

## Major Functions

Some Modules are Optional

### Licensing

- Applications
- Checklists
- Letters
- Testing
- Professional Education
- Fingerprinting
- Continued Education
- Temporary Licensing
- License Inspections
- Payments
- Refunds
- Renewals
- Financials
- Complaints
- Investigations
- Formal Actions

### Permitting

- Permit Inspections
- Notice of Corrections
- Notice of Violations
- Civil Penalties
- Field Control

### Food Establishments

- Licensing
- Inspections

### Facility Inspections

### Elevator Inspections

### Plan Reviews (Drawings)D

### Document Control and Storage

### Land Development

- Lots,  
• Subdivisions)
- Mortgage Surveys

### Environmental Health

- Septic
- Waste

### Online Services

- Applications
- Renewals
- Complaints
- Verifications
- Searches
- Changes
- Continued Education

## eLITE

### [e-Licensing Tracking Environment]

- Solving the Professional Licensing, Certification, & Permitting challenges
- Allowing real time tracking of all stages of application & renewal
- Saving time and money for all agencies & organizations

*The business of regulation requires the ability to collect and maintain large amounts of information about individuals and entities. The BES-Tech system not only provides the regulator with those capabilities, but also allows the instant recovery and updating of that information. Whether regulating single or multiple professions, with few or multiple registration and license types, the system easily adapts to the ever-changing regulatory landscape.*

— Budd Hetrick  
Idaho Bureau of Occupational Licenses



eLITE is a powerful, end-to-end software solution tailored to simplify government licensing, certification, permitting, and compliance processes.

Designed to support government offices managing professional and occupational licenses, eLITE covers every stage—from application processing and renewals to compliance tracking, inspections, and disciplinary actions.

- Comprehensive Data Management: Full data import/export capabilities ensure seamless integration with existing workflows across all modules.
- Enhanced Security and Auditing: Robust system, module, table, and element-level security with detailed audit logs for user sessions and record updates.
- Broad Compatibility: Support for multiple agencies, boards, professions, license types, and categories for flexible administration.
- Custom Reporting: Generate flexible ad-hoc reports to meet specific operational and compliance needs.
- Modular Design: Licensing, Enforcement, Litigation, and Public Inquiry modules provide tailored solutions for health care professionals and other regulated industries.
- Integrated Financial Tools: Full Chart of Accounts support, including cost, budget, and multi-level roll-up accounts, with seamless integration to accounting systems via Web Services.
- Online and Mobile Access: Modules for applications, renewals, license verification, and public inquiries are accessible online and compatible with smart devices.
- Field Support: A dedicated module for inspections and investigations streamlines field operations.
- Document Management: Integrated document imaging storage and management ensures efficient handling of records and compliance documentation.

eLITE offers government offices a streamlined, secure, and scalable platform to manage licensing and compliance with confidence, boosting efficiency and accountability while meeting the needs of professionals and the public.

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## Did you know?



Our company employs a team of information systems professionals. The individuals on this team have provided design, development and consulting services for clients throughout the world including Intel Corporation, Technology Design & Construction of Oregon/Israel, The English Channel Tunnel project, the US Navy, Morrison Knudsen Corporation, General Motors, Exxon Corporation, Hoffman Construction Company, the State of Oregon, the State of Washington and the State of Idaho.

## Functionality

eLITE, a copyrighted product of BES Technologies Inc., is a state-of-the-art solution for all aspects of professional licensing. It offers exceptional functionality, flexibility, and ease of use. Optimized for Microsoft Azure, eLITE integrates seamlessly with Azure services and Microsoft 365 applications, including Access, Word, Excel, and Outlook. By leveraging Microsoft Power Platform tools, such as Power BI, Power Automate, and Power Apps, eLITE extends its capabilities with powerful analytics, workflow automation, and custom app development, providing a robust and adaptable solution for licensing professionals.

## Flexibility

The robust security features of Microsoft's Azure platform, including Azure SQL Database, enable varying degrees of access to data for different users. Some users may require full access to view and edit data without restrictions, others may be limited to reading and modifying specific tables, and yet another group may have read-only permissions.

## Easy of Use

The system utilizes standard Microsoft interfaces and Azure-based navigation, ensuring a familiar look and feel while reducing the learning curve for users. Developed and supported by licensing management professionals, eLITE leverages the capabilities of Microsoft Azure to provide extensive monitoring, data entry, and reporting functionalities that address every phase of the licensing process.

## System Requirements

The recommended configuration for eLITE in the Microsoft Cloud involves utilizing Azure's robust and scalable cloud services to ensure high performance, reliability, and security. Key components include **Azure SQL Database** for managing data storage and transactions, providing built-in features like automated backups, scalability, and advanced security measures. For hosting the application, **Azure App Service** offers a fully managed platform for deploying and scaling web applications, with integration capabilities for various Azure services and DevOps workflows.

To tailor the environment to your organization's needs, the sizing of resources, such as virtual CPU, memory, and storage, must be carefully determined based on the projected number of users and workload demands. Azure's elasticity enables the system to handle fluctuating workloads by dynamically adjusting resource allocation, ensuring optimal performance without over-provisioning. Additionally, features like **Azure Monitor** and **Azure Cost Management** provide insights into resource utilization and cost optimization, making it easier to manage and adapt the configuration as requirements evolve.

## Key Technical Benefits

Developed with Microsoft's .NET framework and optimized for Azure, ePRINTS can be deployed on scalable cloud infrastructure to suit organizations of any size. Using Azure App Service, the Web Modules can be securely accessed both internally (Intranet) and externally (Internet) via SSL and end-to-end encryption.

Azure features like Key Vault ensure secure management of encryption keys, while Application Gateway and Front Door provide load balancing, high availability, and enhanced security. This cloud-native approach ensures flexibility, scalability, and robust protection for modern business needs.

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