

# MigrationWiz Onboarding Offers

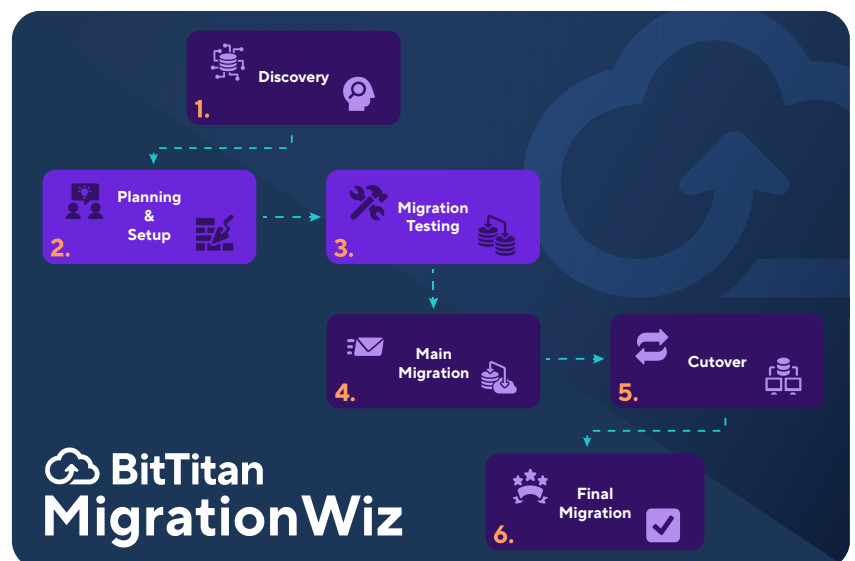
## Three Onboarding Options for Migration Success

Whether you're new to migrations or facing a project that's more complex than what you're used to, choosing MigrationWiz is the first step to a seamless migration. MigrationWiz consistently earns points for being both full-featured and intuitive. But don't worry, we're here for you whenever you need some extra help planning and executing your project.

Customer engagement needs will vary depending on the size and scope of your project, so BitTitan offers three levels of onboarding to make sure you're on the right path to success. With Enterprise Onboarding and Standard Onboarding, you'll work with a dedicated customer success manager who will help your team plan a migration through proof-of-concept. Which package you choose will depend on the size and complexity of your migration. If you need someone to walk you through the basics of a migration, Advisor Hours give you dedicated one-on-one time to get your questions answered.

The BitTitan Customer Success Team is dedicated to making each migration project a success. The onboarding programs present guidance and methodology providing clear objectives during the planning and scoping phases of a migration. Our strong knowledgebase can help you navigate complex tenant environments and answer your questions so you can be the hero of your next migration project.

Choose the  
service package  
that's best for  
your project



	<b>Enterprise Onboarding</b>	<b>Standard Onboarding</b>	<b>Advisor Hours</b>
<b>Best for</b>	<p>Large-scale, complex projects</p> <p>Multi-workload migrations 1,000+ users</p>	<p>New MigrationWiz users</p> <p>Unfamiliar migration scenarios</p> <p>Single license or project</p>	<p>New MigrationWiz users</p> <p>Single license and single workload</p> <p>Small- and medium-sized businesses</p>
<b>Includes</b>	<p>Dedicated customer success manager</p> <p>Kick-off meeting and planning sessions</p> <p>Definition of project scope, strategy, and success criteria</p> <p>Proof-of-concept (POC) planning</p> <p>Direct assistance troubleshooting errors (e.g., authentication) within the test phase</p> <p>All other issues will be addressed as a best effort before a potential handoff to Support</p>	<p>Dedicated customer success manager</p> <p>Kick-off meeting and assistance setting up requirements for the environment</p> <p>Definition of project scope, strategy, and success criteria</p> <p>Proof-of-concept (POC) or test migration</p> <p>Direct assistance troubleshooting errors (e.g., authentication) within the test phase</p> <p>All other issues will be addressed as a best effort before a potential handoff to Support</p>	<p>MigrationWiz setup assistance</p> <p>One meeting up to 60 minutes</p> <p>Support for Source/ Destination questions, migration preparation, and configuration</p>
<b>Deliverables</b>	<p>Documentation of:</p> <ul style="list-style-type: none"> <li>• Migration strategy and scope</li> <li>• Recommended MigrationWiz configuration</li> </ul> <p>Access to relevant Knowledge Base articles</p> <p>Velocity Migration Strategy</p> <p>Coordination of feature requests, if applicable</p>	<p>Documentation of:</p> <ul style="list-style-type: none"> <li>• Migration strategy and scope</li> <li>• Recommended MigrationWiz configuration</li> </ul> <p>Access to relevant Knowledge Base articles</p>	<p>Guidance and best practices to help prepare for a single-workload migration</p>
<b>Cost</b>	Contact Sales	\$1,900	\$360 for 60-minute consultation

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BitTitan® is the premier provider of cloud migration solutions that support leading cloud ecosystems, including Amazon, Google, and Microsoft. It's flagship product, MigrationWiz®, is the industry-leading SaaS solution for mailbox, document, public-folder and Microsoft Teams migrations between a wide range of Sources and Destinations. Since 2009, BitTitan has moved over 25 million users to the cloud across 46,000 customers in 188 countries. BitTitan is an Idera, Inc., company. To learn more about MigrationWiz, visit [www.BitTitan.com](http://www.BitTitan.com).

