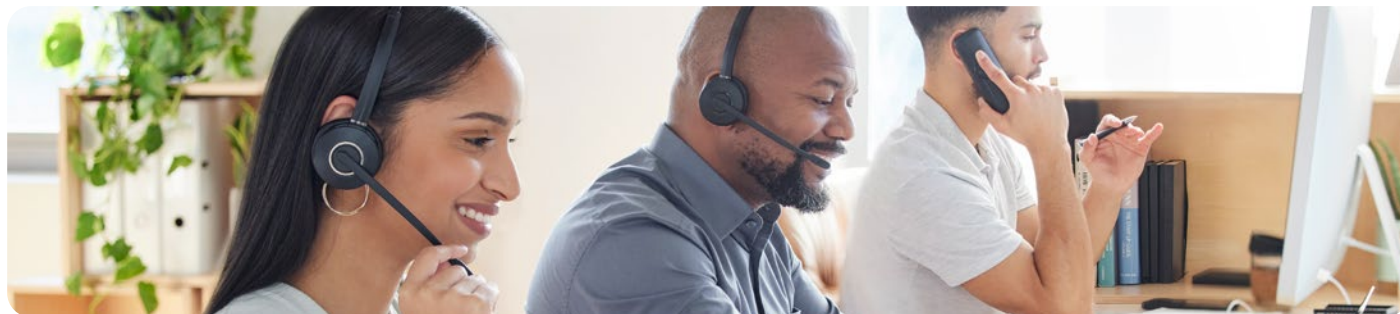


# Make high-quality voice calls through Microsoft Teams

## Bell Direct Routing



With today's hybrid workforce and constant need for collaboration, you want it to be as easy as possible to connect employees, partners and clients from any location and any device.

Bell Direct Routing for Microsoft Teams lets your employees make and receive public switched telephone network (PSTN) phone calls directly through the Microsoft Teams collaboration platform. It seamlessly integrates the capabilities of Microsoft Teams with the reliability and reach of our SIP trunking network, one of the largest in Canada, enabling high-quality nationwide voice calling backed by support from our certified Microsoft experts.

## Benefits of Bell Direct Routing for Microsoft Teams



### A network that delivers high-quality voice calls

Voice calls are delivered over Bell's SIP trunking network, with four points of presence across the country to provide you with the speed, performance and reliability you need.



### A resilient architecture to help minimize downtime

Our geo-redundant VoIP infrastructure features built-in failover and overflow rerouting capabilities, to help prevent service outages and keep your teams connected in the event of service disruption.



### Expert support for all your Microsoft solutions

Bell's professional services experts can provide integrated support across your entire Microsoft ecosystem, including Microsoft 365® and Microsoft® Azure. Our Microsoft-certified team can help design, deliver and maintain your solutions, and also provide training to your end users.



### Advanced features

Bell supports innovative features such as Remote Call Forward which redirects calls in the event of a Microsoft Teams outage and media bypass that enables the Microsoft Teams client to shorten the path of media traffic over the Internet for better performance and voice quality.



### Cost efficiency

Making voice calls through Microsoft Teams can reduce the need for desk phones and other hardware, as well as the costs that come with them. Our solution also includes unlimited voice calling and usage that is never metered.

## Bell Direct Routing for Microsoft Teams service options

We offer as-a-service and on-premises options (or a combination of both) to meet your specific business needs:

### Direct Routing as a service

With the as-a-service option, your solution is delivered as a cloud-based service. We connect your Microsoft Teams platform to the PSTN via our own virtual session border controllers (vSBCs). This approach requires no additional equipment or upfront investments to get started, and also provides you with more predictable monthly expenses. In addition, because the solution is managed by our experts, it frees up time for your internal IT resources.

Plus, direct connections to Microsoft 365 enables reliable connectivity between Microsoft Teams and the PSTN to support voice calling performance.

### Direct Routing on-premises

With the on-premises option, you get more control over how your communications infrastructure is managed and more flexibility in configuring custom call routing options. Instead of being hosted by Bell, the connection between Microsoft Teams and the PSTN takes place through SBCs that you own and operate. You can use a broad range of SBCs that are certified for Microsoft Teams, including those you might already have from other providers.

Bell can also provide support for your solution if you ever need it, with our professional and managed services available as optional add-ons.

## Why choose Bell for Direct Routing for Microsoft Teams



### World-class network

The Bell network provides the reliability, speed and low latency to run Microsoft applications anywhere, on any device.



### Reliable voice performance

With geo-redundant points of presence across Canada, the Bell network delivers excellent voice quality backed by industry-leading service-level agreements.



### An experienced Microsoft partner

Bell is a Microsoft Gold Certified Communications Partner with advanced specializations in Microsoft 365, Azure and more.



### Wide reach

Connect to the PSTN from virtually anywhere through one of the country's largest SIP trunking networks, reaching 95% the population and about 98% of all business.

To learn more about Direct Routing for Microsoft Teams, contact your Bell representative or visit [bell.ca/directrouting](https://bell.ca/directrouting)