BEYONDSOFT®
beyond your expectations

Beyondsoft AI Chatbot Platform

Revolutionize Your Business with Intelligent Automation

Let us help you #FutureProofYourBusiness

Beyondsoft

Who are we

30 years
delivering solutions to customers around the world

30,000+
Experts worldwide

10+
International 45 offices

3,000+
Customers

1,500+
Copyrights and patents

70
Delivery centers

~$1B
Revenue in 2022

Microsoft Solutions Partner

Infrastructure
Azure

Specialist
Infra and Database Migration
Azure Virtual Desktop
Azure VMware Solution

Microsoft Solutions Partner

Modern Work

Specialist
Modernize Endpoints
Adoption and Change
    Management

Microsoft Solutions Partner

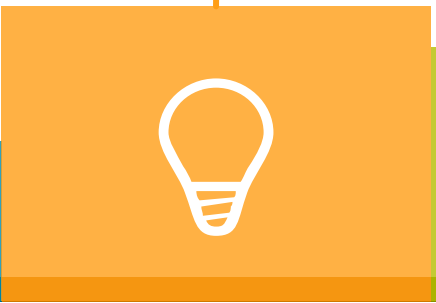Security

Specialist
Cloud Security
Identity and Access
    Management
Information Protection and
    Governance
Threat Protection

Microsoft Solutions Partner

Data & AI
Azure

Specialist
Infra and Database Migration

Microsoft Solutions Partner

Digital & App Innovation
Azure

Why Choose the Beyondsoft AI Chatbot Platform

Intelligent Automation:

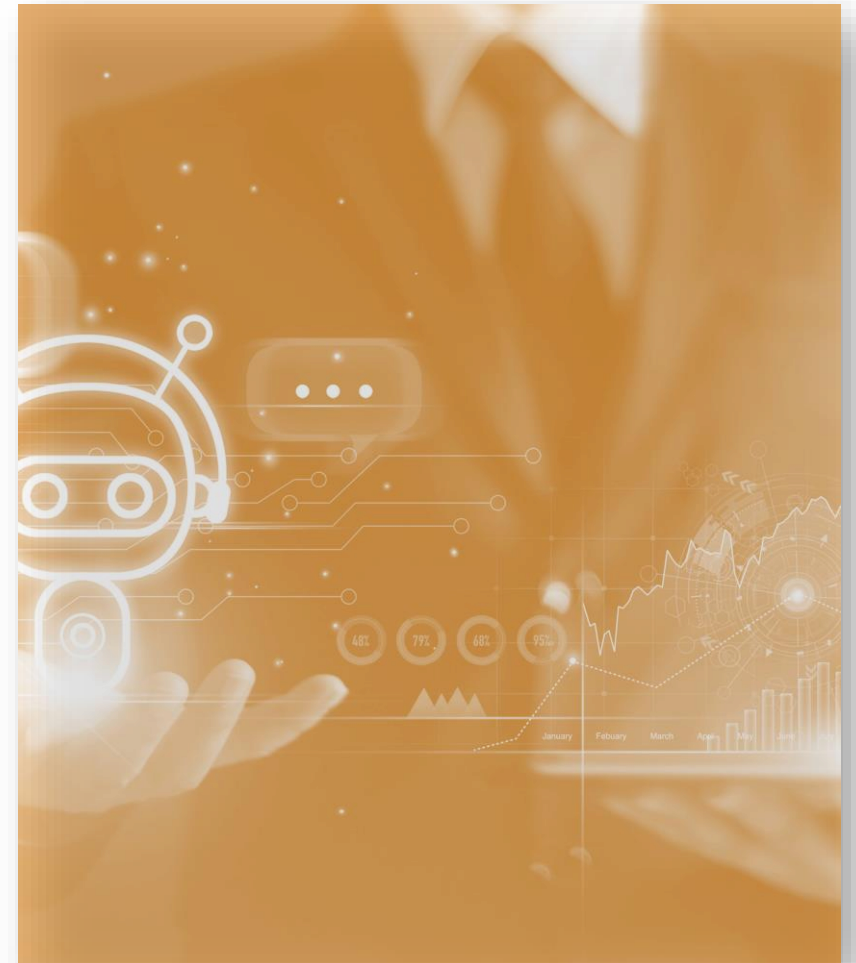- Enhance customer interactions and operational efficiency.

Flexible Integration:

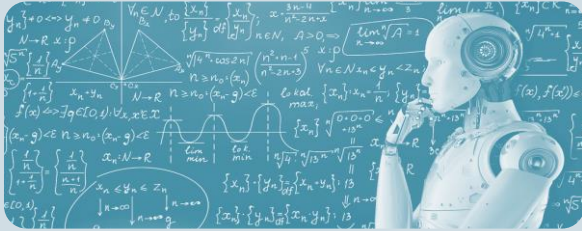- Seamless integration with Microsoft Azure AI Service.

Scalability and Security:

- Robust deployment options across public, private, and hybrid clouds.

AI Chatbot Platform Use Cases

AI-Driven Knowledge Assistant:

- Enhance knowledge sharing and customer service.

Optimize Business Processes:

- Streamline operations and decision-making.
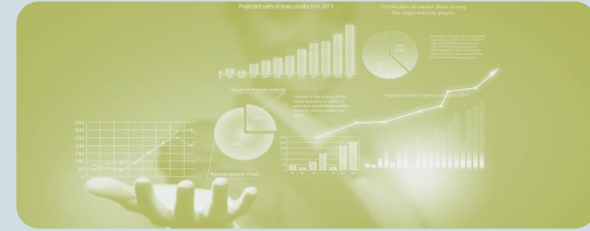
Advanced Data Analytics:

- Gain deeper insights with AI-driven analytics.

BFSI
- CRM
- Customer Support
- Customer Engagement

Healthcare
- Patient Support
- Scheduling
- Health Inquiries
- Diagnostics Support

High Tech
- CI/CD
- Customer Support
- DevOps

Retail
- Customer Service
- Sales Inquiries
- Order Management
- Supply Chain Mngmt

Key AI Chatbot Features

Unlock AI's Potential: A Step-by-Step Journey from Fundamentals to Strategic Implementation

Universal Bot:
- Detects and dispatches tasks efficiently.

Search Bots:
- Intelligent searches with Azure OpenAI Service and RAG.

Agent Bots:
- Automate complex tasks with GenAI, AI, and ML.

No Code/Low Code Management:
- Simplified setup and deployment.

Flexible Deployment:
- Public, private, and hybrid cloud support.

Future Extensibility:
- Integration with platforms like Teams, Dynamics 365 CRM, Salesforce, etc.
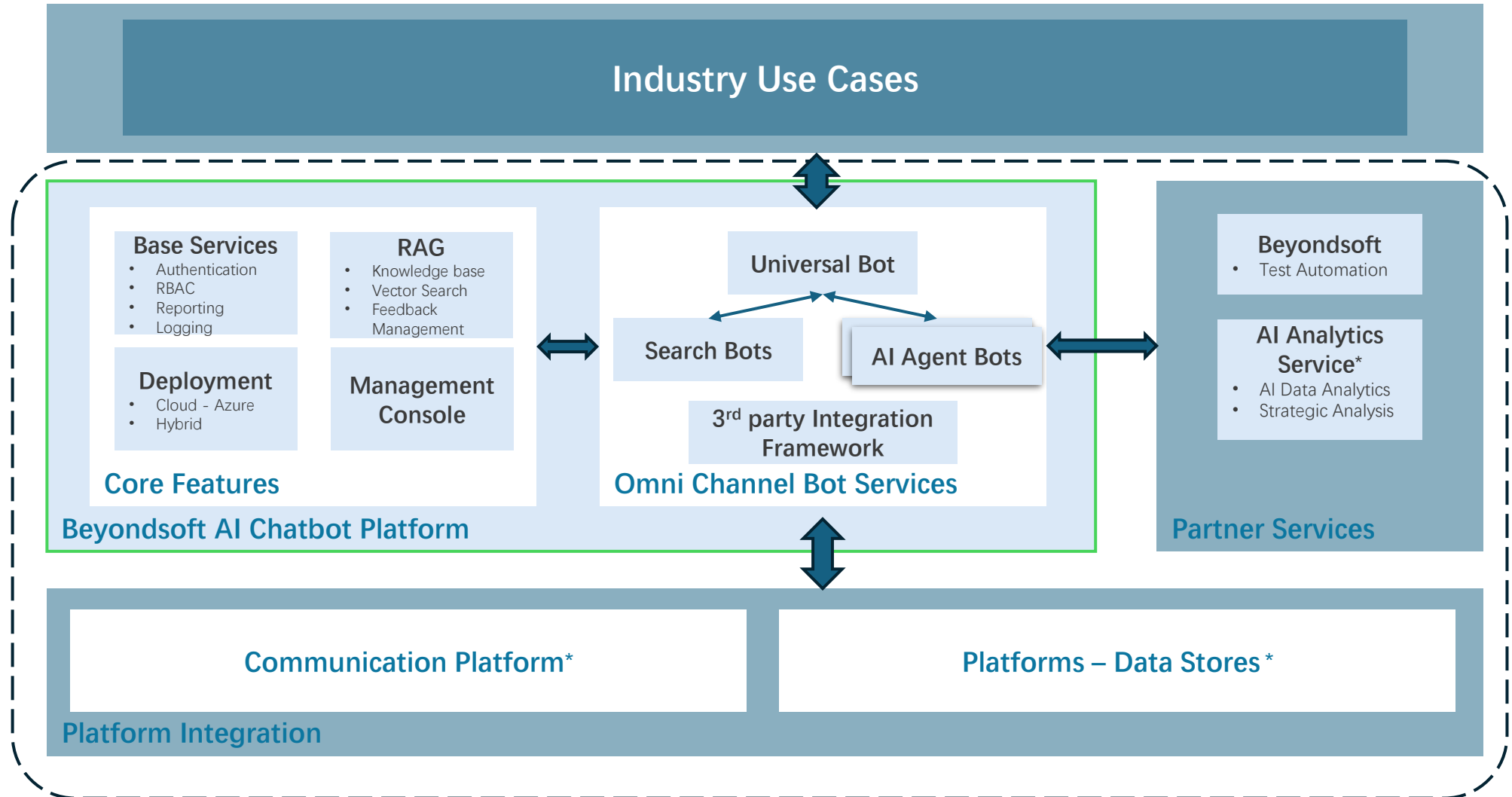
AI Chatbot Platform

System Design

AI/ML Core Engine:	Big Data Engine:	Workflow Engine:	Base Services:
•Natural language processing, speech recognition, and translation with Azure OpenAI Service APIs.	•Real-time data processing and analytics with Azure Synapse.	•Seamless ETL and data integration with Azure Data Factory.	•Authentication, RBAC, Reporting, logging

Beyondsoft AI Chatbot Platform

Apps	Web Browser UI	Management Console	Communication UI
Solutions	AI-Driven Knowledge Assistant	Optimized Business Processes	Advanced Data Analytics
Bot System	Universal Bot	Search Bot	Agent Bot
Base Services	Authentication	RBAC / Reporting	Logging
Core Engines	AI/ML Engine	Big Data Engine	Workflow Engine
Deployment	Public Cloud	Private Cloud	

AI Chatbot Platform

Overview

Industry Use Cases

Beyondsoft AI Chatbot Platform

Core Features

Base Services
- Authentication
- RBAC
- Reporting
- Logging

RAG
- Knowledge base
- Vector Search
- Feedback Management

Deployment
- Cloud - Azure
- Hybrid

Management Console

Omni Channel Bot Services

Universal Bot

Search Bots

AI Agent Bots

3rd party Integration Framework

Partner Services

Beyondsoft
- Test Automation

AI Analytics Service*
- AI Data Analytics
- Strategic Analysis

Platform Integration

Communication Platform*

Platforms – Data Stores*

* 2024 Roadmap

Implementation Plan

Phase 1: Assessment	Phase 2: Development and Configuration	Phase 3: Test	Phase 4: Go Live
1 Week	**2 - 6 Weeks***	**2-4 Weeks***	**1 Week**
Assessment and requirements	UI customization development	Deploy Test environment	Production Deployment
Planning	Platform customization development	Chatbot testing	Documentation
Technical Interviews	Bot setup		
	Proof of Concept		

Development and test timeframe based on requirements*

AI Chatbot Outcomes

Benefits

Enhanced Engagement

•Elevate customer and employee interactions with intelligent, responsive chatbots that provide personalized experiences and support 24/7.

Automated Workflows & AI Insights

•Streamline operations by automating routine tasks, allowing your teams to focus on high-value work, while AI-driven analytics provide actionable insights for better decision-making.

Secure & Scalable Operations

•Deploy with confidence using Azure's robust security framework, ensuring compliance and scalability as your business grows.

Pricing and Customization

Competitive Pricing:

- Benefit from a cost-effective AI Chatbot Platform that delivers high value at a competitive price point.
- Our transparent pricing model ensures you get the best return on your investment, with no hidden fees.

Flexible Customization:

- Customize the platform to meet your unique business requirements.
- Whether you need specific integrations, tailored workflows, or bespoke chatbot functionalities, we offer flexible customization options to align the solution perfectly with your goals.

Tailored Solutions:

- Our team works closely with you to understand your business needs and create a solution that fits.
- From initial deployment to ongoing optimization, we ensure the platform evolves with your business, providing the support you need to stay ahead.
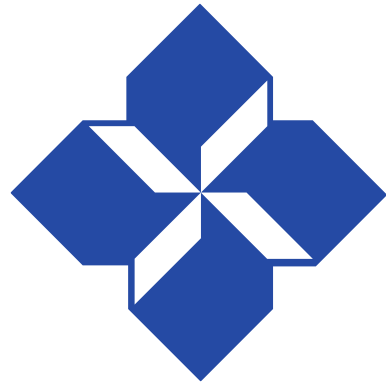
Next Steps

Ready to Transform Your Business?

- Take the first step toward smarter, more efficient operations with the Beyondsoft AI Chatbot Platform.
- Whether you're looking to enhance customer engagement, streamline workflows, or leverage AI-driven insights, our platform is designed to meet your needs.

Get in Touch Today

- Contact us to schedule a personalized consultation and discover how our AI solutions can drive your business forward.
- Let's collaborate to create a tailored strategy that empowers your organization to thrive in the digital age.

Let us help you to #FutureProofYourBusiness