

# Beyondsoft Agentic Solutions - Digital Transformation with Agents

Beyondsoft offers a transformation program designed to empower organizations in the creation and effective use of agentic solutions with Copilot Studio and Microsoft 365. Through practical workshops, tailored mentoring, and support for real business scenarios, this program helps teams innovate, automate processes, and achieve measurable results using agentic AI aligned to their specific needs.

## **What is Beyondsoft Agentic Solutions Services?**

Agentic Solutions is a specialized offering designed to help organizations accelerate their transformation through agentic AI and Copilot Studio. The program is focused on empowering teams with practical training, tailored mentoring, and ongoing support for the creation and effective use of agentic solutions, fully aligned to the organization's specific needs. Our services encompass the full lifecycle of agent development, from ideation to deployment, using Microsoft Copilot Studio, Microsoft 365, and integrated platforms such as SharePoint, Teams, Dataverse and Azure AI Foundry.

## **What services are included?**

After an initial alignment to understand your organization's needs and priorities, the following services and solutions will be delivered to support your agentic transformation:

- **Workshops and Training**
  - Hands-on workshops for users and administrators focused on agent creation and automation with Microsoft Copilot Studio and Microsoft 365.
  - Practical guidance on integrating agentic AI into business processes using Microsoft Teams, SharePoint, and Dataverse.
  - Expert mentoring for developing custom agents tailored to your organization's needs, leveraging Copilot Studio's low-code capabilities.
- **Use Case Collection and Specialized Mentoring**
  - Collection and analysis of specific use cases indicated by users.
  - Expert mentoring sessions to guide users in developing their own agentic solutions for real business scenarios.

- **Agent Development**
  - Collaborative development and deployment of Agent using Microsoft Copilot Studio, validated in real-world scenarios.
  - Deployment of an Agent MVP for a pilot group, enabling real-world validation and feedback.
  - Design, implement, and rigorously test the agent through each stage of development.
  - Prepare documentation detailing its features, protocols, and intended use cases.
  - Ensure the agent is compliant with relevant standards and integrates seamlessly with existing systems.
  - Deploy the agent in a live environment, monitor its performance, and provide ongoing support and updates as needed.
- **Results Demonstration and Metrics**
  - Comprehensive metrics and reporting on agent performance and business impact, powered by Microsoft 365 analytics.
  - Sharing best practices and success stories to inspire further adoption.

## **How does the program work?**

- Initial Alignment:
  - Understanding your organization's needs and defining priority areas for agentic transformation.
- Workshops and Training:
  - Conducting practical workshops to train users in the creation and use of agentic solutions.
- Use Case Collection and Mentoring:
  - Gathering specific use cases from participants and providing targeted mentoring to support the development of agentic solutions for those scenarios.
- Agent Development and Deployment:
  - Planning, developing, and deploying agents in production.
- Results Demonstration:
  - Presenting metrics, outcomes, and success stories achieved through agentic solutions in various organizational processes.

## **What are the customer requirements?**

- Paid or trial licenses for Microsoft Copilot Studio, Microsoft 365, and Azure AI Foundry.
- Availability of users and administrators for participation in workshops and mentoring sessions.
- Compatible infrastructure for agentic solution integration (SharePoint, Teams, Dataverse, etc.).

- Azure and other services cost according to usage.

### **What benefits does the offer provide?**

- Empowered teams: Users trained to create and use agentic solutions independently
- Tailored innovation: Solutions developed for real business needs, guided by expert mentoring.
- Measurable impact: Demonstration of concrete results and metrics from agentic solutions.
- Scalability: Agentic solutions deployable across teams, departments, and enterprise-wide via Microsoft 365 and Azure.

### **Additional Details:**

The program is flexible and tailored to each organization's needs, with all terms, conditions, scope, and pricing customized for each client and subject to acceptance before starting.