



THE PROBLEM

Traditional customer service methods like contact centers and IVR systems are no longer sufficient to keep customers satisfied. Frustrated by long wait times, complicated IVR conversations and unhelpful responses, customers are left wishing for a better way to engage with enterprises.

For enterprises that want to remain competitive, providing your customers with immediate, accessible, and personalized answers to their requests must be the focus.



THE SOLUTION

upgrade your contact center today, with BOTTER.

WHAT IS BOTTER?

BOTTER is a conversational AI platform that helps enterprises have more efficient contact centers by adding an AI agent to their customer support force. Using text and voice based chatbots availed on the channels your customers use most.

LISTEN, ENGAGE, & MARKET TO YOUR CUSTOMERS.

BOTTER supports voice conversations using Automatic Speech Recognition to collect user input in natural language and transform it into text, which is then sent to the bot to process using NLP technology. The bot then replies in natural language using TTS technology, resulting in a human-like voice conversations accessible to your customers 24/7.

Moreover, BOTTER's campaign manager module lets your business send marketing messages to all your customers or a specific group of them on WhatsApp.

