



Modern Workplace as a Service

A Microsoft 365 focused service that aims to support you and your team through your digital transformation journey.

Digital transformation and improving efficiencies to gain a competitive edge is an evolving process.

With the digital world moving at pace, many companies have not yet been able to exploit the technologies and services they already use.

Modern Workplace as a Service from BCN provides insights on better use of existing technologies and services and takes an in-depth look at how employees use them.

Our dedicated team will work with you to ensure your team thrive in the Modern Workplace, as well as making it a safe and secure experience.

The insight and expert advice you need to improve

See if you are using the products and services fully and if not, we can show you and your staff how to.

A dedicated consultant and technical team will be working with you to keep the momentum going and ensuring your staff thrive within the Modern Workplace as well as making it a safe and secure experience.

Our team will generate reports that typically include data on the number of active users, frequency of use, and usage patterns over time. These will provide powerful information to:

- Identify popular features and areas for improvement
- Track adaptation of new features and services
- Monitor overall use of Microsoft products and services



Service includes:



One hour monthly consultation with our Modern Workplace Team to enhance productivity.



Two hours a month of engineer time for tenant-wide changes, enhancing productivity.



Usage and adoption report every three months.

Microsoft usage reports

Common examples:



Microsoft Teams Usage Report



Microsoft 365 Usage Report



Exchange Online Usage Report

Note: Access to these reports and data they contain may be restricted based on the licensing agreements and configuration of an organisation's Microsoft products and services.

View more applications from BCN

