Link.

Link Enterprise

Link Enterprise is the solution for companies with advanced B2B integration needs.

Using the Link Enterprise package allows you to activate extended features in user management, reporting and monitoring. This plan is ideal for the company with a high demand for flexibility, overview and management of B2B integrations.

Partner Setup

VAN(S) Whitelist

Direct document traffic using a VAN(S) Whitelist within Link to recieve business documents exclusively from authorized partners.

Tagging

Need to identify and segment your trading partners by specific criteria? Maybe you´d like to sort them by business type - such as Logistics or Retail. You can handle tasks like these with ease using Link´s Tagging feature.

Protocols

Integrate via AS2, AS4, Secure FTP, REST API and SOAP API. Additionally, Link is eDelivery and ENTSOG compatible.

FTP-as-a-Service

With a secure built-in FTP server, your support team can create new FTP accounts for customers and suppliers on the Link platform without involving your IT developers. No coding needed. If your business already has an FTP Server, we can integrate it into your solution.

Tracking & Search

Resend

If a partner wasn't available when you first tried to send a message, or it needs to be sent in a different format than the original, Link´s Resend feature allows users to resend multiple documents at a time.

Recreate

Using a plugin, you can connect your originating systems (e.g, ERP) to Link and recreate documents from those systems on the platform. You can also configure your account to send specific transaction notifications from your originating systems directly to you via Link.

Export

Export previously processed data out of Link into a downloadable zip file to exchange with partners via email - even multiple files at a time.

Added Search Parameters

With added search parameters, you can set up even more refined queries within Link, specific to document type to find exactly the files you need.

Settings

Error Handling

Decide who at your company should be notified in the event of an error. Whether handled by your Sales or Purchasing Departments, B2B support or an IT developer, Link will send a reader-friendly message via email or sms to the user group you have defined as the recipient of a given error type. All error messages sent contain a link for the recipient to find easy-to-read information about the failed transaction.

Role-Based Access Control

Administer and define which users have access to what on the Link platform. With Role-Based Access Control, you can take advantage of increased security by allowing users to only perform tasks within a designated space on the platform.

Data-Based Access Control

Create data groups, such as "Orders for Customer ´X, Y´ and ´Z´" and define which user groups can access them. With Data-Based Access Control, you can divide document types and trading partners into groups and designate exactly who can use these clusters of information.

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Reports

Custom Reports

Maintain a complete overview of data regarding both completed and failed transactions with the Reports feature. The Link platform gives you insight into several different standard reports. In addition, you can choose and set up exactly which reports you´d like to receive.

Data Warehouse

Use a Data Warehouse in Link to take advantage of a new level of insight with Business Intelligence. With the Data Warehouse feature, you´ll receive company data in a structured way that makes it easy to view and analyze.

Alerts

Waiting for an order from a regular customer that never came? Configure Link to send out an alert when any usual or expected platform activity suddenly doesn´t occur. This way, you can proactively investigate any deviations in activity and correct errors before they happen. Set up which alerts you´d like to receive and exactly who they´re sent to.

Distributions

Are you a parent company? Do you and your subsidiaries have similar partners and operate using similar document formats? With Link Enterprise, you can set up a single distribution once for all subsidiaries to use as a fallback.

Prioritizing

If you experience traffic influxes to your systems, you can use Link Enterprise to prioritize which transactions should be taken care of immediately, such as orders and which can temporarily be postponed, such as an invoice.

All-in-one tracking (API)

If you need to track integrations made outside of Link – in a completely different system or via API – you can do this with Link Enterprise using the "All-in-One Tracking" feature. With All-in-One Tracking, you can support all your integrations using Link´s API for logging. This way, you centralize all your information and perform support-related tasks without the help of IT developers, no matter how or where integrations are made.

Developer

Create mappings, define formats and process flow – all on your own. With Link´s Developer feature, you´ll have access to everything you need to customize the solution to your business needs.

Monitor

Get a physical overview of your transaction flow. Use the "Monitor" feature to help empower your support department to keep track of how transactions are flowing. With traffic-like signals, your monitor will display green, yellow and red lights to show which transactions are running smoothly and which should be addressed – according to your business priorities.

Add-Ons

Additional Environments

Test Environment
Development Environment

Support

Weekday (Working Hours)
Extended
24/7