



An inspiring effort to achieve greater value (profit)
through safe, targeted and smart use of the
opportunities inherent in M365.

LØFT [løft]. *to lift, assistance, gain, help, encouragement, support, advancement*

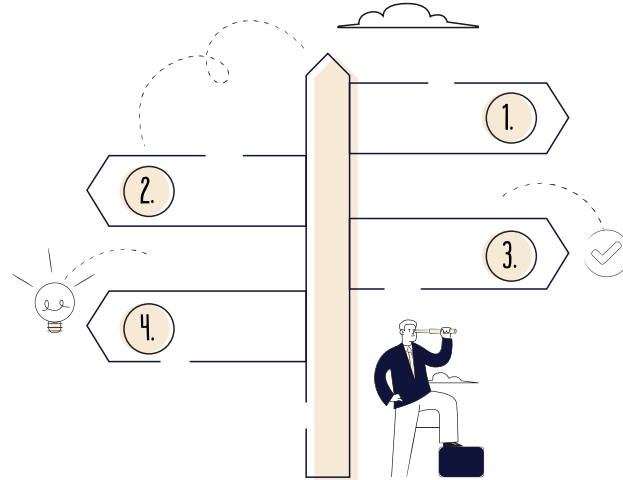
Digitalization opens up enormous opportunities. Opportunities that both inspire – and create uncertainties.

Inspiring because it allows for completely new ways of solving tasks. Ways that challenge us to think anew, that inspire and create excitement.

Uncertainties because it requires changes – both for the business and for employees. Most of us do what we can to avoid change and reduce risk.

This contradiction between inspiration and uncertainty provides both challenges and an exciting space of possibilities – if it is handled in a good way. To be successful, it requires us to understand and meet the needs of both businesses and humans in a wise and purposeful way.





Today's society is constantly changing.

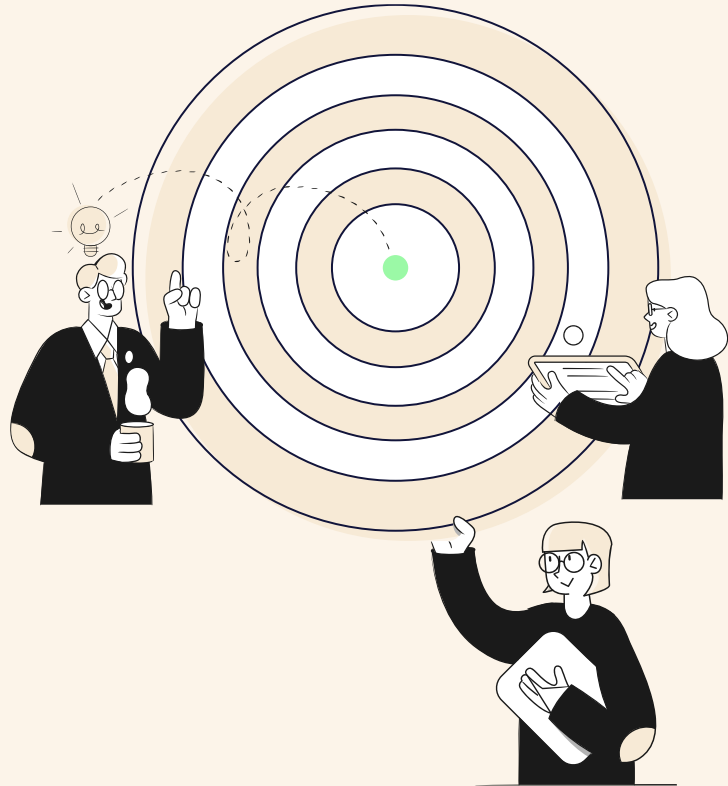
It affects how we work, what skills we need to develop, requirements for systems, data flow, and not least how to work better together to solve complex challenges in a smarter and safer way.

This leads to completely new requirements for the ability to change in order to succeed over time.



Technology creates opportunities –
people who master technology **create value**

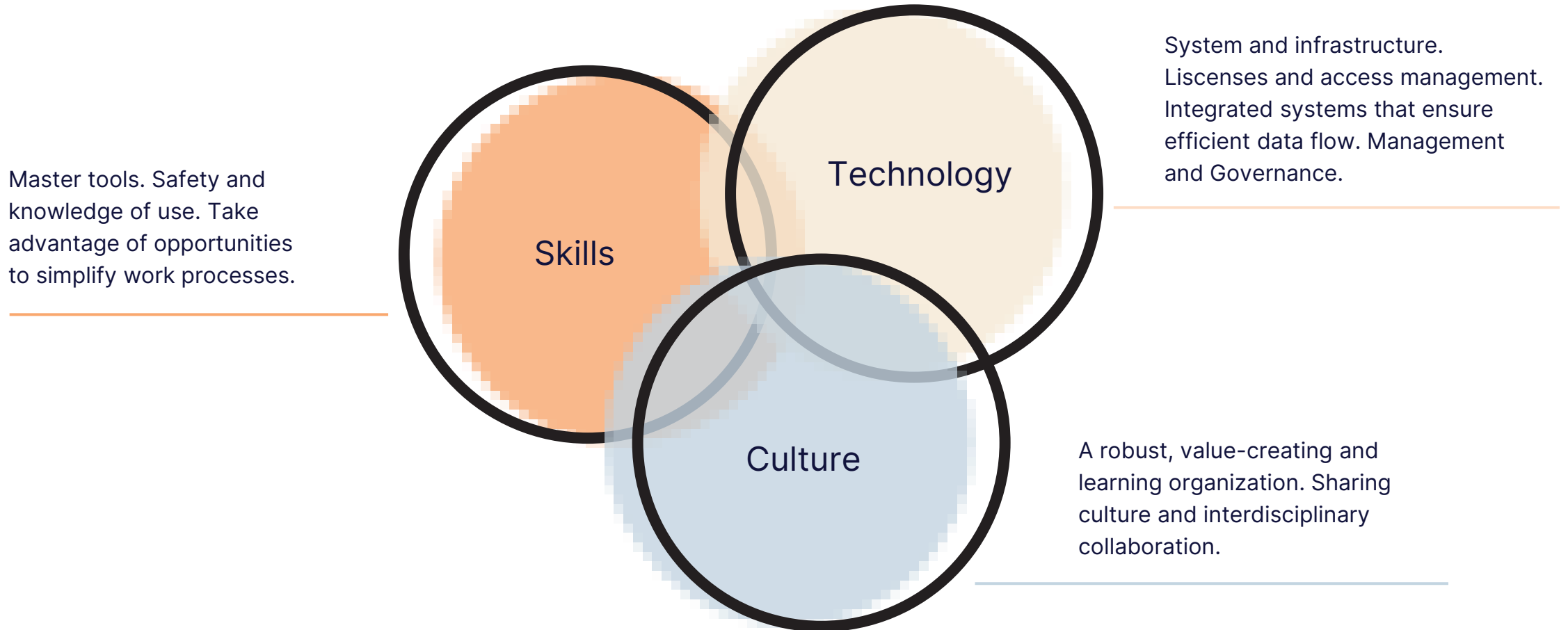
An inspiring and targeted effort....



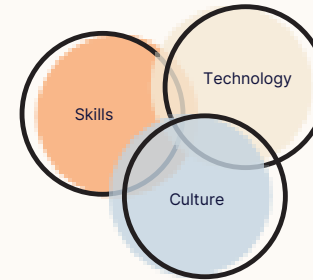
For most, the introduction of M365 has not gone quite as planned.

Much has gone very well, much was done ad-hoc due to the pandemic - and some things got postponed.

Several things need to be in place to create value



Goal management and a holistic view



OKR FRAMEWORK

Goal



What do we want to achieve?

Key results



How do we define success and how do we know we are on the right track?

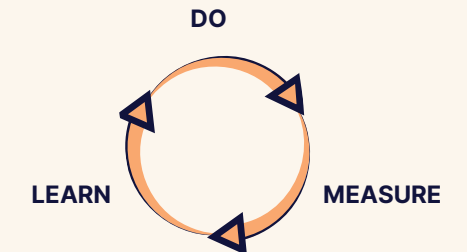
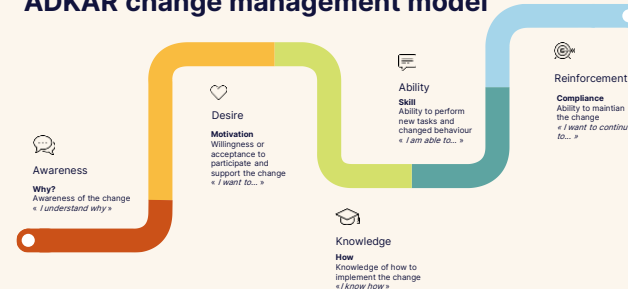
Daily activities



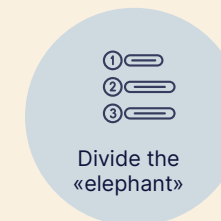
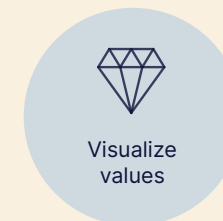
What do we need to do in everyday work to get closer to the goal?

Change management and lean development

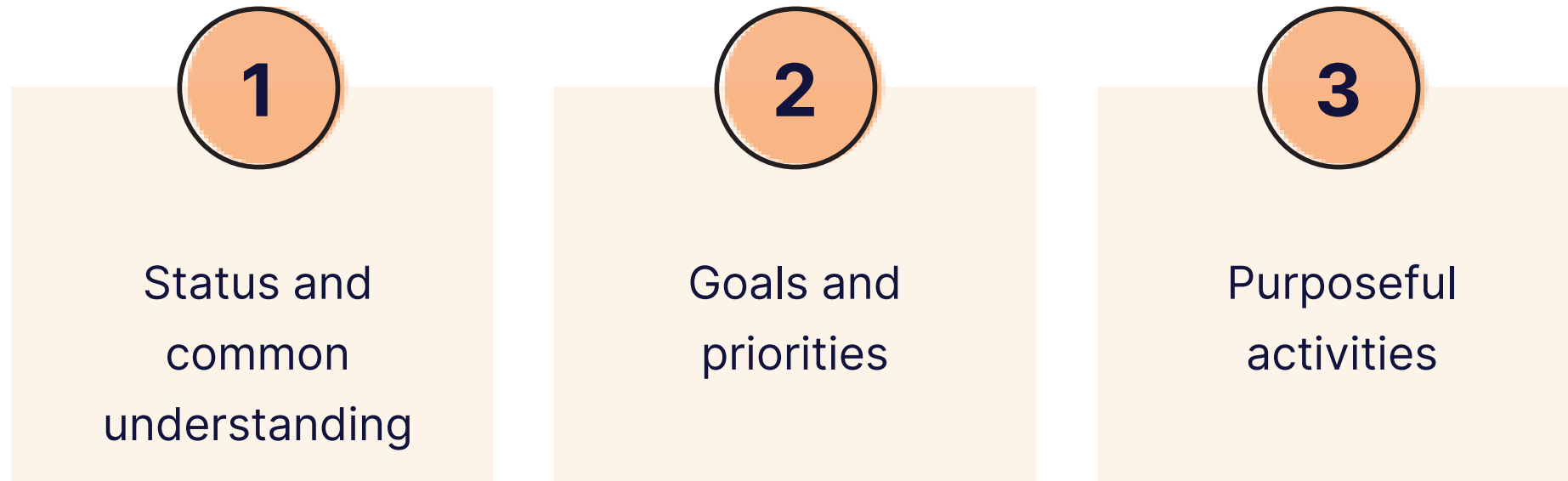
ADKAR change management model



Success criteria



Three clear steps to improve the use of Microsoft 365



Duration: 1–6 months