

## Process Focused Content Services Platform

**BIMSER CSP "Process Focused Content Services Platform"** helps you to migrate your processes to virtual environment, eliminate unnecessary approval waiting processes and use your resources effectively, allowing to establish the relationship between content and process that you need at the highest level and for this purpose it associates the processes with the documents, which form the input or output of processes, and ensures that they are accessed quickly by the right persons.

You can choose to use any of **Basic, Business and Enterprise** packages of **Bimser CSP Platform**, which include different modules according to your needs.

Customer  
**+500**

Total Users  
**+1.5M**

### Workflow Management

- ✓ Industry / Department Independent Process Management
- ✓ Electronic Mail Integration Service (MIS)
- ✓ Native Mobile Application
- ✓ Ready-to-use Integration with ERP Systems
- ✓ Rule Engine

### Document Management

- ✓ SAP Content Storage
- ✓ Full Text Search
- ✓ DriveBA
- ✓ Office Add-Ons
- ✓ Versioning
- ✓ Localization Support
- ✓ Office 365 Integration
- ✓ Systematic Storage
- ✓ Intelligent Virtual Folder Structure

### Dashboard Management

- ✓ Graphical Analysis
- ✓ Data Consolidation
- ✓ Fast and Easy Report Designing
- ✓ Simple and Plain Appearance

### Capture (Digitalization)

- ✓ Optical Character Recognition (OCR)
- ✓ Intelligent Form Processing
- ✓ Digital Archive
- ✓ Intelligent Character Recognition
- ✓ Image Improvement Features
- ✓ Indexing

### eBA:ITSM

- ✓ Problem and Outage Management
- ✓ Request Management
- ✓ Change Management
- ✓ SLA Management
- ✓ IT Financial Management
- ✓ Service Catalog Management

### Electronic Document Management System (TSTZ98)

- ✓ National Electronic Notices System (UETS)
- ✓ Standard File Plan
- ✓ Registered Electronic Mail (KEP)
- ✓ Digital / Electronic / Mobile Signature
- ✓ Electronic Correspondence Package (EYP)



# What You Gain with *bimser CSP*

- ✓ **Allows you to take the costs under your control!**  
 You use resources effectively.  
 You focus on processes.  
 You have a flexible and agile structure.
- ✓ **You take the lead in competition!**  
 You create your organizational memory.  
 You increase your customer satisfaction.
- ✓ **You comply with market conditions quickly!**  
 Your entry to new markets is accelerated.  
 You can place your solutions in the market on time.
- ✓ **Ensures that you are ready for environmental risks!**  
 You monitor your condition real-time.  
 You can increase the points to be controlled within your company.  
 You define delegation for critical processes and implement them through process automation.
- ✓ **And More**  
 Achievement of operational agility by increasing IT efficiency  
 Connection between enterprise applications and processes  
 Data transfer between units  
 Connection between regulations and processes

## Elements of Transformation

