

# Backbase

A woman with curly hair and a man with glasses are looking at a tablet in a server room. The background is filled with server racks and blue lighting.

**Stop wrestling with  
your infrastructure**  
Unlock banking efficiency  
with managed hosting

Backbase managed hosting is a secure, scalable cloud solution for financial institutions of all sizes. With 24/7 monitoring, backups, and zero infrastructure hassle, **it empowers your teams to drive innovation and delight your customers.** Discover how managed hosting can transform your operations.

# Struggling with high infrastructure costs and scaling headaches?

Break free from the burden of maintaining infrastructure, security issues, and scaling challenges. Managed hosting enables you to **shift focus and resources from maintenance to innovation**. We'll handle the hosting complexities, allowing your teams to prioritize customer value.

## 394m

users are projected to use neobanks by the end of 2024, taking market share from traditional banks.

Source: Statista

Cloud transformation alone doesn't resolve all post-go-live challenges, leaving banks constantly catching up. Here are the key obstacles they face:



### High infrastructure costs

On-premise infrastructure is expensive to maintain, requiring costly hardware, regular updates, and high energy use, leaving less budget for other needs.



### Security & compliance risks

Banks face ongoing risks from cyberattacks and strict regulations, which can lead to data breaches and fines if not managed properly.



### Limited scalability

Older systems can't keep up with increased customer activity or seasonal spikes, leading to slow service and missed growth opportunities.



### Slow deployment

Outdated processes make it hard to roll out new features quickly, putting banks behind faster-moving competitors.



### Reduced agility

Disconnected systems and rigid setups make it hard for banks to adapt to changes or respond quickly to new demands.



### Operational downtime

Old systems are prone to breakdowns and lack reliable backups, causing outages that frustrate customers and disrupt operations.

### Cost savings and efficiency

- **42% cost reduction:** Lower costs with managed hosting and no need for in-house management.
- **Better resource use:** Free your team to focus on delivering customer value instead of infrastructure tasks.

### Enhanced security and compliance

- **Financial-grade security:** Our platform meets SOC 2 standards and is regularly updated.
- **Ongoing monitoring:** Automated checks and audits help prevent breaches and avoid fines.

### Agility and accelerated time-to-market

- **Rapid deployment:** Fully operational in as little as one week, empowering your team to launch innovations quickly.
- **Seamless scalability:** Adjust easily to meet changing customer demands while maintaining high performance.

### High availability and resilience

- **99.9%+ uptime:** Multi-zone replication and disaster recovery ensure reliable service continuity for your customers.
- **Disaster recovery:** Redundant systems protect against data loss and service outages.

# Focus on delivering customer value, not the backend grind

Cut loose from costly, complex infrastructure. With managed hosting, focus on customer satisfaction and innovation instead of maintenance and security challenges.

# Don't just take our word for it

Backbase managed hosting eliminates infrastructure worries, enabling banks of all sizes to re-architect banking around the customer. Over 40 banks thrive with our always-on managed hosting, freeing their teams to focus on value and innovation.



39% increase in digital adoption achieved by [WSECU](#) after adopting managed hosting



4 new apps launched globally by [Avanzia](#), leveraging a unified IT infrastructure for simultaneous release



[Eastern Bank](#) streamlined workflows, reducing manual tasks and boosting productivity

**Empower your team to focus on what matters**

Leave the infrastructure to us and drive your team's focus toward customer impact and innovation.

[Talk to an expert](#)