vEngage – Employee Communication Delivery Services Implementation

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Microsoft 365

Microsoft Viva Connections

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Microsoft Viva

Microsoft Viva Learning

Make learning a natural part of your day.

Microsoft Viva Insights

Balance productivity and wellbeing.

Microsoft Viva Connections
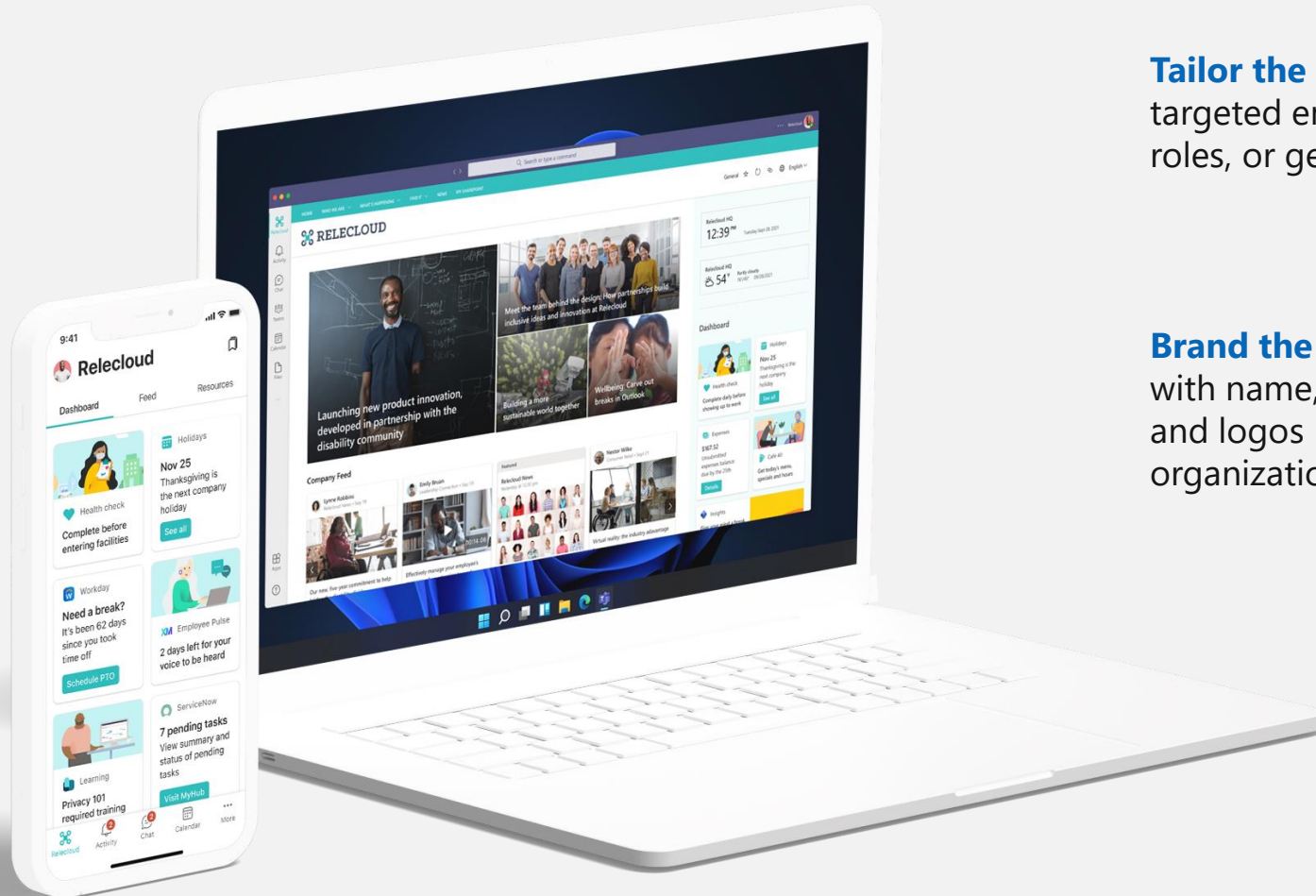
Stay engaged and informed.

Microsoft Viva Topics

Connect to knowledge and experts.

Business Benefits

1 Get more value and engagement of your investment in various collaboration tools such as Employee Experience Landing.

2 Improve Productivity, loyalty, and engagement of your employees to help them focus on the task by enabling multiple information access from one window.

3 Save Time - The solution provides a centralized pane view within a single dashboard.

4 Improved Collaboration - It connects employees to cross-functional teams directly and allows them to discuss queries on a one-to-one basis. - it encourages the enablement of employees to discover relevant communications and communities easily.

5 Increases Mobility – This solution helps the employees achieve mobility by accessing devices anytime, anywhere.

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Modernize your employee experience

One place to connect with news, conversations and resources from across the organization

Personalized experience that delivers relevant content, information and resources, powered by Ai and Microsoft Graph

Tailor the experience to targeted employee groups, roles, or geos

Create custom components that enrich the experience with powerful frameworks

Brand the experience with name, icon, colors and logos reflecting your organization's identity

Leverage your investments in SharePoint, Yammer, Teams, Stream, and Microsoft 365 security, compliance and identity

Integrate your investments in partner solutions from leaders including Workday and ServiceNow

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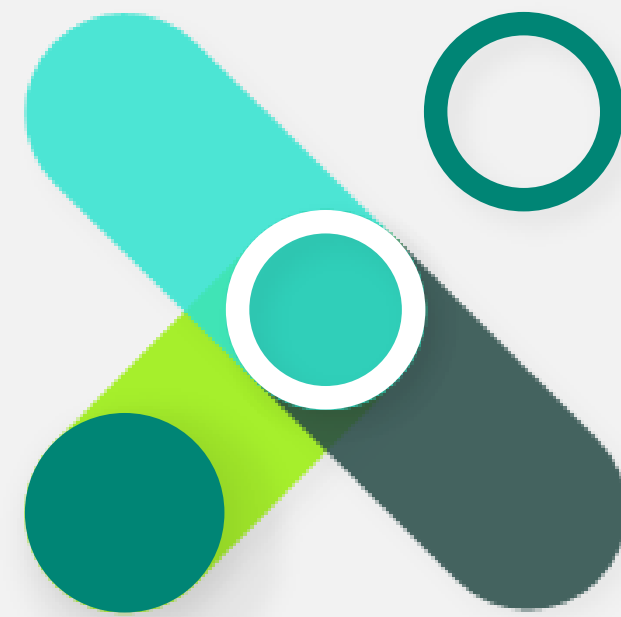
Challenges

Fragmented Workflows

With swift transformation in the work patterns, businesses are adapting remote and hybrid work environments. But commonly, technologies are fragmented and sometimes hard to find, which results in disruption in the workflows.

Hard to contribute ideas on common platform

Foster a culture of inclusion by empowering every employee to contribute ideas and share feedback.

Staying on top of things

Align the entire organization around your vision, mission, and strategic priorities.

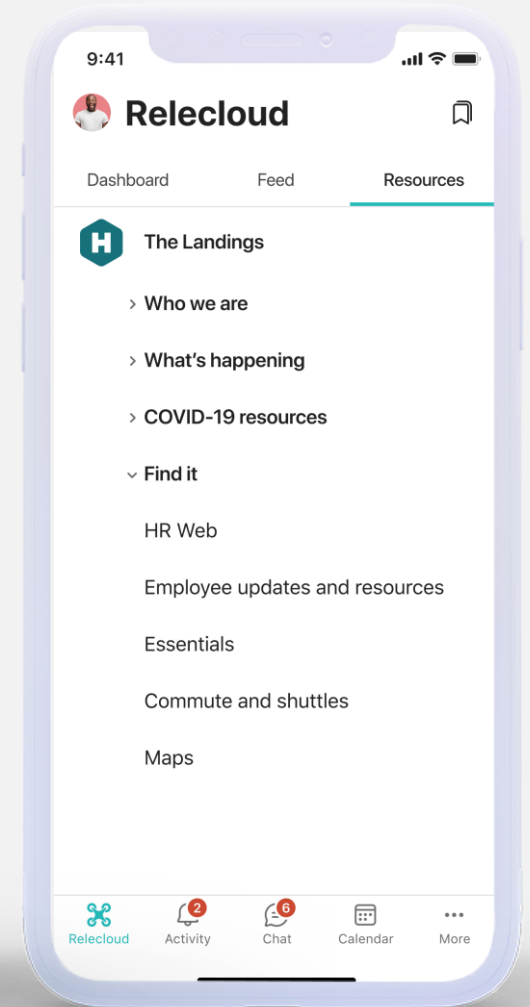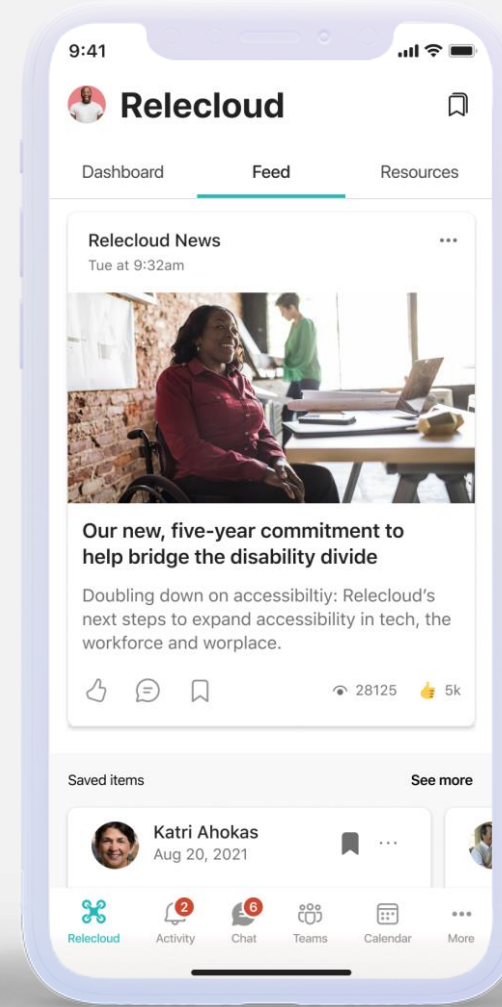# Viva Connections experiences
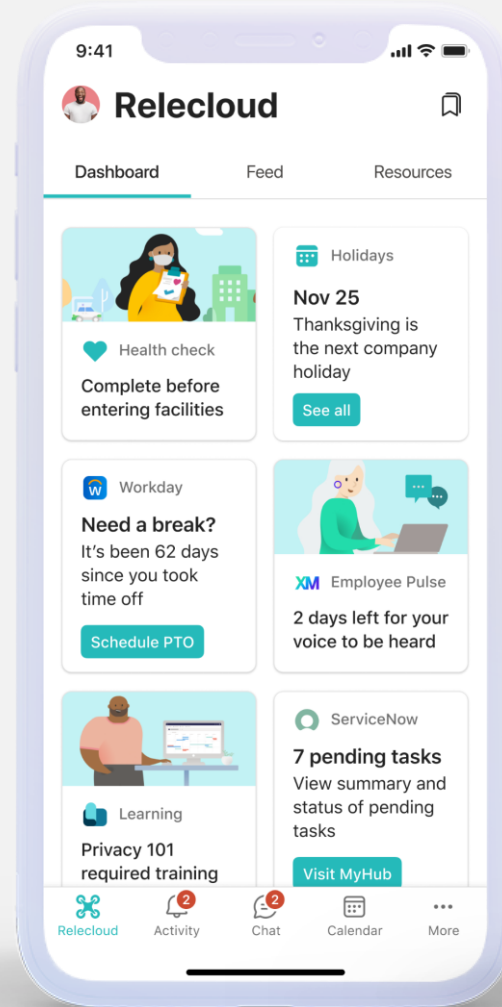
Dashboard

Complete tasks and focus on critical information

Feed

Discover and engage with news and conversations

Resources

Find what you need across your digital workplace

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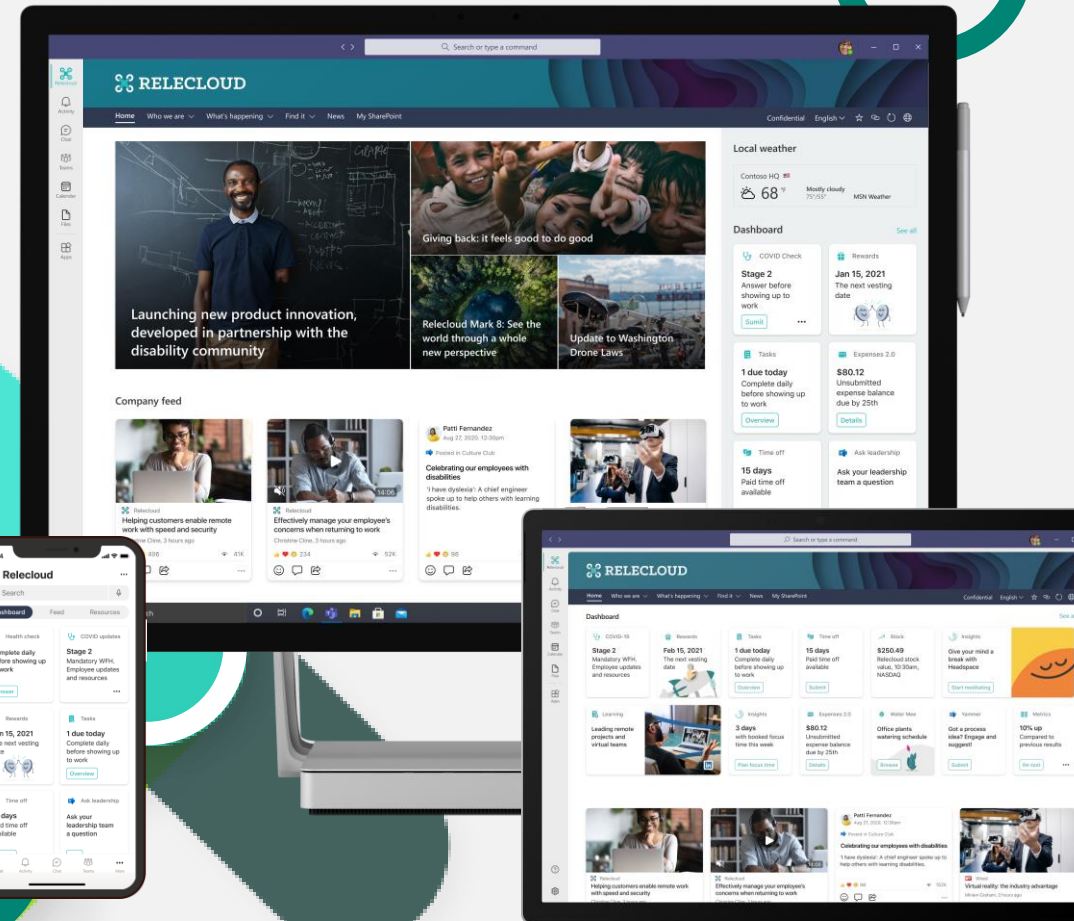GLOBAL C³
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vEngage

It is a 4-6 weeks implementation service that **uniquely maps your internal departments or teams** through Microsoft Viva Connections and Bitscape's employee experience expertise.

It **Gathers the Content and Tools** from various locations your employees wish to **Operate from One Single Screen,**
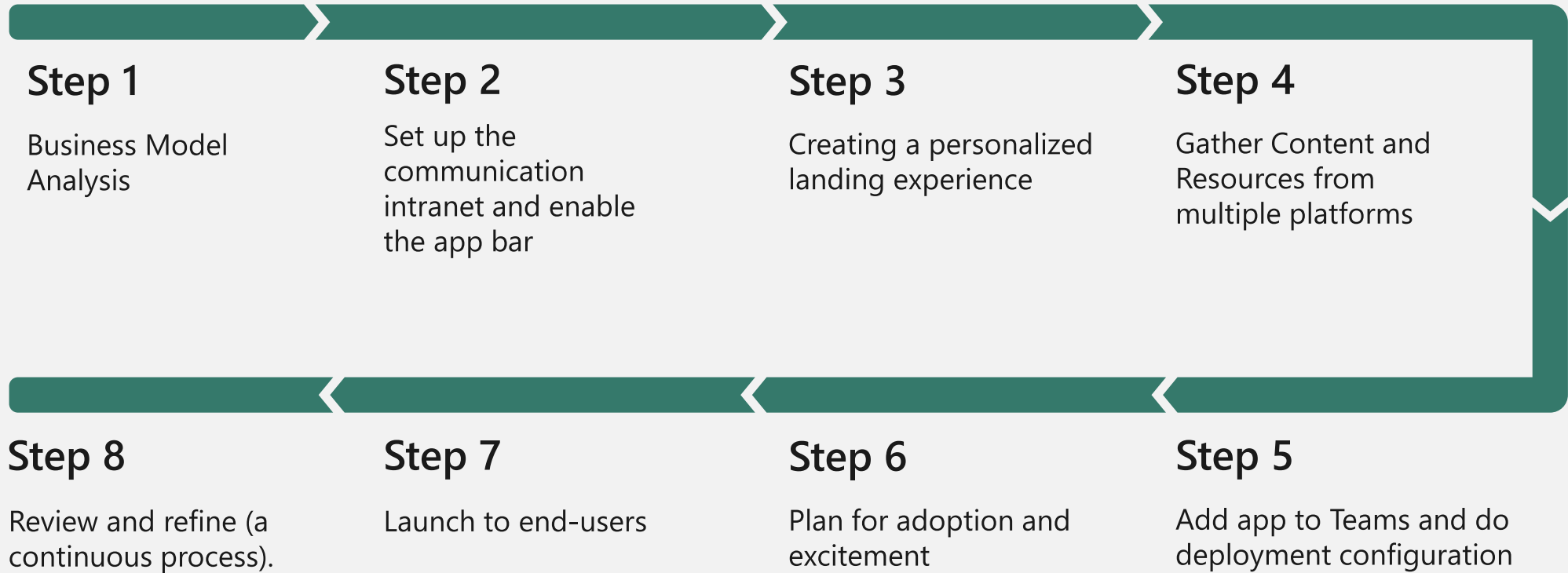
- Accessing Data to Complete Tasks

- Staying Updated by Checking Relevant News

- Doing more without Switching the Screens

The Solution Leverages Multiple Features

- Advanced Communications

- Access to Resources & Knowledge

- Insights Gathering through Microsoft Teams Framework

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Journey with Bitscape

Step 1
Business Model Analysis

Step 2
Set up the communication intranet and enable the app bar

Step 3
Creating a personalized landing experience

Step 4
Gather Content and Resources from multiple platforms

Step 8
Review and refine (a continuous process).

Step 7
Launch to end-users

Step 6
Plan for adoption and excitement

Step 5
Add app to Teams and do deployment configuration

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How Bitscape can Help you in your Journey?

Step 1: Business Model Analysis
Prepare your intranet by ensuring intranet content and the flow of information is in order. Align with stakeholders to define top scenarios that can be supported through Viva Connections.

Step 2: Set up the communication intranet and enable the app bar
A SharePoint home site prerequisite for Viva Connections and its directly relevant for overall Viva Connectons experience. We help you define, strategies and enable the app bar.

Step 3: Creating personalized landing experience
We help you create personalized landing experience by designing dashboards for user persona and scenarios.

Step 4: Curate content and resources feed
Viva Connections app, users will see a Feed that is personalized with relevant content personalized to them which automatically balances fresh and engaging content. We help you configure technical part of it, i.e., modern SharePoint and either SharePoint news or a Yammer community.

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Step 5: Add app to Teams and do deployment configuration

We help you enable the Viva Connections app in the Microsoft Teams for greater collaboration.

Step 6: Plan for adoption and excitement

Our experts work with to realize desired business outcomes and return on investment. Our ACM expert work with you to ensure users not only adopt new services, but also embrace those services and use them as part of their natural rhythm of work.

Step 7: Launch to end-users

We work in this phase to make end users aware of new resource and provide guidance on what icon in the Teams app bar is your organization's instance of Viva Connections and help end users understand how to use.

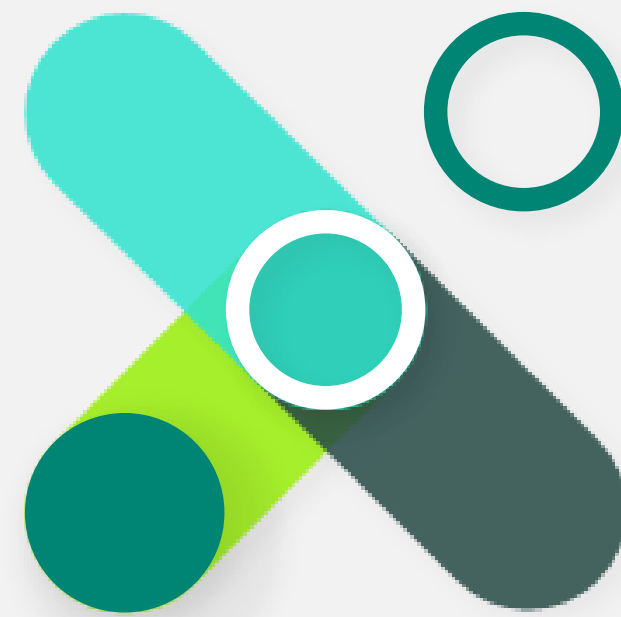## Step 8: Review and refine (a continuous process)

In this phase, feedback from the workforce is gathered, the business outcomes (defined during the envision phase) are measured, and any necessary corrective action is identified and implemented within your established plans.

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Why Bitscape?

With an extensive employee experience practice and collaboration expertise of tools such as SharePoint and Microsoft Teams, Bitscape can help you envision your desired state - one that brings people, data, and applications together in a single customized dashboard. Our team will work with you to understand your priorities, challenges, and culture to design a solution that meet your needs.

Bitscape introduces vEngage, a collaborative services delivery for connectivity between employees and the imperative technologies powered by Microsoft Viva Connection. vEngage brings together business applications and internal systems aggregated relevant to employee information, resources, tasks, content that empower work productivity of employees, increase mobility, collaboration and saves time. Our experts will help you identify use cases expand beyond HR and goes departmental as we work with you and deliver the services.

Q&A

Thank you

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