



## Evolve your organisation's communication systems through Voice4Teams

### WHAT IS VOICE4TEAMS?

BCX in partnership with Microsoft brings you Voice4Teams, a solution that allows you to voice call, video call, chat, share data and create teams all in one space. Having Microsoft Teams alone is like a closed user group within the organisation, you can only dial users in your organisation. When you bundle this with Voice4Teams it gives users the ability to dial out to any other destination by breaking out via the traditional phone network.

### WHAT IT DOES

BCX Voice4Teams enables users to make and receive external calls within their Microsoft Teams environment. By default, Microsoft Teams does not have the capability to make and receive traditional calls. To enable this, you need to add a Microsoft Phone System licence, a trusted Service provider and a great calling plan!

### WHY CHOOSE BCX?

- BCX Voice4Teams gives users the ability to dial out to any other destination via the traditional network.
- Attractive call rates.
- We offer clients a free Online Dashboard Reporting and Analytics tool.
- Secure and trusted network.