

Benefit Solutions

Seamless Benefits Management

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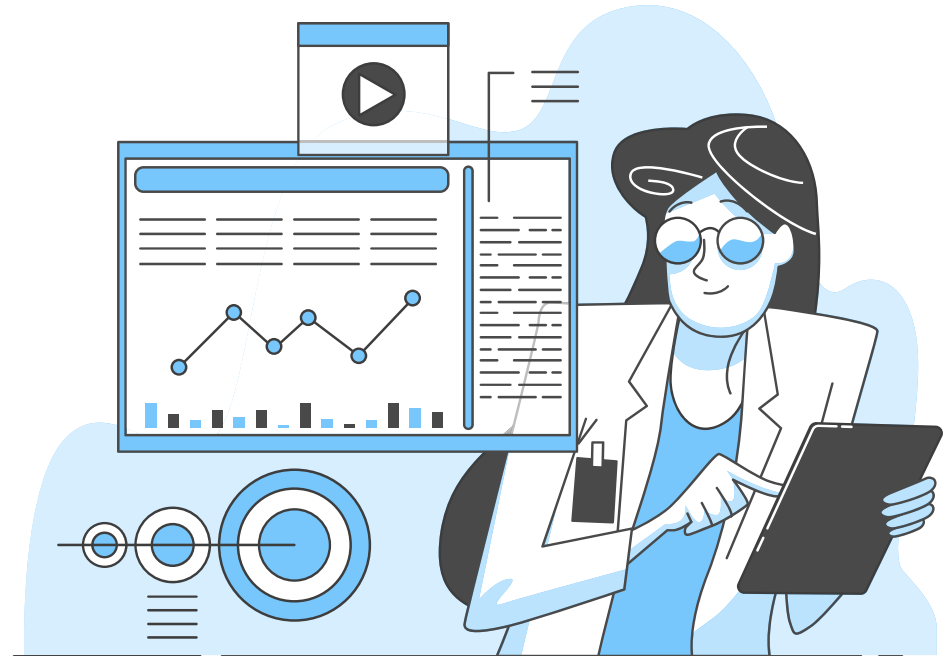
Implementation

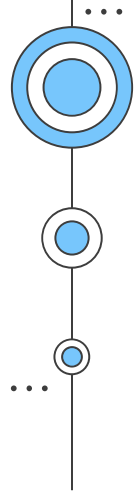
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Pricing

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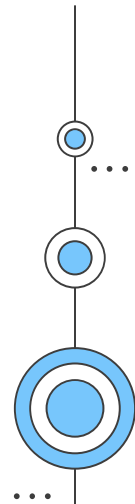




01

About Us

Founded in 2015
solution since 2005





Benefit Solutions

Our Company

Our solution has been in use and enhanced over the last 15 years based on customer's requirements.

Benefit Solutions provides intermediaries an end to end solution to implement and manage employee benefits. Our portal is seamlessly integrated with other benefit providers allowing you and your clients to manage all their benefits in 1 place.

...



Understanding the Problem



Communication

Whenever there is a change in insurer or panel provider, employees need to be informed to use a new insurer app or form



Database

Client information stored in many places
- employee details and coverage, claims, contact persons, billing



Tracking

Staff and Insurer turn around time affects service levels

Understanding the Problem



Security

Are PDPA requirements met if access is not restricted to only servicing staff



Analytics

Tedious work in consolidating information from insurer and panel providers



Technology

Require a tech team to build an in house system and provide maintenance



02

Our Solution

End to End



Our Solutions

SAAS

Online 24/7 access
One stop EB Portal

PAAS

Customisable for each
client

IAAS

Select your level of
security





Software as a Service (SAAS)

01

Multiple Access

Employee, dependant,
secretarial and HR log in

02

Employee Self Manage

Creation of account,
selection of benefits,
claims and coverage

03

Communication

Online Resources,
Inbox, Email,
reminders

04

Reports

Easy access to reports
for HRs

Platform as a Service (PAAS)



Insurance Benefits

Claims submission to insurers, with ecard and clinic locator



Non Insurance Benefits

TPA Administration Services



Flexible Benefits

Enrolment and track Medical underwriting coverage



User Interface (UI)

Customisable for each client



Panel Clinic Network

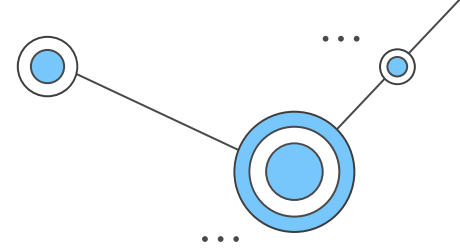
Select panel clinics to enjoy cashless visits



Security

Admin Access levels and Password security

Infrastructure as a Service (IAAS)

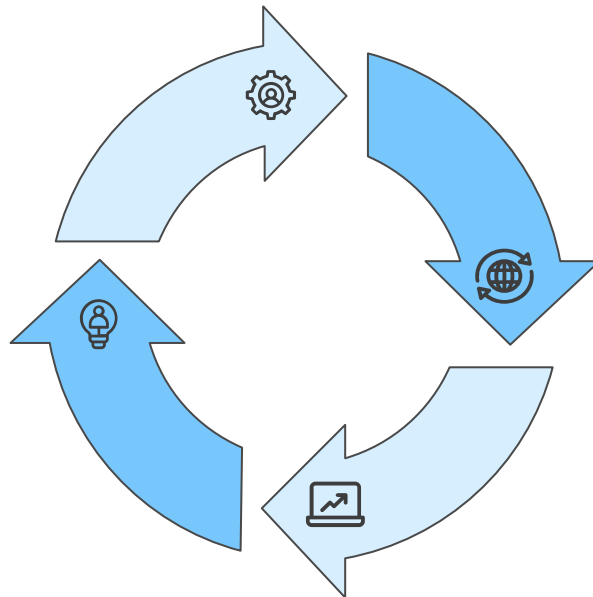


Development

Patches and enhancements

SMS

Connect to SMS provider

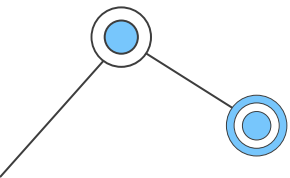


Cloud Infrastructure

Security and scalability

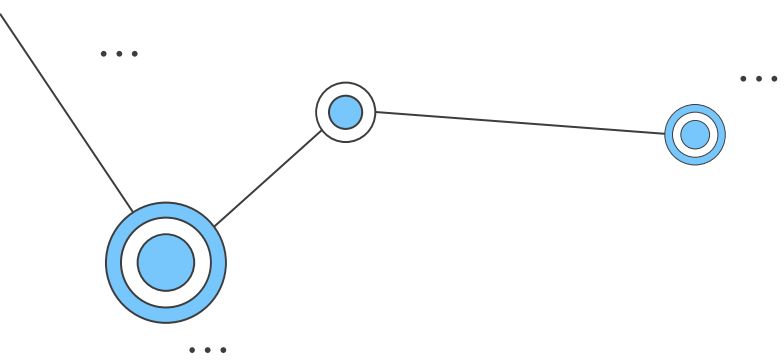
Analytics

Data warehouse

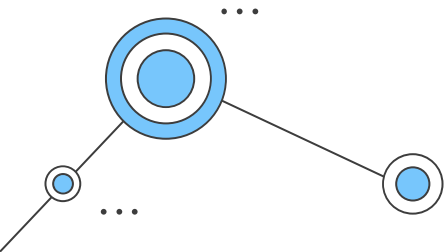


Broker Journey

	Population Mgmt	Benefits Allocation	Benefits Mgmt
Employee	<ul style="list-style-type: none">- Create and/or Update Personal Details including Bank Account	<ul style="list-style-type: none">- Allocation by EE's Category- Proration for new hires/leavers	<ul style="list-style-type: none">- Eligibility Check- E-card and clinic locator- Claims Status & Reminders
HR / Client	<ul style="list-style-type: none">- View and Validate details- HR access control- Leaver's Report	<ul style="list-style-type: none">- View EE's coverage- Generate Reports- Provide online resources	<ul style="list-style-type: none">- Track LOG- Taxable or CPF payroll report- Submit/View EE Claims
Intermediary	<ul style="list-style-type: none">- Import EL- Set Password Policies- Compare renewal data	<ul style="list-style-type: none">- Customisation by client- Track Med Underwriting	<ul style="list-style-type: none">- Verify full doc- Track TAT of insurer- SFTP claims to provider



Demo





03

Implementation



Platform Modules

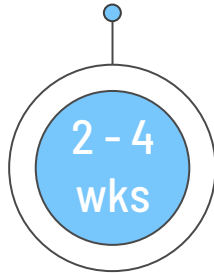
	Basic	Enhanced	Professional
Population Management	√	√	√
Insurance Benefits Mgmt	√	√	√
Non Insurance Benefits Mgmt	√	√	√
Flexible Benefits Mgmt		√	√
Invoice & Commission Tracking Module		√	√
SMS Integration			√
Integration with Panel provider			√
Singpass Log in			√
Data Analytics			√

Infrastructure

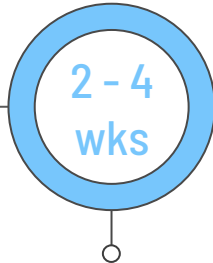
	Basic	Enhanced	Professional
Malware Protection	✓	✓	✓
File Storage Security		✓	✓
Application Security	✓	✓	✓
Adv Threat Protection		✓	✓
Cloud Watch			✓
Disaster recovery			✓
Trustmark Certified			✓
Database Encryption	Basic	Enhanced	Enhanced
Back Up	24 Hours	8 Hours	2 hours

Timeline

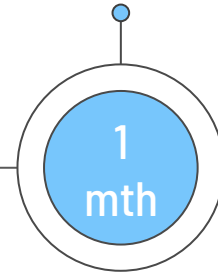
Set up
Cloud infrastructure



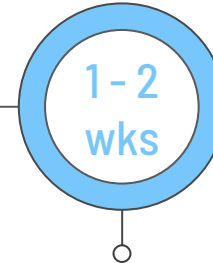
Application installation
and UI



Admin Users
Training



Client
Implementation



NOTE: Actual timeline varies depending on the amount of configuration / setup / customizations required



Other Value Added Services

Consultation

Assist in analysing and understanding client's issues and providing a holistic benefits solutions

Per Client Implementation

Assisting to setup portal for each client based on benefit rules provided

Brown Label UI

Customisation of the UI for Brokers based on preferred UI design

TPA Services

We work with Panel providers to provide claims administration services for your clients



Thanks!

Any Questions?

