# Clinical Workspace

## Proposition overview

## A virtual desktop service designed for healthcare providers

Block's Clinical Workspace is a secure desktop service that gives care workers quick and easy access to all the clinical systems, information, and the digital tools they need to provide safe, effective care, within a hospital, across the community or from any other location, and at any time.

**Hybrid Working** - The notion of where, when, and how people work has changed with many employees now expecting home or remote working to be a part of their daily lives. This rise in hybrid working gives NHS organisations an opportunity to rethink, and reshape spaces traditionally used for administrative, non-clinical services to deliver new models of care and care services.

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**Transforming Clinical Workflows** - With our Clinical Workspace service, information becomes readily available across the hospital, within seconds, from any workstation and in some places with the simple tap of a card. This secure, fast and password-free process eliminates common IT barriers and makes access to key systems a transparent, and as a natural part of the clinical workflow.

By following staff from workstation to workstation, and with all running applications ready to use, Block's Clinical Workspace service saves valuable time and allows clinicians to concentrate on the needs of the patient. Shared workstations become hubs for clinical information as staff can quickly "tap" over existing sessions to view or update records, accelerating the flow of information across the hospital or community.

**Delivering Change** - Accelerate business outcomes with self-service portals and automated processes that mean new applications, systems and services can be deployed quicker, with testing and rollback processes that safeguard against IT failures and service disruption. The service provides a robust way of delivering EPR and other core clinical systems with greater success than traditional methods.

# Clinical Workspace Outcomes

First and foremost our Clinical Workspace service is designed to make health and care workers lives easier by giving them access to all the clinical systems, information and tools they need to provide safe, effective care services from anywhere. But it doesn't stop there as the service also helps to:

▶ **Transform the Workforce** - Enhance remote/flexible working and access to clinical systems across a PCN and ICS.

▶ **Improve Security & Compliance** - NHS security and compliance is managed by Block and backed by service level agreements.

▶ **Drive Standardisation** - Enforce standardisation across a PCN and ICS, remove risky, unsupported devices and rogue applications.

▶ **Improve Clinical Safety** - Provide a reliable, high performing desktop that delivers the systems, applications and tools to clinicians wherever they are.

▶ **Deploy at pace and scale** - Deploy new users, sites and systems at pace and at scale, as new requirements surface.

▶ **Enact change more quickly** - Enables changes to happen quickly across the organisation including new applications, services, updates or emergency security releases.

▶ **Manage Costs** - Upfront costs per user per month means there are guessing games or nasty surprises that can happen with other cloud services.

▶ **Deliver Better Patient Experiences** - An enabler for new models of care and flexible new patient services e.g. extended hours, remote consultations and community clinics.

## High level overview



Vision · National apps

**HSCN**

EMIS · SystmOne

Secure web filtering

Azure Security Center · Malware protection

ISO 27001
NHS DSPT
Cyber Essentials Plus
DCB 0129

**Clinical Systems**
EMIS Docman
SystmOne Adastra

**Data Services**
GP file shares · Sharepoint Online

**Clinical Collaboration**
Microsoft Teams
AccRx
AttendAnywhere

Staff communication

**Smartcard Support**
Virtual Smartcard
NHS Identity Agent
Patient record
e-Prescribing
Test results

**Productivity**
N365

**Device Support**
ECG · Digital
ABPM · Dictation
Spirometer · print/scan
Audiology

Patient consultation

**Windows Desktop**
2 vCPU | 4GB RAM | SSD

**any device anywhere**

Secure Multi-factor authentication

**IT Self-Service Portal**
Automated processes
Add/remove users
assign applications
Virtual agent
24x7x365 coverage

**BLOCK**

block.co.uk