











BlueEdge Consulting's *BlueCloud One* - Direct Microsoft Online Services together with BlueEdge Consulting Services for a total Cloud Solution

As your certified Microsoft Cloud Solutions Partner, BlueEdge Consulting is now authorized to provide our Microsoft Cloud customers with easy monthly licensing for your Microsoft 365, Dynamics and Azure services. With this licensing program BlueEdge Consulting will provide integrated billing for Microsoft Cloud solutions, 3rd party vendor tools and BlueEdge Consulting project services.

Benefits of *BlueCloud One*

-  Personal advisement on your Microsoft Cloud Solutions
-  Straight forward and easy to understand billing
-  One monthly bill for BlueEdge and Microsoft services
-  Fast provisioning of Microsoft 365 licenses
-  On-boarding of new Microsoft 365 users at no cost
-  Off-boarding of Microsoft 365 users at no cost
-  Exclusive pricing on support agreements
-  Special pricing on exclusive BlueEdge Office 365 bundles
-  Annual review of Microsoft 365 to reduce unused licenses
-  Exclusive Microsoft Premier Support



Exclusive Subscription Management Portal

All Microsoft Online Services purchased through BlueEdge Consulting are operated and maintained by Microsoft. Service Level Agreements for the operation of all services are between Microsoft and you, the customer.

BlueEdge Consulting will be your interface for Microsoft Online Billing, Subscriptions and Support. Below are the highlights of the new **BlueCloud One** offer.

Billing

Your monthly billing will be processed by BlueEdge Consulting rather than Microsoft. **BlueCloud One** bills are generated the first week of each month and customers are invoiced directly via email.

Microsoft Online Subscriptions

All existing Microsoft Online subscriptions will be managed by BlueEdge Consulting. Increasing or decreasing licenses can be initiated by sending a service request via email to BlueEdge Consulting at berequest@blueedgeconsulting.com. All requests will be processed within 2 hours of receipt during primetime business hours (Monday-Friday 8:00 AM-5:00 PM Eastern Time). ***Please make sure to include your company name, subscription name and the number of licenses to increase/decrease. Also, if you know the person's name for the new account you can include it and we will create the account for you.***

Adding new Microsoft Online subscriptions will be processed using the same email method.

If you have any questions in regards to these enhancements to your Microsoft Online subscriptions or adding new subscriptions, please feel free to contact BlueEdge Consulting Sales directly by calling 484-237-9101 or email us at sales@blueedgeconsulting.com.

Support

With **BlueCloud One**, BlueEdge Consulting is your first level of support. Blue Edge Consulting has many years of experience with Microsoft's Cloud solutions and have addressed and resolved thousands of technical and billing issues for our clients. Rest assured that BlueEdge Consulting will continue interface with Microsoft Technical support for more complex issues as well as through our exclusive **Microsoft Premier Support**.