

Connect. Protect. Communicate.

Teams Voice for Business. Powered by Vox Operator Connect. Easily equip every Microsoft Teams user with a telephone number for inbound and outbound calling through a fully featured Microsoft Cloud Telephone System (PBX). Receive or make voice calls to any network, regardless of whether they use Teams or not.



TEAMS VOICE BUSINESS

Features & Benefits

CALL QUALITY & RELIABILITY

- Guaranteed end-to-end Call Quality ✓
- Call Quality Dashboards as Standard ✓
- Quality and Reliability at the core with MAPS ✓
- Highest quality 4.3 MOS Score Voice Network ✓
- Microsoft Certified and Tested Infrastructure ✓

DEPLOYMENT

- Fast and Easy for Customers ✓
- No Complex Scripting required ✓
- Cost-effective and Hands-off for customers ✓
- Managed End-to-End by Vox ✓
- New Vox numbers or your existing numbers ported ✓

SUPPORT

- Comprehensive 24/7/365 Voice Support Guaranteed ✓
- Joint Vox and Microsoft Support Guaranteed ✓
- Punitive SLA with Service Credits if we don't deliver ✓
- Highly redundant infrastructure to ensure your business continuity ✓

SECURITY & TELEPHONE MANAGEMENT

- Supports end-to-end Encryption (E2EE) ✓
- Active Fraud Monitoring 24/7/365 ✓
- Includes Telephone Management System (TMS) on Every Extension as Standard (only from Vox) ✓

CHALLENGE:

Paying for Microsoft Teams and a third party Telephony system?

SOLUTION:

Consolidate your spend into a single, unified Microsoft Teams platform.

CHALLENGE:

Spending too much on your fixed and mobile calls?

SOLUTION:

Save up to 95% of your spending with Vox's Business call rates!

CHALLENGE:

Concerned about security, usage, call quality and service availability?

SOLUTION:

Active fraud detection, highest call quality, and TMS reporting every minute of the year!

SPEAK TO YOUR
ACCOUNT MANAGER OR EMAIL
ENQUIRIES@BRAINTREE.CO.ZA

Ts & Cs apply. E&OE.