bravent

Intelligent Avatar

Our Intelligent Avatar service with generative AI is designed to transform the way companies interact with their customers and manage their internal processes.

Use cases

This service harnesses the power of generative artificial intelligence to create realistic and highly functional avatars that can solve queries, manage procedures and provide real-time information appropriate to the company's business and context.

Customer Service

Answers frequently asked questions, provides product and service information, and handles customer requests.

Technical Support

Assists in troubleshooting and provides real-time support.

Human Resources Management

Assists with access to corporate information, automates processes such as interview scheduling, leave management and employee orientation.

Marketing and Sales

It offers personalized product and service recommendations.

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Types of
avatars

Bravent offers three types of avatars depending on the needs and maturity of the customer.
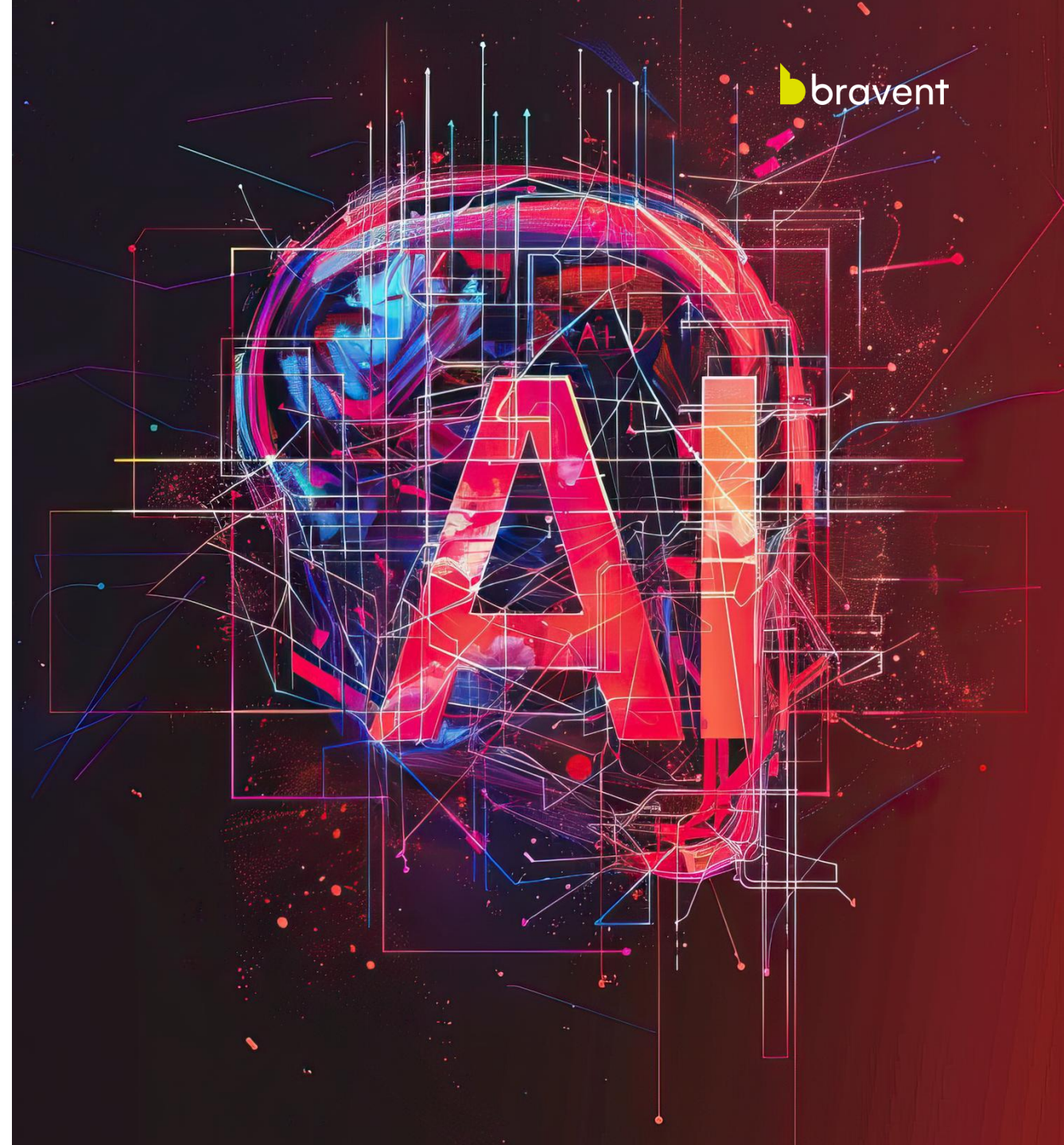
Basic Avatar
Avatar with intelligent conversation capabilities.

Expert Avatar
Specialized avatar that provides answers based on your data.

Custom Avatar
Fully customized avatar.

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Basic Avatar
Avatar with intelligent conversation capabilities

Focused on those companies that want to test the technology and start with their first steps to innovation, offering a wow effect to their customers.

Development time: 1 week

Realistic Real-Time Interaction

Avatars can maintain natural and fluid conversations with users, providing immediate and accurate responses.

Ability to adapt to the style, jargon and tone of the conversation, enhancing the user experience.

Multilingualism and Inclusiveness

Avatars can communicate in multiple languages, breaking language barriers and allowing greater accessibility.

Adaptation to different communication styles to ensure an inclusive and personalized experience.

Expert Avatar

Specialized avatar that provides answers based on your data

Perfect for offering a unique user experience by allowing access to personalized company information and automating processes.

Development time: 2 weeks

Realistic Real–Time Interaction

Avatars can have natural and fluid conversations with users, providing immediate and accurate responses.

Customization and Adaptability

Avatars can offer 100% customized content according to the specific needs and context of each company, including their brands, products, procedures and services.

Thanks to previous training with videos and audios of real people, we can clone the appearance of a physical person.

Efficiency and Productivity Improvement

Optimization of internal processes and improvement of operational efficiency.

Provision of innovative tools that facilitate the automation and streamlining of repetitive tasks.

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Custom Avatar
Fully customized avatar

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Focused on those companies that want a 100% customized avatar.

Realistic Real–Time Interaction

Avatars can have natural and fluid conversations with users, providing immediate and accurate responses.

Customization and Adaptability

Avatars can offer 100% customized content according to the needs and specific context of each company, products, procedures and services.

Multilingualism and Inclusivity

Avatars can communicate in multiple languages, breaking down language barriers and allowing greater accessibility.

Internal Process Automation

Manage and automate processes such as customer service, appointment management and application processing. Reduce staff workload.

Compliance and Security

Developed under ethical AI practices to ensure data privacy and security. Compliance with information security regulations.

Efficiency and Productivity Improvement

Optimization of internal processes and improvement of operational efficiency. Tools that facilitate the automation and streamlining of repetitive tasks.

* Development time may vary depending on the level of customization and specific customer requirements.

Benefits
of this service

Improved User Experience

More natural and personalized interactions that improve customer satisfaction.

Operational Efficiency

Reduced response times and automation of repetitive tasks.

Accesibility

More inclusiveness and reach through multilingual capability and adaptation to different communication styles.

Security and Compliance

Privacy assurance and compliance with data security regulations.

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At Bravent, we are proud to be leaders in the
development and implementation of generative
AI solutions that transform the interaction
between companies and their customers, being
the first company to develop a custom avatar
for one of our clients.

Our custom avatar service is a powerful tool for
any company looking to innovate and optimize
its operations through artificial intelligence.

If you want to know more do not hesitate to
contact us and we will advise you.

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www.bravent.net

Find us on **in**