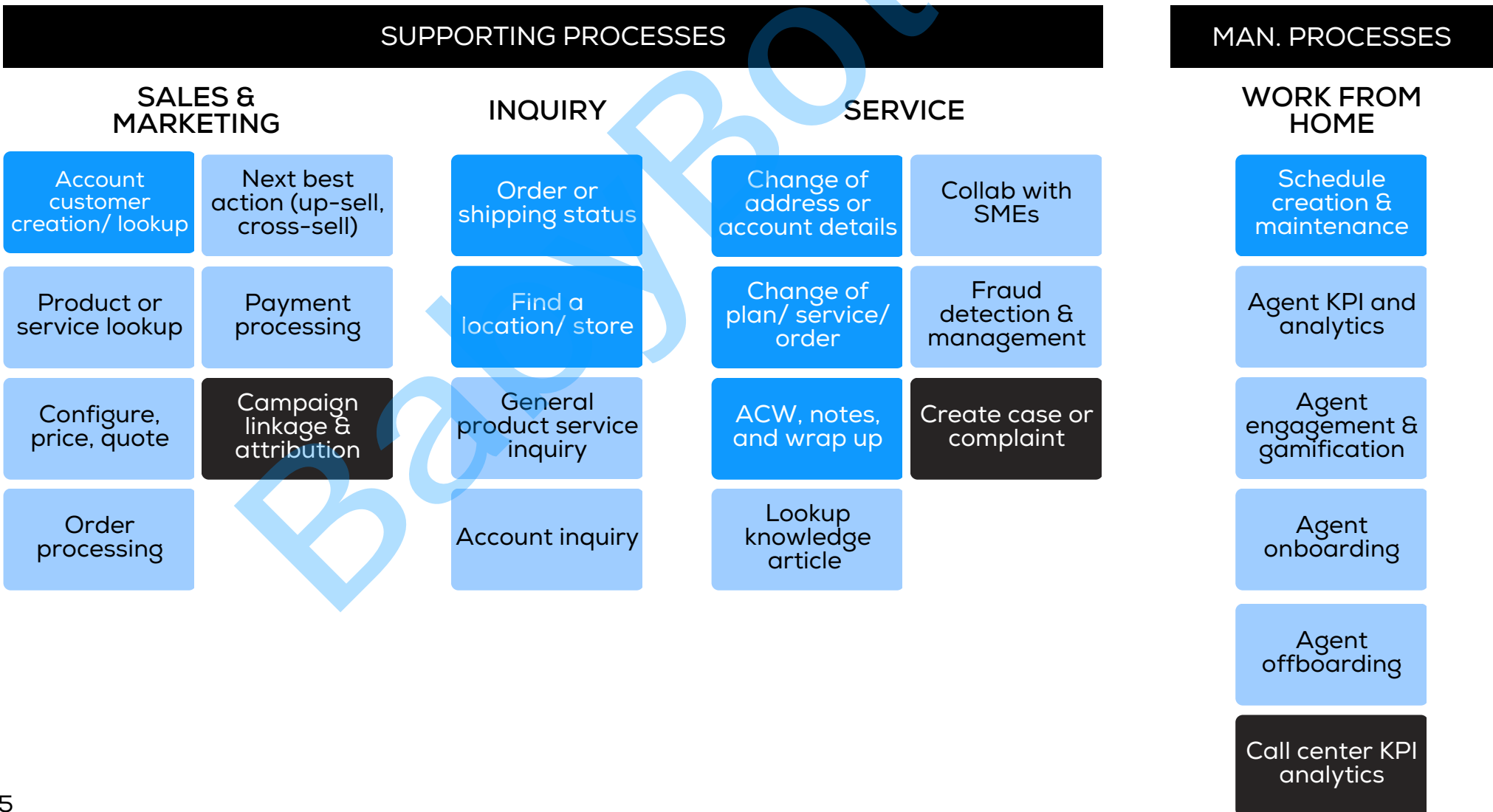
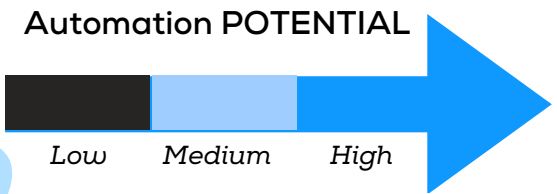
PROCESSES

START OF INTERACTION



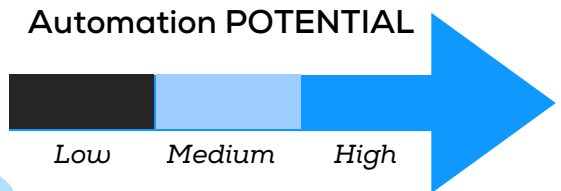
CUSTOMER SERVICE | CONTACT CENTER (continued)

With Intelligent Automation, contact center service, support and management processes can be streamlined to provide a better service for customers



IN-HOUSE LEGAL DEPARTMENT

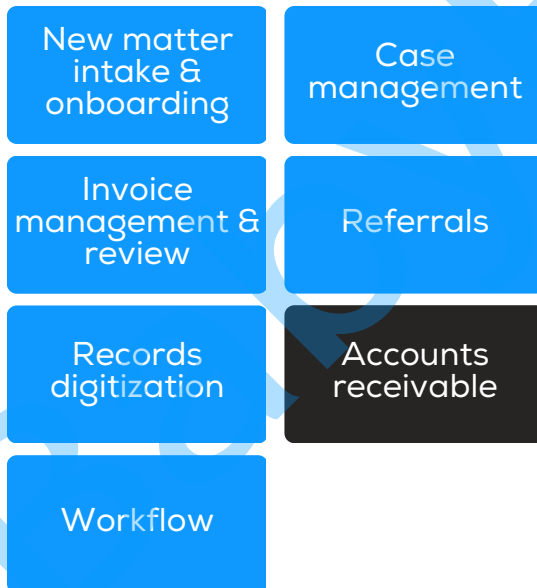
Sixty three per cent of in-house legal work is repetitive and characterized by paper-heavy processes. Therefore, it is a prime candidate for automation.



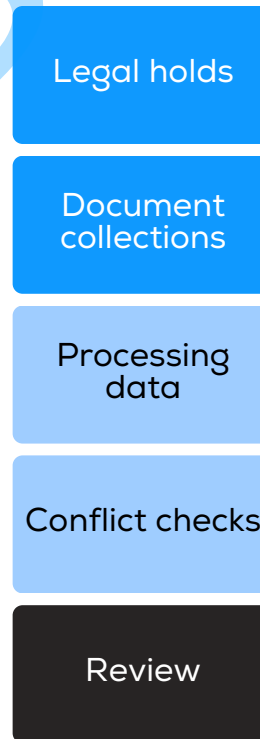
DRAFTING & DOC MANAGEMENT



MATTER MANAGEMENT & E-BILLING



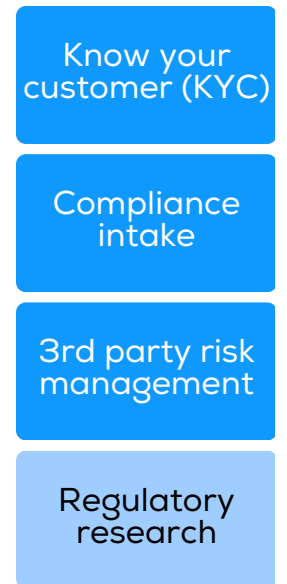
INTELLECTUAL PROPERTY



E-DISCOVERY & RESEARCH



COMPLIANCE

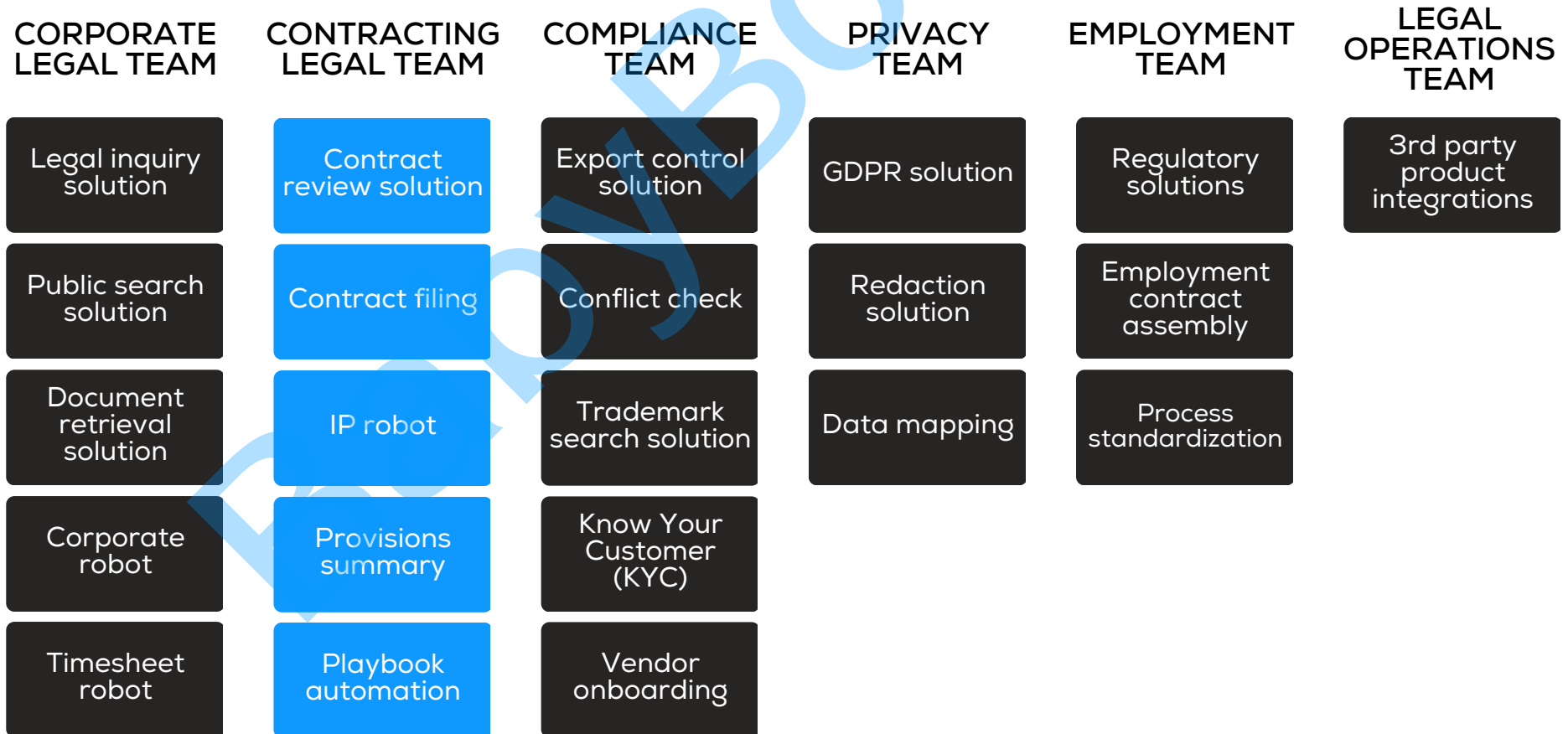
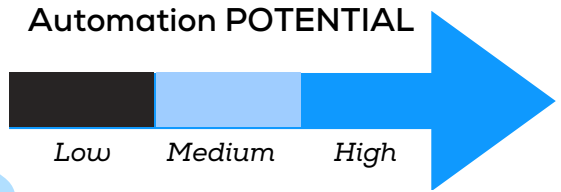


CONTRACT MNGMT, REVIEW, DUE DILIGENCE



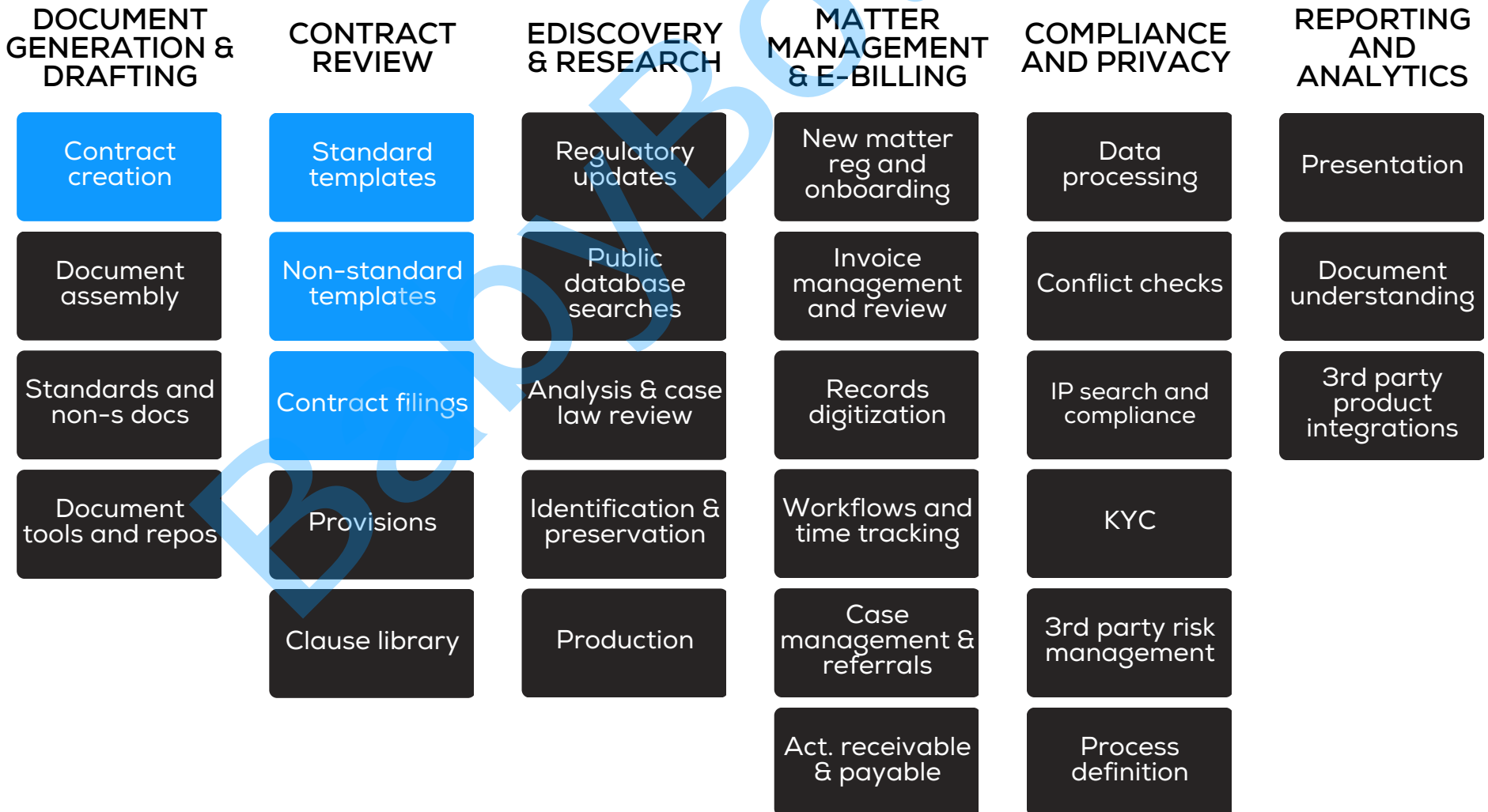
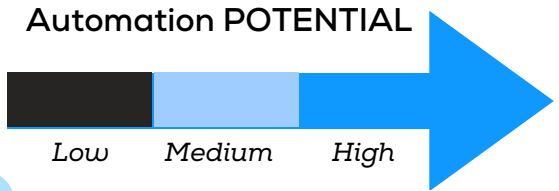
LEGAL GROUP FUNCTION | SERVICE

60% of legal industry leaders take the view that Robotic Process Automation (RPA) would help to improve the accuracy of legal work in the next few years.



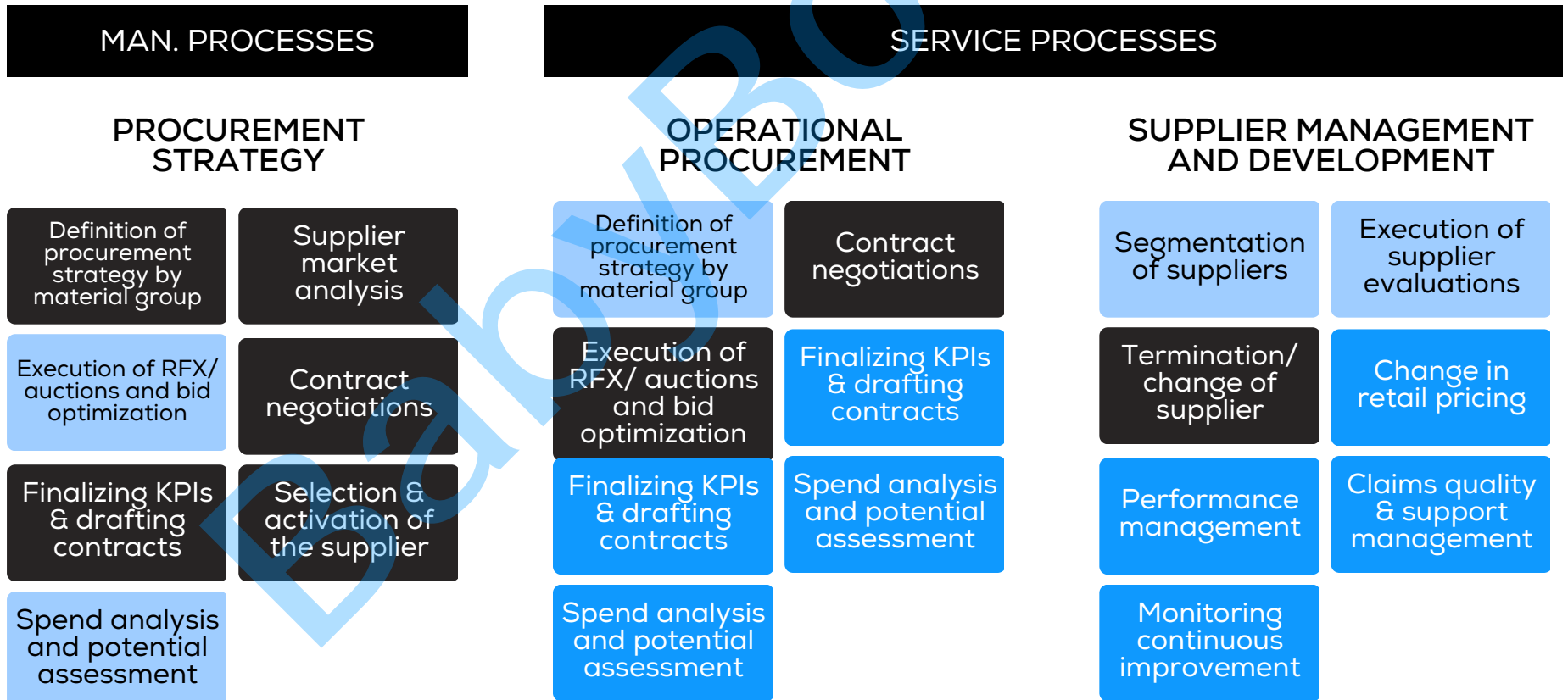
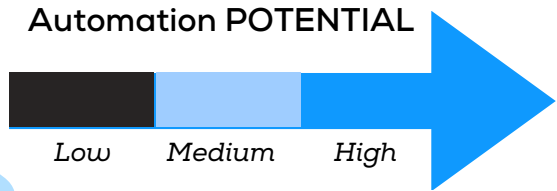
LEGAL GROUP FUNCTION | FUNCTION

Due to the high number of manual, repetitive back-office tasks, an Intelligent Automation implementation can free up 40% of time for higher-value tasks.



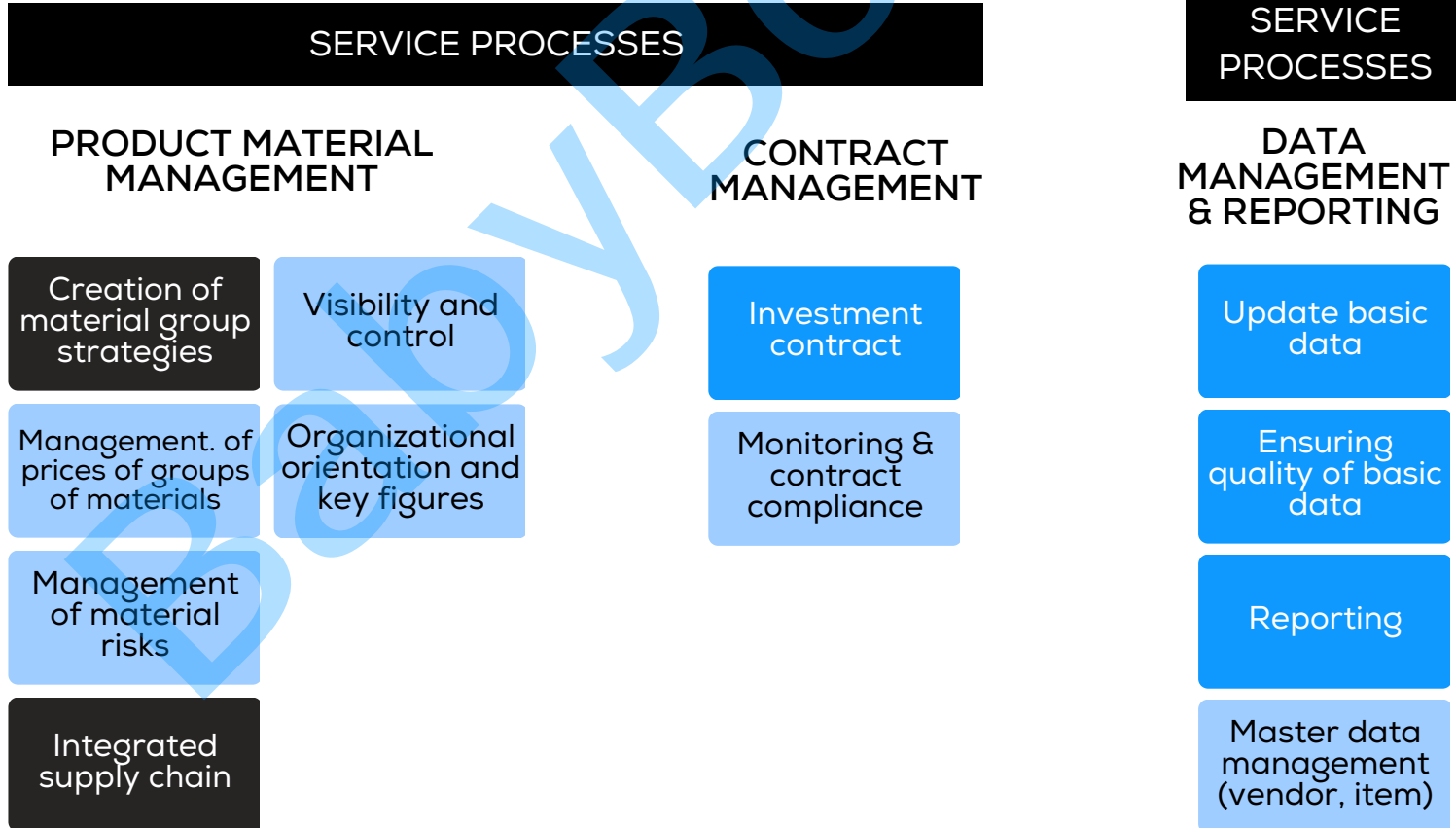
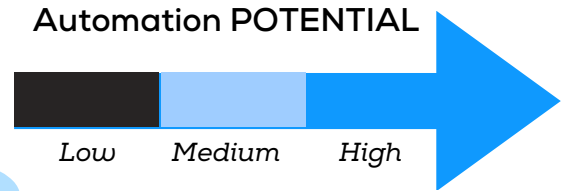
PROCUREMENT

Across the procurement functions, several key major processes can be classified as having high potential for the use of Intelligent Automation. Processes and process chains can be modularized and made more flexible and significantly accelerated by adopting Robotic Process Automation (RPA), which reduces process times by 80%.



PROCUREMENT (continued)

Across the procurement functions, several key major processes can be classified as having high potential for the use of Intelligent Automation. Processes and process chains can be modularized and made more flexible and significantly accelerated by adopting Robotic Process Automation (RPA), which reduces process times by 80%.





CONCLUSION

Regardless of industry or business unit, it is undeniable that Intelligent Automation and Robotic Process Automation are important tools. Companies can cut expenses while increasing workflow efficiency by using software robots to automate repetitive processes.

The combination of AI-powered automation technologies and services enables IT and business teams to smoothly discover how a process runs and determine what to automate.

This is based on insights from structured and unstructured data, prioritizing business process automation and continuously improving workflows that run centrally in networks.

Roles will continue to develop as the use of remote work grows. Lower-level workers will be reassigned to setting up and managing these automated systems. Managers will need to shift their attention to focus on the human aspects of work in order to keep workers motivated. As automated tasks increase, workers will need to adapt to their ever-changing work surroundings.

Companies that utilize Intelligent Automation solutions will gain a competitive advantage within their sectors and stay ahead of the times.



babybots

We're in the business of
saving your most
valuable asset-

TIME

