

# Managing Patient Clinic Visit Schedules

(on Microsoft® Dynamics 365 platform)

An electronic system for planning and registering patient visits to the clinic allows you to optimize the process of interaction between patients and the clinic. The BVR Schedule system provides a form of electronic management of patient (visitor) records for an appointment with a doctor.

Planning	Execution	Reporting and Data Analysis
<ul style="list-style-type: none"><li>• Appointment of medical procedures</li><li>• Calculation of the duration of a planned visit</li><li>• Selection of data about the doctor's free hours</li><li>• Registration of the planned date of the visit</li></ul>	<ul style="list-style-type: none"><li>• Notification of the patient about the planned visit</li><li>• Registration of the actual patient visit to the clinic</li><li>• Updating the patient's e-card (examinations, results of laboratory tests, etc.)</li><li>• Update visit status: scheduled / canceled / completed / emergency-unscheduled visit</li></ul>	<ul style="list-style-type: none"><li>• Consolidation of data on visits and medical procedures performed (examination, diagnosis, etc.)</li><li>• Assessment of the performance of doctors and medical personnel</li><li>• Assessment of indicators of profitability of the clinic</li><li>• Generation of analytical reports on various performance indicators</li></ul>

## Schedule Managements Software Features

- Registration of patients in accordance with procedures and doctors working in medical institutions.
- Automatic formation of schedules of scheduling appointments with doctors.
- Automatic calculation of the new duration of the visit during the planning process in accordance with the specified list of procedures and examinations.
- Registration of patient visits. Monitoring actual visits to scheduled data and emergency calls and keeping a history of visits.
- Integration of visits with examination, diagnosis, treatment, etc.

- Monitoring and analytical reporting on the work of doctors and their statuses: on vacation, on duty, on a business trip, on training, etc.
- Analytical reporting on electronic visit logs for various criteria.
- Registration and processing of emergency appointments of patients.
- Registration status management (scheduled, completed, moved, canceled ...)
- Payment (type of payment, amount, payer, etc.)
- Data analysis. Quick search and segmentation of patients according to various search criteria.

## Increase patient loyalty

Increase patient loyalty with the integrated software for the operational planning of visits to the clinic and the optimal allocation of time for attending physicians to receive patients.

Active management of patient loyalty based on the operational determination of the necessary procedures and planning of examinations, taking into account the convenience of patients, is one of the most effective ways to care for patients, increase the productivity of doctors and increase the profitability of clinics.

