# Power Virtual Agents in a Day

Build intelligent conversational chatbots with a no-code graphical interface

## What is Power Virtual Agents in a Day?

Barhead offers an introductory instructor-led 1-day hands on workshop which will give experience in designing and developing a virtual agent using a no-code graphical interface. Power Virtual Agents empowers attendees to drive more business value through easy to create natural and conversational AI.

## Why Barhead's Power Virtual Agents in a Day?

Power Virtual Agents in a Day is a part of Barhead's Power Platform Enablement Services which equips participants with an understanding of Power Virtual Agents and their components. This is ideal for customer service managers and specialists wanting to understand more about how Power Virtual Agents could work in organisations.

## Unique Value Proposition

### Automate Virtual Conversations
Automate conversations online by building intelligent chatbots.

### Integrate with Power Automate
Integrate Power Virtual Agents with Power Automate for responses connected to the Common Data Service.

### Workflow Automation
Optimise your processes with Power Platform capabilities by starting with Power Virtual Agents.

## Session Topics:

Build a Virtual Agent

Integrate with Power Automate flows

Design Topics from Existing Webpages

Analytics, monitoring and performance improvement

## Agenda

- Build a conversational bot.
- Create topics from existing web pages.
- Integrate with Power Automate.
- Entities, variables and topic redirects
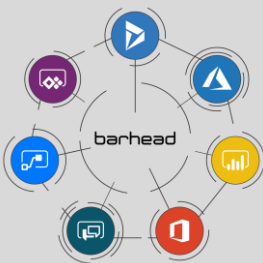- Analytics, monitoring and performance improvement.

*Please note that the Agenda is subject to change.*

## Business Outcomes

✓ Create a virtual agent, test on a demo website and monitor performance.

✓ Make the virtual agent more powerful by integrating Power Automate and connect to the Common Data Service to access customer data.

✓ Create successful virtual agent conversations with design principles and exercises.

### Pricing

Fixed Price is based on up to fifteen (15) participants at AUD 4,000.

Barhead is a specialised consulting firm focused on delivering business solutions leveraging the strategic value of Microsoft Business Applications through Dynamics 365 and Power Platform. We believe that it is a combination of people, technology, and business drivers that underpin the most successful implementations.

Barhead provides global support for customers, providing deep expertise around:

| Power Platform tools – Power Apps, Power Automate, Power BI and Power Virtual Agents. | Business solutions for standalone apps, or apps that extend existing Microsoft solutions. | Pre-built solutions from Barhead's research and development team. | Deployment models, best practices and governance. |

Contact us at www.barhead.com for any inquiries or questions.