

# PERFECTLY BALANCED CLOUD SOLUTIONS



# FLEXIBLE CLOUD OPERATIONS MODEL THAT LETS YOU FOCUS ON YOUR BUSINESS INSTEAD OF OPERATIONS

We understand that your imperative lies in achieving the greatest business value of the IT solution that supports it. Which is why we take care of the entire operational side of moving your business to the cloud, letting you focus on your business goals.

Whether you are new to the cloud or have embarked on cloud journey already, we have built an operational model that allows for gradual sourcing of components in your architecture. In practical terms, this means that our architects would complement your in-house Operations, freeing your resources to focus on innovation and own development.

For many organisations this means that their own development team will own the whole value chain of services, innovation and development, whilst Basefarm commits to provide operational expertise and best practices from the innovation phase and until the app is set to production.

#### With Basefarm as your partner, you can:

- Increase innovation and development as your resources are freed up to work on new ideas and projects
- Facilitate growth of expertise in-house: Basefarm experts will pass on the operations knowledge, and expertise to your IT team
- Speed up production and establish a faster, more efficient and effective production process



# A UNIQUE APPROACH, BUILT TO SUPPORT LASTING RESULTS

Basefarm's truly unique approach ensures we analyse our customers' cloud and hybrid cloud needs, facilitate building of applications in public cloud or on premise, and run a true hybrid infrastructure platform, ensuring a fully managed end-to-end approach for our customers.

With ong experience of mission critical workload, we are known for our strong set of multi cloud competencies, helping you to achieve your business ambitions.

In a landscape where innovation is the only way to maintain competitive advantage, we are determined to stay at the forefront of innovative technologies driving digital transformation for businesses across varied industries.

For companies who are looking for the perfect balance between stability and innovation, the choice is simple:

**Basefarm. Perfectly Balanced Cloud Solutions.**

## OUR CUSTOMER CLOUD JOURNEY IN THREE STEPS:

**Step 1. Analyse**  
Cloud strategy:  
Advisory Workshop

**Step 2. Build**  
Consultancy,  
Architecture,  
and Implementation

**Step 3. Run**  
Guided, Frontline,  
Platform Operations



## STEP1 ANALYSE: CLOUD JOURNEY CONSULTANCY

### Taking your first steps into the (hybrid) cloud

Our cloud advisory workshops are the first step on your cloud journey. Through short and effective workshops, Basefarm architects help you set up the basic fundamentals:



Due to our Flexible Cloud Operations Model, we participate early in the development phase with our operational expertise and best practice, so that you can move fast to production once your application is ready.



## STEP2 BUILD: MODERN APP DEVELOPMENT PLATFORM

During this second step on cloud journey your business can trust our architects with:

### CONSULTING

We will advise you on emerging technology and provide you with our operational expertise, and depending on the partnership model complement your existing in-house DevOps team.

### IMPLEMENTATION

PoC's, testing, building apps.

### EASE OF TRANSITION

We will help you transition to hardcore production.

### DEVOPS HOTEL

Development, operations and scaling applications in a cloud environment.

- At this phase you can also leverage Basefarm's Platform Operations:**
- Management of cloud infrastructure and mission critical applications 24/7
    - Optimisation and securing of new functionalities
  - Adaptable to both traditional operational models and Flexible DevOps Model, depending on your requirements



## STEP3 RUN: MISSION CRITICAL OPERATIONS

To complement the solution offered by public cloud models, Basefarm's operation teams help you run a true public or hybrid infrastructure platform for mission critical workloads that can connect to traditional IT environments of our customers:

### GUIDED OPERATIONS

- Agile cloud DevOps collaboration
- Cloud service operational guidance for customer production environments:
  - Service usage/cost efficiency
  - Operability
  - Predictability
  - Scalability
  - Security

### FRONTLINE OPERATIONS

- Advanced monitoring and incident handling of your services:
- 24/7/365 operation centre - i.e. incidents
  - Infrastructure monitoring and incident handling
  - Alarms registered as incidents and tracked in service management system
  - Customer frontline on boarding workshops

### PLATFORM OPERATIONS

- We build cloud infrastructure, help you on-board applications, data and users and set up (and operate) your solution for daily operations:
- Cloud foundation
  - Cloud monitoring and incident handling
  - Service delivery management



# START THE DIGITAL TRANSFORMATION OF YOUR BUSINESS TODAY.

Speak to one of our specialists to find out how the Basefarm's  
Perfectly Balanced Solutions can benefit your business.

[www.basefarm.com](http://www.basefarm.com)