

CONFIRMO by Bludigit

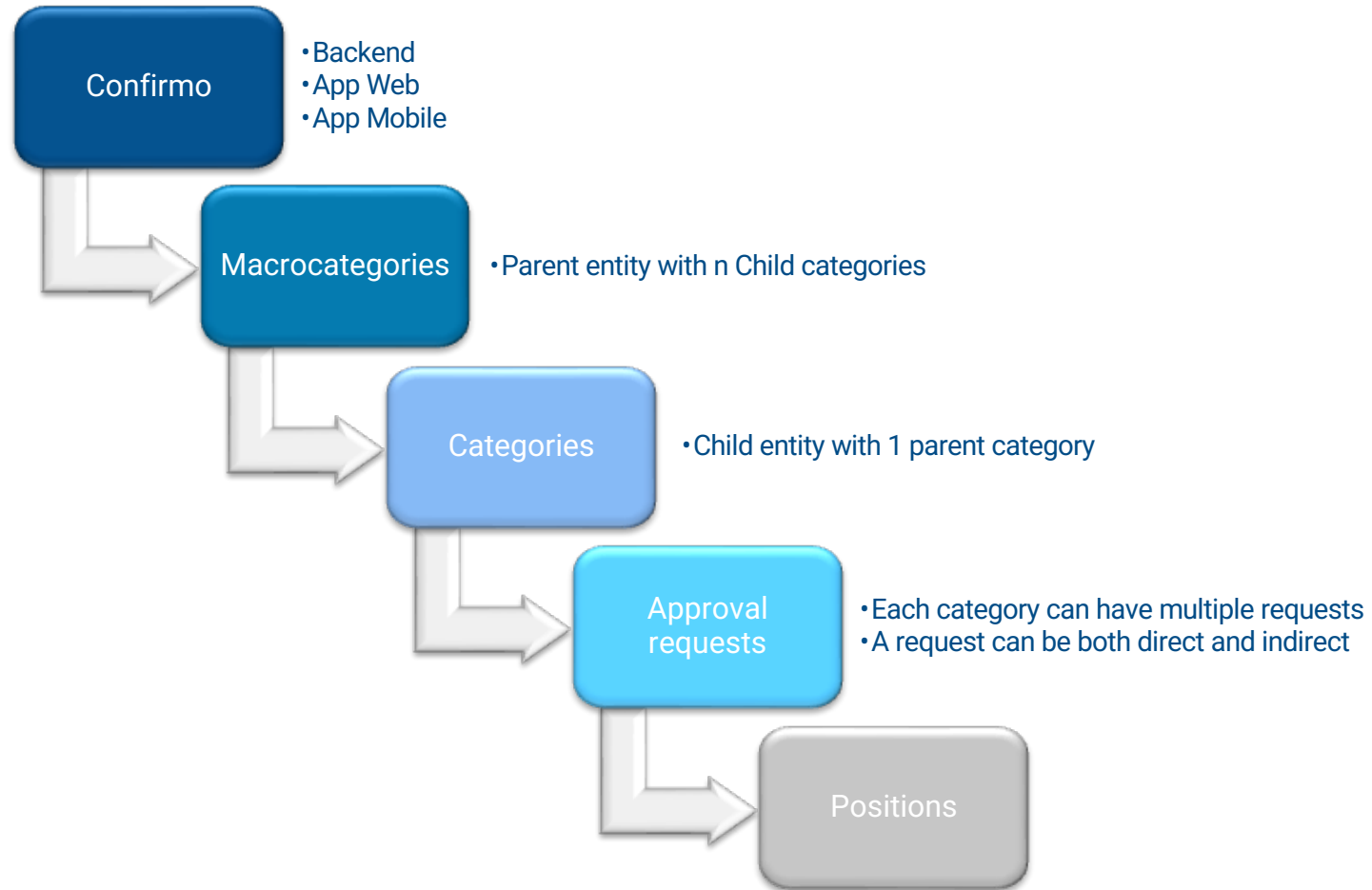
27 marzo 2023



Overview – Key concepts



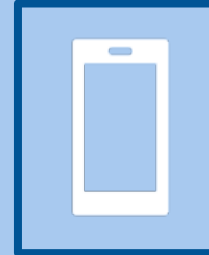
Overview - Structure



Overview - Architecture



SERVER
Java



APP Mobile
Flutter



APP Web
Angular



Database
PostgreSQL

The Confirimo Web App by Bludigit offers a clear overview of all approval activities for the current logged user.

The screenshot shows the Confirimo Web App interface with several key components highlighted by callouts:

- Notification:** A callout points to a bell icon in the top right corner with a '1' notification badge. The text states: "The number on the Bell button warns of pending requests, and clicking it opens the macro category view." The user name "Daniela Gentili" is visible next to it.
- Macrocategories:** A callout points to a list of categories: "Pagamenti" (0), "Procurement" (0), "Lavori" (0), and "Ticket" (1). Each category has a "Visualizzare tutte le richieste" button. The text explains: "This section contains the user's macro categories. A counter informs the user if approval requests are waiting for user actions."
- Approval requests:** A callout points to a detailed view of a "TICKET - TICKET654456..." card. The card shows "Data inserimento : 01/07/2023", "Data risoluzione : 16/07/2023", and "Giorni : 15". A red badge indicates "89 GIORNI FA". At the bottom, there are green checkmark and red 'X' buttons. The text states: "Clicking a category opens the approval requests visualization form, which shows us the list of all requests as a collection of cards. Every card contains the detail of the request, and we can approve or refuse them."
- Monitoring graph:** A callout points to a pie chart titled "Notifiche da approvare". The legend includes "Pagamenti", "Procurement", "Lavori", and "Ticket". The text explains: "This graph lets you understand the waiting requests percentage for each macrocategory."

A click on a card opens a new mask that shows every detail and information of the pending approval request. Also, in this detailed visualization, you have buttons to approve or refuse the request.

These are the details of every approval request:

1. **Head (Testata):** the main information
2. **Data (Dati):** request details
3. **Attachments (Allegati)**

The screenshot displays the 'Ticket - TICKET654456789' detail page in the Italgas application. The interface includes a top navigation bar with the Italgas logo, a breadcrumb trail, and user information. The main content area features a search bar, filter options, and a list of tickets. The selected ticket is shown in a detailed view with three numbered sections: 1. 'Testata Documento' (Head), 2. 'Issue' (Data), and 3. 'Allegati' (Attachments). The 'Testata Documento' section shows the document title and dates. The 'Issue' section shows the issue code and SLA. The 'Allegati' section shows no attachments. At the top of the detailed view, there are 'Autorizza' (Approve) and 'Rifiuta' (Refuse) buttons. The ticket is marked as '89 GIORNI FA' (89 days ago).

Italgas Ticket > Ticket > TICKET654456789

Home Daniela Gentili

Dirette Indirette

Ricerca per titolo

Filtra per

Autorizza Tutti

Ticket - TICKET654456789

Data Richiesta: 05/12/2022 12:07 **89 GIORNI FA**

1 **2** **3**

Autorizza **Rifiuta**

1 Testata Documento

Data inserimento : 01/07/2023
Data risoluzione : 16/07/2023
Giorni : 15
Da gestire : SI

2 Ticket - TICKET654456789 Issue

ISS1875456789

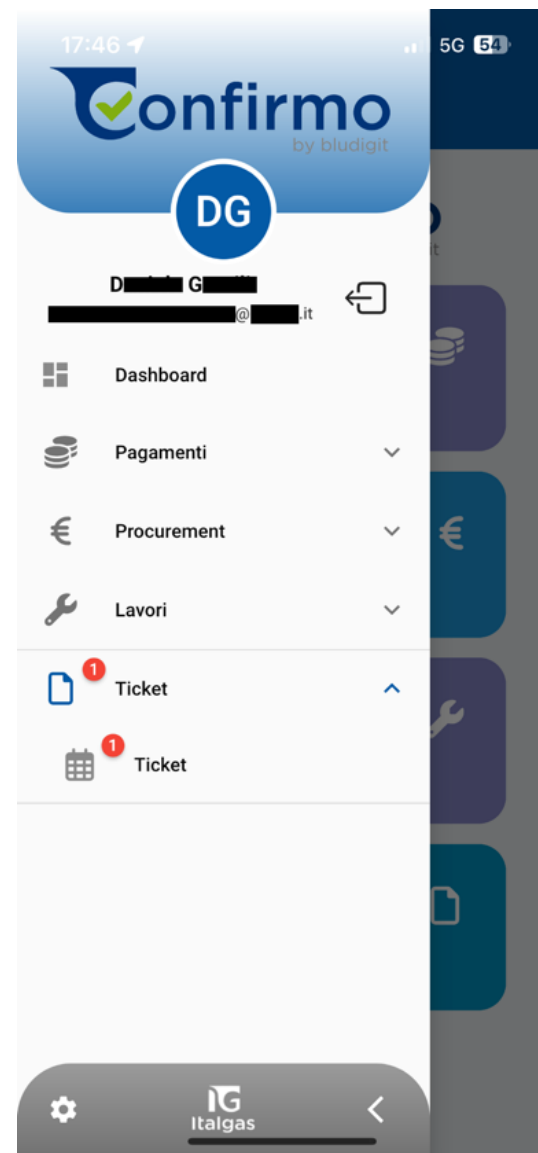
Codice Issue : TCK123456789
Giorni Sla : 7

3 Allegati

Nessun allegato

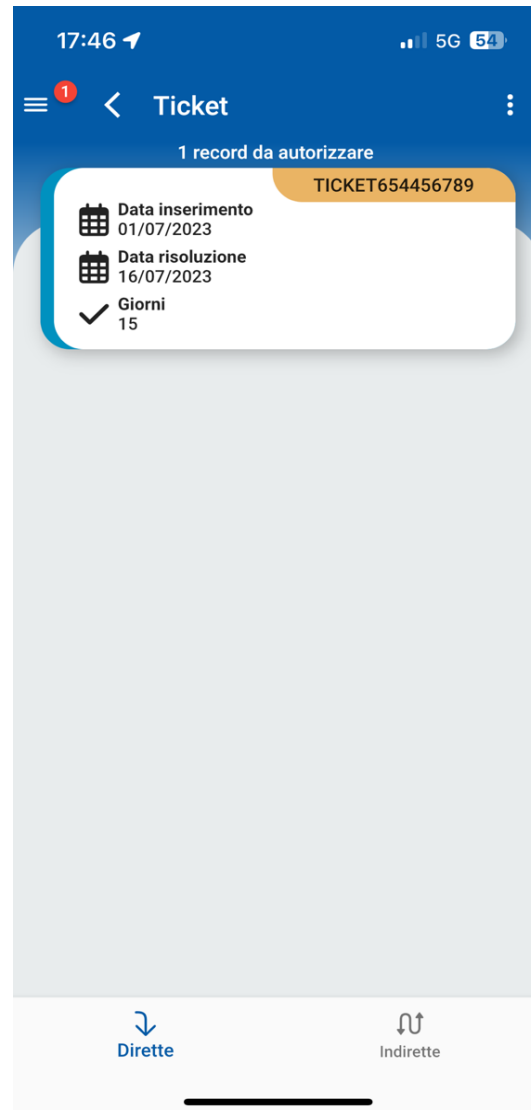
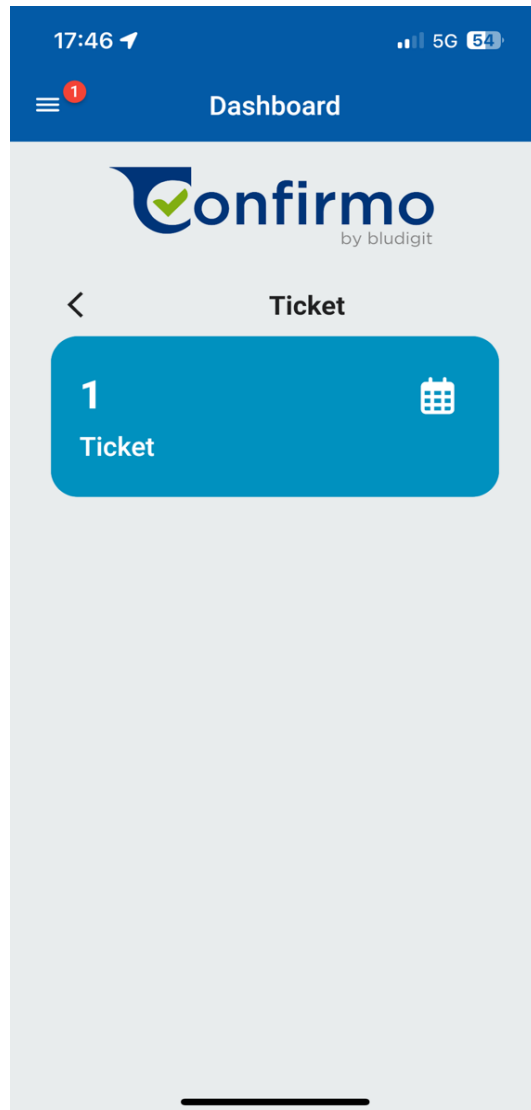
App Mobile

A Dashboard on the home page shows all our macro categories for the current user and highlights all approval requests.



A tap on top-left Menu icon slides-in a window with:

- Settings (gear icon);
- Logout;
- Categories shortcut.



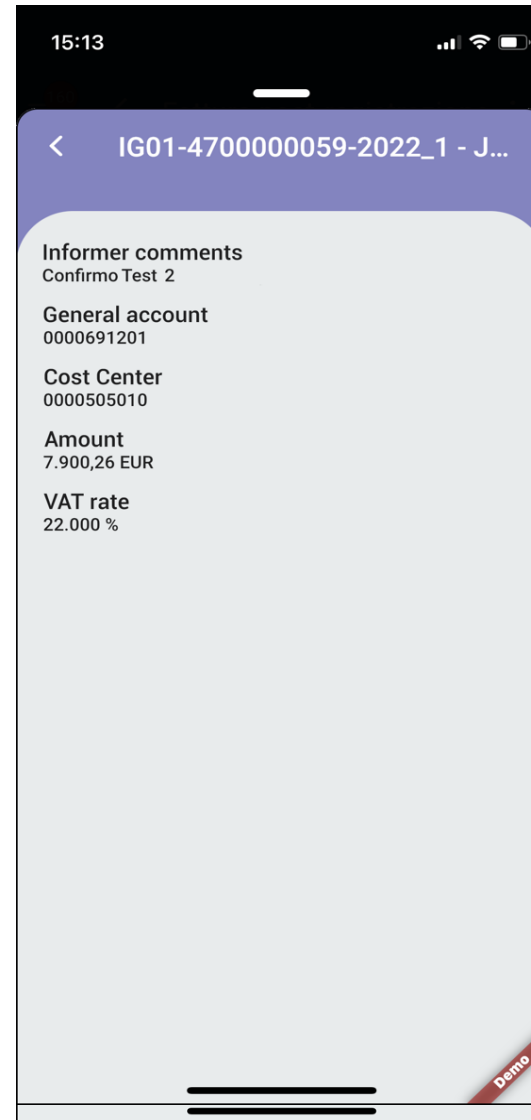
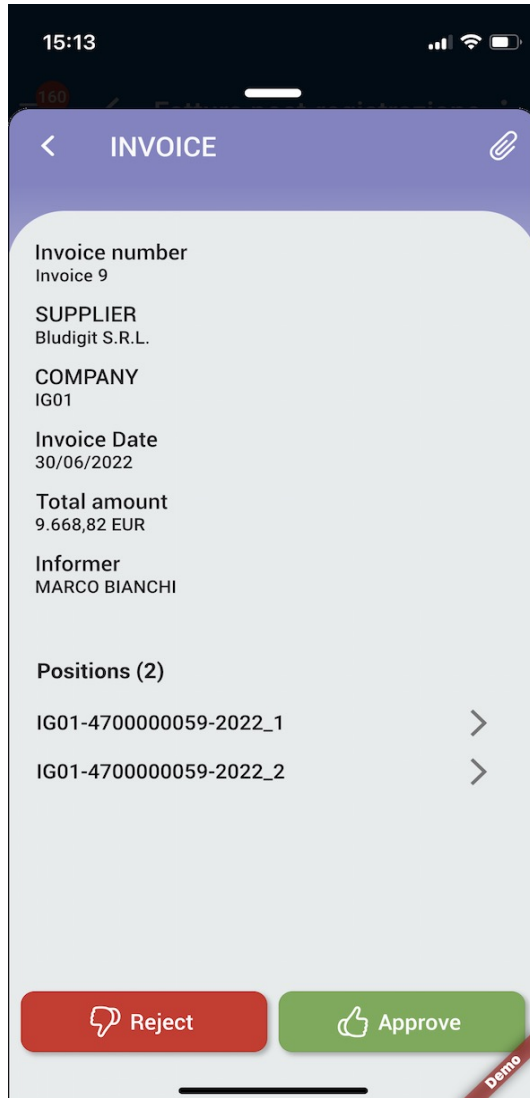
On the dashboard, tapping on desired card, let you enter the category list.

In the example we have:

- Macrocategory: Ticket
- Category: Ticket
- N. 1 record to approve.

In a Macro category, we can find more than one different category.

In the Record list, we can see the approval requests split in direct or indirect.



A tap on a single approval record lets you enter a mask with all data and details. You can choose to approve or reject the request in the bottom area of this page.

Each request can have more Positions (two in this example), and a tap shows more details.